CITY OF Burbank

CITIZEN SURVEY 2010

CITY OF BURBANK
100
1911 - 2011

Table of Contents

- Overview and Research Objectives 4
- Methodology Overview 5
- Executive Summary 6
- Key Findings: Living in Burbank 18
  - Satisfaction with Quality of Life 19
  - Most Important Issue Facing Burbank 22
- Ratings of City Services 24
  - Overall Satisfaction with City Services 25
  - Public Safety Services 28
  - Burbank Police Department 31
  - Community Planning and Development 32
  - Utility Services 35
  - Public Works Services 38
  - Transportation Improvements 40
- City Communications 42
  - City Communications 43
  - Preferred Information Sources 45
  - Awareness of City Website 47
  - Social Networking Websites 48
  - Communication through Networking Websites 49

Table of Contents

- Ratings of Parks and Recreation 50
    - Use of Parks and Recreation 51
    - Park and Recreation Services 53
    - Potential Recreation Projects 55
- Burbank Public Library Ratings 57
    - Visited Burbank Public Library 58
    - Burbank Library Branches Visited 60
    - Library Services 62
- Contribution to Local Non-Profit Organizations 65
    - Contribution to Local Non-Profit Organizations 66
    - Type of Contribution 68
    - Type of Organization 69
    - Barrier to Contributing 70
- Emergency and Disaster Preparedness 71
    - Importance of Public Education Programs 72
    - Emergency Supply Kit 74
    - Preferred Emergency Information Source 76
- Appendix A: Additional Respondent Information
- Appendix B: Methodology
- Appendix C: Topline Report
- Appendix D: Questionnaire
- Appendix E: Crosstabulation Tables

Overview and Research Objectives

- The City of Burbank commissioned Godbe Research to conduct a survey of residents to assess overall perceptions of living in Burbank and to gauge satisfaction with the City's performance in providing services.
- The survey also gathered resident feedback on specific issues in Burbank, including:
  - disaster preparedness,
  - proposed transportation improvements,
  - potential recreation projects,
  - preferred information sources,
  - and household contributions to local non-profit organizations.
- Additionally, the study was designed to track the results of a survey conducted in March 2001, and to identify any differences in opinions due to demographic and/or geographic characteristics.

Methodology Overview

➢ Data Collection	Telephone Interviewing
➢ Universe	Approximately 82,328 adult residents in the City of Burbank, sampling from the subset of 54,678 registered voters
➢ Fielding Dates	September 15 to September 22, 2010
➢ Interview Length	20 minutes
➢ Sample Size	400 registered voters
➢ Margin of Error	± 4.9%

Note: The survey sample of registered voters was designed and conducted to represent the adult population of the City of Burbank as a whole in terms of gender, age and ethnicity.

GODBE RESEARCH
Gain Insight

CITY OF Burbank
CITIZEN SURVEY 2010

Executive Summary

Executive Summary

Living in Burbank

GODBE RESEARCH
Gain Insight

- The survey found that Burbank residents are highly satisfied with overall quality of life in the city.
  - More than 9 out of 10 residents reported that they are “very satisfied” (78%) or “somewhat satisfied” (18%) with the quality of life.
  - Further, residents were consistently satisfied with the quality of life regardless of their age, ethnicity, household income, or area of residence.
  - Godbe Research has asked this question in surveys for a number of California cities, and the overall satisfaction level exhibited by Burbank residents is among the highest to date.
- Residents’ concerns largely reflect current events and community issues, and these have changed significantly from the 2001 survey.
  - Regarding the most important issue facing the City of Burbank, residents most frequently cited school quality (14%), the economy or unemployment (13%), and traffic conditions (13%).
  - Residents currently are more concerned with the economy and traffic conditions than they were in 2001, and less concerned with airport expansion and utilities. In particular airport expansion was mentioned by only 3 percent of residents in the current survey versus 34 percent in 2001.

Executive Summary

Ratings of City Services

- Residents are also highly satisfied with the job the City of Burbank is doing to provide services.
    - Overall, more than 9 out of 10 residents are satisfied with City services as a whole, with 59 percent “very satisfied” and 35 percent “somewhat satisfied” responses.
    - Total satisfaction with City services in the 2010 survey (94%) is consistent with the results of the 2001 survey (95%). As might be expected given the economic downturn since the 2001 survey, there was a 9 percent decrease in “very satisfied” responses from 2001 (68%) to 2010 (59%).
    - It is important to note that the overall satisfaction level exhibited by Burbank residents remains among the highest to date in our studies across California.
    - Satisfaction with City services as a whole was particularly high among Asian residents. Otherwise, it was consistently high across demographic groups, including gender, age, household income, and area of residence.
- Further, residents reported high satisfaction with a wide range of City services.
    - The survey assessed 43 specific City services that were grouped into six topic areas: (a) Public Safety; (b) Community Planning and Development; (c) Utility Services; (d) Public Works; (e) Parks and Recreation; and (f) Public Library. Each topic area was represented among the top-rated services, with 80 percent or higher satisfaction ratings.

Executive Summary

Public Safety Services

- Public safety services continue to receive high satisfaction ratings, and, on average, residents were between "somewhat" and "very satisfied" with 8 of the 11 services assessed in the survey.
  - When compared to 2001, residents currently are more satisfied with the job the City is doing to provide rapid response times to fire and paramedic emergency calls (90% satisfied), and to provide animal control services (81% satisfied).
  - However, residents are slightly less satisfied with the City's efforts to prepare for emergencies (61% satisfied), and to provide school resource officers and other juvenile based services (54% satisfied) than in the 2001 survey.
  - In addition to maintaining these high satisfaction ratings, the results also recommend that the City increase residents' awareness of several public safety services. More specifically, one-quarter of residents or more had no opinion of the City's efforts to provide community outreach services, juvenile based services, fire prevention, and prepare for emergencies.
- Residents also are highly satisfied with the job the Burbank Police Department is doing to address neighborhood concerns.
  - Fully 85 percent are "very satisfied" (56%) or "somewhat satisfied" (29%).
  - Additionally, satisfaction was consistently high across demographic groups, including household income and area of residence.

Executive Summary

Community Planning and Development

- Similar to the 2001 survey, satisfaction with Community Planning and Development varied according to the specific service. At the same time, satisfied residents significantly outnumbered dissatisfied residents for each of the eight services tested.
    - In particular, 4 out of 5 residents were satisfied with the City's efforts to provide additional shopping opportunities and preserve Burbank's small-town character. Further, residents are more satisfied than in 2001 with the job the City is doing to provide additional shopping opportunities.
    - When compared to 2001, residents currently are slightly less satisfied with the City's efforts to provide additional parking in residential areas (62% satisfied), increase the availability of affordable housing (44% satisfied), and provide assistance for affordable homeownership (38% satisfied).
    - Here as well, the results recommend that the City increase residents' awareness of several services, including efforts to provide assistance for affordable homeownership (41% no opinion), increase the availability of affordable housing (29% no opinion), and enforce safety, building, and business licensing requirements (29% no opinion).

Executive Summary

Utility Services

- Satisfaction with utility services was particularly high, and, on average, residents were between “somewhat satisfied” and “very satisfied” with each of the five services tested.
  - Consistent with the 2001 survey, residents expressed the highest satisfaction with the City’s efforts to provide reliable electric and water services, with 4 out of 5 residents being “very satisfied.”
  - Some of the largest gains in satisfaction from the 2001 survey were observed for the City’s efforts to offer water and electric conservation programs and information. For these two services, the percentage of “very satisfied” responses increased by roughly 25 percent. A decrease in “no opinion” responses largely accounts for these findings, which suggest that the community is significantly more aware of these programs and overwhelmingly satisfied.
  - Additionally, no utility services showed a decline in satisfaction ratings from the 2001 survey.
  - As might be expected, awareness of the City’s efforts to provide utility services was quite high, and less than 10 percent of residents indicated that they had no opinion of the City’s performance in these areas.

Executive Summary
Public Works Services

- Residents as a whole were close to “somewhat satisfied” with the six public works services. Additionally, these high levels of satisfaction are consistent with 2001 ratings.
  - In particular, roughly 9 out of 10 residents were satisfied with the City’s efforts to street sweep in their neighborhood and provide trash and recycling services.
  - Although maintenance of City alleys earned a relatively lower score, fully 7 out of 10 residents reported being satisfied with the City’s efforts in this area.
  - Public works services received high scores across areas of the City; however, residents in zip code 91501 were just slightly less satisfied overall.
- Ratings of proposed transportation improvements largely reflect residents’ current transportation habits, but also suggest an interest in alternative transportation.
  - According to 2006-2008 Census data, 80 percent of Burbank residents drive alone to work and another 7 percent carpool. In line with these characteristics, an overwhelming majority of residents felt that improving major intersections and streets for traffic flow would be “very useful” (77%) or “somewhat useful” (14%).
  - Interestingly, improving sidewalks and crosswalks to make Burbank more pedestrian friendly earned similarly high ratings.
  - At the same time, two-thirds of residents rated improving the City’s bicycle route system and public transportation as “very” or “somewhat useful.”

Executive Summary

City Communications

- There are several indicators that the City's efforts to communicate with residents have improved since the 2001 survey.
    - Almost 9 out of 10 residents are satisfied with the City's efforts to communicate with residents through newsletters, the City of Burbank website, and other means.
    - Overall satisfaction in the 2010 survey (87%) is slightly higher than that observed in the 2001 survey (81%). Most notably, the proportion of "very satisfied" responses increased by 6 percent in the current survey.
    - Reliance on the City website for local news and information increased from 3 percent in 2001 to 20 percent in the current survey.
    - Further, awareness of the City website increased significantly – 4 out of 5 residents are aware of the official website, which represents a 32 percent increase from 2001.
    - The results also show potential to share information on City services and programs through social networking websites, as roughly two-thirds of households are members of Facebook.
    - In addition, if the City of Burbank were to offer information through social networking websites, roughly 7 out of 10 members would be likely to use the information.

Executive Summary

Parks and Recreation

- Use of parks and recreation remains high among Burbank households.
  - In the current survey, two-thirds of residents reported that their household had used a Burbank park, recreational facility, or recreation program during the past 12 months.
  - Additionally, use of parks and recreation did not differ from the 2001 survey.
  - Use of parks and recreation was particularly high among younger residents, those with higher household income, households with children, and residents of 91506.
- Park and recreation services continue to receive high satisfaction ratings, and, on average, residents were at least "somewhat satisfied" with each service.
  - In line with the high ratings of public safety services, more than 9 out of 10 residents reported being satisfied with the City's efforts to provide safe public park and recreation areas.
  - Awareness of several services was relatively low, including the City's efforts to provide recreation programs for youth (19% no opinion), adults (22% no opinion), and seniors (35% no opinion), as well as transportation services for seniors and the disabled (28% no opinion).
- The five potential recreation projects earned moderate scores, with approximately two-thirds of residents rating each as a "medium" or "high priority."

Executive Summary

Burbank Public Library

- A majority of households have visited a Burbank Public Library within the past 12 months, and library patrons are currently more satisfied with programs and services than in 2001.
  - Consistent with the 2001 survey, 3 out of 4 households had visited a local public library in the past year.
  - As with parks and recreation services, library use was higher among younger residents and households with children.
  - Library patrons rely most heavily on the Buena Vista Branch (75%), followed by the Central Library (43%) and Northwest Branch (18%). In keeping with the recent improvements, use of the Buena Vista Branch increase from 41 percent in 2001 to 75 percent in the current survey.
  - Satisfaction with the five library programs and services increased significantly from 2001. More specifically, the results suggest that library patrons are currently more aware of library programs and services, as indicated by a decrease in "no opinion" responses from 2001 to 2010. Further, residents almost entirely expressed satisfaction with the programs and services tested in the survey.
  - The results recommend that the Public Library increase awareness of efforts to offer adult literacy programs and assistance (41% no opinion).

Executive Summary

Contribution to Local Non-Profit Organizations

- A majority of residents contributed to non-profit organizations in Burbank in the past year, and the results suggest that a lack of information is a key barrier to contributing.
  - Fully 53 percent of residents reported contributing to local non-profit agencies.
  - Among the households that had contributed, the most common donations were clothes or household items (59%), and money (38%). In comparison, 15 percent had volunteered with a local non-profit organization.
  - These households also most frequently reported making contributions to homeless services or food banks (44%) and services for families (18%).
  - Interestingly, the households that had not contributed most frequently mentioned that they did not know of any local non-profits (23%) or that they needed more information on how to contribute (9%). These results suggest that increasing awareness of local organizations will be a first step toward encouraging community involvement.
  - Further, 18 percent reported that they could not afford to give money or other items. As such, encouraging residents to volunteer their time may overcome monetary barriers to contributing.

Executive Summary

Emergency and Disaster Preparedness

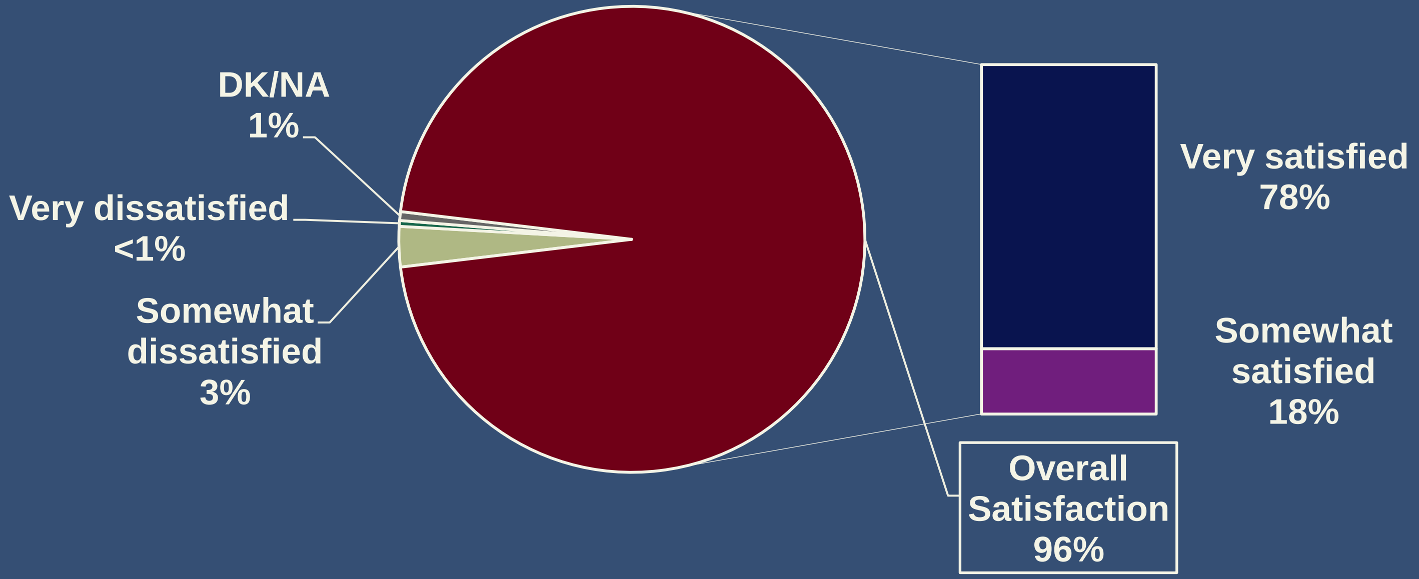
- Although emergency and disaster preparedness are highly important to residents, many households are unprepared or underprepared for an emergency.
  - Overall, each of the public education programs that the Burbank Fire Prevention Bureau may offer in the future would be close to “very important” to residents and the members of their household.
  - Residents considered disaster preparedness and First Aid/CPR education programs to be the highest priority.
  - Perhaps illustrating the need for these programs, just over half of the households had an emergency supply kit with food, water and other supplies in sufficient quantity. Additionally, one-third of residents had no opinion of the City’s efforts to prepare for emergencies such as earthquakes.
  - Further, only 37 percent of Hispanic residents reported having an emergency supply kit, which suggests that outreach to the Hispanic community is particularly important with regards to this issue.
  - Finally, the results suggest that a variety of information sources should be used to communicate with residents in an emergency, focusing on phone calls with a recorded message (36% prefer) and the City of Burbank AM Radio Station (27% prefer).

GODBE RESEARCH
Gain Insight
CITY OF Burbank
CITIZEN SURVEY 2010
OF BURBANK

Living in Burbank

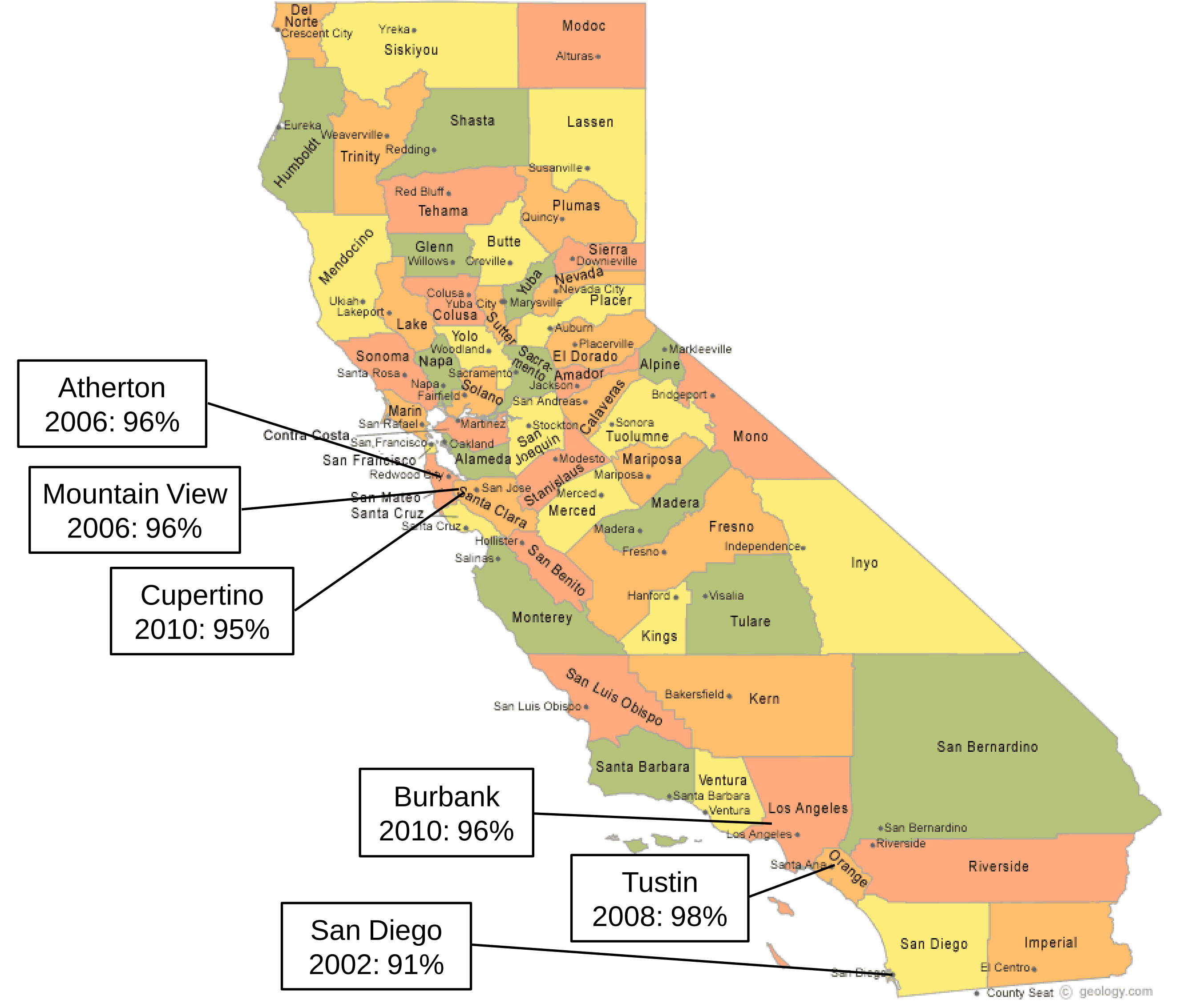
Satisfaction with Quality of Life

The survey revealed that residents are highly satisfied with the overall quality of life in the City of Burbank. More than 9 out of 10 residents reported being “very satisfied” (78%) or “somewhat satisfied” (18%), and just 3 percent of the residents indicated that they are dissatisfied with the overall quality of life. The remaining one percent of residents did not express an opinion (DK/NA). Godbe Research has asked this question in surveys for a number of California cities in recent years, and the overall satisfaction level exhibited by Burbank residents is among the highest to date.



Satisfaction with Quality of Life

Highest Rated Cities


Del Norte
Crescent City
Yreka
Siskiyou
Modoc
Alturas
Eureka
Humboldt
Weaverville
Trinity
Shasta
Redding
Lassen
Susanville
Red Bluff
Tehama
Plumas
Quincy
Mendocino
Glenn
Willows
Butte
Oroville
Sierra
Downieville
Nevada
Nevada City
Yuba
Marysville
Placer
Colusa
Yuba City
Ukiah
Lakeport
Lake
Sutter
Auburn
Yolo
Woodland
Placerville
El Dorado
Markleeville
Alpine
Sonoma
Santa Rosa
Napa
Sacramento
Sacra-mento
Jackson
Amador
Fairfield
Solano
San Andreas
Calaveras
Bridgeport
Marin
San Rafael
Martinez
Stockton
Sonora
Tuolumne
Mono
Contra Costa
San Francisco
Oakland
San Joaquin
Alameda
Modesto
Mariposa
Redwood City
Stanislaus
San Mateo
San Jose
Merced
Madera
Santa Cruz
Santa Clara
Hollister
Fresno
Independence
Inyo
Salinas
San Benito
Hanford
Visalia
Monterey
Tulare
Kings
San Luis Obispo
Bakersfield
Kern
San Bernardino
Santa Barbara
Ventura
Los Angeles
Santa Ana
Orange
Riverside
San Diego
Imperial
El Centro
County Seat
© geology.com

Atherton
2006: 96%

Mountain View
2006: 96%

Cupertino
2010: 95%

Burbank
2010: 96%

Tustin
2008: 98%

San Diego
2002: 91%

Satisfaction with Quality of Life

Subgroup Comparisons

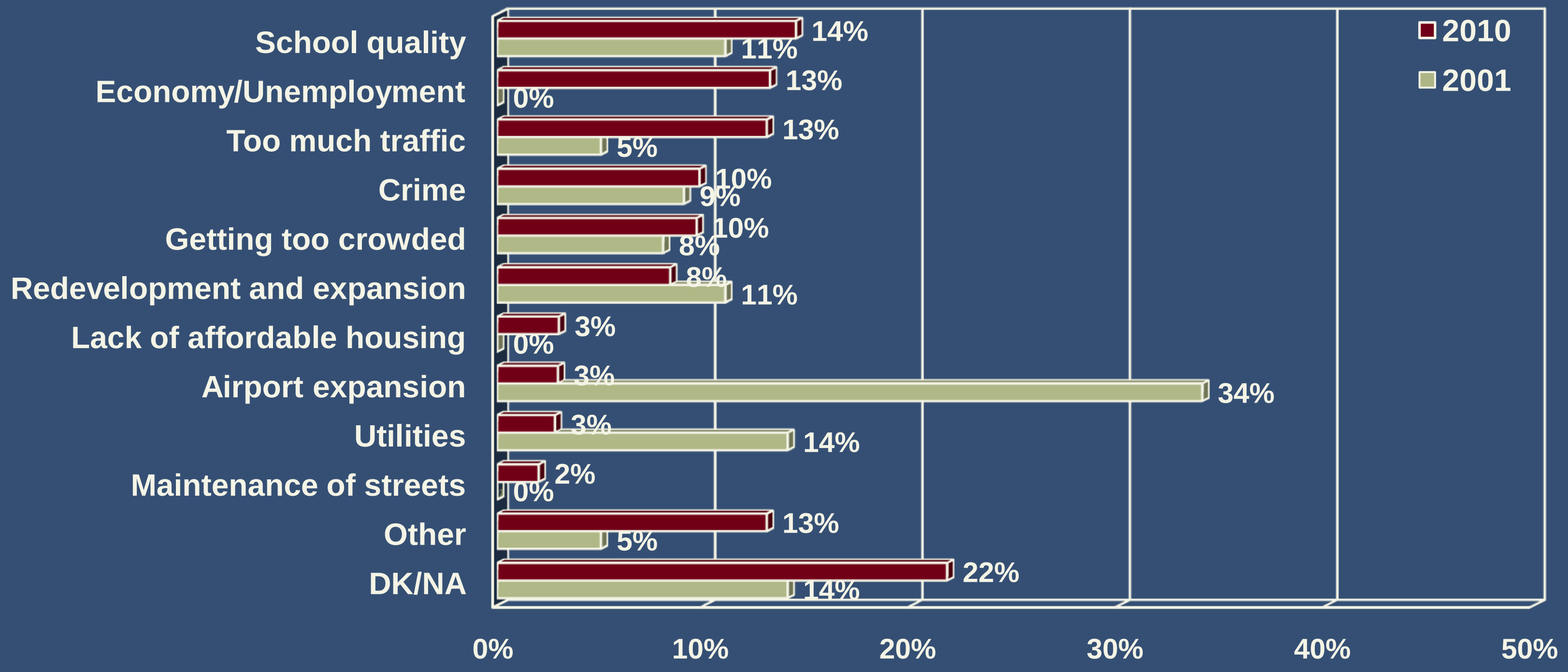
Approximately 9 out of 10 residents or more indicated that they are satisfied with the quality of life in Burbank regardless of their gender. However, as shown in the following table, a higher proportion of women indicated being "very satisfied" with the quality of life, whereas a higher proportion of men indicated being "somewhat satisfied." No other statistically significant differences emerged between key demographic groups. In other words, residents were consistently satisfied with quality of life regardless of their age, ethnicity, household income, and area of residence.

	Gender	
	Male	**Female**
Sample size	193	207
Very satisfied	71.3%	84.6%
Somewhat satisfied	24.8%	11.6%
Somewhat dissatisfied	3.4%	2.3%
Very dissatisfied	.0%	.8%
DK/NA	.5%	.7%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Most Important Issue Facing Burbank

The next question asked residents to name the most important issue facing the City of Burbank. They were free to mention any issue that came to mind, and they were not prompted by the interviewer with a list of responses or categories. In a top-tier of important issues in the 2010 survey were quality of schools (14%), the economy and unemployment (13%), and traffic conditions (13%). Interestingly, close to 1 out of 4 residents did not have an opinion (DK/NA). A comparison the 2010 and 2001 survey results shows that residents' attitudes toward certain issues have changed significantly. More specifically, residents currently are more concerned with the economy and traffic conditions, and less concerned with airport expansion and utilities.



Most Important Issue Facing Burbank

Subgroup Comparisons

Shown in the following table are differences between demographic subgroups for the five most-frequently mentioned issues overall. A higher percentage of women than men mentioned crime as the most important issue facing Burbank. Regarding differences as a factor of age, a higher proportion of residents ages 25 to 34 and 45 to 54 mentioned school quality, whereas a higher proportion of their older counterparts ages 65 and over mentioned that Burbank is getting too crowded. Finally, the respondents belonging to other ethnicities more often mentioned that Burbank is getting too crowded in comparison to their Caucasian, Hispanic and Asian counterparts.

	Gender		Age						Ethnicity			
	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Caucasian	Hispanic	Asian	Other
Sample size	193	207	48	60	96	77	50	56	229	99	38	19
School quality	12.8%	15.9%	3.8%	20.0%	18.3%	22.1%	1.6%	13.7%	14.6%	15.3%	12.7%	17.1%
Economy/Unemployment/ City budget deficit	14.9%	11.5%	3.8%	7.2%	16.5%	14.2%	14.7%	15.0%	14.8%	8.5%	17.0%	14.9%
Too much traffic	10.8%	14.5%	5.5%	11.5%	10.8%	17.7%	17.9%	12.0%	14.2%	14.9%	4.2%	1.2%
Crime	5.7%	13.6%	16.7%	2.5%	14.9%	7.7%	5.0%	9.4%	8.1%	16.0%	8.8%	6.5%
Getting too crowded	11.9%	7.5%	9.1%	4.4%	8.4%	5.5%	6.7%	25.4%	10.4%	7.0%	4.6%	31.0%

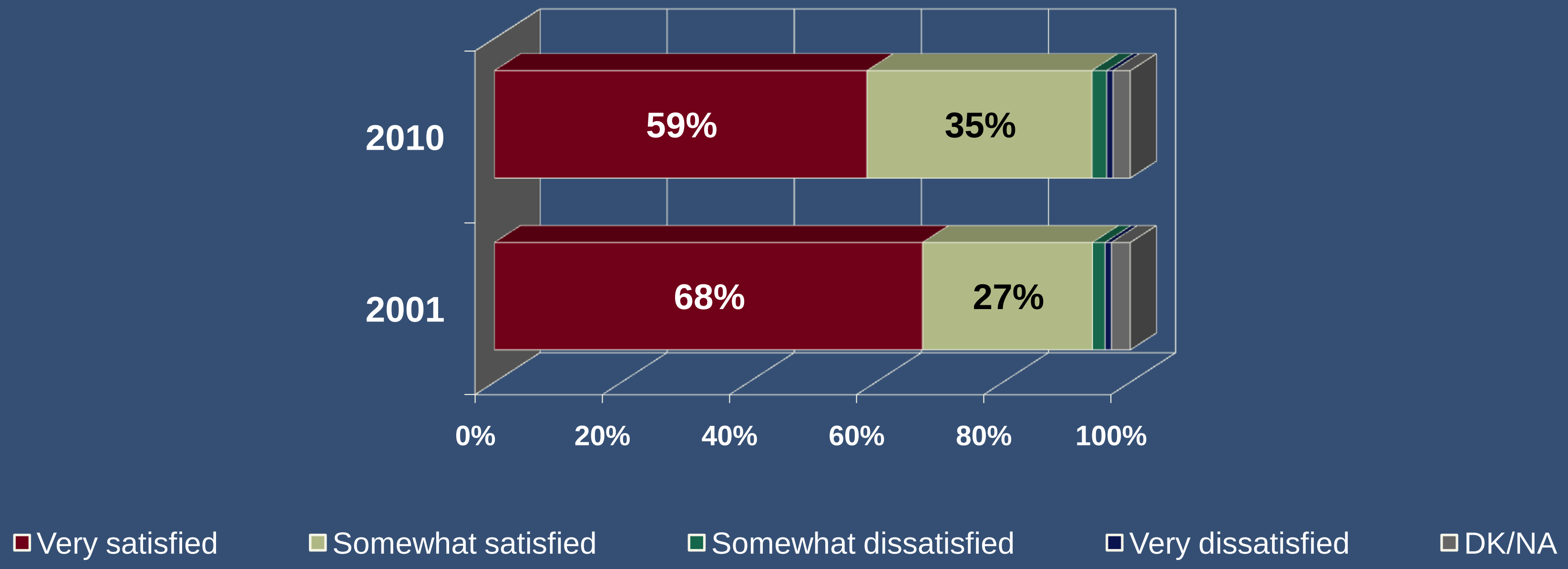
Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

CITY OF
Burbank
CITIZEN
SURVEY
2010
GODBE RESEARCH
Gain Insight

Ratings of City Services

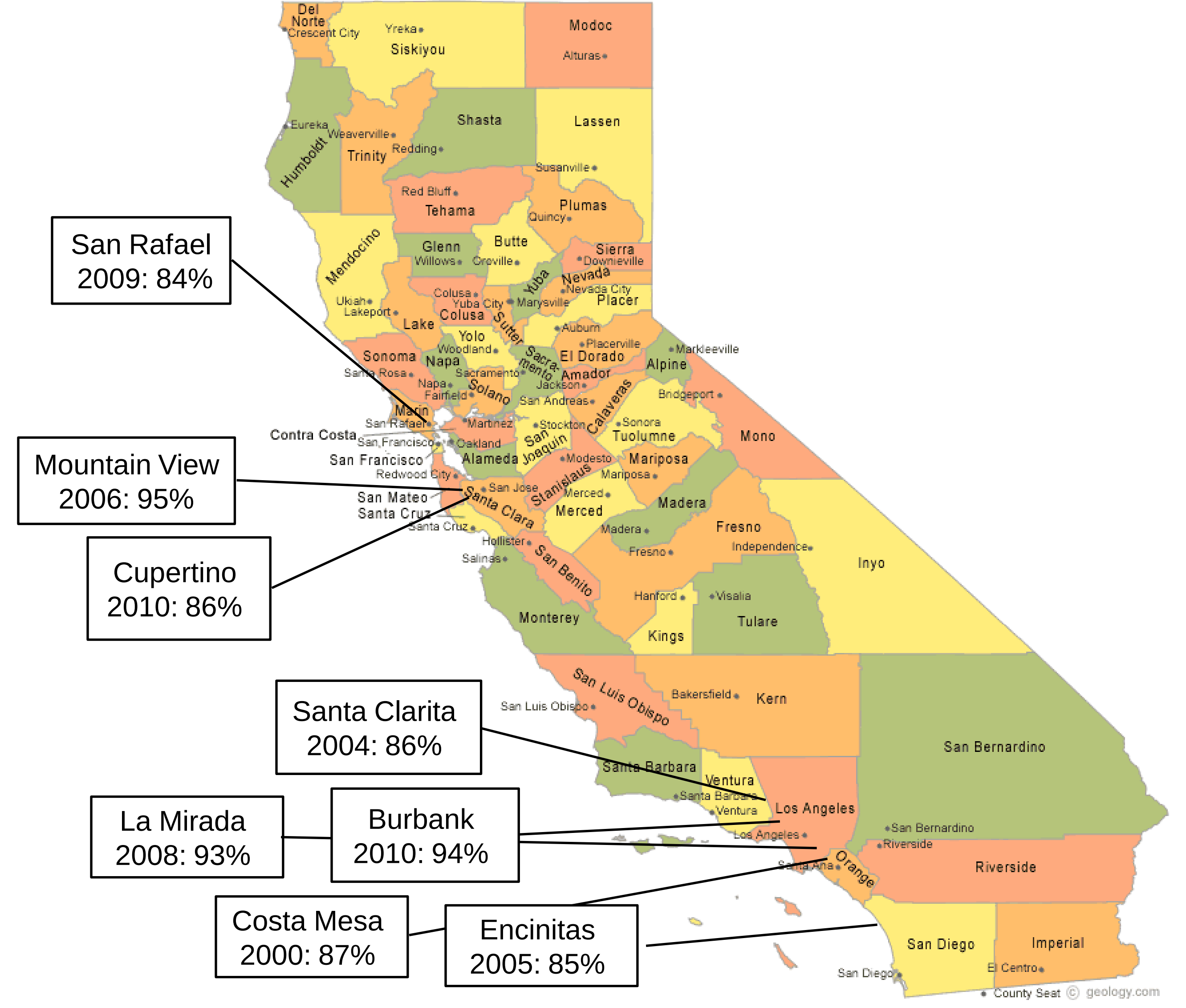
Overall Satisfaction with City Services

More than 9 out of 10 residents are “very satisfied” (59%) or “somewhat satisfied” (35%) with the job the City of Burbank is doing to provide services. Overall satisfaction with City services in the 2010 survey (94%) is consistent with the results of the 2001 survey (95%). However, there was a 9 percent decrease in “very satisfied” responses from 2001 to 2010, which likely reflects the downturn in the economy. Godbe Research has asked this question in surveys for dozens of California cities in recent years, and the overall satisfaction level exhibited by Burbank residents remains among the highest to date.



Overall Satisfaction with City Services

Comparison of Satisfaction


Del Norte
Crescent City
Yreka
Siskiyou
Modoc
Alturas
Shasta
Lassen
Eureka
Weaverville
Humboldt
Trinity
Redding
Susanville
Red Bluff
Tehama
Plumas
Quincy
Mendocino
Glenn
Willows
Butte
Oroville
Sierra
Downieville
Yuba
Nevada
Nevada City
Colusa
Yuba City
Marysville
Placer
Ukiah
Lakeport
Lake
Colusa
Sutter
Auburn
Yolo
Woodland
Placerville
Markleeville
Sonoma
Napa
El Dorado
Alpine
Santa Rosa
Sacramento
Sacra-mento
Amador
Napa
Jackson
Fairfield
Solano
Bridgeport
San Andreas
Calaveras
Marin
San Rafael
Martinez
Contra Costa
Stockton
Sonora
Tuolumne
Mono
San Francisco
Oakland
San Joaquin
San Francisco
Alameda
Modesto
Mariposa
Redwood City
Mariposa
San Jose
Stanislaus
San Mateo
Merced
Madera
Santa Cruz
Santa Clara
Merced
Santa Cruz
Madera
Fresno
Hollister
Independence
Salinas
San Benito
Fresno
Inyo
Hanford
Visalia
Monterey
Tulare
Kings
San Luis Obispo
Bakersfield
Kern
San Luis Obispo
San Bernardino
Santa Barbara
Ventura
Santa Barbara
Los Angeles
Ventura
San Bernardino
Los Angeles
Riverside
Santa Ana
Orange
Riverside
San Diego
Imperial
El Centro
San Diego
County Seat
© geology.com

San Rafael
2009: 84%

Mountain View
2006: 95%

Cupertino
2010: 86%

Santa Clarita
2004: 86%

La Mirada
2008: 93%

Burbank
2010: 94%

Costa Mesa
2000: 87%

Encinitas
2005: 85%

Overall Satisfaction with City Services

Subgroup Comparisons

Overall satisfaction with City services was largely consistent across demographic groups, including gender, age, household income, and area of residence. However, Asian residents were more likely to be "very satisfied" with the job the City of Burbank is doing to provide City services, in comparison with Caucasian and Hispanic residents. On the other hand, a higher percentage of respondents of other ethnicities indicated "somewhat dissatisfied" than Caucasian residents.

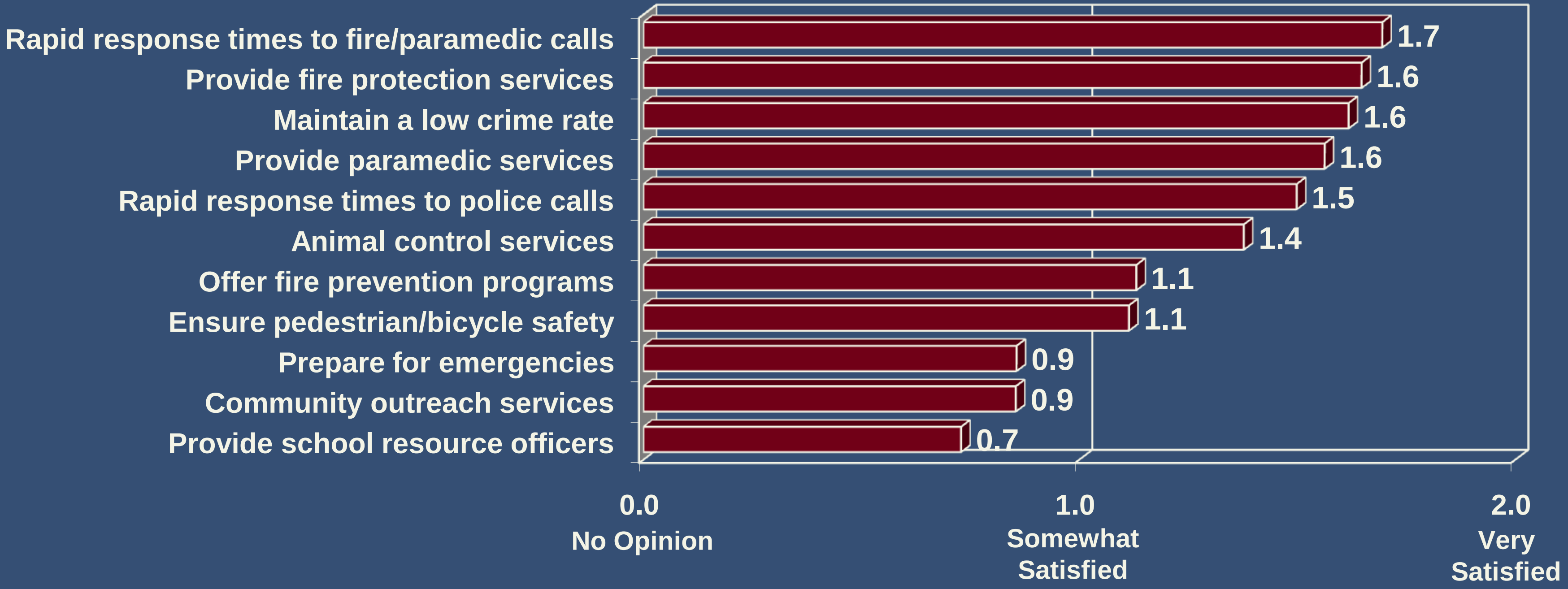
	Ethnicity			
	Caucasian	**Hispanic**	**Asian**	**Other**
Sample size	229	99	38	19
Very satisfied	57.6%	58.8%	81.8%	38.7%
Somewhat satisfied	37.1%	34.7%	18.2%	46.7%
Somewhat dissatisfied	1.9%	1.6%	.0%	12.1%
Very dissatisfied	.7%	1.6%	.0%	.0%
DK/NA	2.6%	3.4%	.0%	2.5%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Public Safety Services

GODBE RESEARCH
Gain Insight

Residents were next read a list of 11 public safety services and asked to rate their satisfaction with each. On average, the residents were at least “somewhat satisfied” with 8 of the 11 services (mean scores over 1.0). Specifically, residents expressed the highest satisfaction with the job the City is doing to provide rapid response times to fire and paramedic emergency calls, with 4 out of 5 residents reporting “very satisfied.” Residents’ satisfaction was similarly high with the City’s efforts to provide fire protection services, maintain a low crime rate, and provide paramedic services (mean scores of 1.6). In comparison, residents were relatively less satisfied with the City’s efforts to provide school resource officers and other juvenile based services – overall, 54 percent of residents were satisfied, 10 percent were dissatisfied, and 37 percent had no opinion.



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: “Very Satisfied” = +2, “Somewhat Satisfied” = +1, “No Opinion” = 0, “Somewhat Dissatisfied” = -1, and “Very Dissatisfied” = -2.

Public Safety Services

Tracking Results

Residents' satisfaction with four public safety services differed from the 2001 survey. As shown in the following table, residents currently are more satisfied with the job the City is doing to provide rapid response times to fire and paramedic emergency calls, and animal control services. Conversely, residents currently are less satisfied with the City's efforts to prepare for emergencies, and provide school resource officers and other juvenile based services.

	Year	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
Provide rapid response times to fire and paramedic emergency calls	**2010**	1.7	80%	10%	<1%	0%	10%
	2001	1.5	71%	9%	1%	<1%	20%
Provide animal control services	**2010**	1.4	62%	19%	2%	2%	15%
	2001	1.3	53%	25%	2%	2%	18%
Prepare for emergencies such as earthquakes	**2010**	0.9	33%	28%	5%	2%	32%
	2001	1.0	41%	26%	2%	1%	31%
Provide school resource officers and other juvenile based services	**2010**	0.7	31%	23%	7%	3%	37%
	2001	0.9	35%	27%	3%	1%	34%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., 2010 vs. 2001.

Public Safety Services

Subgroup Comparisons

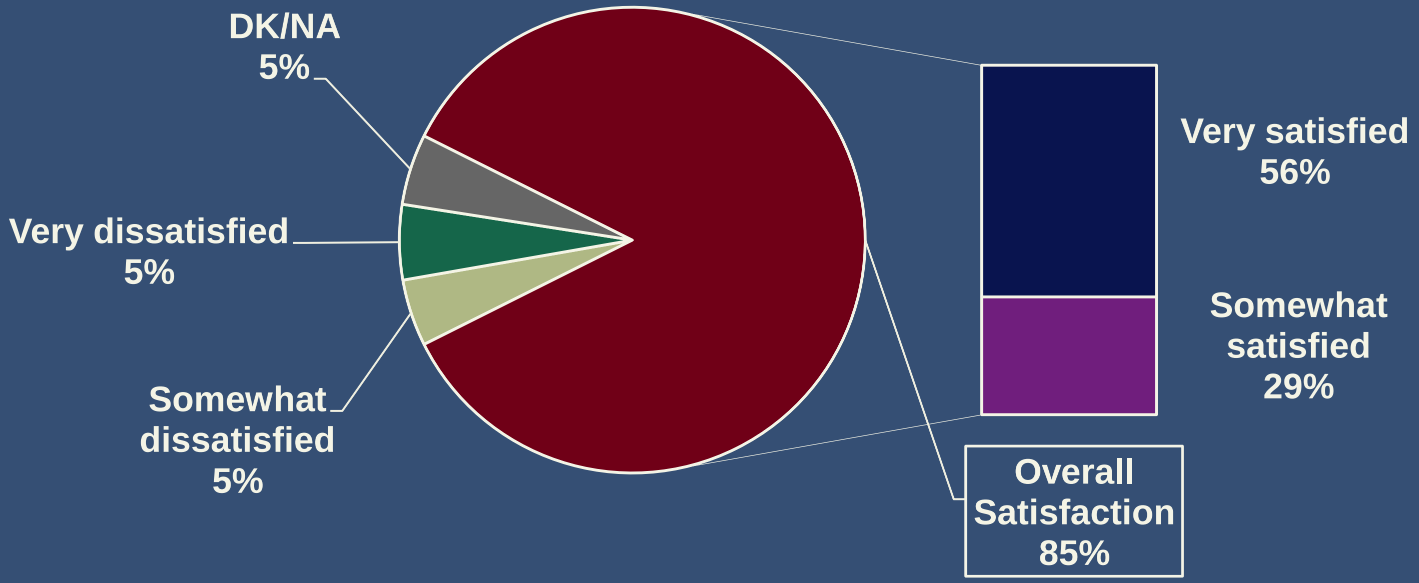
The average 18-to-24-year-old respondent was significantly more satisfied with the job the City is doing to provide animal control services. Additionally, residents ages 65 and over were significantly more satisfied with the City's efforts to provide paramedic services and offer fire prevention programs than their younger counterparts. Finally, satisfaction with providing animal control services was higher among residents of zip codes 91505 and 91506 than those who reside in zip code 91502.

	Age						Residence Zip Code				
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	91501	91502	91504	91505	91506
Provide rapid response times to fire and paramedic emergency calls	1.9	1.6	1.7	1.6	1.7	1.8	1.8	1.6	1.6	1.7	1.7
Provide fire protection services	1.7	1.6	1.6	1.6	1.7	1.8	1.7	1.7	1.6	1.6	1.7
Maintain a low crime rate	1.6	1.8	1.5	1.6	1.6	1.7	1.6	1.6	1.4	1.7	1.7
Provide paramedic services	1.7	1.4	1.5	1.4	1.7	1.9	1.8	1.5	1.4	1.5	1.6
Provide rapid response times to police emergency calls	1.2	1.5	1.5	1.4	1.6	1.7	1.4	1.4	1.3	1.7	1.5
Provide animal control services	1.7	1.1	1.4	1.3	1.4	1.4	1.4	.9	1.3	1.4	1.5
Offer fire prevention programs	1.4	.9	.9	1.1	1.2	1.4	1.3	1.0	1.3	1.1	1.0
Ensure pedestrian and bicycle safety	1.1	1.1	1.2	1.1	1.0	1.2	1.2	.8	.9	1.3	1.1

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

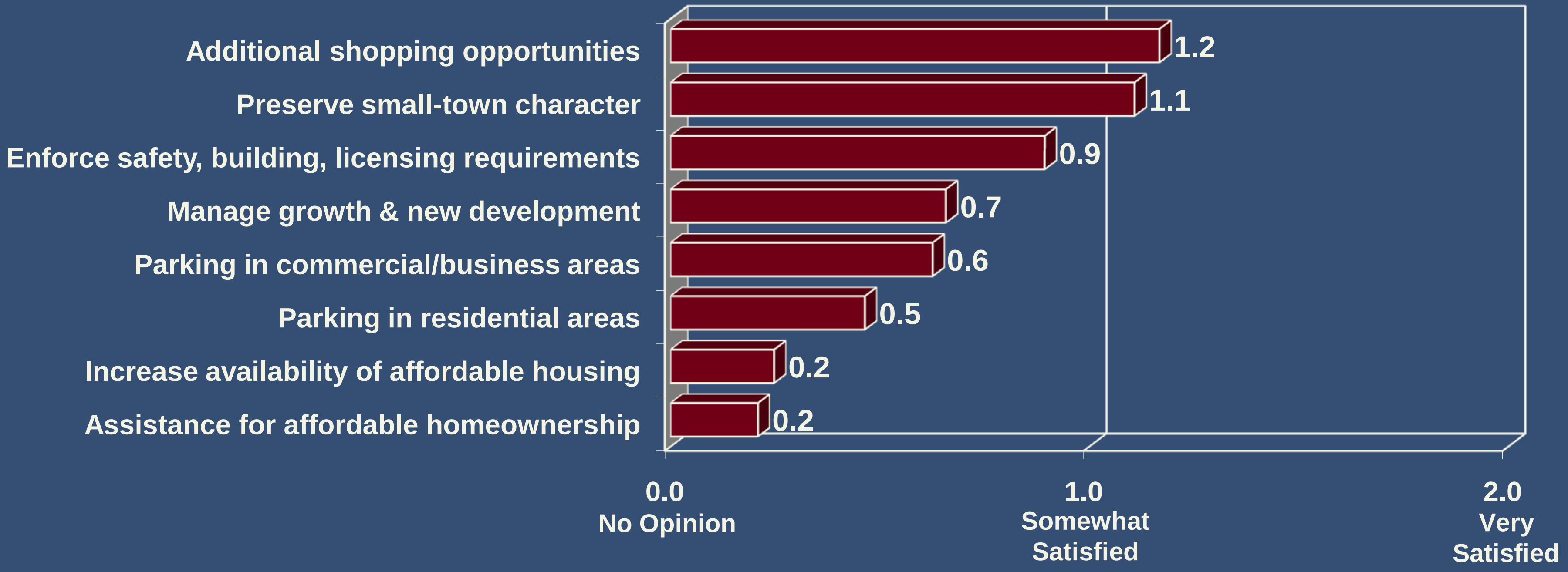
Burbank Police Department

Fully 85 percent of residents reported that they are “very satisfied” (56%) or “somewhat satisfied” (29%) with the job the Burbank Police Department is doing to address neighborhood concerns. In contrast, just 10 percent of residents indicated dissatisfaction, and the remaining 5 percent did not have an opinion (DK/NA). A higher percentage of women than men indicated “very satisfied” (63% versus 50%); otherwise, satisfaction was consistently high across demographic groups, including household income and area of residence.



Community Planning and Development

On average, residents were close to “somewhat satisfied” with 3 of the 8 community planning and development services tested in the survey (mean score near 1.0). In particular, 4 out of 5 residents were satisfied with the City’s efforts to provide additional shopping opportunities and preserve Burbank’s small-town character. Note that each of the eight services earned a positive mean score, which indicates that satisfied residents outnumbered dissatisfied residents. However, satisfaction was relatively lower with the City’s efforts to increase the availability of affordable housing (44% satisfied, 27% dissatisfied, and 29% no opinion) and provide assistance for affordable homeownership (38% satisfied, 22% dissatisfied, and 41% no opinion).



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: “Very Satisfied” = +2, “Somewhat Satisfied” = +1, “No Opinion” = 0, “Somewhat Dissatisfied” = -1, and “Very Dissatisfied” = -2.

Community Planning and Development

Tracking Results

Satisfaction with the City's efforts to provide additional shopping opportunities to residents increased from the previous survey – 82% of residents were satisfied in the 2010 survey versus 74% in the 2001 survey. However, satisfaction with three other services declined slightly: provide additional parking in residential areas, increase the availability of affordable housing, and provide assistance for affordable homeownership. It is important to note that the percentage of satisfied responses from 2001 to 2010 was roughly consistent for the City's efforts to provide additional parking in residential areas and increase the availability of affordable housing. The difference in average satisfaction with these two services represents a decrease in "no opinion" responses and an increase in dissatisfied responses.

	Year	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
Provide additional shopping opportunities to residents	**2010**	1.2	48%	34%	7%	3%	8%
	2001	1.0	39%	35%	4%	3%	19%
Provide additional parking in residential areas	**2010**	0.5	27%	35%	15%	14%	9%
	2001	0.6	27%	33%	9%	7%	24%
Increase the availability of affordable housing	**2010**	0.2	19%	25%	16%	11%	29%
	2001	0.4	18%	26%	12%	7%	37%
Provide assistance for affordable homeownership	**2010**	0.2	15%	23%	13%	9%	41%
	2001	0.4	19%	24%	8%	5%	45%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., 2010 vs. 2001.

Community Planning and Development

Subgroup Comparisons

The average homeowner was more satisfied with the City's efforts to increase the availability of affordable housing and provide assistance for affordable homeownership when compared to respondents who rent their place of residence. In contrast, the average renter was more satisfied with the job the City is doing to preserve Burbank's small-town character, and manage growth and development.

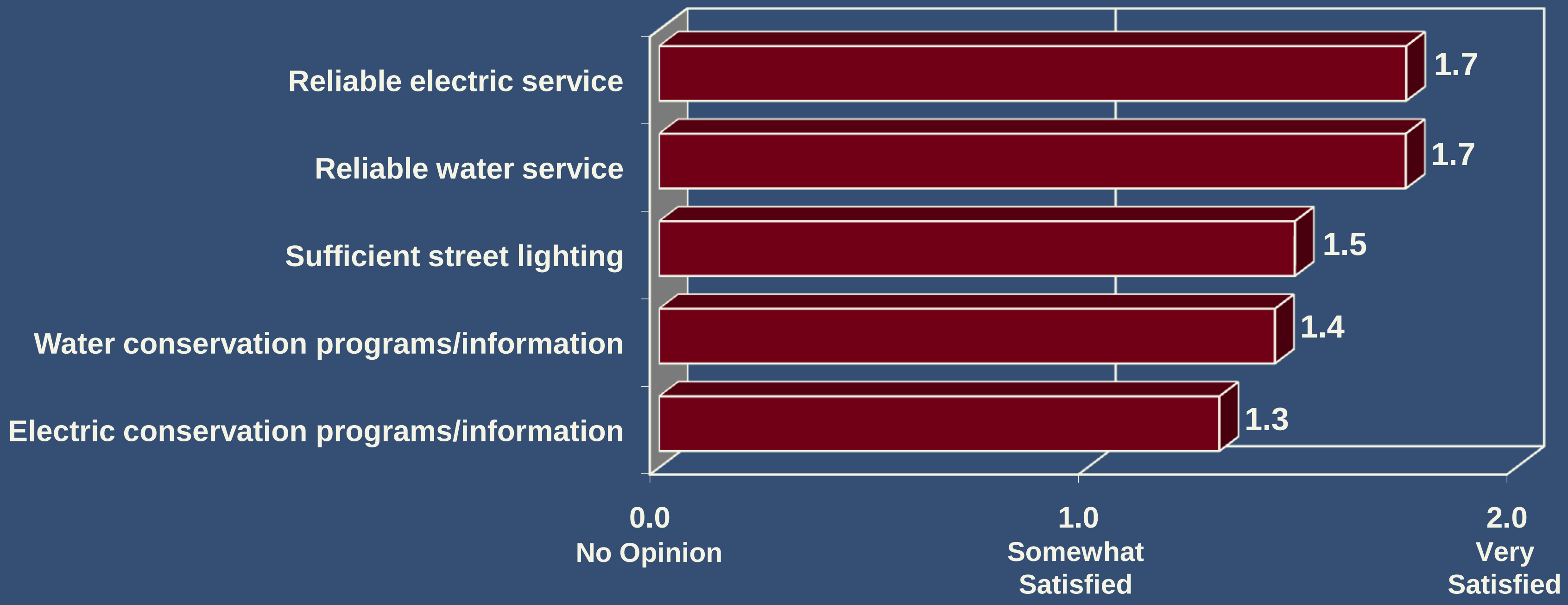
	Homeownership	
	Own	**Rent**
Provide additional shopping opportunities to residents	1.1	1.2
Preserve Burbank's small-town character	1.0	1.3
Enforce safety, building, and business licensing requirements	.8	1.0
Manage growth and new development	.5	.9
Provide additional parking in commercial and business areas	.6	.7
Provide additional parking in residential areas	.5	.4
Increase the availability of affordable housing	.5	.0
Provide assistance for affordable homeownership	.4	-.1

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Utility Services

GODBE RESEARCH
Gain Insight

Satisfaction with utility services was particularly high, and, on average, residents were between “somewhat” and “very satisfied” with each of the five services tested in the 2010 survey. Residents expressed the highest satisfaction with the City’s efforts to provide reliable electric and water services. Fully 4 out of 5 residents reported that they were “very satisfied” with these two utility services. Well-over half of residents also reported being “very satisfied” with conservation programs and information.



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: “Very Satisfied” = +2, “Somewhat Satisfied” = +1, “No Opinion” = 0, “Somewhat Dissatisfied” = -1, and “Very Dissatisfied” = -2.

Utility Services

Tracking Results

Some of the largest gains in satisfaction from the 2001 survey were observed for two utility services. More specifically, from 2001 to 2010 the percent of "very satisfied" responses increased by 25 percent and 21 percent for water conservation and electric conservation programs, respectively. A decrease in the percentage of residents who had "no opinion" largely accounts for these findings, which suggests that the community is significantly more aware of these programs and overwhelmingly satisfied.

	Year	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
Offer water conservation programs and information	**2010**	1.4	**65%**	22%	4%	2%	7%
	2001	1.0	**40%**	28%	6%	2%	25%
Offer electric conservation programs and information	**2010**	1.3	**58%**	25%	5%	3%	8%
	2001	1.0	**37%**	33%	6%	2%	22%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., 2010 vs. 2001.

Utility Services

Subgroup Comparisons

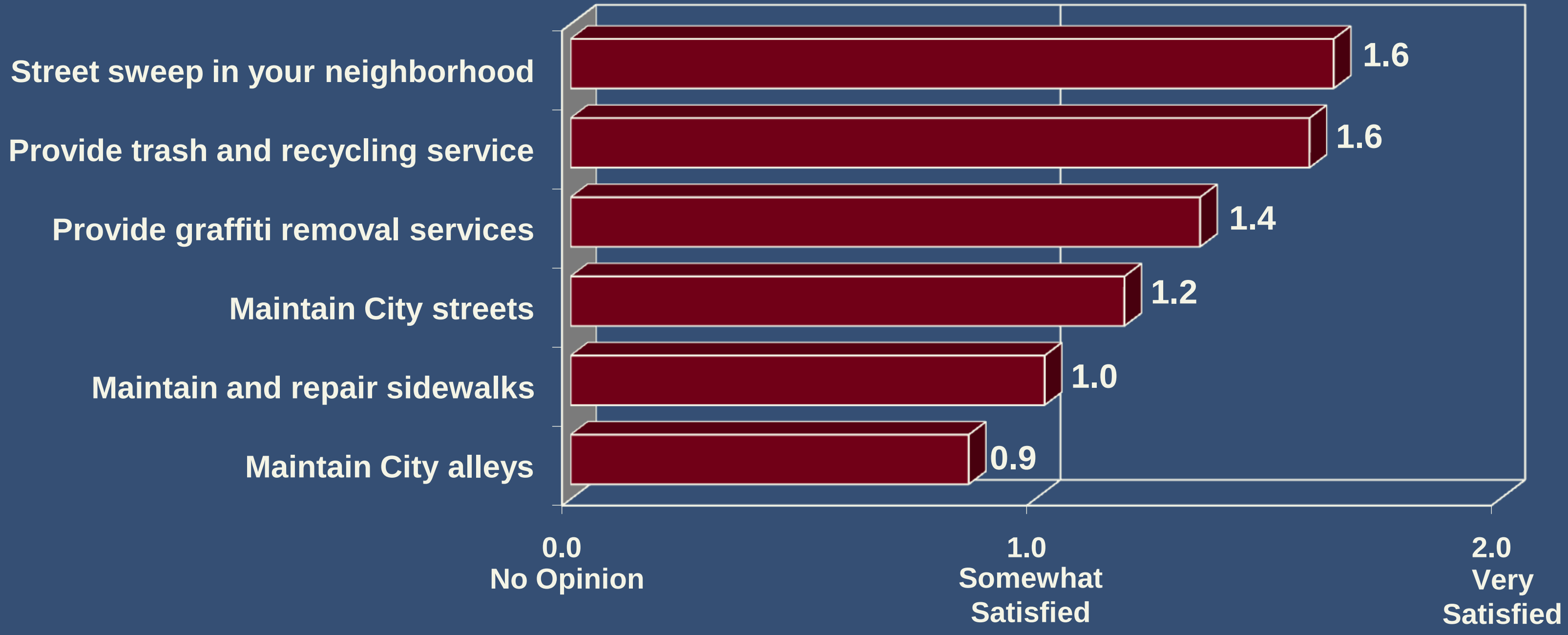
Women tended to be more satisfied with water conservation and electric conservation programs and information than men.

	Gender	
	Male	**Female**
Provide reliable electric service	1.7	1.8
Provide reliable water service	1.7	1.8
Provide sufficient street lighting	1.5	1.4
Offer water conservation programs and information	**1.3**	**1.5**
Offer electric conservation programs and information	**1.2**	**1.4**

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Public Works Services

On average, residents were at least “somewhat satisfied” with 5 of the 6 public works services tested in the survey. Within this category, residents indicated the highest satisfaction with the City’s efforts to street sweep neighborhoods and provide trash and recycling services. Roughly 9 out of 10 residents indicated being “very” or “somewhat satisfied” with these two services. Although maintenance of City alleys earned a relatively lower score, fully 7 out of 10 residents reported being satisfied with the City’s efforts in this area. Further, there were no changes in residents’ satisfaction with public works services from the 2001 survey.



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: “Very Satisfied” = +2, “Somewhat Satisfied” = +1, “No Opinion” = 0, “Somewhat Dissatisfied” = -1, and “Very Dissatisfied” = -2.

Public Works Services

Subgroup Comparisons

On average, 55-to-64-year-old residents were more satisfied with trash and recycling service, whereas 25-to-34-year-old residents were more satisfied with maintenance and repair of sidewalks. Additionally, the residents of zip code 91501 were less satisfied with four services than those who reside in zip codes 91504 and 91505: trash and recycling service, maintenance of City streets, maintenance and repair of sidewalks, and maintenance of City alleys.

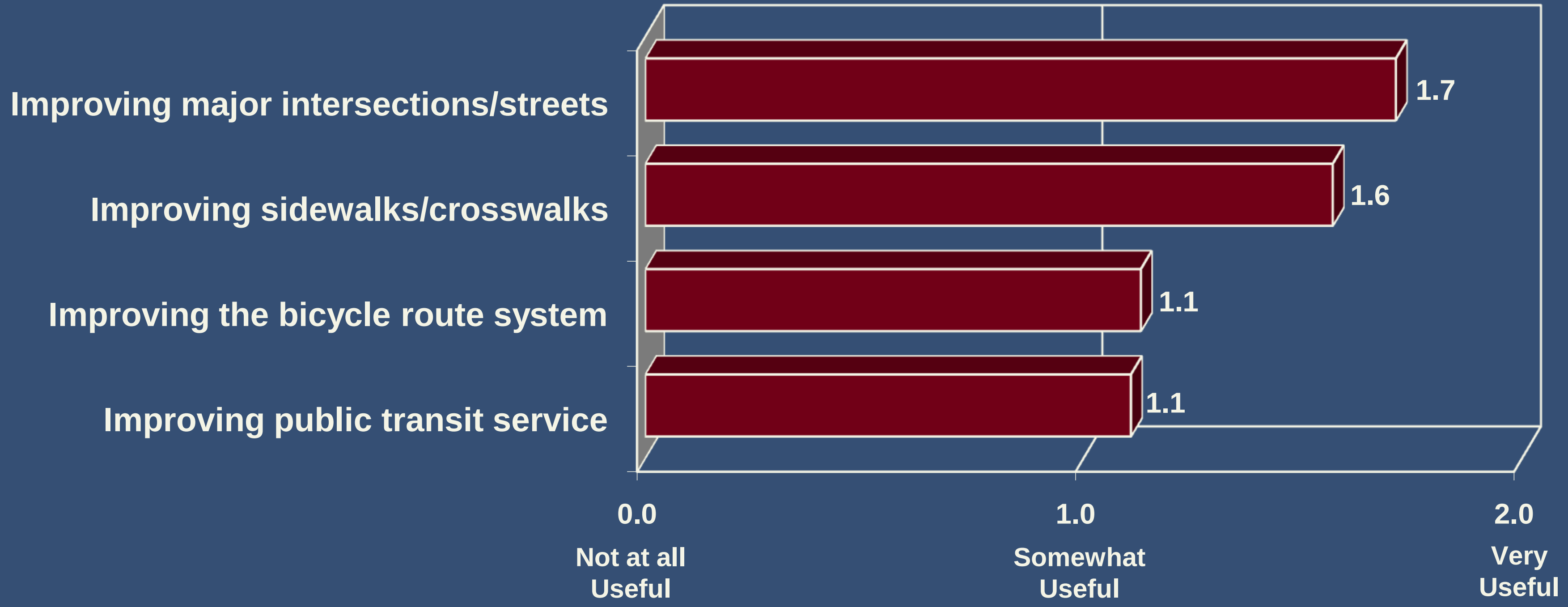
	Age						Residence Zip Code				
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	91501	91502	91504	91505	91506
Street sweep in your neighborhood	1.7	1.7	1.7	1.5	1.8	1.7	1.7	1.6	1.6	1.7	1.6
Provide trash and recycling service	1.7	1.5	1.4	1.7	1.9	1.3	1.3	1.5	1.8	1.6	1.7
Provide graffiti removal services	1.3	1.4	1.2	1.3	1.6	1.4	1.3	1.1	1.3	1.4	1.5
Maintain City streets	1.4	1.5	1.2	1.2	1.0	1.0	.9	1.5	1.0	1.4	1.2
Maintain and repair sidewalks	1.2	1.4	1.0	1.0	.6	1.1	.7	1.1	1.3	1.1	.9
Maintain City alleys	1.0	1.1	1.0	.7	.6	.7	.6	1.1	.7	1.1	.9

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Transportation Improvements

GODBE RESEARCH
Gain Insight

Respondents were read a list of four proposed transportation improvements and asked how useful each would be to them personally. Each of the tested improvements was rated as at least "somewhat useful" (mean score over 1.0). On average, residents rated the improvement of major intersections and streets for traffic flow as the most useful, and this was closely followed by improvements to sidewalks and crosswalks to make the city more pedestrian friendly. In response to these two proposed improvements, 9 out of 10 residents indicated a rating of "very" or "somewhat useful."



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: "Very Useful" = +2, "Somewhat Useful" = +1, and "Not at all Useful" = 0.

Transportation Improvements

Subgroup Comparisons

Hispanic residents rated improving sidewalks and crosswalks as significantly more useful than Caucasian residents and residents of other ethnicities. At the same time, Hispanic and Asian residents considered improving the City's bicycle route system to be more useful when compared to Caucasian residents.

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
Improving major intersections and streets for traffic flow	1.7	1.8	1.7	1.5
Improving sidewalks and crosswalks to make the City more pedestrian friendly	**1.5**	**1.8**	1.6	**1.3**
Improving the City's bicycle route system	**.9**	**1.5**	**1.4**	1.1
Improving public transit service	1.1	1.3	1.0	.9

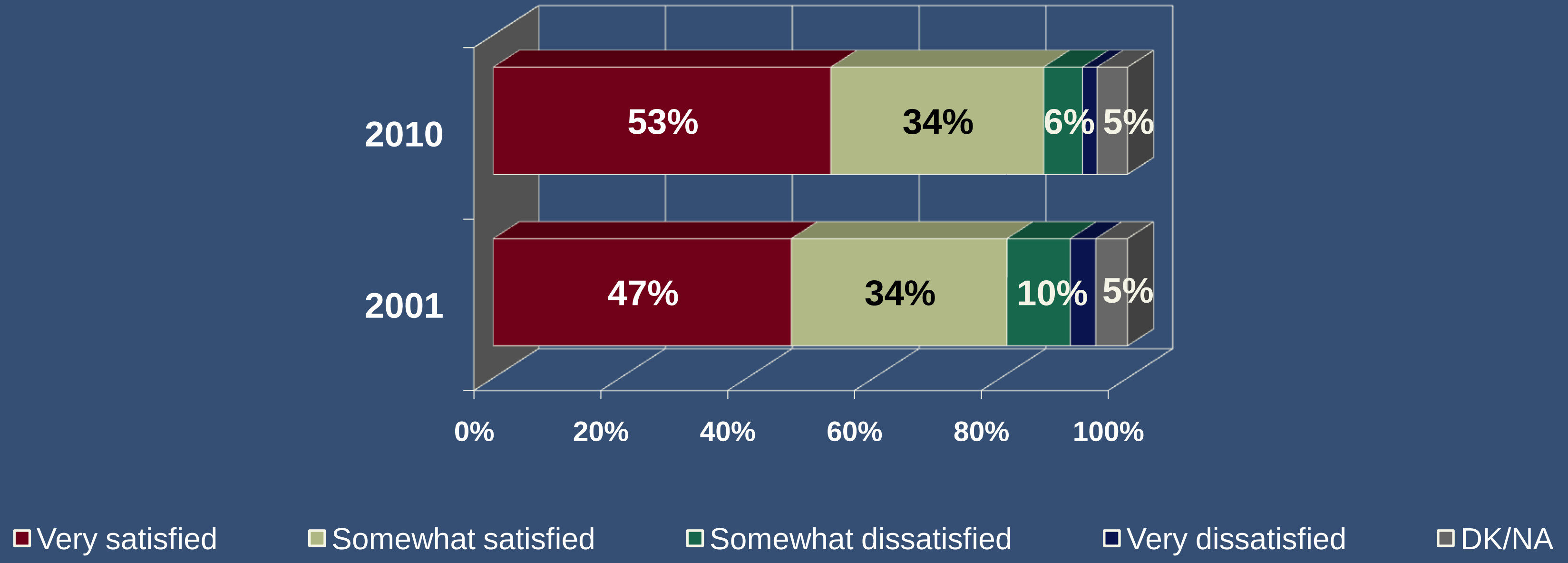
Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

GODBE RESEARCH
Gain Insight
CITY OF Burbank
CITIZEN SURVEY 2010
OF BURBANK

City Communications

City Communications

Approximately 9 out of 10 residents reported that they are “very satisfied” (53%) or “somewhat satisfied” (34%) with the City’s efforts to communicate through newsletters, the new City of Burbank website, and other means. In comparison, just 8 percent of residents indicated dissatisfaction, and the remaining 5 percent did not have an opinion (DK/NA). Overall satisfaction with City communications in the 2010 survey (87%) is slightly higher than that observed in the 2001 survey (81%). Most notably, the proportion of “very satisfied” responses increased by 6 percent from 2001 to 2010.



City Communications

Subgroup Comparisons

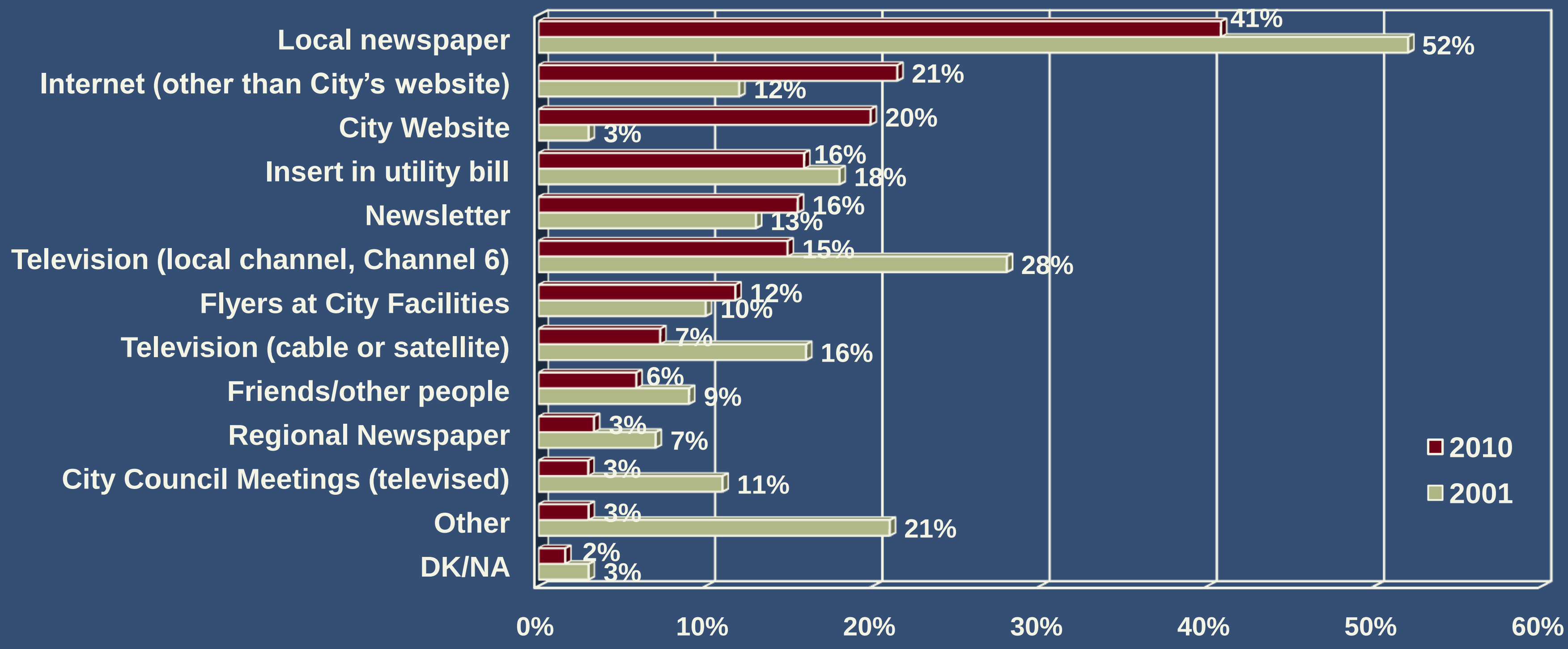
Satisfaction with the City's efforts to communicate with residents was high across demographic subgroups. However, women were more likely to be "very satisfied" in comparison with men, more of whom were "somewhat satisfied." In addition, residents ages 65 and over were more likely to be "very satisfied," whereas a higher percentage of residents ages 18 to 24 reported being "somewhat satisfied."

	Gender		Age					
	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over
Sample size	193	207	48	60	96	77	50	56
Very satisfied	45.0%	60.8%	35.8%	41.2%	57.7%	50.9%	64.6%	64.9%
Somewhat satisfied	38.4%	29.0%	58.3%	40.6%	32.1%	36.0%	24.9%	17.0%
Somewhat dissatisfied	6.8%	5.5%	.6%	11.1%	5.4%	6.7%	5.2%	1.4%
Very dissatisfied	4.3%	.4%	.0%	3.0%	4.8%	1.2%	1.9%	1.6%
DK/NA	5.4%	4.3%	5.3%	4.1%	.0%	5.3%	3.5%	15.0%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Preferred Information Sources

When asked what information sources they use to find out about Burbank news, local information and programming, residents most frequently cited a local newspaper (41%). In a second tier of responses were the Internet (21%) and the City of Burbank website (20%). As might be expected, residents' reliance on online sources has increased from 2001, whereas reliance on local newspapers and television has decreased.



Note: Information sources mentioned by less than 3 percent of residents were added to the "Other" category for charting purposes.

Preferred Information Sources

Subgroup Comparisons

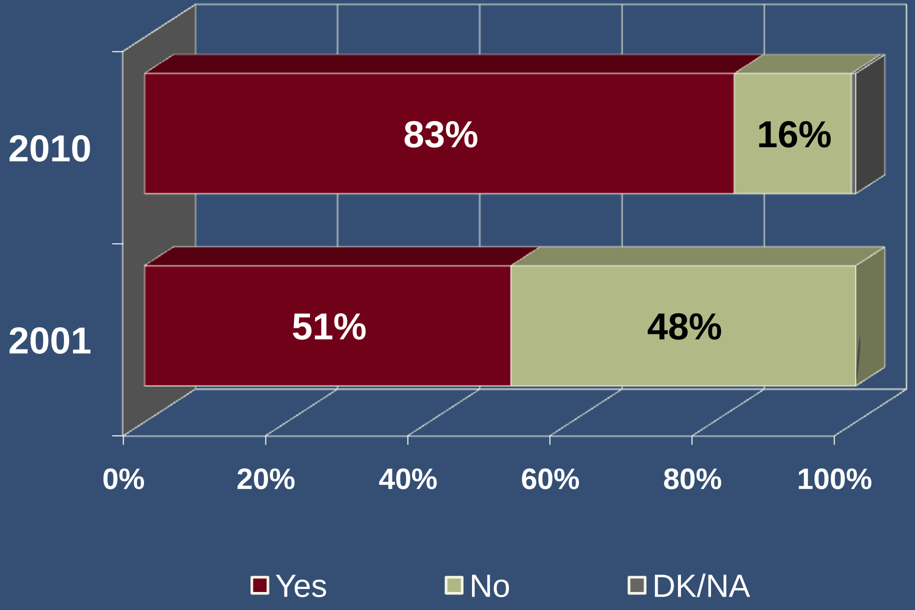
With respect to age differences, the 25-to-54-year-old residents were more likely to prefer online news sources (other than the City's official website) in comparison with their counterparts ages 55 and over. These older respondents were more likely to mention a local newspaper or utility bill inserts.

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over
Sample size	48	60	96	77	50	56
Local newspaper (Leader, Daily News)	30.7%	22.6%	37.1%	47.5%	43.1%	58.2%
Internet (other than City's official website)	17.3%	36.0%	27.2%	26.8%	8.8%	5.9%
City Website	25.1%	14.9%	27.0%	21.0%	15.7%	15.3%
Insert in utility bill	8.6%	8.5%	13.4%	17.7%	36.9%	13.8%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Awareness of City Website

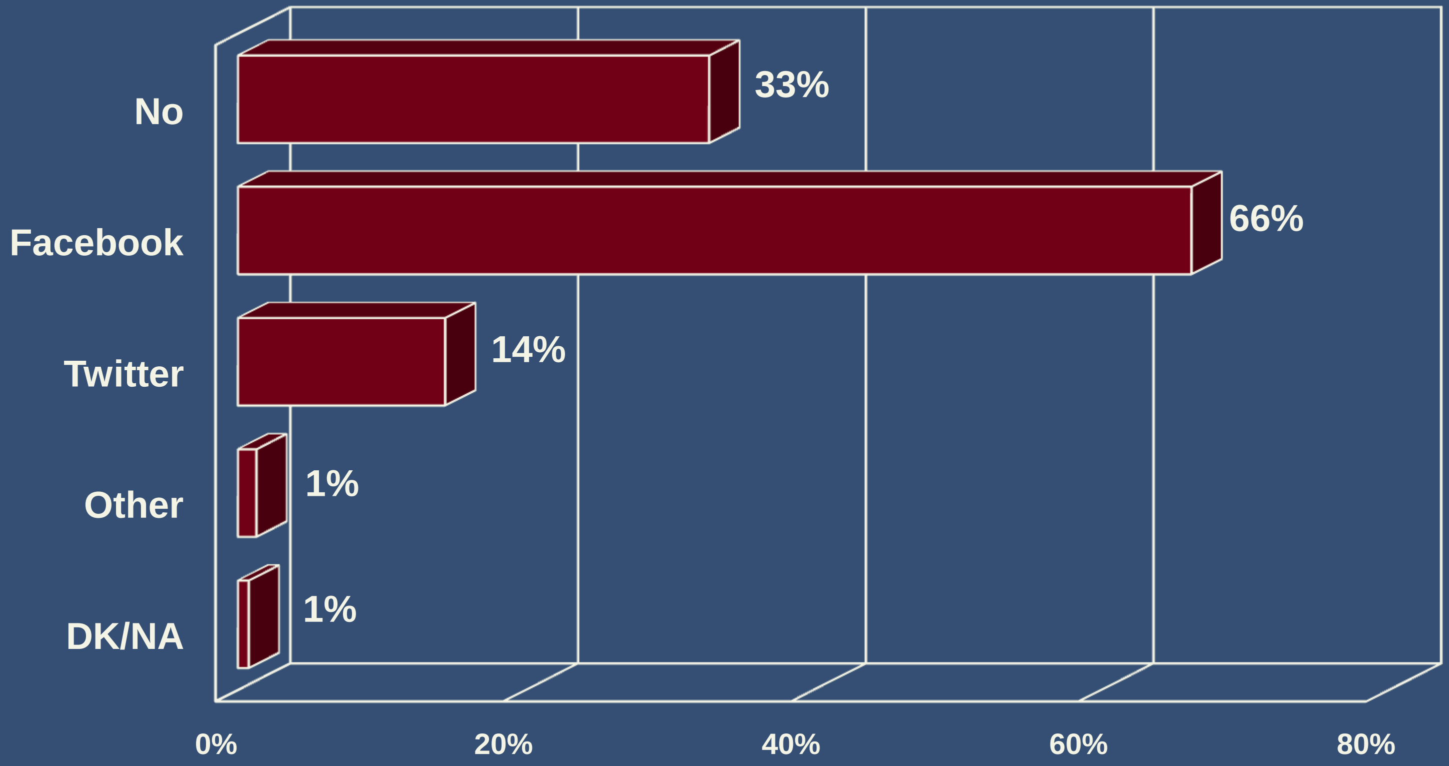
Residents' awareness of the official City of Burbank website has increased significantly since the 2001 survey. Approximately 4 out of 5 residents currently are aware of the City website, which represents a 32 percent increase from the 2001 survey.



Social Networking Websites

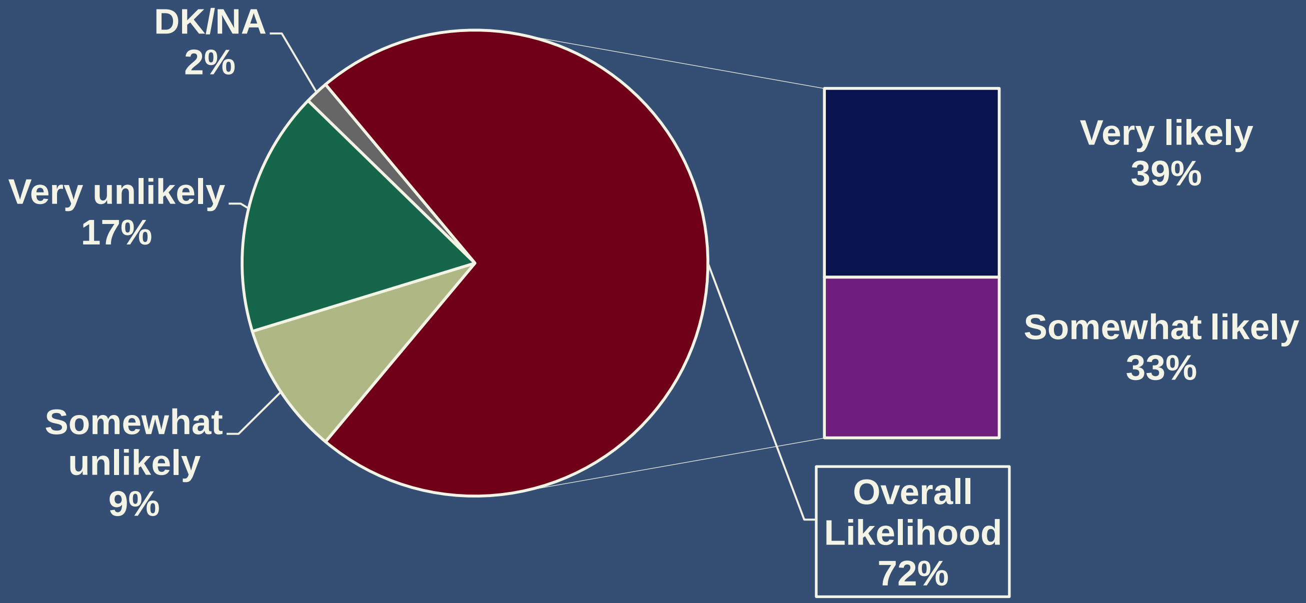
GODBE RESEARCH
Gain Insight

Approximately 2 out of 3 residents reported that they, or a member of their household, are a member of social networking websites, predominantly Facebook (66%).



Communicating through Networking Websites

The results suggest that social networking members (n = 266) would be likely to use information from the City on services and programs if it were offered through these websites. Overall, 3 out of 4 respondents would be “very likely” (39%) or “somewhat likely” (33%) to use such information. In comparison, 26 percent of these respondents would be unlikely to use such information, and the remaining 2 percent did not provide an opinion.



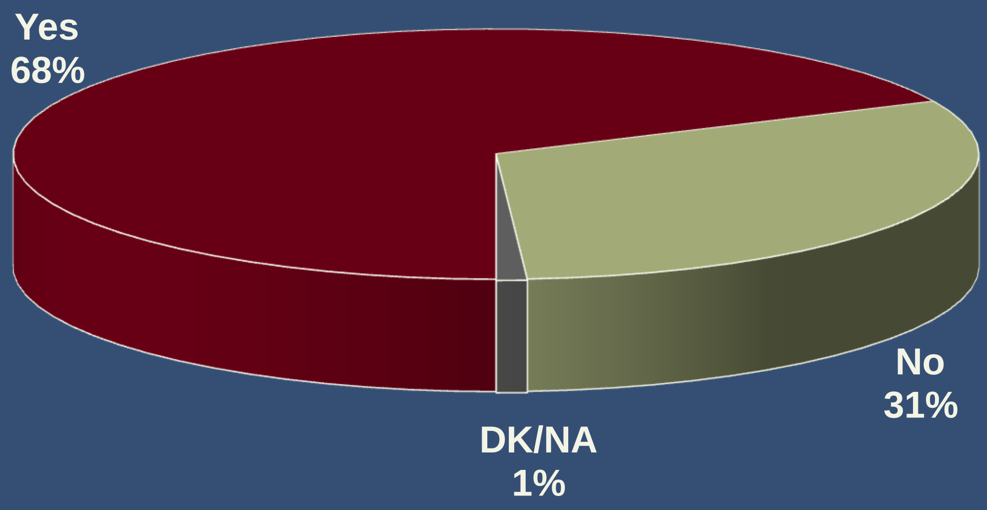
n = 266

GODBE RESEARCH
Gain Insight
City of Burbank
CITIZEN SURVEY 2010
OF BURBANK

Ratings of Parks and Recreation

Use of Parks and Recreation

Approximately two-thirds of residents reported that their household had used a Burbank park, recreational facility, or recreation program during the past 12 months. Use of parks and recreation has not changed from the 2001 survey.



Use of Parks and Recreation

Subgroup Comparisons

A higher proportion of residents ages 18 to 54, those with annual household income of $50,000 or more, and households with children reported using City parks, recreational facilities or recreation programs during the past 12 months. Further, the residents of zip code 91506 were significantly more likely to use parks and recreation, in comparison with their counterparts who reside in zip code 91502.

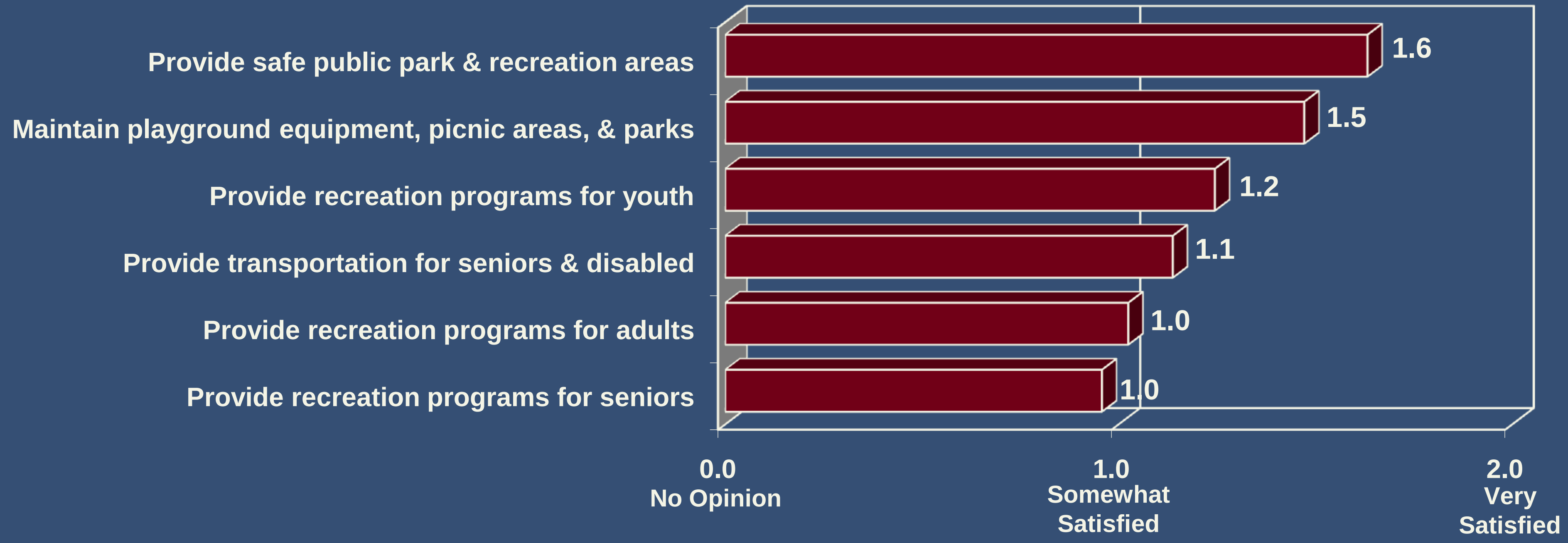
	Age						Annual Household Income		
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Less than $50,000	$50,000 to $100,000	$100,000 or more
Sample size	48	60	96	77	50	56	97	121	112
Yes	68.2%	86.0%	81.1%	74.5%	53.6%	38.5%	56.3%	74.2%	77.9%
No	29.9%	12.6%	18.9%	25.5%	46.4%	57.3%	43.7%	24.4%	22.1%
DK/NA	1.9%	1.4%	.0%	.0%	.0%	4.2%	.0%	1.5%	.0%

	Household Composition			Residence Zip Code				
	Children	Seniors	Neither	91501	91502	91504	91505	91506
Sample size	153	126	140	77	30	75	130	88
Yes	84.3%	57.0%	65.2%	63.7%	51.8%	63.9%	69.2%	79.4%
No	15.1%	42.3%	34.8%	36.3%	48.2%	36.1%	29.0%	18.6%
DK/NA	.6%	.7%	.0%	.0%	.0%	.0%	1.8%	2.0%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Park and Recreation Services

Residents, on average, were at least “somewhat satisfied” with all of the tested park and recreation services (mean score of 1.0 or higher). Within this category, the City’s efforts to provide safe public park and recreation areas earned the relatively highest satisfaction score, closely followed by maintenance of playground equipment, picnic areas and parks. Approximately 9 out of 10 residents reported being satisfied with these two services. Although residents were relatively less satisfied with the City’s efforts to provide recreation programs for adults and seniors, approximately two-thirds of residents indicated that they are satisfied. Here as well, satisfaction with park and recreation services has not changed from the 2001 survey.



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: “Very Satisfied” = +2, “Somewhat Satisfied” = +1, “No Opinion” = 0, “Somewhat Dissatisfied” = -1, and “Very Dissatisfied” = -2.

Park and Recreation Services

Subgroup Comparisons

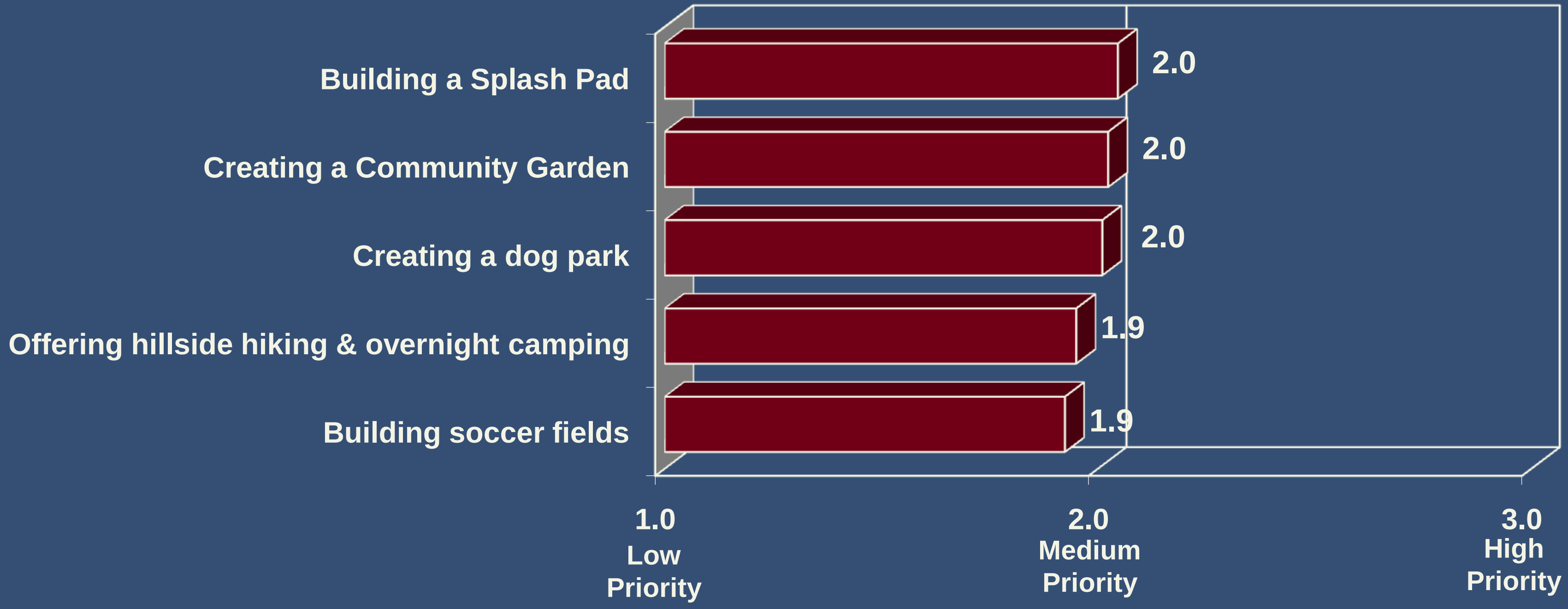
Several subgroup differences emerged in residents' satisfaction with park and recreation services. Women tended to be more satisfied with the City's efforts to provide recreation programs for youth and seniors. As a factor of annual household income, residents with income less than $50,000 were more satisfied with transportation for seniors and the disabled. Finally, satisfaction with four of the tested park and recreation services was higher among the residents who reported that their household had used parks or recreation during the past 12 months.

	Gender		Annual Household Income			Use of Parks and Recreation	
	Male	**Female**	**Less than $50,000**	**$50,000 to $100,000**	**$100,000 or more**	**Yes**	**No**
Provide safe public park and recreation areas	1.6	1.7	1.7	1.7	1.6	1.7	1.5
Maintain playground equipment, picnic areas, and parks	1.4	1.5	1.5	1.6	1.4	1.6	1.3
Provide recreation programs for youth	1.1	1.3	1.3	1.3	1.3	1.3	1.1
Provide transportation for seniors and the disabled	1.1	1.1	1.3	1.3	1.0	1.1	1.2
Provide recreation programs for adults	1.0	1.1	1.0	1.0	1.1	1.1	.9
Provide recreation programs for seniors	.8	1.1	1.1	1.0	.9	1.0	.9

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Potential Recreation Projects

Residents rated the priority of five potential recreation projects that could be funded by the City of Burbank. Their responses were recoded such that a higher score indicates a higher priority project. On average, the potential projects earned moderate scores, with approximately two-thirds of residents rating each as a "medium" or "high" priority.



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: "Low Priority" = +1, "Medium Priority" = +2, and "High Priority" = +3.

Potential Recreation Projects

Subgroup Comparisons

A Splash Pad, community garden, and soccer fields were a higher priority among women than men. Additionally, Hispanic residents attributed higher priority to a Splash Pad and soccer fields. Finally, local hillside hiking and overnight camping was a higher priority for the residents of 91504 and 91506 in comparison with their counterparts living in 91505.

	Gender		Ethnicity				Residence Zip Code				
	Male	**Female**	**Caucasian**	**Hispanic**	**Asian**	**Other**	**91501**	**91502**	**91504**	**91505**	**91506**
Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	2.1	2.0	2.2	2.0	1.6	2.1	1.8	2.1	2.0	2.1
Creating a Community Garden	1.9	2.1	2.0	2.1	2.0	2.0	2.1	1.9	2.0	2.0	2.1
Creating a dog park	2.0	2.0	2.0	2.1	2.1	1.7	1.9	2.2	1.9	2.1	2.0
Offering local hillside hiking and overnight camping	1.9	2.0	2.0	2.1	1.8	1.6	2.0	2.0	2.1	1.7	2.1
Building soccer fields	1.8	2.0	1.8	2.2	1.9	1.6	1.9	1.8	1.9	1.9	2.0

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

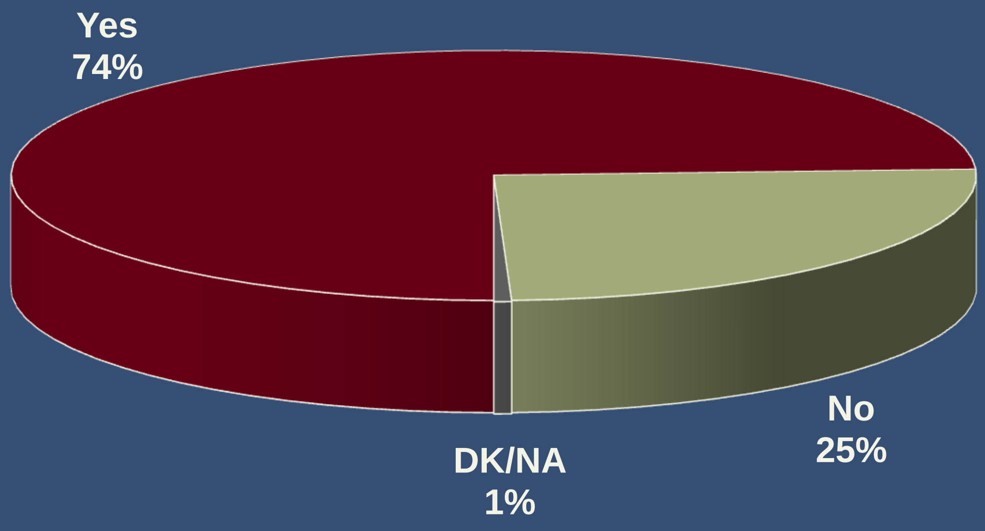
GODBE RESEARCH
Gain Insight

CITY OF
Burbank
CITIZEN SURVEY 2010
OF BURBANK

Burbank Public Library Ratings

Visited Burbank Public Library

A majority of households have visited a Burbank Public Library in the past 12 months. In particular, almost 3 out of 4 residents reported that they or a member of their household had visited. These results are consisted with the 2001 survey which found that 75 percent of households has visited.



Visited Burbank Public Library

Subgroup Comparisons

GODBE RESEARCH
Gain Insight

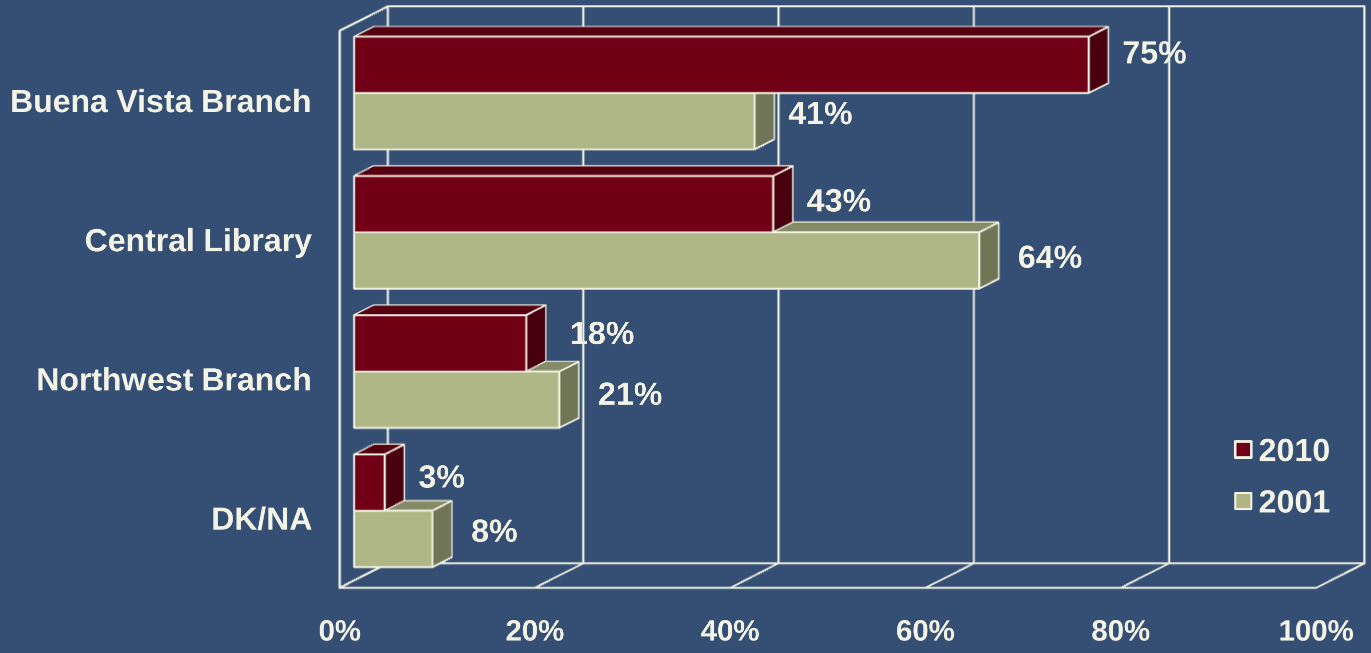
Similar to the results on use of parks and recreation, the younger residents and those with children in their household were more likely to report having visited a Burbank Public Library in the past 12 months. Additionally, a higher percentage of women than men reported library use.

	Gender		Age						Household Composition		
	Male	**Female**	**18 to 24**	**25 to 34**	**35 to 44**	**45 to 54**	**55 to 64**	**65 and over**	**Children**	**Seniors**	**Neither**
Sample size	193	207	48	60	96	77	50	56	153	126	140
Yes	66.8%	81.2%	79.7%	68.7%	78.3%	87.3%	74.5%	51.2%	95.9%	65.2%	63.8%
No	32.0%	18.8%	20.3%	31.3%	21.7%	12.7%	25.5%	44.6%	4.1%	34.8%	36.2%
DK/NA	1.2%	.0%	.0%	.0%	.0%	.0%	.0%	4.2%	.0%	.0%	.0%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Burbank Library Branches Visited *(297 residents)*

The 297 residents who had visited a local public library within the past 12 months were asked to indicate the specific libraries. Buena Vista Branch was the most visited library by a wide margin – 3 out of 4 library users who participated in the 2010 survey had visited this branch. In comparison, 43 percent had visited the Central Library, and 18 percent had visited the Northwest Branch. Further, use of the Buena Vista Branch significantly increased from 2001 to 2010 (41% versus 75%), which likely reflects the improvements at this branch. Conversely, there was a decline in use of the Central Library from 2001 to 2010 (64% versus 43%).



Burbank Library Branches Visited

Subgroup Comparisons

GODBE RESEARCH
Gain Insight

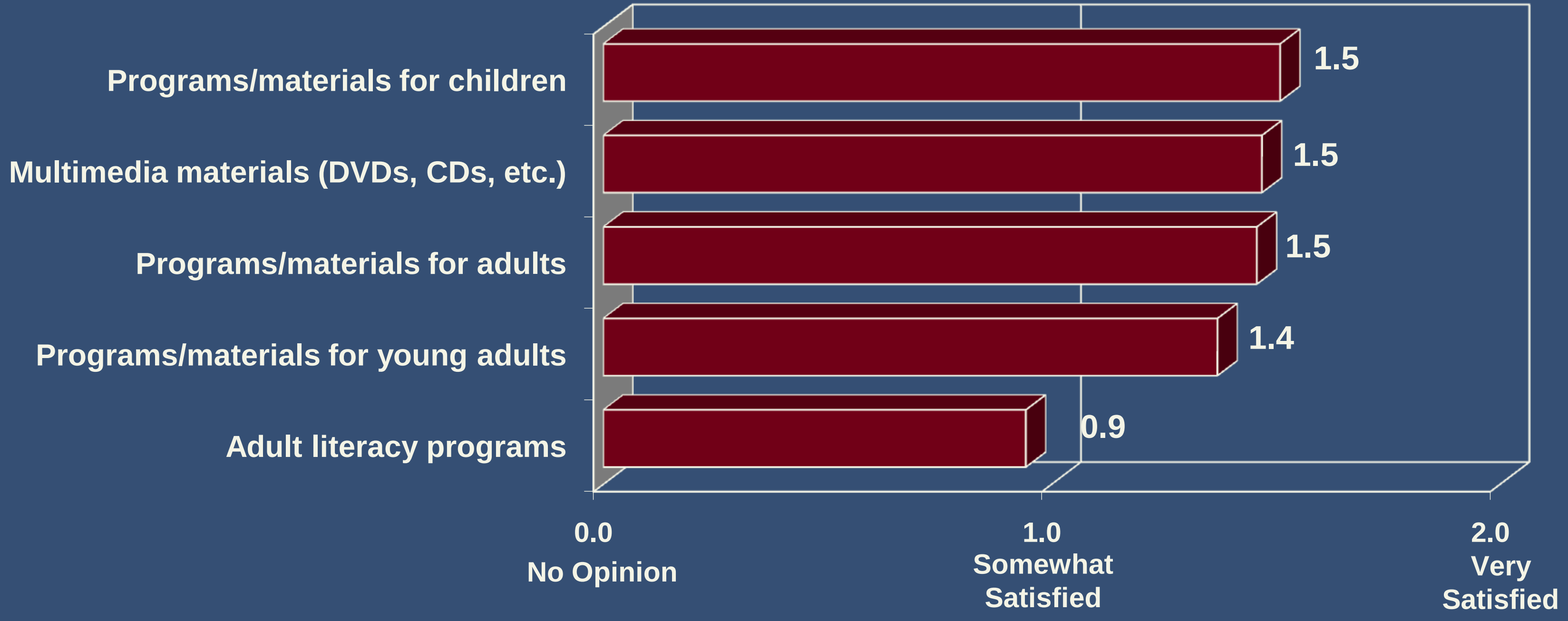
As might be expected, use of public library branches tended to reflect respondents' areas of residence. More specifically, use of the Central Library was higher among library patrons who reside in zip codes 91501 and 91504, whereas use of the Buena Vista Branch was higher among those who reside in zip codes 91505 and 91506.

	Residence Zip Code				
	91501	**91502**	**91504**	**91505**	**91506**
Sample size	54	18	55	99	71
Buena Vista Branch	41.5%	59.1%	61.6%	93.2%	90.5%
Central Library	82.4%	52.0%	57.1%	21.4%	29.5%
Northwest Branch	13.0%	22.3%	14.0%	23.7%	14.2%
DK/NA	6.6%	5.1%	5.0%	2.1%	.0%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Library Services *(297 residents)*

The residents who reported visiting a Burbank Public Library (n = 297) rated their satisfaction with five library programs and services. At least 4 out of 5 respondents expressed their satisfaction with the four top-rated services: the Public Library's efforts to provide programs and materials for children; multimedia materials such as DVDs, music CDs, and audio books; and programs and materials for adults and young adults. In comparison, 58 percent of library users were satisfied with the Public Library's efforts to offer adult literacy programs and assistance, whereas 41 percent had "no opinion."



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: "Very Satisfied" = +2, "Somewhat Satisfied" = +1, "No Opinion" = 0, "Somewhat Dissatisfied" = -1, and "Very Dissatisfied" = -2.

Library Services

Tracking Results

Some of the largest gains in satisfaction from the 2001 survey were observed for library services. Overall, the results suggest that library users currently are more aware of the Public Library's efforts to provide various programs and services than in 2001, as indicated by a decrease in "no opinion" responses. Further, residents almost entirely expressed satisfaction with the five library services tested in the survey. Note that in the current survey resident dissatisfaction with these services has remained at the low levels observed in the 2001 survey.

	Year	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
Provide programs and materials for children	**2010**	1.5	68%	16%	1%	<1%	15%
	2001	1.2	53%	17%	3%	1%	27%
Provide multimedia materials such as DVDs, music CDs, and audio books	**2010**	1.5	66%	19%	3%	1%	12%
	2001	1.1	46%	23%	3%	2%	26%
Provide programs and materials for adults	**2010**	1.5	65%	20%	1%	1%	13%
	2001	1.2	49%	25%	3%	2%	21%
Provide programs and materials for young adults	**2010**	1.4	58%	22%	1%	<1%	19%
	2001	1.0	43%	21%	3%	1%	33%
Offer adult literacy programs and assistance	**2010**	.9	39%	19%	1%	<1%	41%
	2001	.8	30%	18%	1%	<1%	50%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., 2010 vs. 2001.

Library Services

Subgroup Comparisons

As shown in the table below, satisfaction with library services was consistently high across the specific branches that patrons had visited. No differences in ratings reached a statistically significant level, which suggests that the Public Library maintains high-quality services across the system.

	Library Branch Visited		
	Central Library	**Buena Vista Branch**	**Northwest Branch**
Provide programs and materials for children	1.5	1.6	1.5
Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.7
Provide programs and materials for adults	1.4	1.5	1.7
Provide programs and materials for young adults	1.4	1.4	1.4
Offer adult literacy programs and assistance	1.0	1.0	1.0

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

GODBE RESEARCH
Gain Insight

CITY OF Burbank
CITIZEN SURVEY 2010
CITY OF BURBANK

Contribution to Local Non-Profit Organizations

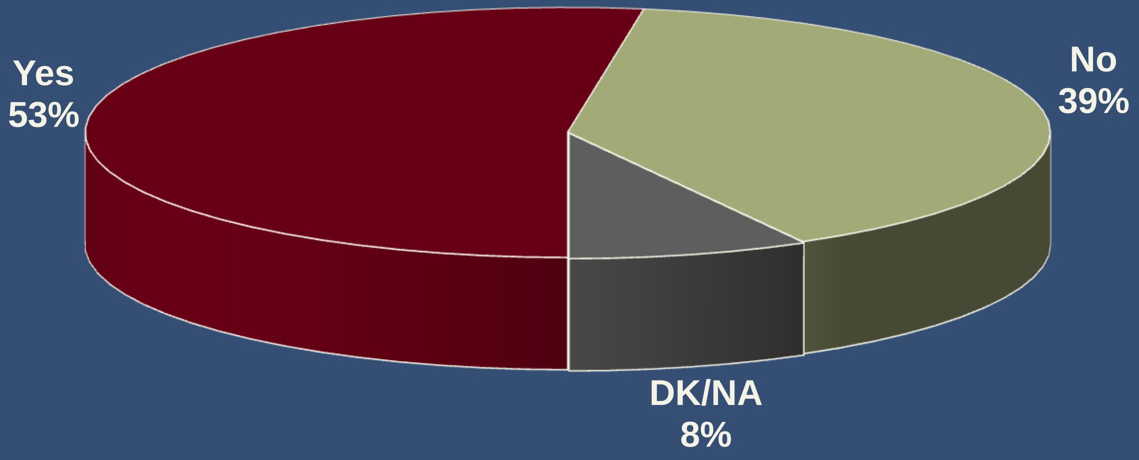
Contribution to Local Non-Profit Organizations

Just over half of the households reported that they had contributed to a non-profit organization in Burbank in the past year. In comparison, approximately 2 out of 5 had not contributed, and the remaining 8 percent did not provide a response (DK/NA).

Next, I'd like to ask you about local charities and other non-profit organizations. For these questions, we are not including hospitals, universities, government agencies, churches, or service clubs such as Rotary. For these questions, please consider only the organizations in Burbank that offer housing, shelter, or food; family or youth services; services for the disabled and the elderly; or environmental and arts organizations.

People contribute to non-profit organizations in many ways, such as donating money, household items, or their time, or buying products or tickets to an event.

In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?



Contribution to Local Non-Profit Organizations

Subgroup Comparisons

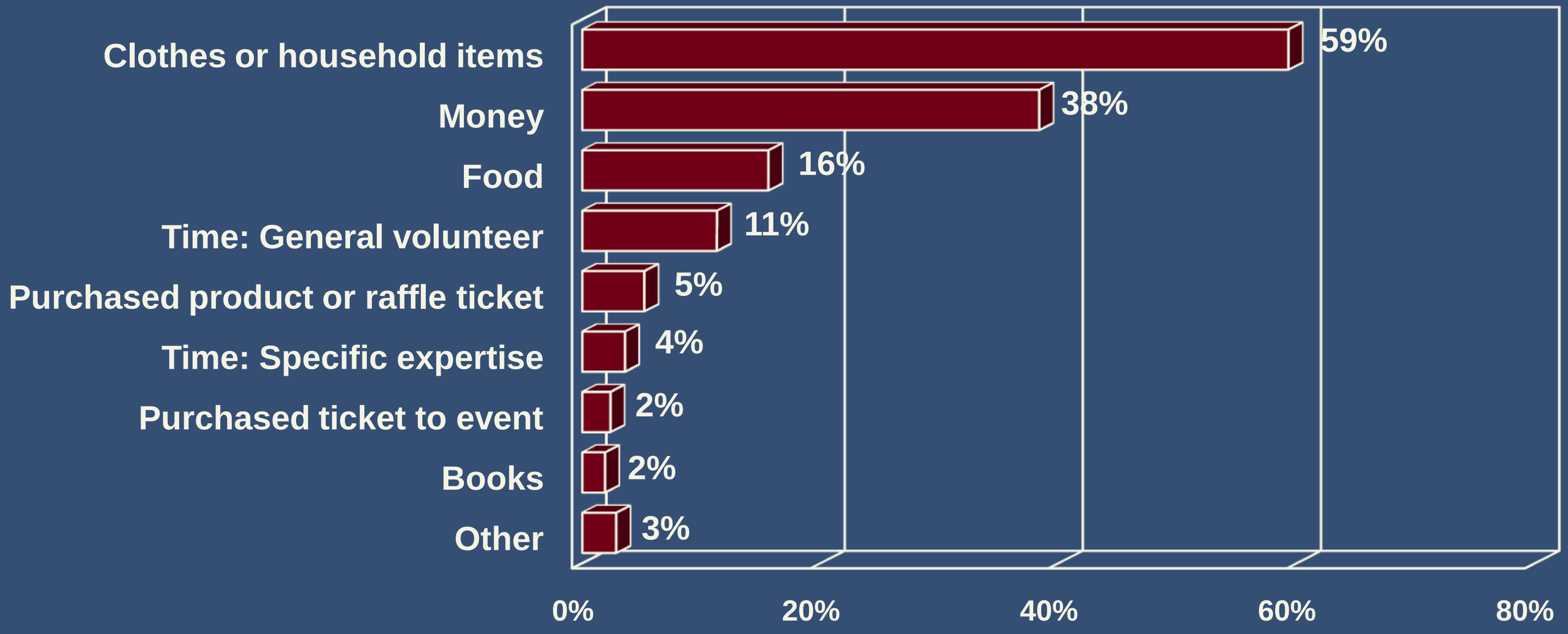
A higher proportion of women than men reported making a contribution to a non-profit organization in Burbank. Across age groups, a higher proportion of residents ages 65 and over had made a contribution in comparison with their younger counterparts ages 25 to 34.

	Gender		Age					
	Male	**Female**	**18 to 24**	**25 to 34**	**35 to 44**	**45 to 54**	**55 to 64**	**65 and over**
Sample size	193	207	48	60	96	77	50	56
Yes	44.1%	60.3%	44.6%	35.1%	55.8%	58.0%	54.4%	65.8%
No	45.2%	34.0%	35.5%	56.1%	41.9%	31.7%	44.0%	25.1%
DK/NA	10.7%	5.7%	19.9%	8.8%	2.2%	10.3%	1.6%	9.1%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

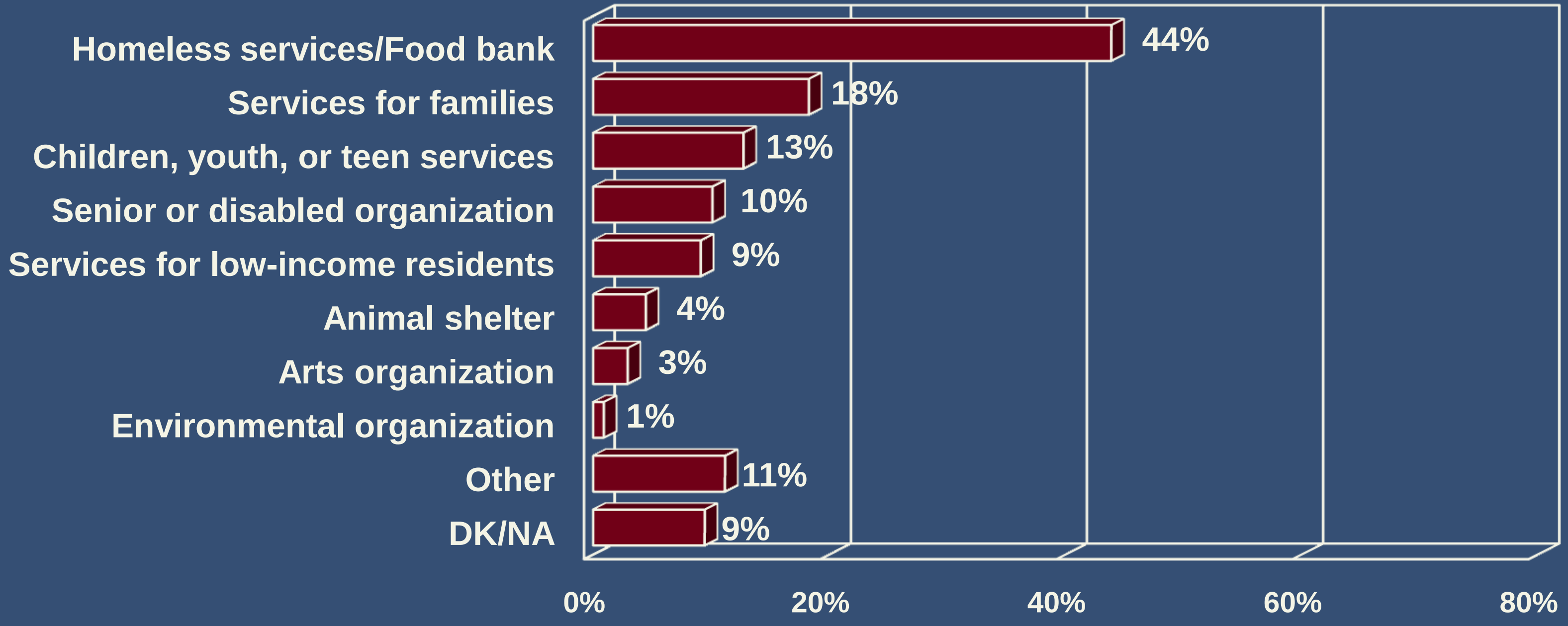
Type of Contribution *(210 residents)*

Among the households that had contributed to a non-profit organization in Burbank (n = 210), 3 out of 5 residents had donated clothes or household items. The next-most frequently cited contribution was money (38%). Rounding out the top three responses was food (16%).



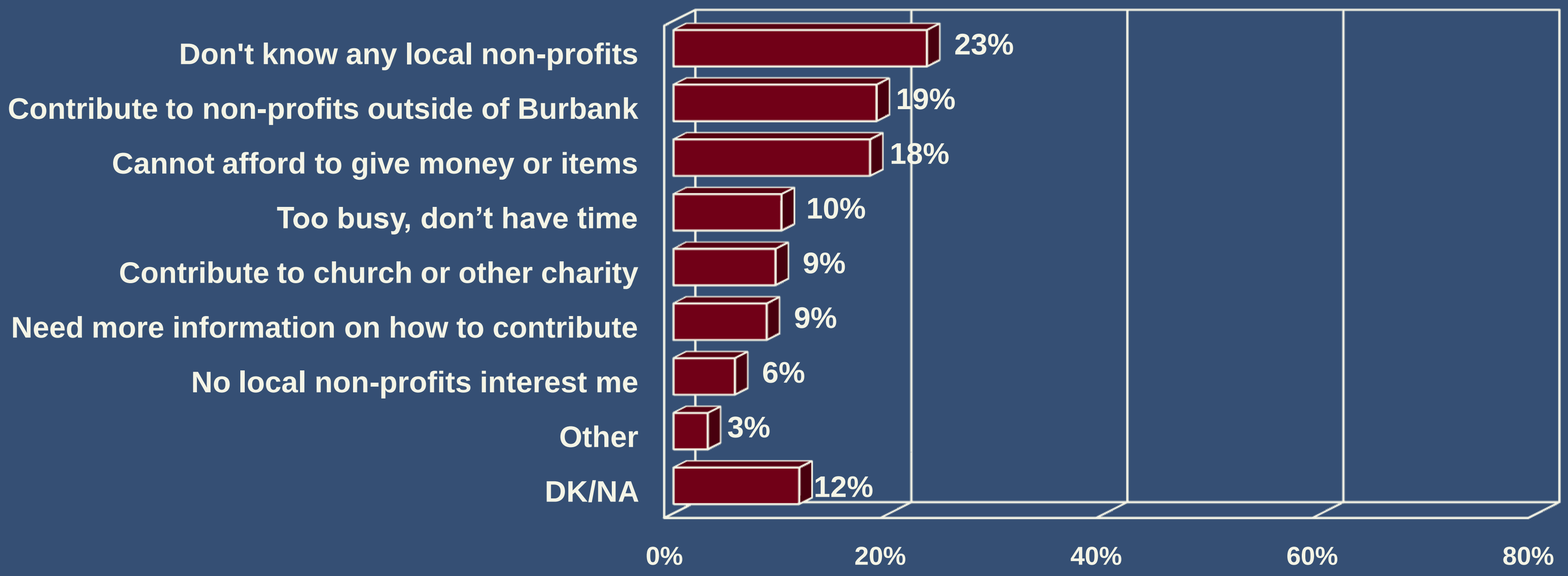
Type of Organization *(210 residents)*

The 210 residents who had contributed to a local non-profit were asked to indicate the type of organization. By a wide margin, these respondents most frequently reported making a contribution to homeless services or food banks (44%). Following this, approximately 18 percent cited services for families.



Barrier to Contributing *(157 residents)*

The 157 residents who had not contributed to a local non-profit organization were asked the main reason why. Approximately 23 percent of the respondents did not know of any local non-profits, and another 9 percent mentioned that they need more information on how to contribute. In the next tier of responses were reasons such as donations to non-profits outside the city (19%) and an inability to afford such contributions (18%).



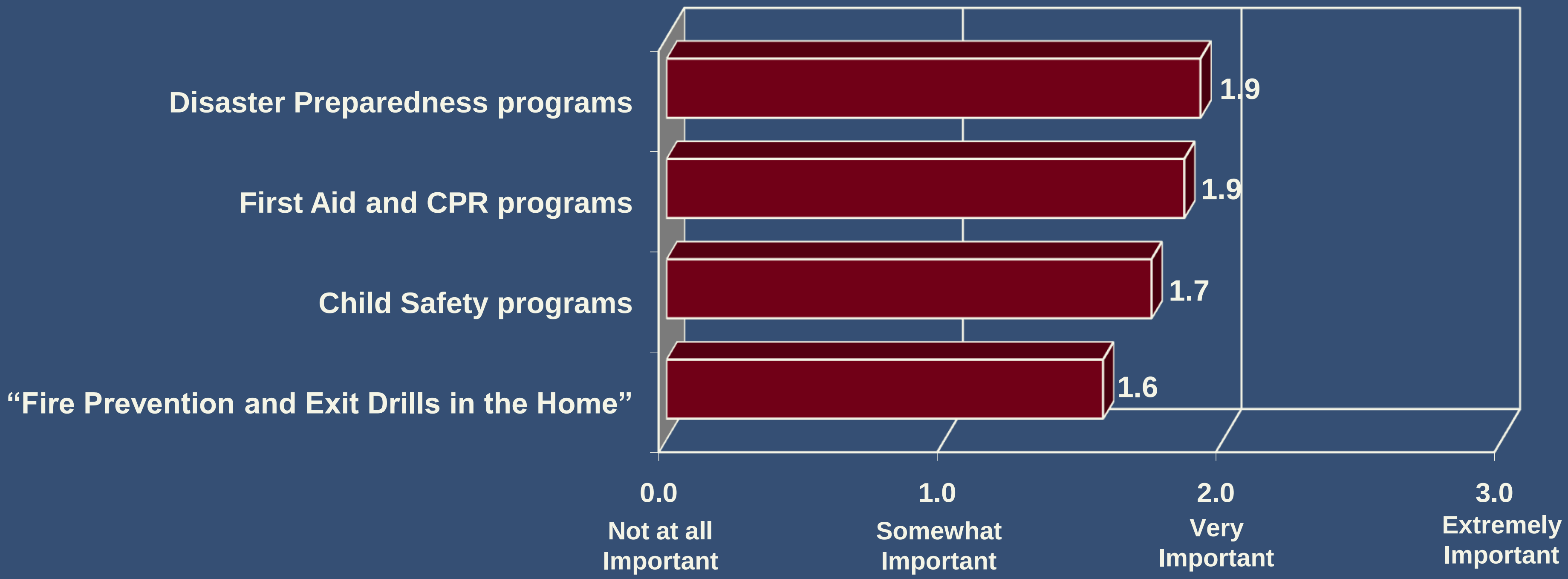
CITY OF Burbank
CITIZEN SURVEY 2010
CITY OF BURBANK

GODBE RESEARCH
Gain Insight

Emergency and Disaster Preparedness

Importance of Public Education Programs

On average, each of the public education programs that the Burbank Fire Prevention Bureau may offer in the future would be between “somewhat important” and “very important” to residents and members of their household. Residents rated Disaster Preparedness and First Aid/CPR programs as the highest in importance, followed by Child Safety programs. Specifically, roughly 7 out of 10 residents rated these three programs as at least “very important.” In comparison, programs on “Fire Prevention and Exit Drills in the Home” were just slightly less important, with roughly half of residents indicating a rating of at least “very important.”



Note: The above rating questions have been abbreviated for charting purposes, and the responses were recoded to calculate mean scores: “Extremely Important” = +3, Very Important” = +2, “Somewhat Important” = +1, and “Not at all Important” = 0.

Importance of Public Education Programs

Subgroup Comparisons

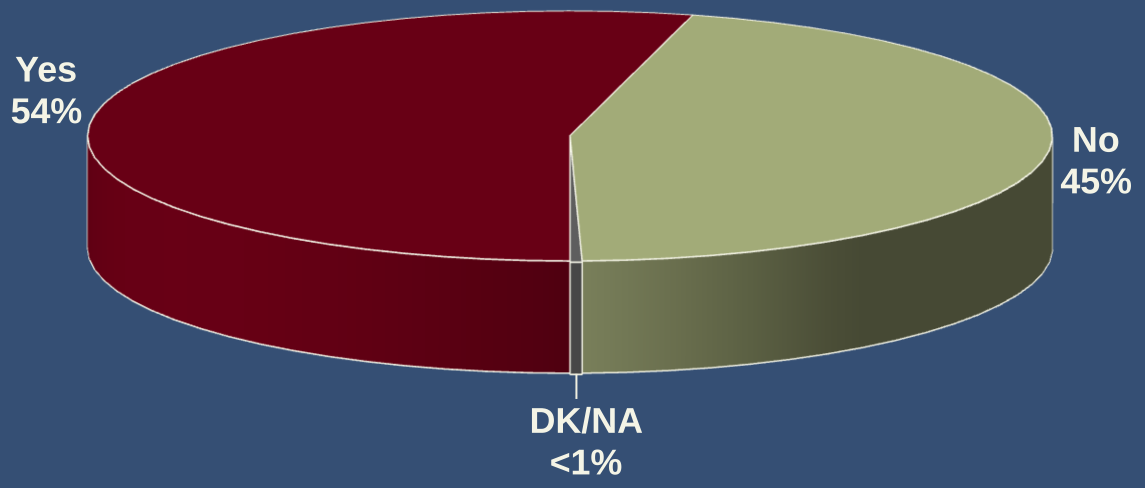
On average, women and Hispanic residents attributed significantly higher importance to the public education programs that the Burbank Fire Prevention Bureau may offer in the future. With respect to age differences, the average 35-to-44-year-old resident attributed higher importance to three programs. In addition, programs for First Aid/CPR and "Fire Prevention and Exit Drills in the Home" were rated as more important by the average 18-to-24-year-old resident.

	Gender		Age						Ethnicity			
	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Caucasian	Hispanic	Asian	Other
Disaster Preparedness programs	1.8	2.0	2.0	1.7	2.1	1.9	1.9	1.8	1.9	2.0	1.8	1.7
First Aid and CPR programs	1.7	2.0	2.1	1.8	1.9	1.9	1.6	1.8	1.8	2.2	1.6	1.7
Child Safety programs	1.6	1.9	1.9	1.5	2.0	1.6	1.6	1.8	1.6	2.1	1.6	1.6
"Fire Prevention and Exit Drills in the Home" programs	1.4	1.7	1.8	1.2	1.7	1.6	1.4	1.6	1.5	2.0	1.5	1.4

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Emergency Supply Kit

Just over half of the residents stated that their household has an emergency supply kit with food, water and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency. These results suggest that a considerable number of Burbank households are unprepared or underprepared for an emergency.



Emergency Supply Kit

Subgroup Comparisons

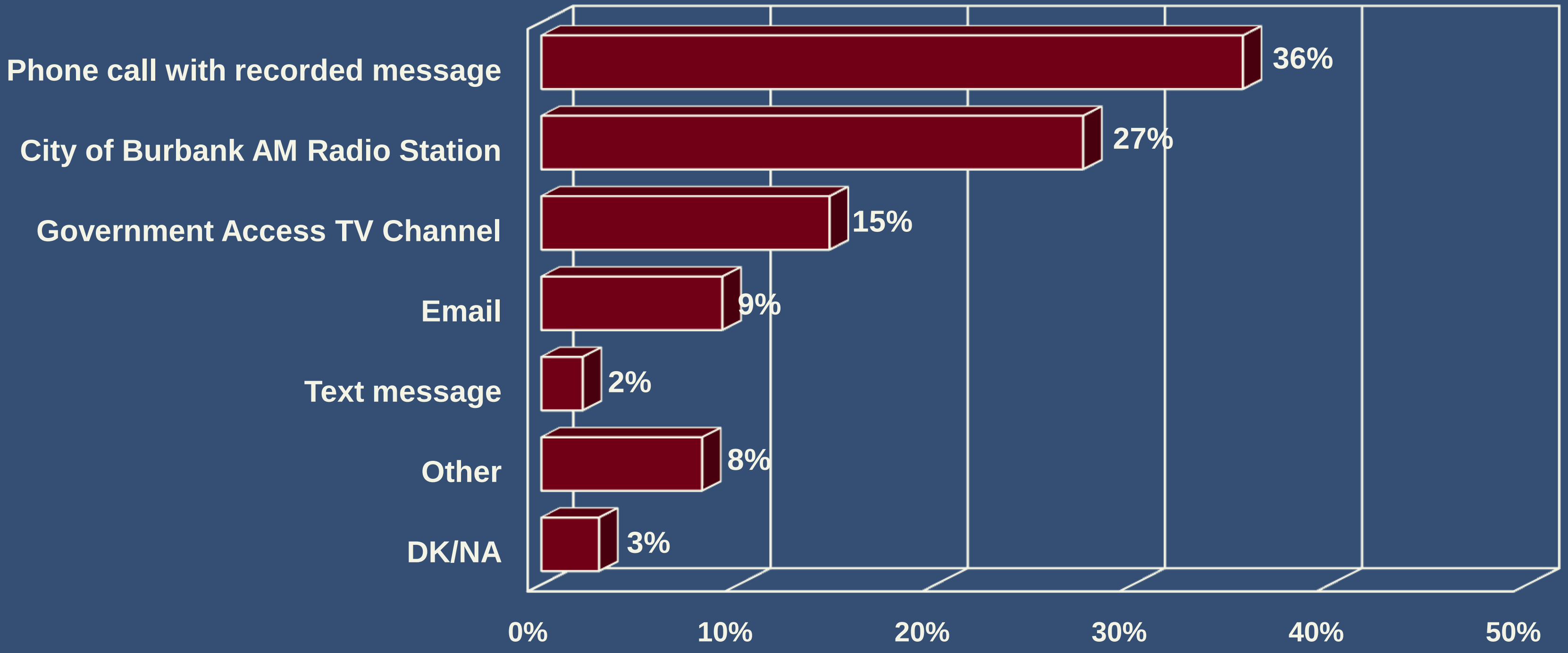
Men were significantly more likely to report having a household emergency supply kit than women. With respect to age differences, the residents ages 25 to 44 were less likely to have an emergency supply kit than their younger and older counterparts. Finally, only 37 percent of Hispanic residents have a household emergency supply kit versus 61 percent of Caucasian residents, which suggests that community outreach to the Hispanic community is particularly important with regards to this issue.

	Gender		Age						Ethnicity			
	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over	Caucasian	Hispanic	Asian	Other
Sample size	193	207	48	60	96	77	50	56	229	99	38	19
Yes	60.4%	48.3%	59.8%	31.3%	48.5%	49.0%	69.8%	73.5%	61.3%	36.8%	53.0%	56.8%
No	39.6%	51.0%	40.2%	67.2%	51.5%	51.0%	30.2%	26.5%	38.3%	63.2%	47.0%	43.2%
DK/NA	.0%	.8%	.0%	1.4%	.0%	.0%	.0%	.0%	.4%	.0%	.0%	.0%

Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

Preferred Emergency Information Source

In the event of a natural disaster or emergency, residents would most prefer to receive information from the City of Burbank through a phone call with a recorded message (36%) or the City of Burbank AM Radio Station (27%). Another 15 percent of residents would prefer to receive information on the Government Access TV Channel and 9 percent indicated a preference for email. Overall, these results suggest that a variety of information sources should be used by the City to communicate with residents in emergencies.



Preferred Emergency Information Source

Subgroup Comparisons

During an emergency a significantly higher percentage of women would prefer to receive information through a phone call with a recorded message. In contrast, a higher percentage of the men would prefer to receive information through the City of Burbank AM Radio Station. Finally, residents ages 65 and over showed a stronger preference for the Government Access TV Channel, whereas their counterparts ages 18 to 24 showed a stronger preference for email.

	Gender		Age					
	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and over
Sample size	193	207	48	60	96	77	50	56
Phone call with recorded message	26.6%	43.9%	33.6%	40.6%	39.4%	30.2%	34.4%	34.1%
City of Burbank AM Radio Station (BAM 1620)	35.2%	20.3%	21.6%	23.9%	27.5%	34.5%	33.9%	23.0%
Government Access TV Channel (BTV 6)	15.3%	14.0%	17.0%	12.0%	9.8%	10.2%	10.0%	30.4%
Email	9.4%	9.0%	20.6%	11.5%	10.3%	8.7%	5.1%	1.4%
Text message	1.4%	2.7%	.0%	1.6%	3.4%	4.2%	1.8%	.0%
Other	8.5%	7.8%	3.6%	7.4%	7.0%	12.2%	9.0%	6.2%
DK/NA	3.6%	2.3%	3.6%	3.0%	2.6%	.0%	5.7%	4.9%

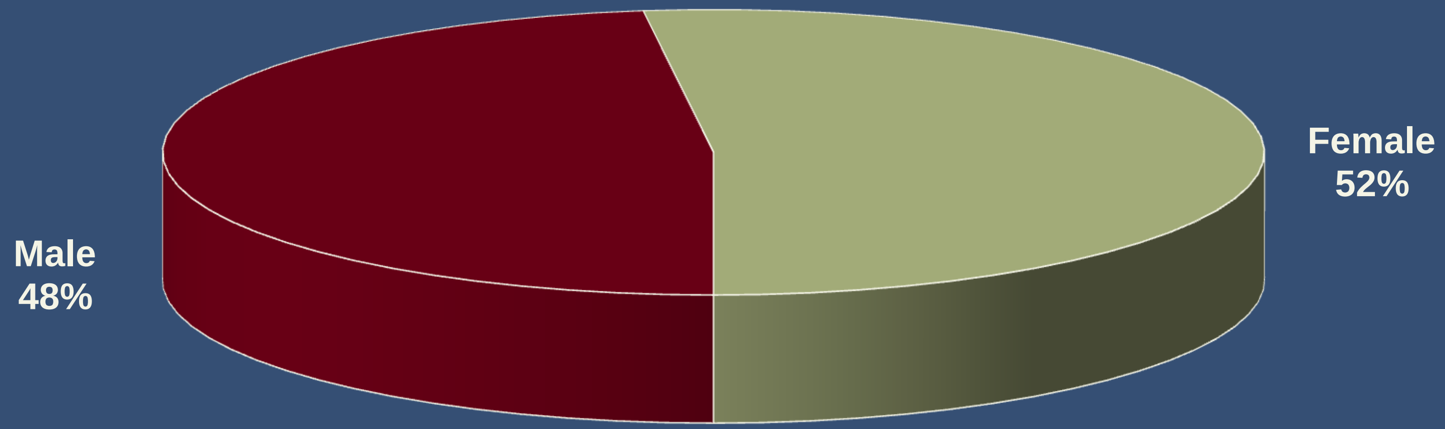
Note: Significant differences at the 95% confidence level between subgroups on any given survey item are denoted by colors: a blue mean score or percentage figure is statistically higher than a red number between comparative groups, e.g., male vs. female, Caucasian vs. Hispanic, etc.

GODBE RESEARCH
Gain Insight

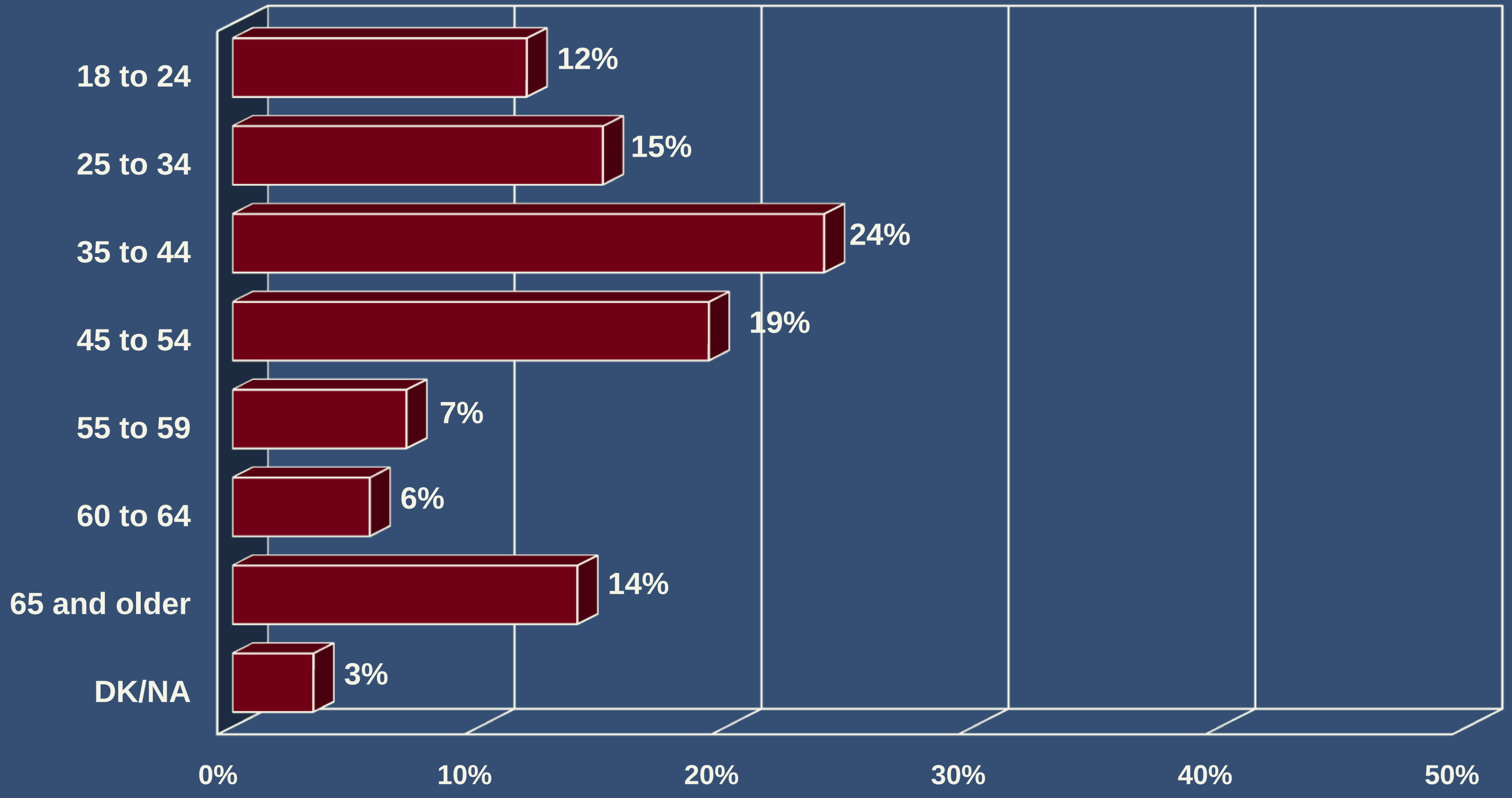
CITY OF
Burbank
CITIZEN
SURVEY
2010
OF BURBANK

Appendix A:
Additional Respondent Information

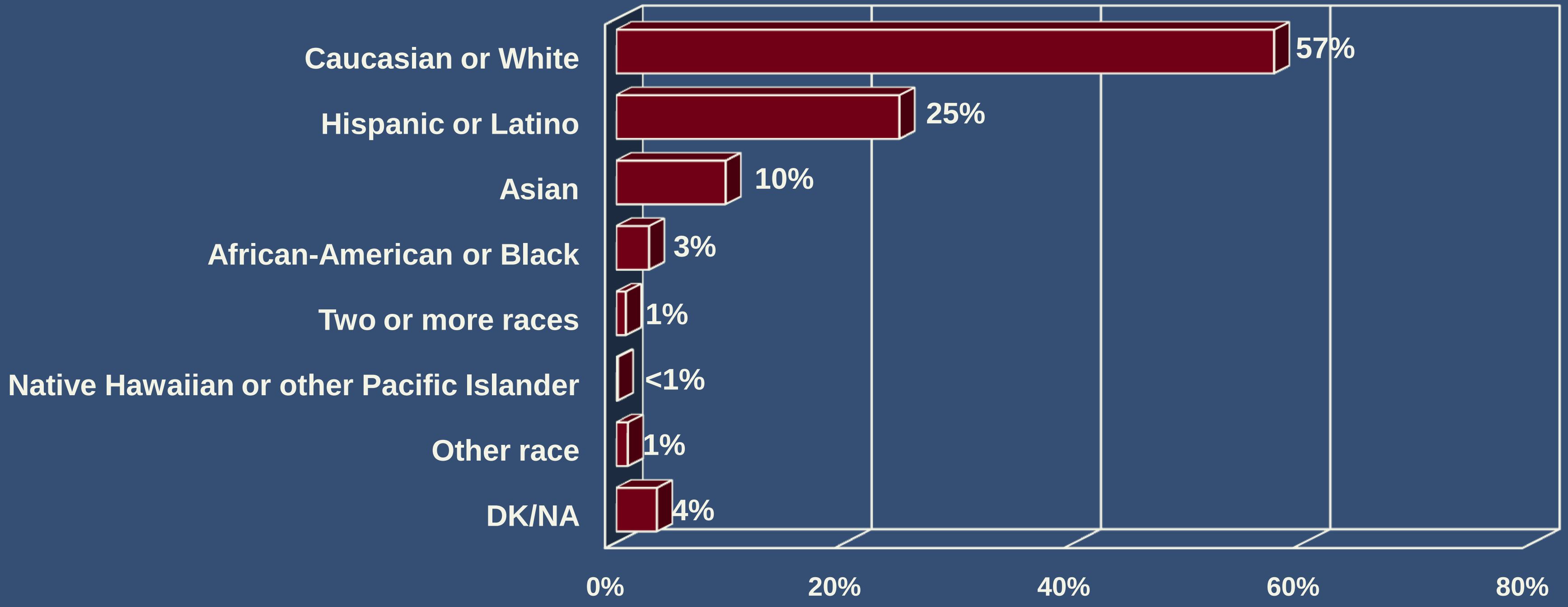
Gender



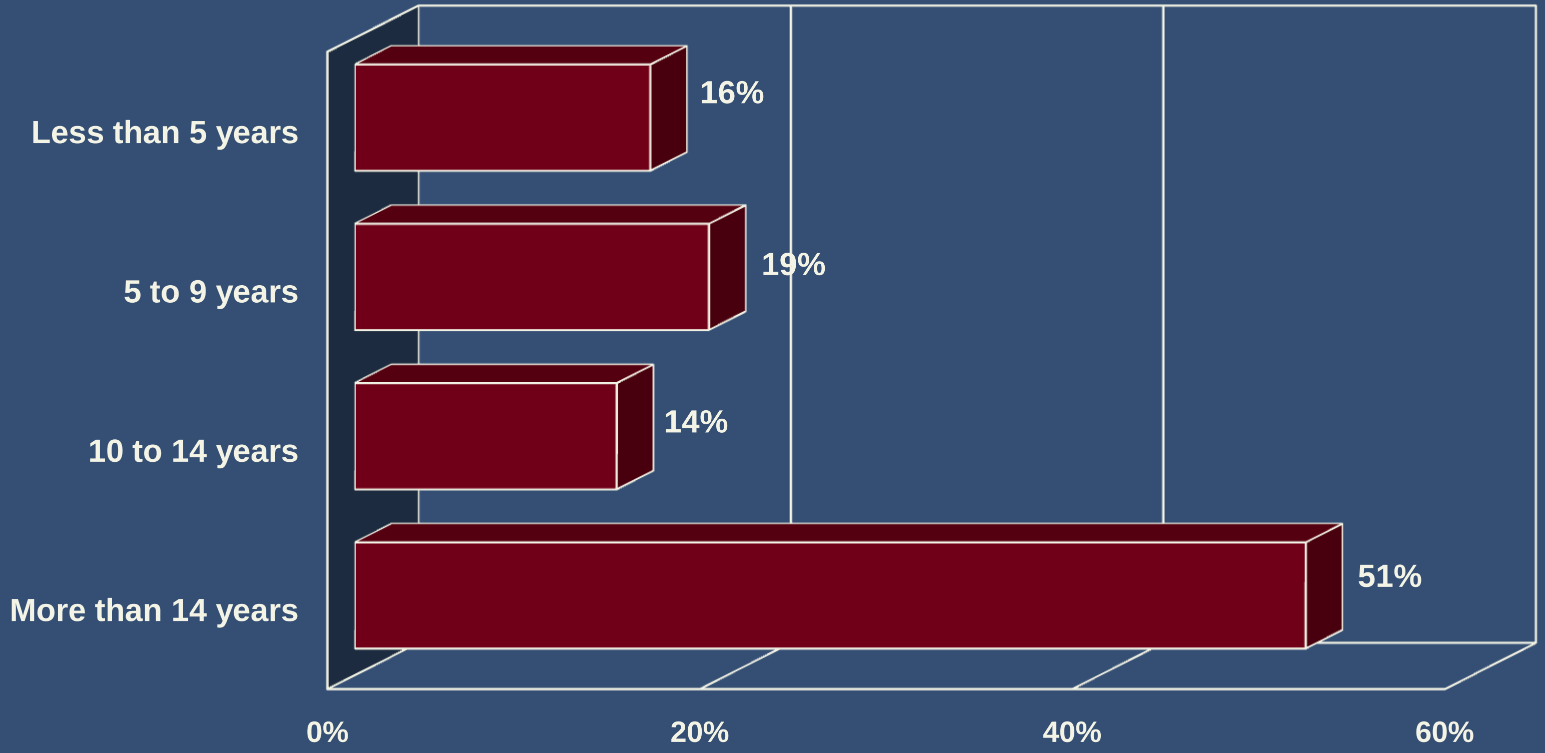
Age


18 to 24
12%
25 to 34
15%
35 to 44
24%
45 to 54
19%
55 to 59
7%
60 to 64
6%
65 and older
14%
DK/NA
3%
0%
10%
20%
30%
40%
50%

Ethnicity

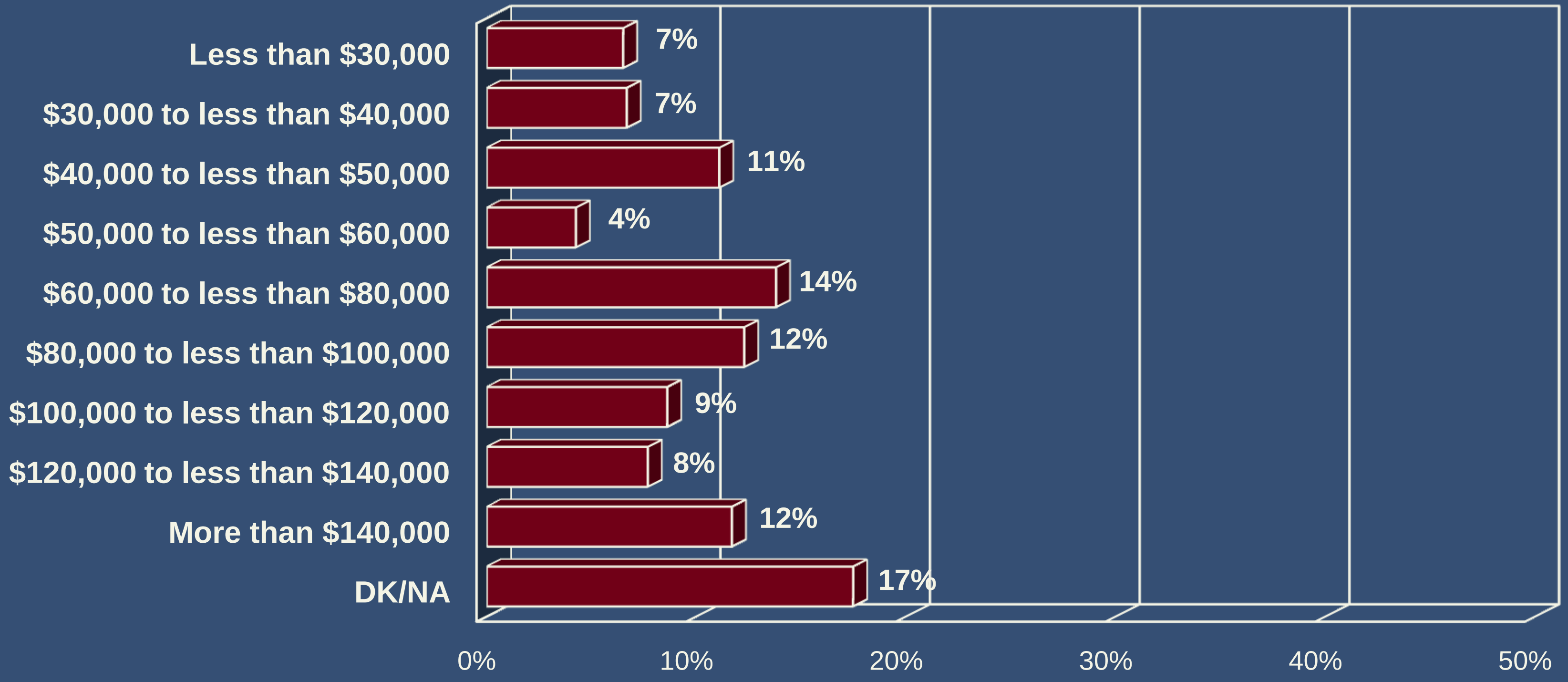

Caucasian or White
Hispanic or Latino
Asian
African-American or Black
Two or more races
Native Hawaiian or other Pacific Islander
Other race
DK/NA
57%
25%
10%
3%
1%
<1%
1%
4%
0%
20%
40%
60%
80%

Length of Residence

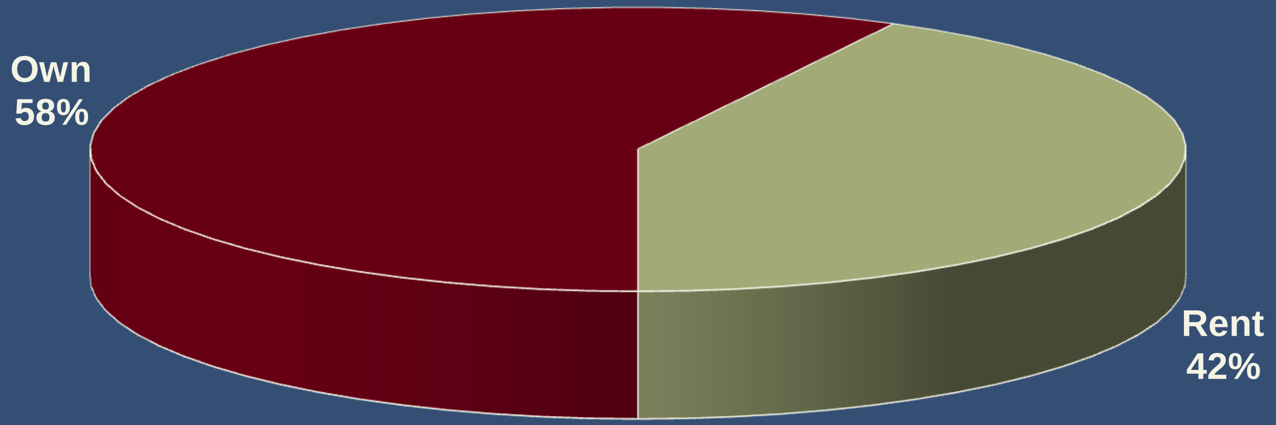


Annual Household Income

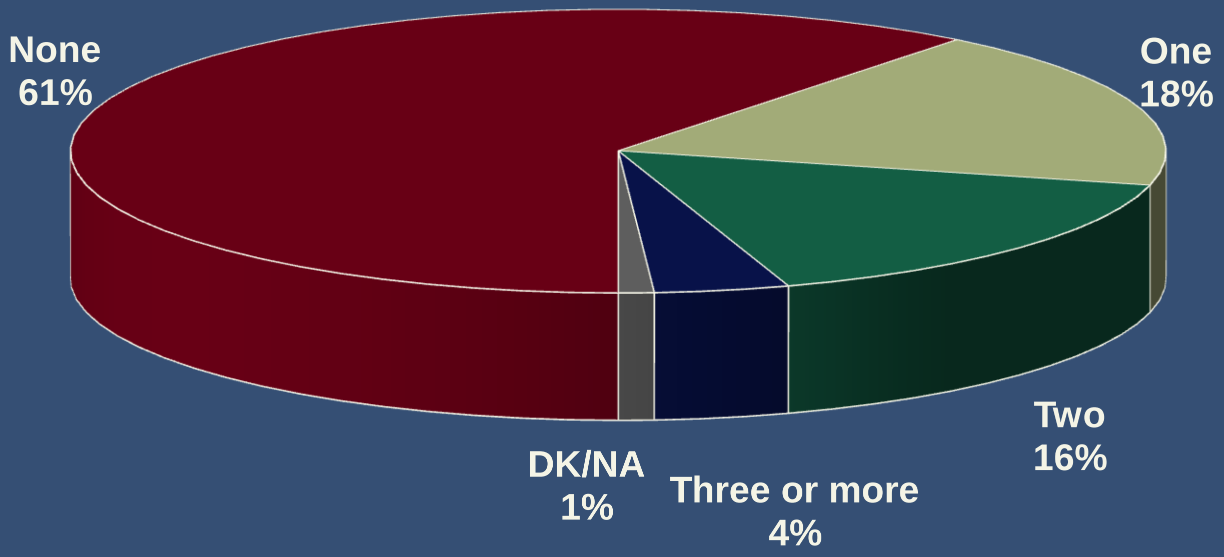
GODBE RESEARCH
Gain Insight



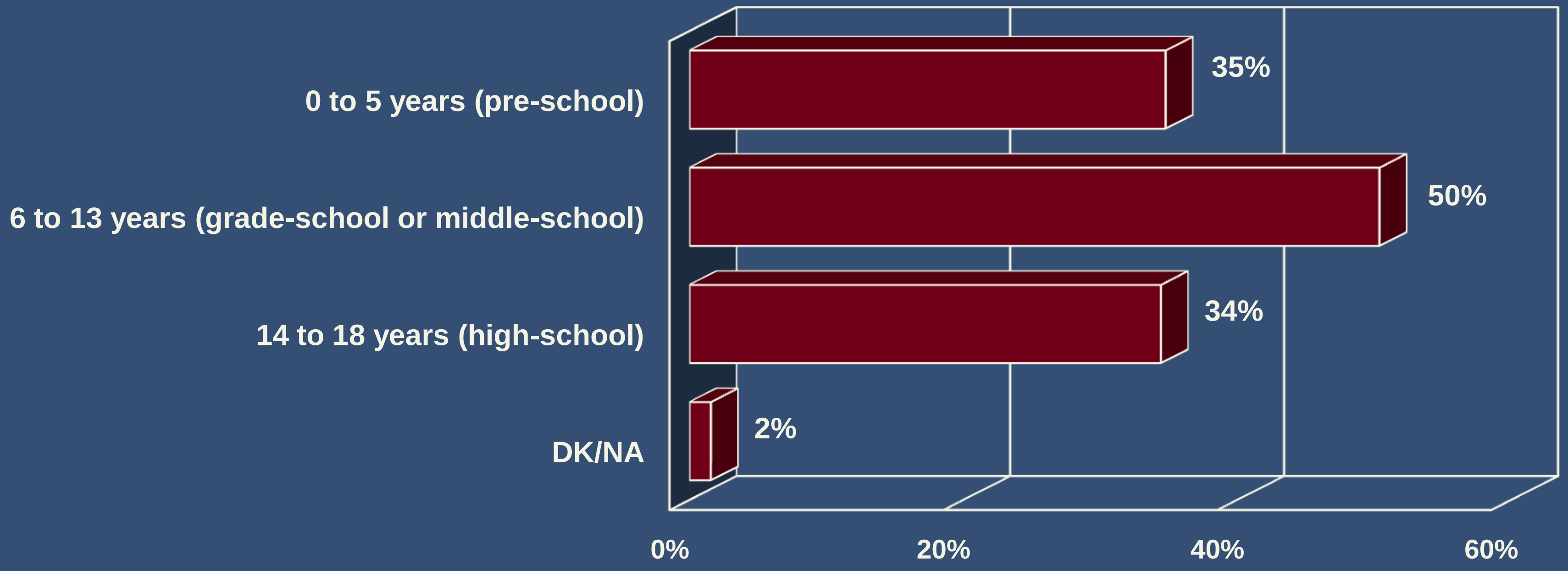
Homeownership Status



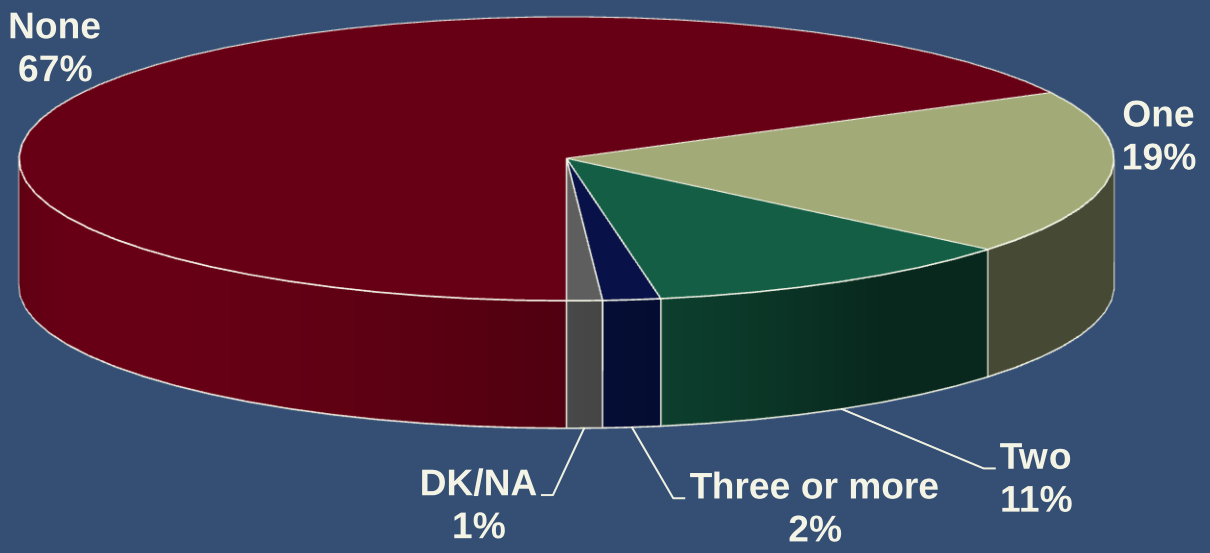
Children in Household



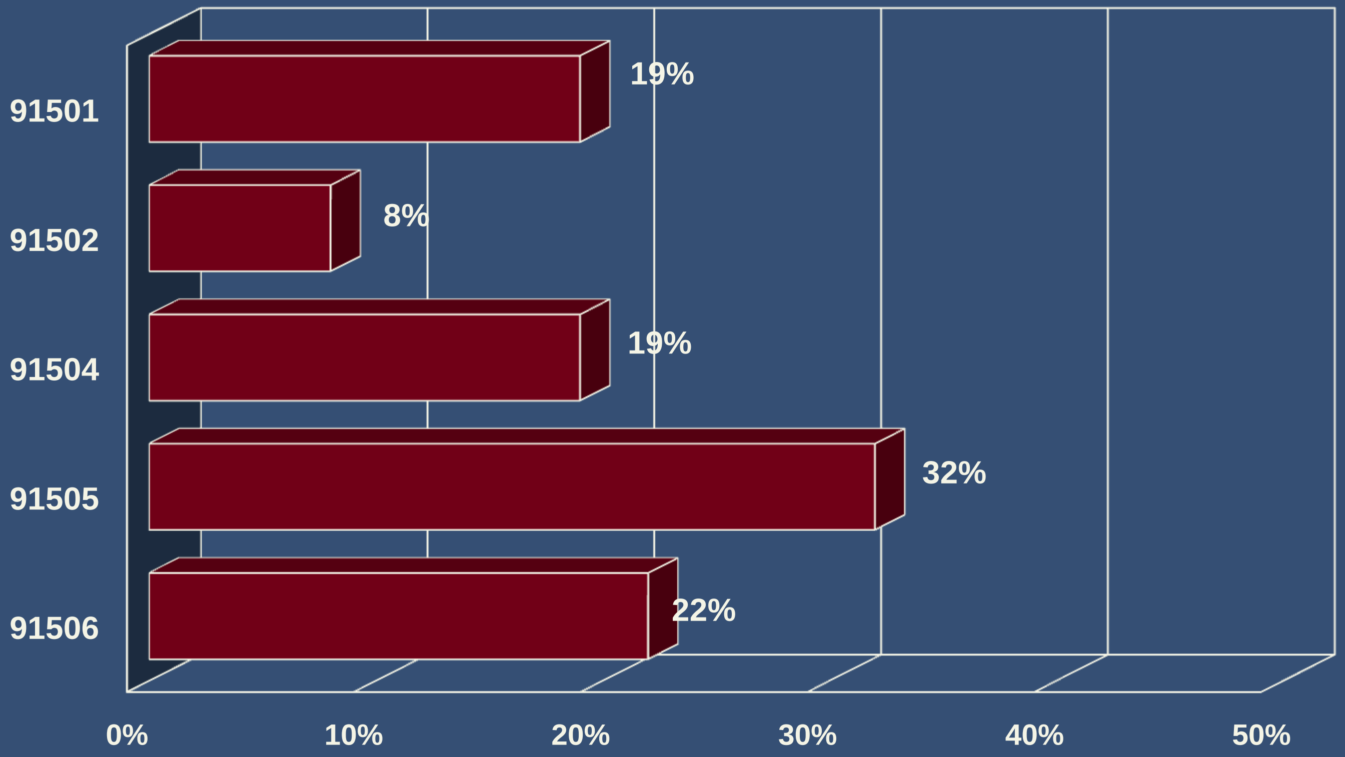
Ages of Children in Household *(153 residents)*



Seniors in Household



Zip Code



GODBE RESEARCH
Gain Insight

City of Burbank
CITIZEN SURVEY 2010
OF BURBANK

Appendix B: Methodology

Survey Methodology

Survey Parameters

Overall, 400 residents of the City of Burbank completed the telephone survey, representing a total universe of approximately 82,328 adult residents. The study parameters resulted in a margin of error of plus or minus 4.9 percent for the overall sample. Interviews were conducted from September 15 through September 22, 2010, and the average interview length was approximately 20 minutes.

Sample and Weighting

Once collected, the sample of 400 residents was compared with the adult population of the City of Burbank, based on 2006-2008 Census estimates, to examine possible differences between the demographics of the sample of respondents and the actual City population. The data were weighted to correct differences, and the results presented are representative of the adult population of the City of Burbank in terms of gender, age and ethnicity.

Questionnaire Methodology

To avoid the problem of systematic position bias, where the order in which a series of questions is asked systematically influences the answers, several questions in the survey were randomized such that the respondents were not consistently asked the questions in the same order. The series of items in Questions 4, 6, 9 to 13, 15, and 18 were randomized to avoid such position bias.

Questions 2, 17, 20, 22, 25, 26, 27, and C allowed the residents surveyed to mention multiple responses. For this reason, the response percentages may sum to more than 100, and these represent the percentage of residents who mentioned a particular response, rather than the percentage of total responses.

Margin of Error I

Because a survey typically involves a limited number of people who are part of a larger population group, by mere chance alone there will almost always be some differences between a sample and the population from which it was drawn. These differences are known as “sampling error” and they are expected to occur regardless of how scientifically the sample has been selected. The advantage of a scientific sample is that we are able to calculate the sampling error. Sampling error is determined by four factors: the population size, the sample size, a confidence level, and the dispersion of responses.

The following table shows the possible sampling variation that applies to a percent result reported from a probability type sample. Because the sample of 400 residents was drawn from the estimated population of approximately 82,328 adult residents in the City of Burbank, one can be 95 percent confident that the margin of error will not vary, plus or minus, by more than the indicated number of percent points from the result that would have been obtained if the interviews had been conducted with all persons in the universe. As the table on the next page indicates, the margin of error for the aggregate responses of the sample of 400 residents is between 2.9 and 4.9 percent.

This means that, for a given question with dichotomous response options (e.g., Yes/No) answered by all 400 residents, one can be 95 percent confident that the difference between the percent breakdowns of the sample and those of the total population is no greater than 4.9 percent. The percent margin of error applies to both sides of the answer, so that for a question in which 50 percent of the respondents said yes, one can be 95 percent confident that the actual percent of the population that would say yes is between 45 (50 minus 4.9) percent and 55 (50 plus 4.9) percent.

The margin of error for a given question also depends on the distribution of responses to the question. The 4.9 percent refers to dichotomous questions where opinions are evenly split in the sample with 50 percent of respondents saying yes and 50 percent saying no. If that same question were to receive a response in which 10 percent of the respondents say yes and 90 percent say no, then the margin of error would be no greater than plus or minus 2.9 percent. As the number of respondents in a particular subgroup (e.g., age) is smaller than the number of total respondents, the margin of error associated with estimating a given subgroup’s response will be higher. Due to the high margin of error, Godbe Research cautions against generalizing the results for subgroups that are comprised of 25 or fewer respondents.

Margin of Error II

n	Distribution of Responses				
	90% / 10%	**80% / 20%**	**70% / 30%**	**60% / 40%**	**50% / 50%**
800	2.1%	2.8%	3.2%	3.4%	3.4%
700	2.2%	3.0%	3.4%	3.6%	3.7%
600	2.4%	3.2%	3.7%	3.9%	4.0%
500	2.6%	3.5%	4.0%	4.3%	4.4%
400	**2.9%**	**3.9%**	**4.5%**	**4.8%**	**4.9%**
300	3.4%	4.5%	5.2%	5.5%	5.6%
200	4.2%	5.5%	6.3%	6.8%	6.9%
100	5.9%	7.8%	9.0%	9.6%	9.8%

Reading Crosstabulation

The questions discussed and analyzed in this report comprise a subset of various crosstabulation tables available for each question. Only those subgroups that are of particular interest or that illustrate particular insights are included in the discussion. Should readers wish to conduct a closer analysis of subgroups for a given question, the complete breakdowns appear in Appendix E. These crosstabulation tables provide detailed information on the responses to each question by demographic and behavioral groups that were assessed in the survey. A typical crosstabulation table is shown here.

A short description of the item appears on the left-hand side of the table. The item sample size (n = 400) is presented in the first column of data under "Total."

The results to each possible answer choice of all respondents are presented in the first column of data under "Total." The aggregate number of respondents in each answer category is presented as a whole number, and the percent of the entire sample that this number represents is just below the whole number. In this example, among the total respondents, 313 residents reported "very satisfied," and this number of respondents equals 78 percent of the total sample size of 400. Next to the "Total" column are the other columns representing responses from male and female residents. The data from these columns are read in exactly the same fashion as the data in the "Total" column, although each group makes up a smaller percent of the entire sample.

		Gender		
		Total	**Male**	**Female**
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	**Total**	400	193	207
	Very satisfied	313	137	175
		78.2%	71.3%	84.6%
	Somewhat satisfied	72	48	24
		18.0%	24.8%	11.6%
	Somewhat dissatisfied	11	6	5
		2.8%	3.4%	2.3%
	Very dissatisfied	2	0	2
		.4%	.0%	.8%
	DK/NA	2	1	2
		.6%	.5%	.7%

Subgroup Comparisons

To test whether or not the differences found in percent results among subgroups are likely due to actual differences in opinions or behaviors – rather than the result of chance due to the random nature of the sampling design – a "z-test" was performed. In the headings of each column are labels, "A," "B," "C," etc. along with a description of the variable. The "z-test" is performed by comparing the percent in each cell with all other cells in the same row within a given variable (within Gender in the pictured table, for example).

The results from the "z-test" are displayed in a separate table below the crosstabulation table. If the percent in one cell is statistically different from the percent in another, the column label will be displayed in the cell from which it varies significantly. For instance, in the adjacent table, a significantly higher percent of the men (25%) reported "somewhat satisfied" than the percent of women (12%). Hence, the letter "B," which stands for "female" residents, appears under Column "A," which stands for "male" residents. The letters in the table indicate the differences where one can be 95 percent confident that the results are due to actual differences in opinions or behaviors reported by subgroups of respondents.

It is important to note that the percent difference among subgroups is just one piece in the equation to determine whether or not two percentage figures are significantly different from each other. The variance and sample size associated with each data point are integral to determining significance. Therefore, two calculations may be different from each other, yet the difference may not be statistically significant according to the "z" statistic.

		Gender		
		Total	**Male**	**Female**
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	**Total**	400	193	207
	Very satisfied	313	137	175
		78.2%	71.3%	84.6%
	Somewhat satisfied	72	48	24
		18.0%	24.8%	11.6%
	Somewhat dissatisfied	11	6	5
		2.8%	3.4%	2.3%
	Very dissatisfied	2	0	2
		.4%	.0%	.8%
	DK/NA	2	1	2
		.6%	.5%	.7%

		Gender	
		Male	**Female**
		(A)	**(B)**
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	**Very satisfied**		A
	Somewhat satisfied	B	
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Understanding a Mean

In addition to the analyses of response percentages, some results are discussed with respect to an average score. For example, to derive residents' overall satisfaction with City services, a number value is first assigned to each response category (in this case, "very satisfied" = +2, "somewhat satisfied" = +1, "no opinion" = 0, "somewhat dissatisfied" = -1, and "very dissatisfied" = -2). The individual answer of each respondent is then assigned the corresponding number – from +2 to -2 in this example. Finally, all respondents' answers are averaged to produce a final score that reflects overall satisfaction with that City service. The resulting mean score makes the interpretation of the data considerably easier.

In the crosstabulation tables for Questions 4, 6, 9, 10, 11, 12, 13, 15, and 18 of the survey, the reader will find mean scores. These mean scores represent the average response of each group. The table to the right shows the scales for each corresponding question. Responses of "DK/NA" were not included in the calculations of the means for any question.

Question	Measure	Scale	Values
Q 4, 9, 11 to 13, and 18	Satisfaction Ratings	+2 to -2	+2.0 = "Very Satisfied" +1.0 = "Somewhat Satisfied" 0 = "No Opinion" -1.0 = "Somewhat Dissatisfied" -2.0 = "Very Dissatisfied"
Q6	Importance Ratings	+2 to 0	+3.0 = "Extremely Important" +2.0 = "Very Important" +1.0 = "Somewhat Important" 0 = "Not at all Important"
Q10	Usefulness Ratings	+2 to 0	+2.0 = "Very Useful" +1.0 = "Somewhat Useful" 0 = "Not at all Useful"
Q15	Priority Ratings	+3 to +1	+3.0 = "High" +2.0 = "Medium" +1.0 = "Low"

Means Comparisons

Only those subgroups that are of particular interest, or that illustrate a particular insight, are included in the discussion within the report with regard to mean scores. A typical crosstabulation table of mean scores is shown in the adjacent table.

The aggregate mean score for each item in the question series is presented in the first column of the data under “Total.” For example, among the survey respondents (n = 400), the City’s efforts to provide service 11A, “Street sweep in your neighborhood,” earned a mean score of 1.6. Next to the “Total” column are other columns representing the mean scores assigned by the respondents grouped by Gender.

The data from these columns are read in the same fashion as the data in the “Total” column. To test whether two mean scores are statistically different, a “t-test” is performed. As in the case of the “z-test” for percentage figures, a statistically significant result is indicated by the letter representing the data column.

	Gender		
	Total	**Male**	**Female**
11A. Street sweep in your neighborhood	1.6	1.6	1.7
11B. Provide graffiti removal services	1.4	1.3	1.5
11C. Maintain City streets	1.2	1.1	1.3
11D. Maintain and repair sidewalks	1.0	1.0	1.0

	Gender	
	Male	**Female**
	(A)	**(B)**
11A. Street sweep in your neighborhood		
11B. Provide graffiti removal services		A
11C. Maintain City streets		A
11D. Maintain and repair sidewalks		

GODBE RESEARCH
Gain Insight

CITY OF
Burbank
CITIZEN
SURVEY
2010
OF BURBANK

Appendix C: Topline Report

CITY OF BURBANK
2010 Strategic Plan Survey
Topline Report
October 2010

The City of Burbank commissioned Godbe Research to conduct a survey of residents to assess overall perceptions of living in Burbank and to gauge satisfaction with the City's performance in providing services. The survey also gathered resident feedback on specific issues in Burbank, including disaster preparedness, proposed transportation improvements, potential recreation projects, preferred information sources, and household contributions to local non-profit organizations.

SURVEY METHODOLOGY

Overall, 400 residents of the City of Burbank completed the telephone survey, representing a total universe of approximately 82,328 adult residents. The study parameters resulted in a margin of error of plus or minus 4.9 percent for the overall sample. Interviews were conducted from September 15 through September 22, 2010, and the average interview length was approximately 20 minutes.

Once collected, the sample of 400 residents was compared with the adult population of the City of Burbank, based on 2006-2008 Census estimates[1], to examine possible differences between the demographics of the sample of respondents and the actual City population. The data were weighted to correct differences, and the results presented are representative of the adult population of the City of Burbank in terms of gender, age and ethnicity.

QUESTIONNAIRE METHODOLOGY

To avoid the problem of systematic position bias, where the order in which a series of questions is asked systematically influences the answers, several questions in the survey were randomized such that the respondents were not consistently asked the questions in the same order. The series of items in Questions 4, 6, 9 to 13, 15, and 18 were randomized to avoid such position bias.

Questions 2, 17, 20, 22, 25, 26, 27, and C allowed the residents surveyed to mention multiple responses. For this reason, the response percentages may sum to more than 100, and these represent the percentage of residents who mentioned a particular response, rather than the percentage of total responses.

MEAN SCORES AND ROUNDING

In addition to the percentage breakdown of responses to each question, results for the questions relating to satisfaction with City services (Questions 4, 9, 11 to 13, and 18), importance of fire education programs (Question 6), usefulness of transportation improvements (Question 10), and priority of recreation projects (Question 15) include mean scores. For example, to derive the residents' overall satisfaction with City services, a number value is first assigned to each response category (in this case, "very satisfied" = +2, "somewhat satisfied" = +1, "no opinion" = 0, "somewhat dissatisfied" = -1, and "very dissatisfied" = -2). The individual answer of each respondent is then assigned the corresponding number – from +2 to -2 in this example. Finally, all respondents' answers are averaged to produce a final score that reflects overall satisfaction with that City service. The resulting mean score makes the interpretation of the data considerably easier. Responses of "Don't Know" (DK/NA) were not included in the calculations of the means for questions 6, 10 and 15.

Conventional rounding rules apply to the percentages shown in this report, .5 or above is rounded up to the next number, and .4 or below is rounded down to the previous number. As a result, the percentages may not add up to 100 percent.

---

[1] U.S. Census Bureau 2006-2008 American Community Survey data for the City of Burbank are available at http://factfinder.census.gov/.

Burbank is turning 100 this year, and the City commissioned this survey to gather resident feedback which will help shape its future. I'd like to begin by getting your overall opinion of living in Burbank.

1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank? [GET ANSWER, THEN ASK]: Is that very or somewhat (satisfied/dissatisfied)?

Very satisfied	78%
Somewhat satisfied	18%
Somewhat dissatisfied	3%
Very dissatisfied	<1%
DK/NA	1%

2. What would you say is the most important issue facing the City of Burbank? [DON'T READ CHOICES; ALLOW MULTIPLE RESPONSES]

School quality	14%
Economy/Unemployment/City budget deficit	13%
Too much traffic	13%
Crime	10%
Getting too crowded	10%
Redevelopment and expansion	8%
Lack of affordable housing	3%
Airport expansion	3%
Utilities	3%
Maintenance of streets	2%
Other	13%
DK/NA	22%

3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

Very satisfied	59%
Somewhat satisfied	35%
Somewhat dissatisfied	2%
Very dissatisfied	1%
DK/NA	3%

4. Now, I'm going to ask you about a number of public safety services provided by the City of Burbank, and I would like you to indicate your level of satisfaction with each.

   Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
4A. Provide community outreach services such as neighborhood watch programs	.9	35%	30%	6%	4%	25%
4B. Provide school resource officers and other juvenile based services	.7	31%	23%	7%	3%	37%
4C. Maintain a low crime rate	1.6	71%	23%	2%	1%	3%
4D. Provide rapid response times to police emergency calls	1.5	71%	14%	3%	1%	10%
4E. Ensure pedestrian and bicycle safety	1.1	51%	29%	7%	6%	7%
4F. Provide animal control services	1.4	62%	19%	2%	2%	15%
4G. Provide paramedic services	1.6	73%	12%	<1%	<1%	15%
4H. Provide fire protection services	1.6	76%	13%	1%	0%	10%
4I. Offer fire prevention programs	1.1	45%	26%	3%	<1%	26%
4J. Prepare for emergencies such as earthquakes	.9	33%	28%	5%	2%	32%
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	80%	10%	<1%	0%	10%

Computation of Mean Scores:
"Very Satisfied" = +2, "Somewhat Satisfied" = +1, "No Opinion" = 0, "Somewhat Dissatisfied" = -1, and "Very Dissatisfied" = -2.

5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

Very satisfied	56%
Somewhat satisfied	29%
Somewhat dissatisfied	5%
Very dissatisfied	5%
DK/NA	5%

6. Next, I'm going to read a list of public education programs that the Burbank Fire Prevention Bureau may offer in the future. Please tell me how important each program would be to you and the members of your household.

   Would _____________ be extremely important, very important, somewhat important, or not at all important?

	Mean Score	Extremely Important	Very Important	Somewhat Important	Not at all Important	DK/NA
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	15%	37%	35%	11%	2%
6B. Disaster Preparedness programs	1.9	19%	56%	20%	3%	1%
6C. Child Safety programs	1.7	18%	50%	15%	14%	3%
6D. First Aid and CPR programs	1.9	19%	50%	26%	3%	2%

Computation of Mean Scores: "Extremely Important" = +3, "Very Important" = +2, "Somewhat Important" = +1, and "Not at all Important" = 0.

7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?

Yes	54%
No	45%
DK/NA	<1%

8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?

Phone call with recorded message	36%
City of Burbank AM Radio Station (BAM 1620)	27%
Government Access TV Channel (BTV 6)	15%
Email	9%
Cell phone text message	2%
Other	8%
DK/NA	3%

9. Now, I'm going to ask you about a number of community planning and development services provided by the City, and I would like you to indicate your level of satisfaction with each.

   Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
9A. Provide additional shopping opportunities to residents	1.2	48%	34%	7%	3%	8%
9B. Provide assistance for affordable homeownership	.2	15%	23%	13%	9%	41%
9C. Increase the availability of affordable housing	.2	19%	25%	16%	11%	29%
9D. Enforce safety, building, and business licensing requirements	.9	37%	27%	4%	3%	29%
9E. Provide additional parking in residential areas	.5	27%	35%	15%	14%	9%
9F. Provide additional parking in commercial and business areas	.6	33%	36%	14%	13%	4%
9G. Manage growth and new development	.7	26%	44%	11%	9%	10%
9H. Preserve Burbank's small-town character	1.1	52%	30%	8%	7%	4%

Computation of Mean Scores:
"Very Satisfied" = +2, "Somewhat Satisfied" = +1, "No Opinion" = 0, "Somewhat Dissatisfied" = -1, and "Very Dissatisfied" = -2.

10. Now, for each of the following proposed transportation improvements, please tell me whether it would be very useful, somewhat useful, or not at all useful to you personally.

    Here's the (first/next) one: _________. Do you think this improvement would be very useful, somewhat useful, or not at all useful to you?

	Mean Score	Very Useful	Somewhat Useful	Not at all Useful	DK/NA
10A. Improving the City's bicycle route system	1.1	41%	27%	29%	3%
10B. Improving major intersections and streets for traffic flow	1.7	77%	14%	7%	2%
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	65%	26%	8%	1%
10D. Improving public transit service	1.1	38%	30%	28%	5%

Computation of Mean Scores: "Very Useful" = +2, "Somewhat Useful" = +1, and "Not at all Useful" = 0.

11. Next, I'd like to ask you about a few public works services provided by the City. For the following list of services, please tell me about your level of satisfaction.

    Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
11A. Street sweep in your neighborhood	1.6	76%	18%	2%	2%	2%
11B. Provide graffiti removal services	1.4	61%	22%	3%	2%	11%
11C. Maintain City streets	1.2	56%	29%	8%	7%	1%
11D. Maintain and repair sidewalks	1.0	46%	35%	8%	9%	2%
11E. Provide trash and recycling service	1.6	75%	17%	4%	2%	2%
11F. Maintain City alleys	.9	37%	34%	9%	7%	13%

Computation of Mean Scores:
"Very Satisfied" = +2, "Somewhat Satisfied" = +1, "No Opinion" = 0, "Somewhat Dissatisfied" = -1, and "Very Dissatisfied" = -2.

12. Now, I've got a couple questions about utility services provided by the City, and I would like you to indicate your level of satisfaction with each.

    Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
12A. Provide sufficient street lighting	1.5	62%	31%	3%	2%	1%
12B. Provide reliable electric service	1.7	82%	14%	2%	1%	2%
12C. Provide reliable water service	1.7	80%	15%	1%	<1%	3%
12D. Offer electric conservation programs and information	1.3	58%	25%	5%	3%	8%
12E. Offer water conservation programs and information	1.4	65%	22%	4%	2%	7%

Computation of Mean Scores:
"Very Satisfied" = +2, "Somewhat Satisfied" = +1, "No Opinion" = 0, "Somewhat Dissatisfied" = -1, and "Very Dissatisfied" = -2.

13. Now, I have a short list of park and recreation services that I'd like to read, and I would like you to indicate your level of satisfaction with each.

Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
13A. Maintain playground equipment, picnic areas, and parks	1.5	65%	22%	2%	2%	10%
13B. Provide safe public park and recreation areas	1.6	74%	18%	1%	1%	6%
13C. Provide recreation programs for youth	1.2	55%	21%	4%	1%	19%
13D. Provide recreation programs for adults	1.0	43%	27%	3%	4%	22%
13E. Provide recreation programs for seniors	1.0	40%	21%	3%	1%	35%
13F. Provide transportation for seniors and the disabled	1.1	52%	15%	3%	1%	28%

Computation of Mean Scores:
"Very Satisfied" = +2, "Somewhat Satisfied" = +1, "No Opinion" = 0, "Somewhat Dissatisfied" = -1, and "Very Dissatisfied" = -2.

14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?

Yes	68%
No	31%
DK/NA	1%

15. I'd like to ask you about a few potential recreation projects that could be funded by the City of Burbank.

The City of Burbank is considering ___________. Would you make this a high priority, a medium priority, or a low priority?

	Mean Score	High	Medium	Low	DK/NA
15A. Offering local hillside hiking and overnight camping	1.9	26%	39%	31%	3%
15B. Creating a dog park	2.0	33%	32%	33%	2%
15C. Building soccer fields	1.9	27%	36%	34%	3%
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	34%	34%	29%	3%
15E. Creating a Community Garden	2.0	32%	37%	29%	2%

Computation of Mean Scores: "High" = +3, "Medium" = +2, and "Low" = +1.

16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?

Yes	74%
No	25%
DK/NA	1%

17. [IF Q16 = YES; n = 297] Which Burbank libraries have you or your family visited in the last twelve months? [READ LIST IF NECESSARY; ALLOW MULTIPLE RESPONSES]

Central Library on Glenoaks Boulevard	43%
Buena Vista Branch	75%
Northwest Branch on Victory Boulevard	18%
DK/NA	3%

18. [IF Q16 = YES; n = 297] Would you say you are satisfied or dissatisfied with Library's efforts to __________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

	Mean Score	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion
18A. Provide programs and materials for adults	1.5	65%	20%	1%	1%	13%
18B. Provide programs and materials for children	1.5	68%	16%	1%	<1%	15%
18C. Offer adult literacy programs and assistance	.9	39%	19%	1%	<1%	41%
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	66%	19%	3%	1%	12%
18E. Provide programs and materials for young adults	1.4	58%	22%	1%	<1%	19%

Computation of Mean Scores:
"Very Satisfied" = +2, "Somewhat Satisfied" = +1, "No Opinion" = 0, "Somewhat Dissatisfied" = -1, and "Very Dissatisfied" = -2.

19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

Very satisfied	53%
Somewhat satisfied	34%
Somewhat dissatisfied	6%
Very dissatisfied	2%
DK/NA	5%

20. What information sources do you use to find out about Burbank news, local information, and programming? [DON'T READ CHOICES; ALLOW MULTIPLE RESPONSES]

Local newspaper (Leader, Daily News)	41%
Internet (other than City's official website)	21%
City Website	20%
Insert in utility bill	16%
Newsletter (departmental)	16%
Television (local channel, Channel 6)	15%
Flyers at City Facilities	12%
Television (cable or satellite)	7%
Friends/other people	6%
Regional Newspaper (LA Times)	3%
City Council Meetings (televised)	3%
Radio	1%
Other	2%
DK/NA	2%

21. Before taking this survey, were you aware that the City of Burbank has its own website?

Yes	83%
No	16%
DK/NA	1%

22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter? [DON'T READ CHOICES; PROBE FOR SPECIFICS; ALLOW MULTIPLE RESPONSES]

No	33%
Facebook	66%
Twitter	14%
Other	1%
DK/NA	1%

23. [IF Q22 = MEMBERS; n = 266] If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?

Very likely	39%
Somewhat likely	33%
Somewhat unlikely	9%
Very unlikely	17%
DK/NA	2%

Next, I'd like to ask you about local charities and other non-profit organizations. For these questions, we are not including hospitals, universities, government agencies, churches, or service clubs such as Rotary. For these questions, please consider only the organizations in Burbank that offer housing, shelter, or food; family or youth services; services for the disabled and the elderly; or environmental and arts organizations.

People contribute to non-profit organizations in many ways, such as donating money, household items, or their time, or buying products or tickets to an event.

24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?

Yes	53%
No	39%
DK/NA	8%

25. [IF Q24 = YES; n = 210] What did you or a member of your household contribute? [DON'T READ CHOICES; ALLOW MULTIPLE RESPONSES]

Clothes or household items	59%
Money	38%
Food	16%
Time: General volunteer	11%
Purchased product or raffle ticket	5%
Time: Specific expertise	4%
Purchased ticket to event	2%
Books	2%
Other	3%

26. [IF Q24 = YES; n = 210] What type of non-profit organization did you or a member of your household contribute to? [DON'T READ CHOICES; RECORD MULTIPLE RESPONSES]

Homeless services/Food bank	44%
Services for families	18%
Children, youth, or teen services	13%
Senior or disabled organization	10%
Services for low-income residents of all ages	9%
Animal shelter	4%
Arts organization	3%
Environmental organization	1%
Other	11%
DK/NA	9%

27. [IF Q24 = NO; n = 157] What is the main reason your household has not contributed to a local non-profit organization? [DON'T READ CHOICES; RECORD MULTIPLE RESPONSES]

Don't know any local non-profits	23%
Contribute to non-profits outside of Burbank	19%
Cannot afford to give money or items	18%
Too busy, don't have time	10%
Contribute to church or other charity	9%
Need more information on how to contribute	9%
No local non-profits interest me	6%
Other	3%
DK/NA	12%

Demographic Questions:

A. To begin, how many years have you lived in Burbank?

Less than 5 years	16%
5 to 9 years	19%
10 to 14 years	14%
More than 14 years	51%

B. How many children under the age of 19 live in your household?

None	61%
One	18%
Two	16%
Three or more	4%
DK/NA	1%

C. [IF QB = CHILDREN IN HOUSEHOLD; n = 153] What are the ages of these children living in your household? [MULTIPLE RESPONSES PERMITTED. IF NECESSARY, PROMPT WITH GRADE LEVELS]

0 to 5 years (pre-school)	35%
6 to 13 years (grade-school or middle-school)	50%
14 to 18 years (high-school)	34%
DK/NA	2%

D. Including yourself, if applicable, how many adults age 65 and over live in your household?

None	67%
One	19%
Two	11%
Three or more	2%
DK/NA	1%

E. What ethnic group do you consider yourself a part of or feel closest to? [IF RESPONDENT HESITATES, READ LIST]

Caucasian or White (includes Armenian)	57%
Hispanic or Latino	25%
Asian	10%
African-American or Black	3%
Native Hawaiian or other Pacific Islander	<1%
Two or more races	1%
Other race	1%
DK/NA	4%

F. Please stop me when I reach the category that best describes your total household income before taxes in 2009.

Less than $30,000	7%
$30,000 to less than $40,000	7%
$40,000 to less than $50,000	11%
$50,000 to less than $60,000	4%
$60,000 to less than $80,000	14%
$80,000 to less than $100,000	12%
$100,000 to less than $120,000	9%
$120,000 to less than $140,000	8%
More than $140,000	12%
DK/NA	17%

G. Respondent's Gender:

Male	48%
Female	52%

Information from Voter File: All information is included in voter registration records, and these items were not asked during interviews.

H. Voting History:

	No	Poll	Mail
A. Voted 6/04	62%	30%	8%
B. Voted 11/04	33%	51%	17%
C. Voted 11/05	52%	34%	14%
D. Voted 6/06	68%	24%	8%
E. Voted 11/06	46%	39%	15%
F. Voted 2/08	79%	12%	9%
H. Voted 11/08	0%	75%	25%
I. Voted 05/09	71%	16%	13%
J. Voted 06/10	62%	23%	15%

I. Times Voted in Last Nine Elections:

1 of 10	19%
2 of 10	16%
3 of 10	14%
4 of 10	7%
5 of 10	10%
6 of 10	8%
7 of 10	6%
8 of 10	4%
9 of 10	6%
10 of 10	10%

J. Absentee Voter:

Never voted absentee	62%
1 of 10	14%
2 of 10	5%
3 of 10	4%
4 of 10	5%
5 of 10	2%
6 of 10	2%
7 of 10	1%
8 of 10	1%
9 of 10	1%
10 of 10	3%

K. Party:

Democrat	51%
Republican	26%
Other	6%
DTS	18%

L. Age:

18 to 24	12%
25 to 34	15%
35 to 44	24%
45 to 54	19%
55 to 59	7%
60 to 64	6%
65 and older	14%
DK/NA	3%

M. Household Party Type:

Democrat (1)	28%
Democrat (2+)	13%
Republican (1)	11%
Republican (2+)	9%
Other (1)	13%
Other (2+)	3%
Democrat & Republican	6%
Democrat & Other	9%
Republican & Other	5%
Democrat, Republican & Other	2%

N. Homeownership Status:

Own	58%
Rent	42%

O. Zip Code:

91501	19%
91502	8%
91504	19%
91505	32%
91506	22%

GODBE RESEARCH
Gain Insight

CITY OF Burbank
CITIZEN SURVEY 2010
OF BURBANK

Appendix D: Questionnaire

City of Burbank
2010 Strategic Plan Survey
Final Draft – Approved 9/9/10 (n = 400; 20 min)

Hello. May I speak with _________? My name is _________ and I'm calling on behalf of GRA, a public opinion research firm. We're conducting a survey concerning issues that are important to voters in the City of Burbank, and I'd like to ask you a few questions.

[IF NEEDED:] I can assure you that I am not trying to sell you anything – this is a study about local issues and your opinion is extremely valuable.

[IF THE PERSON ASKS WHY YOU ONLY WANT TO TALK TO THE INDIVIDUAL LISTED ON THE SAMPLE, OR ASKS IF THEY ARE ABLE TO PARTICIPATE INSTEAD OF THE INDIVIDUAL, THEN SAY: "I'm sorry, but for statistical purposes, this survey must only be completed by this particular individual."]

[IF THE INDIVIDUAL SAYS THEY ARE ON THE NATIONAL DO NOT CALL LIST, RESPOND BASED ON THE GUIDELINES FROM THE MARKETING RESEARCH ASSOCIATION. FOR EXAMPLE, IF THE INDIVIDUAL SAYS: "There's a law that says you can't call me," RESPOND WITH:] "Most types of opinion research studies are exempt under the law that Congress recently passed. That law was passed to regulate the activities of the telemarketing industry. This is a legitimate research call. Your opinions count!"

Before we get started, I'd like to verify that you are eligible to complete the survey.

i. Do you work for the City of Burbank or are you appointed to any city or county board, committee or commission?

Yes	1	[CONTINUE TO Qii TEXT]
No	2	[GO TO SURVEY]
[DON'T READ] DK/NA	99	[CONTINUE TO Qii TEXT]

ii. Thank you for your time, but the focus of this survey is on the general public's opinion of local issues. Due to your response to this question, you are not eligible to complete the survey. Thank you again for your time. [TERMINATE]

A. To begin, how many years have you lived in Burbank?

Less than 5 years	1
5 to 9 years	2
10 to 14 years	3
More than 14 years	4
[DON'T READ] DK/NA	99

Burbank is turning 100 this year, and the City commissioned this survey to gather resident feedback which will help shape its future. I'd like to begin by getting your overall opinion of living in Burbank.

1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank? [GET ANSWER, THEN ASK]: Is that very or somewhat (satisfied/dissatisfied)?

Very satisfied	1
Somewhat satisfied	2
Somewhat dissatisfied	3
Very dissatisfied	4
[DON'T READ] DK/NA	99

2. What would you say is the most important issue facing the City of Burbank? [DON'T READ CHOICES; ALLOW MULTIPLE RESPONSES]

Airport expansion	1
Crime	2
Economy	3
Getting too crowded	4
Redevelopment and expansion	5
School quality	6
Too much traffic	7
Utilities	8
Other [SPECIFY:]	98
DK/NA	99

3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

Very satisfied	1
Somewhat satisfied	2
Somewhat dissatisfied	3
Very dissatisfied	4
[DON'T READ] DK/NA	99

4. Now, I'm going to ask you about a number of public safety services provided by the City of Burbank, and I would like you to indicate your level of satisfaction with each.

   Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

[RANDOMIZE]

	Very Sat.	Swt. Sat.	Swt. Dissat.	Very Dissat.	[DON'T READ] DK/NA
A. Provide community outreach services such as neighborhood watch programs	1	2	3	4	99
B. Provide school resource officers and other juvenile based services	1	2	3	4	99
C. Maintain a low crime rate	1	2	3	4	99
D. Provide rapid response times to police emergency calls	1	2	3	4	99
E. Ensure pedestrian and bicycle safety	1	2	3	4	99
F. Provide animal control services	1	2	3	4	99
G. Provide paramedic services	1	2	3	4	99
H. Provide fire protection services	1	2	3	4	99
I. Offer fire prevention programs	1	2	3	4	99
J. Prepare for emergencies such as earthquakes	1	2	3	4	99
K. Provide rapid response times to fire and paramedic emergency calls	1	2	3	4	99

5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

   Very satisfied ---------- 1
   Somewhat satisfied ---------- 2
   Somewhat dissatisfied ---------- 3
   Very dissatisfied ---------- 4
   [DON'T READ] DK/NA ---------- 99

6. Next, I'm going to read a list of public education programs that the Burbank Fire Prevention Bureau may offer in the future. Please tell me how important each program would be to you and the members of your household.

   Would _____________ be extremely important, very important, somewhat important, or not at all important?

[RANDOMIZE]

	Extr. Imp.	Very Imp.	Swt. Imp.	Not at all Imp.	[DON'T READ] DK/NA
A. "Fire Prevention and Exit Drills in the Home" programs	1	2	3	4	99
B. Disaster Preparedness programs	1	2	3	4	99
C. Child Safety programs	1	2	3	4	99
D. First Aid and CPR programs	1	2	3	4	99

---

7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?

   Yes ---------- 1
   No ---------- 2
   [DON'T READ] DK/NA ---------- 99

8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank? [IF RESPONDENT INDICATES MULTIPLE SOURCES, PROMPT FOR MOST PREFERRED SOURCE]

   Phone call with recorded message ---------- 1
   Email ---------- 2
   Government Access TV Channel (BTV 6) ---------- 3
   City of Burbank AM Radio Station (BAM 1620) ----- 4
   [DON'T READ] Other [SPECIFY:] ---------- 98
   [DON'T READ] DK/NA ---------- 99

9. Now, I'm going to ask you about a number of community planning and development services provided by the City, and I would like you to indicate your level of satisfaction with each.

   Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

[RANDOMIZE]

	Very Sat.	Swt. Sat.	Swt. Dissat.	Very Dissat.	[DON'T READ] DK/NA
A. Provide additional shopping opportunities to residents	1	2	3	4	99
B. Provide assistance for affordable homeownership	1	2	3	4	99
C. Increase the availability of affordable housing	1	2	3	4	99
D. Enforce safety, building, and business licensing requirements	1	2	3	4	99
E. Provide additional parking in residential areas	1	2	3	4	99
F. Provide additional parking in commercial and business areas	1	2	3	4	99
G. Manage growth and new development	1	2	3	4	99
H. Preserve Burbank's small-town character	1	2	3	4	99

10. Now, for each of the following proposed transportation improvements, please tell me whether it would be very useful, somewhat useful, or not at all useful to you personally.

Here's the (first/next) one: _________. Do you think this improvement would be very useful, somewhat useful, or not at all useful to you?

[RANDOMIZE]

	Very useful	Swt. useful	Not at all useful	[DON'T READ] DK/NA
A. Improving the City's bicycle route system	1	2	3	99
B. Improving major intersections and streets for traffic flow	1	2	3	99
C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1	2	3	99
D. Improving public transit service	1	2	3	99

11. Next, I'd like to ask you about a few public works services provided by the City. For the following list of services, please tell me about your level of satisfaction.

Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

[RANDOMIZE]

	Very Sat.	Swt. Sat.	Swt. Dissat.	Very Dissat.	[DON'T READ] DK/NA
A. Street sweep in your neighborhood	1	2	3	4	99
B. Provide graffiti removal services	1	2	3	4	99
C. Maintain City streets	1	2	3	4	99
D. Maintain and repair sidewalks	1	2	3	4	99
E. Provide trash and recycling service	1	2	3	4	99
F. Maintain City alleys	1	2	3	4	99

12. Now, I've got a couple questions about utility services provided by the City, and I would like you to indicate your level of satisfaction with each.

Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

[RANDOMIZE]

	Very Sat.	Swt. Sat.	Swt. Dissat.	Very Dissat.	[DON'T READ] DK/NA
A. Provide sufficient street lighting	1	2	3	4	99
B. Provide reliable electric service	1	2	3	4	99
C. Provide reliable water service	1	2	3	4	99
D. Offer electric conservation programs and information	1	2	3	4	99
E. Offer water conservation programs and information	1	2	3	4	99

13. Now, I have a short list of park and recreation services that I'd like to read, and I would like you to indicate your level of satisfaction with each.

Would you say you are satisfied or dissatisfied with the City's efforts to ________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

[RANDOMIZE]

	Very Sat.	Swt. Sat.	Swt. Dissat.	Very Dissat.	[DON'T READ] DK/NA
A. Maintain playground equipment, picnic areas, and parks	1	2	3	4	99
B. Provide safe public park and recreation areas	1	2	3	4	99
C. Provide recreation programs for youth	1	2	3	4	99
D. Provide recreation programs for adults	1	2	3	4	99
E. Provide recreation programs for seniors	1	2	3	4	99
F. Provide transportation for seniors and the disabled	1	2	3	4	99

14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?

Yes	1
No	2
[DON'T READ] DK/NA	99

15. I'd like to ask you about a few potential recreation projects that could be funded by the City of Burbank.

The City of Burbank is considering ___________. Would you make this a high priority, a medium priority, or a low priority?

[RANDOMIZE]

	High	Medium	Low	[DON'T READ] DK/NA
A. Offering local hillside hiking and overnight camping	1	2	3	99
B. Creating a dog park	1	2	3	99
C. Building soccer fields	1	2	3	99
D. Building a Splash Pad, an interactive aquatic play area for children of all ages	1	2	3	99
E. Creating a Community Garden	1	2	3	99

16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?

Yes ------------------------------ 1 [CONTINUE]
No ------------------------------ 2 [GO TO Q19]
[DON'T READ] DK/NA ---------------- 99 [GO TO Q19]

17. [IF Q16 = 1; YES] Which Burbank libraries have you or your family visited in the last twelve months? [READ LIST IF NECESSARY; ALLOW MULTIPLE RESPONSES]

Central Library on Glenoaks Boulevard ------- 1
Buena Vista Branch -------------------- 2
Northwest Branch on Victory Boulevard ------- 3
[DON'T READ] DK/NA ---------------- 99

18. Would you say you are satisfied or dissatisfied with Library's efforts to __________? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

[RANDOMIZE]

	Very Sat.	Swt. Sat.	Swt. Dissat.	Very Dissat.	[DON'T READ] DK/NA
A. Provide programs and materials for adults	1	2	3	4	99
B. Provide programs and materials for children	1	2	3	4	99
C. Offer adult literacy programs and assistance	1	2	3	4	99
D. Provide multimedia materials such as DVDs, music CDs, and audio books	1	2	3	4	99
E. Provide programs and materials for young adults	1	2	3	4	99

19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means? [GET ANSWER, THEN ASK:] Would that be very or somewhat (satisfied/dissatisfied)?

Very satisfied ------------------------ 1
Somewhat satisfied -------------------- 2
Somewhat dissatisfied ------------------ 3
Very dissatisfied ---------------------- 4
[DON'T READ] DK/NA ---------------- 99

20. What information sources do you use to find out about Burbank news, local information, and programming? [DON'T READ CHOICES; ALLOW MULTIPLE RESPONSES]

City Council Meetings (in person) ------------ 1
City Council Meetings (televised) ------------ 2
City Website ------------------------------ 3 [GO TO Q22; Q21 = 1]
Flyers at City Facilities -------------------- 4
Friends/other people ------------------------ 5
Insert in utility bill ------------------------ 6
Internet (other than City's official website) ------ 7
Local newspaper (Leader, Daily News) --------- 8
Newsletter (departmental) -------------------- 9
Radio ------------------------------------- 10
Regional Newspaper (LA Times) -------------- 11
Television (cable or satellite) --------------- 12
Television (local channel, Channel 6) --------- 13
Other [SPECIFY:] --------------------------- 98
DK/NA ------------------------------------ 99

21. Before taking this survey, were you aware that the City of Burbank has its own website?

Yes ------------------------------ 1
No ------------------------------ 2
[DON'T READ] DK/NA ---------------- 99

22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter? [DON'T READ CHOICES; PROBE FOR SPECIFICS; ALLOW MULTIPLE RESPONSES]

No ------------------------------ 1 [GO TO Q24]
Facebook ------------------------ 2 [CONTINUE]
Twitter -------------------------- 3 [CONTINUE]
Other [SPECIFY:] ----------------- 98 [CONTINUE]
DK/NA ---------------------------- 99 [GO TO Q24]

23. [IF Q22 = 2, 3, OR 98; MEMBERS] If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?

Very likely ------------------------- 1
Somewhat likely --------------------- 2
Somewhat unlikely ------------------- 3
Very unlikely ----------------------- 4
[DON'T READ] DK/NA ---------------- 99

Next, I'd like to ask you about local charities and other non-profit organizations. For these questions, we are not including hospitals, universities, government agencies, churches, or service clubs such as Rotary. For these questions, please consider only the organizations in Burbank that offer housing, shelter, or food; family or youth services; services for the disabled and the elderly; or environmental and arts organizations.

People contribute to non-profit organizations in many ways, such as donating money, household items, or their time, or buying products or tickets to an event.

24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?

Yes ---------- 1 [CONTINUE]
No ---------- 2 [GO TO Q27]
[DON'T READ] DK/NA ---------- 99 [GO TO QB]

25. [IF Q24 = 1, YES] What did you or a member of your household contribute? [DON'T READ CHOICES; ALLOW MULTIPLE RESPONSES]

Car or vehicle ---------- 1
Clothes or household items ---------- 2
Money ---------- 3
Time: General volunteer ---------- 4
Time: Specific expertise ---------- 5
Purchased product or raffle ticket ---------- 6
Purchased ticket to event ---------- 7
Other [SPECIFY:] ---------- 98
DK/NA ---------- 99

26. What type of non-profit organization did you or a member of your household contribute to? [DON'T READ CHOICES; RECORD MULTIPLE RESPONSES]

Animal shelter ---------- 1
Arts organization ---------- 2
Children, youth, or teen services ---------- 3
Environmental organization ---------- 4
Homeless services/Food bank ---------- 5
Senior or disabled organization ---------- 6
Services for families ---------- 7
Other [SPECIFY:] ---------- 98
DK/NA ---------- 99

27. [IF Q24 = 2, NO] What is the main reason your household has not contributed to a local non-profit organization? [DON'T READ CHOICES; RECORD MULTIPLE RESPONSES]

Cannot afford to give money or items ---------- 1
Contribute to church or other charity ---------- 2
Contribute to non-profits outside of Burbank ---------- 3
Don't know any local non-profits ---------- 4
Need more information on how to contribute ---------- 5
No local non-profits interest me ---------- 6
Pay taxes ---------- 7
Too busy, don't have time ---------- 8
Other [SPECIFY:] ---------- 98
DK/NA ---------- 99

To wrap things up, I have just a few background questions for statistical comparison purposes.

B. How many children under the age of 19 live in your household?

None	0	[GO TO QD]
One	1	[CONTINUE]
Two	2	[CONTINUE]
Three or more	3	[CONTINUE]
[DON'T READ] DK/NA	99	[GO TO QD]

C. [IF QB = 1 TO 3, CHILDREN IN HOUSEHOLD] What are the ages of these children living in your household? [MULTIPLE RESPONSES PERMITTED. IF NECESSARY, PROMPT WITH GRADE LEVELS]

0 to 5 years (pre-school)	1
6 to 13 years (grade-school or middle-school)	2
14 to 18 years (high-school)	3
[DON'T READ] DK/NA	99

D. Including yourself, if applicable, how many adults age 65 and over live in your household?

None	0
One	1
Two	2
Three or more	3
[DON'T READ] DK/NA	99

E. What ethnic group do you consider yourself a part of or feel closest to? [IF RESPONDENT HESITATES, READ LIST]

African-American or Black	1
American Indian or Alaska Native	2
Asian	3
Caucasian or White (includes Armenian)	4
Hispanic or Latino	5
Native Hawaiian or other Pacific Islander	6
Two or more races	7
Some other race	98
[DON'T READ] DK/NA	99

F. To wrap things up, can you please tell me if your total household income before taxes is more or less than $60,000 per year?

Less	1	[GO TO QF1]
More	2	[GO TO QF2]
[DON'T READ] DK/NA	99	[GO TO END]

F1. [IF QF = 1] Please stop me when I reach the category that best describes your total household income before taxes in 2009.

Less than $30,000	1	[GO TO END]
$30,000 to less than $40,000	2	[GO TO END]
$40,000 to less than $50,000	3	[GO TO END]
$50,000 to less than $60,000	4	[GO TO END]
[DON'T READ] DK/NA	99	[GO TO END]

F2. [IF QF = 2] Please stop me when I reach the category that best describes your total household income before taxes in 2009.

$60,000 to less than $80,000	5
$80,000 to less than $100,000	6
$100,000 to less than $120,000	7
$120,000 to less than $140,000	8
More than $140,000	9
[DON'T READ] DK/NA	99

These are all the questions I have for you. Thank you very much for participating!

G. Respondent's Gender [RECORD BY VOICE]:

Male	1
Female	2

INFORMATION FROM VOTER FILE: *All information is included in voter registration records, and these items will not be asked during interviews.*

H. Voting History:

	No	Poll	Mail
a. Voted Recall 10/03	0	1	2
b. Voted 6/04	0	1	2
c. Voted 11/04	0	1	2
d. Voted 11/05	0	1	2
e. Voted 6/06	0	1	2
f. Voted 11/06	0	1	2
g. Voted 2/08	0	1	2
h. Voted 11/08	0	1	2
i. Voted 5/09	0	1	2

I. [PLEASE COUNT TIMES VOTED IN QH] Times Voted in Last Nine Elections:

Never voted -- 0
1 of 9 -- 1
2 of 9 -- 2
3 of 9 -- 3
4 of 9 -- 4
5 of 9 -- 5
6 of 9 -- 6
7 of 9 -- 7
8 of 9 -- 8
9 of 9 -- 9

J. [PLEASE COUNT TIMES VOTED BY MAIL IN QH] Absentee Voter:

Never voted absentee -- 0
1 of 9 -- 1
2 of 9 -- 2
3 of 9 -- 3
4 of 9 -- 4
5 of 9 -- 5
6 of 9 -- 6
7 of 9 -- 7
8 of 9 -- 8
9 of 9 -- 9

K. Party:

Democrat -- 1
Republican -- 2
Other -- 3
DTS -- 4

L. Age:

18-29 years -- 1
30-39 years -- 2
40-49 years -- 3
50-64 years -- 4
65+ years -- 5
Not coded -- 6

M. Household Party Type:

Democrat (1) -- 1
Democrat (2+) -- 2
Republican (1) -- 3
Republican (2+) -- 4
Other (1) -- 5
Other (2+) -- 6
Democrat & Republican -- 7
Democrat & Other -- 8
Republican & Other -- 9
Democrat, Republican, & Other -- 0

N. Homeownership Status:

Own -- 1
Rent -- 2

O. Zip Code: ____________

P. Precinct Number: ____________

NAME____ PHONE____________________
ADDRESS ____
DATE OF INTERVIEW ______________________VALIDATED BY ______________________

GODBE RESEARCH
Gain Insight
City of Burbank
CITIZEN SURVEY 2010
OF BURBANK

Appendix E: Crosstabulation Tables

2010 City of Burbank Strategic Plan Survey Crosstabulation Tables

		Gender		
		Total	Male	Female
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	400	193	207
	Very satisfied	313	137	175
		78.2%	71.3%	84.6%
	Somewhat satisfied	72	48	24
		18.0%	24.8%	11.6%
	Somewhat dissatisfied	11	6	5
		2.8%	3.4%	2.3%
	Very dissatisfied	2	0	2
		.4%	.0%	.8%
	DK/NA	2	1	2
		.6%	.5%	.7%

Comparisons of Column Proportions[b,c]

		Gender	
		Male	Female
		(A)	(B)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied		A
	Somewhat satisfied	B	
	Somewhat dissatisfied		
	Very dissatisfied	.a	
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	387	48	60	96	77	50	56
	Very satisfied	303	39	50	73	56	41	45
		78.5%	81.6%	82.6%	76.3%	72.4%	81.1%	81.1%
	Somewhat satisfied	69	9	10	19	16	8	7
		17.8%	18.4%	17.4%	20.2%	20.2%	15.1%	12.5%
	Somewhat dissatisfied	11	0	0	3	3	2	3
		2.9%	.0%	.0%	3.5%	4.2%	3.8%	4.7%
	Very dissatisfied	2	0	0	0	2	0	0
		.4%	.0%	.0%	.0%	2.1%	.0%	.0%
	DK/NA	2	0	0	0	1	0	1
		.4%	.0%	.0%	.0%	1.0%	.0%	1.7%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied						
	Somewhat satisfied						
	Somewhat dissatisfied	.a	.a				
	Very dissatisfied	.a	.a	.a		.a	.a
	DK/NA	.a	.a	.a		.a	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	400	231	169
	Very satisfied	313 78.2%	185 80.3%	127 75.4%
	Somewhat satisfied	72 18.0%	35 15.2%	37 21.7%
	Somewhat dissatisfied	11 2.8%	9 3.8%	2 1.4%
	Very dissatisfied	2 .4%	0 .0%	2 1.0%
	DK/NA	2 .6%	2 .7%	1 .5%

Comparisons of Column Proportions[b,c]

		Homeownership	
		Own	Rent
		(A)	(B)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied	a.	
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	386	229	99	38	19
	Very satisfied	301 78.1%	177 77.3%	78 79.5%	30 77.6%	16 81.2%
	Somewhat satisfied	71 18.4%	44 19.0%	15 15.6%	9 22.4%	4 18.8%
	Somewhat dissatisfied	10 2.7%	5 2.3%	5 5.0%	0 .0%	0 .0%
	Very dissatisfied	2 .4%	2 .7%	0 .0%	0 .0%	0 .0%
	DK/NA	2 .4%	2 .7%	0 .0%	0 .0%	0 .0%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied				
	Somewhat satisfied				
	Somewhat dissatisfied			a.	a.
	Very dissatisfied		a.	a.	a.
	DK/NA		a.	a.	a.

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	330	97	121	112
	Very satisfied	258 78.1%	73 75.6%	95 78.2%	90 80.1%
	Somewhat satisfied	60 18.3%	21 21.8%	20 16.3%	19 17.4%
	Somewhat dissatisfied	9 2.9%	2 1.8%	5 4.1%	3 2.5%
	Very dissatisfied	2 .5%	1 .8%	1 .7%	0 .0%
	DK/NA	1 .2%	0 .0%	1 .7%	0 .0%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied			a.
	DK/NA	a.		a.

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	400	63	76	56	204
	Very satisfied	313 78.2%	49 77.7%	61 80.2%	42 75.6%	160 78.4%
	Somewhat satisfied	72 18.0%	14 22.3%	14 18.7%	14 24.4%	30 14.6%
	Somewhat dissatisfied	11 2.8%	0 .0%	0 .0%	0 .0%	11 5.5%
	Very dissatisfied	2 .4%	0 .0%	0 .0%	0 .0%	2 .8%
	DK/NA	2 .6%	0 .0%	1 1.1%	0 .0%	2 .8%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied				
	Somewhat satisfied				
	Somewhat dissatisfied	a.	a.	a.	
	Very dissatisfied	a.	a.	a.	
	DK/NA	a.		a.	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	396	140	153	126
	Very satisfied	309	106	121	105
		78.2%	75.8%	79.1%	83.0%
	Somewhat satisfied	71	30	25	17
		18.0%	21.6%	16.2%	13.7%
	Somewhat dissatisfied	11	3	6	3
		2.8%	2.1%	3.7%	2.1%
	Very dissatisfied	2	0	2	0
		.4%	.0%	1.0%	.0%
	DK/NA	2	1	0	2
		.6%	.6%	.0%	1.3%

Comparisons of Column Proportions[b,c]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied	.[a]		.[a]
	DK/NA		.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	151	53	77	53
	Very satisfied	119	42	58	42
		78.7%	79.2%	75.2%	78.9%
	Somewhat satisfied	25	10	15	6
		16.4%	19.3%	19.4%	11.7%
	Somewhat dissatisfied	6	0	3	4
		3.8%	.0%	4.4%	7.8%
	Very dissatisfied	2	1	1	1
		1.1%	1.5%	1.0%	1.5%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied	.[a]		
	Very dissatisfied			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	400	77	30	75	130	88
	Very satisfied	313 78.2%	57 74.1%	25 82.1%	53 71.0%	105 80.8%	73 83.0%
	Somewhat satisfied	72 18.0%	16 20.4%	5 17.9%	20 26.9%	22 16.6%	9 10.2%
	Somewhat dissatisfied	11 2.8%	3 4.3%	0 .0%	1 1.1%	2 1.4%	5 5.9%
	Very dissatisfied	2 .4%	0 .0%	0 .0%	1 1.1%	1 .6%	0 .0%
	DK/NA	2 .6%	1 1.2%	0 .0%	0 .0%	1 .6%	1 .9%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied					
	Somewhat satisfied					
	Somewhat dissatisfied		a.			
	Very dissatisfied	a.	a.			a.
	DK/NA		a.	a.		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	389	234	141	13
	Very satisfied	306 78.6%	202 86.2%	98 69.3%	6 41.7%
	Somewhat satisfied	70 17.9%	31 13.1%	38 27.0%	1 7.0%
	Somewhat dissatisfied	10 2.7%	0 .0%	4 3.1%	6 45.2%
	Very dissatisfied	1 .2%	0 .0%	0 .0%	1 6.0%
	DK/NA	2 .6%	2 .7%	1 .7%	0 .0%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied	B C		
	Somewhat satisfied		A	
	Somewhat dissatisfied	a.		B
	Very dissatisfied	a.	a.	
	DK/NA			a.

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	396	272	123
	Very satisfied	309 78.0%	210 77.0%	99 80.1%
	Somewhat satisfied	72 18.2%	54 19.8%	18 14.5%
	Somewhat dissatisfied	11 2.8%	8 2.8%	3 2.8%
	Very dissatisfied	2 .4%	0 .0%	2 1.3%
	DK/NA	2 .6%	1 .3%	2 1.3%

Comparisons of Column Proportions[b,c]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied	.[a]	
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Total	397	297	101
	Very satisfied	310 78.1%	239 80.5%	71 70.9%
	Somewhat satisfied	72 18.1%	46 15.5%	26 25.6%
	Somewhat dissatisfied	11 2.8%	9 2.9%	3 2.6%
	Very dissatisfied	2 .4%	2 .5%	0 .0%
	DK/NA	2 .6%	2 .5%	1 .9%

Comparisons of Column Proportions[b,c]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
1. In general, are you satisfied or dissatisfied with the overall quality of life in Burbank?	Very satisfied	B	
	Somewhat satisfied		A
	Somewhat dissatisfied		
	Very dissatisfied		.[a]
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Gender	
		Total	Male	Female
2. What would you say is the most important issue facing the City of Burbank?	Total	400	193	207
	Airport expansion	12	4	8
		2.9%	1.9%	3.9%
	Crime	39	11	28
		9.8%	5.7%	13.6%
	Economy/Unemployment/City budget deficit	53	29	24
		13.2%	14.9%	11.5%
	Getting too crowded	38	23	16
		9.6%	11.9%	7.5%
	Redevelopment and expansion	33	17	16
		8.3%	8.8%	7.9%
	School quality	58	25	33
		14.4%	12.8%	15.9%
	Too much traffic	51	21	30
		12.7%	10.8%	14.5%
	Utilities	11	7	4
		2.8%	3.7%	1.9%
	Maintenance of streets	7	4	3
		1.8%	1.9%	1.7%
	Lack of affordable housing	12	4	8
		3.0%	1.9%	3.9%
	Other	51	35	16
		12.9%	18.2%	7.9%
	DK/NA	87	36	51
		21.7%	18.8%	24.4%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion		
	Crime		A
	Economy/Unemployment/City budget deficit		
	Getting too crowded		
	Redevelopment and expansion		
	School quality		
	Too much traffic		
	Utilities		
	Maintenance of streets		
	Lack of affordable housing		
	Other	B	
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
2. What would you say is the most important issue facing the City of Burbank?	Total	387	48	60	96	77	50	56
	Airport expansion	12	0	0	2	6	3	2
		3.0%	.0%	.0%	1.8%	7.4%	5.0%	3.0%
	Crime	37	8	2	14	6	3	5
		9.7%	16.7%	2.5%	14.9%	7.7%	5.0%	9.4%
	Economy/Unemployment/City budget deficit	49	2	4	16	11	7	8
		12.6%	3.8%	7.2%	16.5%	14.2%	14.7%	15.0%
	Getting too crowded	37	4	3	8	4	3	14
		9.5%	9.1%	4.4%	8.4%	5.5%	6.7%	25.4%
	Redevelopment and expansion	33	3	6	9	6	7	3
		8.6%	5.6%	9.6%	9.2%	8.3%	14.1%	4.7%
	School quality	57	2	12	18	17	1	8
		14.7%	3.8%	20.0%	18.3%	22.1%	1.6%	13.7%
	Too much traffic	49	3	7	10	14	9	7
		12.7%	5.5%	11.5%	10.8%	17.7%	17.9%	12.0%
	Utilities	9	2	4	1	2	0	1
		2.3%	3.6%	6.3%	1.0%	2.0%	.0%	1.6%
	Maintenance of streets	7	1	0	3	1	1	1
		1.8%	1.9%	.4%	3.6%	1.0%	1.6%	1.6%
	Lack of affordable housing	12	1	1	7	0	3	1
		3.1%	1.7%	1.6%	7.0%	.0%	5.2%	1.4%
	Other	48	8	6	12	11	6	6
		12.5%	16.1%	9.8%	12.4%	14.3%	11.4%	11.0%
	DK/NA	85	16	19	19	12	11	7
		22.1%	34.1%	31.5%	20.4%	15.7%	22.0%	13.4%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion	.[a]	.[a]				
	Crime						
	Economy/Unemployment/City budget deficit						
	Getting too crowded						B D
	Redevelopment and expansion						
	School quality		E		E		
	Too much traffic						
	Utilities					.[a]	
	Maintenance of streets						
	Lack of affordable housing				.[a]		
	Other						
	DK/NA						

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
2. What would you say is the most important issue facing the City of Burbank?	Total	400	231	169
	Airport expansion	12 2.9%	10 4.3%	2 1.0%
	Crime	39 9.8%	24 10.4%	15 8.8%
	Economy/Unemployment/City budget deficit	53 13.2%	29 12.4%	24 14.2%
	Getting too crowded	38 9.6%	25 10.8%	14 8.0%
	Redevelopment and expansion	33 8.3%	15 6.5%	18 10.8%
	School quality	58 14.4%	40 17.4%	18 10.4%
	Too much traffic	51 12.7%	30 13.2%	20 12.0%
	Utilities	11 2.8%	5 2.1%	6 3.7%
	Maintenance of streets	7 1.8%	3 1.1%	5 2.7%
	Lack of affordable housing	12 3.0%	3 1.2%	9 5.4%
	Other	51 12.9%	33 14.3%	19 11.0%
	DK/NA	87 21.7%	44 19.1%	43 25.2%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion		
	Crime		
	Economy/Unemployment/City budget deficit		
	Getting too crowded		
	Redevelopment and expansion		
	School quality	B	
	Too much traffic		
	Utilities		
	Maintenance of streets		
	Lack of affordable housing		A
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
2. What would you say is the most important issue facing the City of Burbank?	Total	386	229	99	38	19
	Airport expansion	11	8	2	2	0
		2.8%	3.3%	1.6%	4.1%	.0%
	Crime	39	19	16	3	1
		10.1%	8.1%	16.0%	8.8%	6.5%
	Economy/Unemployment/City budget deficit	52	34	8	6	3
		13.4%	14.8%	8.5%	17.0%	14.9%
	Getting too crowded	38	24	7	2	6
		10.0%	10.4%	7.0%	4.6%	31.0%
	Redevelopment and expansion	32	22	8	2	1
		8.4%	9.6%	8.1%	4.9%	2.7%
	School quality	57	33	15	5	3
		14.7%	14.6%	15.3%	12.7%	17.1%
	Too much traffic	49	32	15	2	0
		12.7%	14.2%	14.9%	4.2%	1.2%
	Utilities	11	8	3	0	0
		2.9%	3.5%	3.1%	.0%	.0%
	Maintenance of streets	7	5	0	2	0
		1.9%	2.3%	.0%	4.2%	1.3%
	Lack of affordable housing	12	9	3	0	0
		3.1%	3.8%	3.2%	.0%	.0%
	Other	49	29	17	2	1
		12.6%	12.7%	16.9%	4.9%	5.4%
	DK/NA	81	45	18	13	4
		20.9%	19.6%	18.2%	34.7%	22.6%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion				.[a]
	Crime				
	Economy/Unemployment/City budget deficit				
	Getting too crowded				A B C
	Redevelopment and expansion				
	School quality				
	Too much traffic				
	Utilities			.[a]	.[a]
	Maintenance of streets		.[a]		
	Lack of affordable housing			.[a]	.[a]
	Other				
	DK/NA				

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
2. What would you say is the most important issue facing the City of Burbank?	Total	330	97	121	112
	Airport expansion	6 1.8%	1 .9%	2 2.0%	3 2.3%
	Crime	30 9.1%	5 4.8%	17 13.7%	9 7.9%
	Economy/Unemployment/City budget deficit	44 13.4%	12 12.3%	18 15.1%	14 12.6%
	Getting too crowded	29 8.7%	11 11.0%	10 8.1%	8 7.4%
	Redevelopment and expansion	26 7.8%	11 10.9%	6 5.3%	9 7.7%
	School quality	54 16.5%	10 10.4%	20 16.4%	24 21.9%
	Too much traffic	44 13.4%	10 10.3%	13 11.0%	21 18.7%
	Utilities	11 3.4%	3 2.9%	5 4.1%	3 3.1%
	Maintenance of streets	7 2.2%	1 .9%	3 2.4%	3 3.0%
	Lack of affordable housing	11 3.4%	3 3.3%	3 2.2%	5 4.7%
	Other	44 13.3%	11 11.4%	19 15.6%	14 12.6%
	DK/NA	70 21.1%	28 28.9%	24 19.7%	18 15.9%

Comparisons of Column Proportions[a,b]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion			
	Crime			
	Economy/Unemployment/City budget deficit			
	Getting too crowded			
	Redevelopment and expansion			
	School quality			
	Too much traffic			
	Utilities			
	Maintenance of streets			
	Lack of affordable housing			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Length of Residence			
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
2. What would you say is the most important issue facing the City of Burbank?	Total	400	63	76	56	204
	Airport expansion	12 2.9%	0 .0%	2 2.1%	4 7.3%	6 2.9%
	Crime	39 9.8%	4 5.9%	9 11.8%	5 9.2%	21 10.3%
	Economy/Unemployment/City budget deficit	53 13.2%	10 15.1%	4 5.8%	9 16.3%	29 14.4%
	Getting too crowded	38 9.6%	1 .8%	7 9.6%	3 4.6%	28 13.8%
	Redevelopment and expansion	33 8.3%	5 8.4%	4 4.6%	6 10.7%	18 9.1%
	School quality	58 14.4%	7 10.9%	16 21.3%	10 17.1%	25 12.2%
	Too much traffic	51 12.7%	7 10.7%	8 10.5%	4 7.7%	32 15.5%
	Utilities	11 2.8%	4 5.8%	2 2.5%	0 .0%	6 2.7%
	Maintenance of streets	7 1.8%	0 .4%	3 4.6%	1 1.4%	3 1.3%
	Lack of affordable housing	12 3.0%	5 7.8%	2 2.5%	2 4.3%	3 1.3%
	Other	51 12.9%	10 16.5%	13 17.4%	6 10.9%	22 10.6%
	DK/NA	87 21.7%	16 24.7%	14 18.9%	14 24.4%	43 21.1%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion	.[a]			
	Crime				
	Economy/Unemployment/City budget deficit				
	Getting too crowded				A
	Redevelopment and expansion				
	School quality				
	Too much traffic				
	Utilities			.[a]	
	Maintenance of streets				
	Lack of affordable housing	D			
	Other				
	DK/NA				

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
2. What would you say is the most important issue facing the City of Burbank?	Total	396	140	153	126
	Airport expansion	12	5	3	4
		3.0%	3.6%	2.2%	3.3%
	Crime	39	12	18	12
		9.9%	8.5%	11.5%	9.3%
	Economy/Unemployment/City budget deficit	52	22	17	12
		13.1%	15.9%	11.2%	9.8%
	Getting too crowded	36	5	15	17
		9.1%	3.4%	9.6%	13.8%
	Redevelopment and expansion	33	12	11	14
		8.4%	8.6%	7.4%	10.7%
	School quality	58	5	42	16
		14.6%	3.3%	27.7%	12.4%
	Too much traffic	51	20	24	10
		12.8%	14.4%	15.7%	7.7%
	Utilities	11	6	3	2
		2.8%	4.5%	2.1%	1.3%
	Maintenance of streets	7	2	4	4
		1.8%	1.2%	2.4%	2.9%
	Lack of affordable housing	12	7	4	1
		3.0%	5.0%	2.7%	.6%
	Other	51	19	19	17
		12.9%	13.3%	12.4%	13.4%
	DK/NA	86	34	25	33
		21.7%	24.2%	16.2%	25.8%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion			
	Crime			
	Economy/Unemployment/City budget deficit			
	Getting too crowded			A
	Redevelopment and expansion			
	School quality		A C	A
	Too much traffic			
	Utilities			
	Maintenance of streets			
	Lack of affordable housing			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
2. What would you say is the most important issue facing the City of Burbank?	Total	151	53	77	53
	Airport expansion	3 2.2%	0 .0%	2 2.3%	2 4.6%
	Crime	18 11.7%	5 8.5%	10 12.3%	6 12.2%
	Economy/Unemployment/City budget deficit	17 11.4%	6 10.5%	10 13.4%	7 13.2%
	Getting too crowded	12 8.2%	1 2.0%	8 10.3%	7 13.0%
	Redevelopment and expansion	11 7.5%	4 6.7%	7 8.9%	4 6.6%
	School quality	42 28.1%	20 38.2%	22 29.0%	13 25.2%
	Too much traffic	24 15.9%	5 9.4%	11 14.1%	10 18.7%
	Utilities	3 2.1%	1 1.6%	2 3.0%	1 1.5%
	Maintenance of streets	4 2.5%	1 2.2%	3 3.3%	0 .0%
	Lack of affordable housing	4 2.8%	1 1.6%	2 3.1%	2 3.3%
	Other	19 12.6%	6 10.4%	11 14.7%	7 12.5%
	DK/NA	25 16.4%	11 20.2%	10 12.3%	8 14.7%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion	.[a]		
	Crime			
	Economy/Unemployment/City budget deficit			
	Getting too crowded			
	Redevelopment and expansion			
	School quality			
	Too much traffic			
	Utilities			
	Maintenance of streets			.[a]
	Lack of affordable housing			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
2. What would you say is the most important issue facing the City of Burbank?	Total	400	77	30	75	130	88
	Airport expansion	12	1	0	4	6	1
		2.9%	1.2%	.0%	5.3%	4.6%	.9%
	Crime	39	6	3	11	9	9
		9.8%	8.3%	11.3%	14.5%	7.1%	10.4%
	Economy/Unemployment/City budget deficit	53	13	5	7	19	9
		13.2%	16.8%	16.6%	9.5%	14.3%	10.2%
	Getting too crowded	38	5	2	10	16	5
		9.6%	6.7%	6.2%	13.4%	12.4%	5.9%
	Redevelopment and expansion	33	9	0	8	6	10
		8.3%	11.9%	.8%	11.1%	4.6%	10.9%
	School quality	58	12	4	7	20	14
		14.4%	15.3%	14.4%	9.5%	15.6%	16.0%
	Too much traffic	51	14	1	10	17	9
		12.7%	18.0%	2.9%	13.2%	13.2%	10.4%
	Utilities	11	1	0	2	4	4
		2.8%	1.3%	.0%	2.3%	3.3%	4.7%
	Maintenance of streets	7	1	2	1	2	2
		1.8%	1.2%	6.1%	1.1%	1.3%	2.1%
	Lack of affordable housing	12	3	4	1	3	1
		3.0%	4.4%	13.3%	1.2%	2.1%	.9%
	Other	51	14	2	5	18	13
		12.9%	18.8%	6.1%	6.1%	13.5%	14.8%
	DK/NA	87	10	8	18	30	21
		21.7%	13.6%	25.9%	23.5%	23.3%	23.5%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion		.[a]			
	Crime					
	Economy/Unemployment/City budget deficit					
	Getting too crowded					
	Redevelopment and expansion					
	School quality					
	Too much traffic					
	Utilities		.[a]			
	Maintenance of streets					
	Lack of affordable housing		E			
	Other					
	DK/NA					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
2. What would you say is the most important issue facing the City of Burbank?	Total	397	313	72	13
	Airport expansion	12 2.9%	8 2.7%	3 4.5%	0 .0%
	Crime	38 9.6%	30 9.7%	8 11.0%	0 .0%
	Economy/Unemployment/City budget deficit	53 13.2%	35 11.2%	12 17.2%	5 40.2%
	Getting too crowded	38 9.7%	29 9.3%	7 9.7%	3 19.6%
	Redevelopment and expansion	33 8.4%	19 6.2%	13 18.2%	1 6.3%
	School quality	58 14.5%	48 15.3%	7 10.4%	2 18.7%
	Too much traffic	49 12.4%	38 12.2%	8 10.8%	3 24.4%
	Utilities	11 2.8%	9 3.0%	2 2.5%	0 .0%
	Maintenance of streets	7 1.8%	3 1.1%	4 5.3%	0 .0%
	Lack of affordable housing	12 3.0%	8 2.5%	4 5.5%	0 .0%
	Other	51 12.9%	36 11.6%	12 17.2%	3 21.9%
	DK/NA	87 21.8%	79 25.4%	7 10.1%	0 .0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion			.[a]
	Crime			.[a]
	Economy/Unemployment/City budget deficit			A
	Getting too crowded			
	Redevelopment and expansion		A	
	School quality			
	Too much traffic			
	Utilities			.[a]
	Maintenance of streets		A	.[a]
	Lack of affordable housing			.[a]
	Other			
	DK/NA	B		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
2. What would you say is the most important issue facing the City of Burbank?	Total	389	234	141	13
	Airport expansion	12	8	4	0
		3.0%	3.3%	2.9%	.0%
	Crime	37	19	16	2
		9.5%	8.1%	11.0%	17.9%
	Economy/Unemployment/City budget deficit	51	25	24	2
		13.1%	10.7%	16.8%	13.3%
	Getting too crowded	37	17	15	4
		9.4%	7.4%	10.9%	30.4%
	Redevelopment and expansion	33	12	20	0
		8.4%	5.1%	14.5%	.0%
	School quality	58	35	21	2
		14.8%	14.9%	14.9%	13.0%
	Too much traffic	48	28	19	2
		12.4%	11.8%	13.5%	11.5%
	Utilities	11	5	6	0
		2.9%	2.3%	4.0%	.0%
	Maintenance of streets	7	4	2	1
		1.8%	1.8%	1.5%	7.0%
	Lack of affordable housing	12	8	3	0
		3.1%	3.6%	2.4%	.0%
	Other	51	32	17	3
		13.2%	13.5%	12.0%	20.8%
	DK/NA	84	63	20	1
		21.6%	26.9%	14.2%	6.2%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion			.[a]
	Crime			
	Economy/Unemployment/City budget deficit			
	Getting too crowded			A
	Redevelopment and expansion		A	.[a]
	School quality			
	Too much traffic			
	Utilities			.[a]
	Maintenance of streets			
	Lack of affordable housing			.[a]
	Other			
	DK/NA	B		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
2. What would you say is the most important issue facing the City of Burbank?	Total	396	272	123
	Airport expansion	12	9	3
		3.0%	3.4%	2.0%
	Crime	39	26	13
		9.9%	9.7%	10.2%
	Economy/Unemployment/City budget deficit	52	37	14
		13.1%	13.8%	11.5%
	Getting too crowded	36	21	15
		9.1%	7.9%	11.9%
	Redevelopment and expansion	33	23	11
		8.4%	8.3%	8.6%
	School quality	58	46	11
		14.6%	17.1%	9.0%
	Too much traffic	51	33	17
		12.8%	12.2%	14.2%
	Utilities	11	5	6
		2.8%	2.0%	4.6%
	Maintenance of streets	7	6	1
		1.8%	2.3%	.7%
	Lack of affordable housing	12	8	3
		3.0%	3.1%	2.8%
	Other	51	36	16
		13.0%	13.2%	12.6%
	DK/NA	86	56	30
		21.7%	20.6%	24.2%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion		
	Crime		
	Economy/Unemployment/City budget deficit		
	Getting too crowded		
	Redevelopment and expansion		
	School quality	B	
	Too much traffic		
	Utilities		
	Maintenance of streets		
	Lack of affordable housing		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
2. What would you say is the most important issue facing the City of Burbank?	Total	397	297	101
	Airport expansion	12	9	2
		2.9%	3.1%	2.4%
	Crime	39	32	7
		9.8%	10.9%	6.7%
	Economy/Unemployment/City budget deficit	53	38	15
		13.2%	12.8%	14.5%
	Getting too crowded	36	25	11
		9.1%	8.4%	11.2%
	Redevelopment and expansion	33	24	9
		8.4%	8.1%	9.3%
	School quality	58	51	7
		14.5%	17.2%	6.5%
	Too much traffic	51	40	11
		12.8%	13.5%	10.6%
	Utilities	11	8	4
		2.8%	2.5%	3.6%
	Maintenance of streets	7	6	1
		1.8%	2.0%	1.2%
	Lack of affordable housing	12	11	1
		3.0%	3.7%	.9%
	Other	51	40	11
		12.9%	13.5%	11.4%
	DK/NA	87	61	26
		21.8%	20.6%	25.6%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
2. What would you say is the most important issue facing the City of Burbank?	Airport expansion		
	Crime		
	Economy/Unemployment/City budget deficit		
	Getting too crowded		
	Redevelopment and expansion		
	School quality	B	
	Too much traffic		
	Utilities		
	Maintenance of streets		
	Lack of affordable housing		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	400	193	207
	Very satisfied	234	104	130
		58.6%	53.9%	62.9%
	Somewhat satisfied	141	76	65
		35.4%	39.6%	31.4%
	Somewhat dissatisfied	9	6	3
		2.3%	3.2%	1.5%
	Very dissatisfied	4	1	3
		1.0%	.5%	1.5%
	DK/NA	11	5	5
		2.7%	2.8%	2.6%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	387	48	60	96	77	50	56
	Very satisfied	227 58.8%	28 59.2%	33 55.2%	62 64.5%	36 47.3%	31 61.3%	37 66.0%
	Somewhat satisfied	135 35.0%	19 39.1%	25 41.9%	30 30.9%	33 42.7%	16 31.6%	13 23.5%
	Somewhat dissatisfied	9 2.4%	0 .0%	0 .0%	3 2.6%	2 2.3%	2 3.5%	3 5.8%
	Very dissatisfied	4 1.1%	1 1.7%	0 .0%	0 .0%	2 3.0%	0 .0%	1 1.6%
	DK/NA	11 2.8%	0 .0%	2 2.9%	2 1.9%	4 4.8%	2 3.7%	2 3.0%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied						
	Somewhat satisfied						
	Somewhat dissatisfied	.[a]	.[a]				
	Very dissatisfied		.[a]	.[a]		.[a]	
	DK/NA	.[a]					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	400	231	169
	Very satisfied	234 58.6%	133 57.7%	101 59.8%
	Somewhat satisfied	141 35.4%	83 36.0%	58 34.6%
	Somewhat dissatisfied	9 2.3%	7 2.9%	3 1.5%
	Very dissatisfied	4 1.0%	3 1.4%	1 .5%
	DK/NA	11 2.7%	5 2.0%	6 3.6%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	**Very satisfied**		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	**Total**	386	229	99	38	19
	Very satisfied	229 59.4%	132 57.6%	58 58.8%	31 81.8%	8 38.7%
	Somewhat satisfied	135 35.1%	85 37.1%	34 34.7%	7 18.2%	9 46.7%
	Somewhat dissatisfied	8 2.2%	4 1.9%	2 1.6%	0 .0%	2 12.1%
	Very dissatisfied	3 .8%	2 .7%	2 1.6%	0 .0%	0 .0%
	DK/NA	10 2.5%	6 2.6%	3 3.4%	0 .0%	0 2.5%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	**Very satisfied**			A D	
	Somewhat satisfied				
	Somewhat dissatisfied			.a	A
	Very dissatisfied			.a	.a
	DK/NA			.a	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	**Total**	330	97	121	112
	Very satisfied	197 59.8%	59 61.2%	69 57.1%	69 61.5%
	Somewhat satisfied	115 34.7%	30 30.7%	46 38.0%	39 34.8%
	Somewhat dissatisfied	6 1.8%	1 .8%	4 3.0%	2 1.4%
	Very dissatisfied	4 1.2%	1 .9%	2 1.9%	1 .7%
	DK/NA	8 2.4%	6 6.3%	0 .0%	2 1.6%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied		.[a]	
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Length of Residence			
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	400	63	76	56	204
	Very satisfied	234	40	52	33	110
		58.6%	62.7%	68.5%	58.0%	53.8%
	Somewhat satisfied	141	18	21	22	81
		35.4%	29.0%	27.0%	38.8%	39.5%
	Somewhat dissatisfied	9	0	1	2	7
		2.3%	.0%	1.2%	2.8%	3.3%
	Very dissatisfied	4	0	0	0	4
		1.0%	.0%	.0%	.0%	2.0%
	DK/NA	11	5	2	0	3
		2.7%	8.3%	3.3%	.4%	1.4%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied				
	Somewhat satisfied				
	Somewhat dissatisfied	.[a]			
	Very dissatisfied	.[a]	.[a]	.[a]	
	DK/NA	D			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Children or Seniors in Household		
		Total	Neither children nor seniors in household	Children in household	Seniors in household
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	396	140	153	126
	Very satisfied	234	78	88	80
		59.1%	55.7%	57.4%	63.4%
	Somewhat satisfied	140	54	58	38
		35.4%	39.0%	37.6%	30.0%
	Somewhat dissatisfied	7	2	3	3
		1.8%	1.4%	2.2%	2.6%
	Very dissatisfied	4	1	2	1
		1.0%	.6%	1.5%	.7%
	DK/NA	11	5	2	4
		2.7%	3.3%	1.3%	3.3%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	151	53	77	53
	Very satisfied	88	32	46	28
		58.3%	59.9%	59.3%	53.8%
	Somewhat satisfied	55	20	28	20
		36.6%	38.2%	36.1%	38.5%
	Somewhat dissatisfied	3	0	3	1
		2.2%	.0%	3.3%	1.5%
	Very dissatisfied	2	0	0	2
		1.6%	.0%	.0%	4.4%
	DK/NA	2	1	1	1
		1.3%	2.0%	1.4%	1.7%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied	.[a]		
	Very dissatisfied	.[a]	.[a]	
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	400	77	30	75	130	88
	Very satisfied	234	45	19	38	84	48
		58.6%	58.5%	62.7%	50.0%	65.0%	55.1%
	Somewhat satisfied	141	26	9	32	37	37
		35.4%	34.2%	29.0%	43.3%	28.4%	42.2%
	Somewhat dissatisfied	9	1	0	2	6	0
		2.3%	1.2%	.0%	3.2%	4.6%	.0%
	Very dissatisfied	4	1	0	0	1	2
		1.0%	1.1%	.0%	.0%	.6%	2.8%
	DK/NA	11	4	2	3	2	0
		2.7%	5.1%	8.3%	3.5%	1.3%	.0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied					
	Somewhat satisfied					
	Somewhat dissatisfied		.[a]			.[a]
	Very dissatisfied		.[a]	.[a]		
	DK/NA					.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	397	313	72	13
	Very satisfied	233	202	31	0
		58.6%	64.6%	42.7%	.0%
	Somewhat satisfied	141	98	38	4
		35.4%	31.3%	53.1%	33.9%
	Somewhat dissatisfied	9	5	1	4
		2.3%	1.5%	1.3%	28.2%
	Very dissatisfied	4	1	0	3
		1.0%	.3%	.0%	25.4%
	DK/NA	11	7	2	2
		2.7%	2.3%	2.9%	12.5%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied	B		.[a]
	Somewhat satisfied		A	
	Somewhat dissatisfied			A B
	Very dissatisfied		.[a]	A
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	396	272	123
	Very satisfied	234	158	76
		59.2%	58.1%	61.6%
	Somewhat satisfied	140	104	36
		35.3%	38.1%	29.2%
	Somewhat dissatisfied	7	3	3
		1.8%	1.3%	2.8%
	Very dissatisfied	4	3	1
		1.0%	1.2%	.7%
	DK/NA	11	4	7
		2.7%	1.4%	5.7%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		A

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Total	397	297	101
	Very satisfied	234 58.9%	173 58.3%	61 60.8%
	Somewhat satisfied	141 35.6%	108 36.4%	34 33.3%
	Somewhat dissatisfied	7 1.7%	6 2.0%	1 .9%
	Very dissatisfied	4 1.0%	4 1.4%	0 .0%
	DK/NA	11 2.7%	6 1.9%	5 5.0%

Comparisons of Column Proportions[b,c]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
3. Generally speaking, are you satisfied or dissatisfied with the job the City of Burbank is doing to provide city services?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		.[a]
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

	Gender		
	Total	Male	Female
4A. Provide community outreach services such as neighborhood watch programs	.9	.8	.9
4B. Provide school resource officers and other juvenile based services	.7	.7	.8
4C. Maintain a low crime rate	1.6	1.6	1.6
4D. Provide rapid response times to police emergency calls	1.5	1.5	1.5
4E. Ensure pedestrian and bicycle safety	1.1	1.0	1.2
4F. Provide animal control services	1.4	1.3	1.4
4G. Provide paramedic services	1.6	1.6	1.5
4H. Provide fire protection services	1.6	1.7	1.6
4I. Offer fire prevention programs	1.1	1.2	1.1
4J. Prepare for emergencies such as earthquakes	.9	.8	.9

	Gender		
	Total	Male	Female
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.7	1.6

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
4A. Provide community outreach services such as neighborhood watch programs		
4B. Provide school resource officers and other juvenile based services		
4C. Maintain a low crime rate		
4D. Provide rapid response times to police emergency calls		
4E. Ensure pedestrian and bicycle safety		
4F. Provide animal control services		
4G. Provide paramedic services		
4H. Provide fire protection services		
4I. Offer fire prevention programs		
4J. Prepare for emergencies such as earthquakes		
4K. Provide rapid response times to fire and paramedic emergency calls		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
4A. Provide community outreach services such as neighborhood watch programs	.9	1.1	.9	1.0	.6	.8	.9
4B. Provide school resource officers and other juvenile based services	.7	1.0	.8	.7	.5	.6	.8
4C. Maintain a low crime rate	1.6	1.6	1.8	1.5	1.6	1.6	1.7
4D. Provide rapid response times to police emergency calls	1.5	1.2	1.5	1.5	1.4	1.6	1.7
4E. Ensure pedestrian and bicycle safety	1.1	1.1	1.1	1.2	1.1	1.0	1.2
4F. Provide animal control services	1.4	1.7	1.1	1.4	1.3	1.4	1.4
4G. Provide paramedic services	1.6	1.7	1.4	1.5	1.4	1.7	1.9
4H. Provide fire protection services	1.6	1.7	1.6	1.6	1.6	1.7	1.8
4I. Offer fire prevention programs	1.1	1.4	.9	.9	1.1	1.2	1.4
4J. Prepare for emergencies such as earthquakes	.8	.9	.8	.8	.8	.8	1.0
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.9	1.6	1.7	1.6	1.7	1.8

Comparisons of Column Means[a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
4A. Provide community outreach services such as neighborhood watch programs						
4B. Provide school resource officers and other juvenile based services						
4C. Maintain a low crime rate						
4D. Provide rapid response times to police emergency calls						
4E. Ensure pedestrian and bicycle safety						
4F. Provide animal control services	B					
4G. Provide paramedic services						B C D
4H. Provide fire protection services						
4I. Offer fire prevention programs						C
4J. Prepare for emergencies such as earthquakes						
4K. Provide rapid response times to fire and paramedic emergency calls						

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
4A. Provide community outreach services such as neighborhood watch programs	.9	.8	.9
4B. Provide school resource officers and other juvenile based services	.7	.7	.7
4C. Maintain a low crime rate	1.6	1.7	1.6
4D. Provide rapid response times to police emergency calls	1.5	1.5	1.4
4E. Ensure pedestrian and bicycle safety	1.1	1.1	1.1
4F. Provide animal control services	1.4	1.4	1.3
4G. Provide paramedic services	1.6	1.6	1.6
4H. Provide fire protection services	1.6	1.7	1.6
4I. Offer fire prevention programs	1.1	1.2	1.1
4J. Prepare for emergencies such as earthquakes	.9	.8	.9
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.7	1.7

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
4A. Provide community outreach services such as neighborhood watch programs		
4B. Provide school resource officers and other juvenile based services		
4C. Maintain a low crime rate		
4D. Provide rapid response times to police emergency calls		
4E. Ensure pedestrian and bicycle safety		
4F. Provide animal control services		
4G. Provide paramedic services		
4H. Provide fire protection services		
4I. Offer fire prevention programs		
4J. Prepare for emergencies such as earthquakes		
4K. Provide rapid response times to fire and paramedic emergency calls		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
4A. Provide community outreach services such as neighborhood watch programs	.9	.8	.9	1.1	.4
4B. Provide school resource officers and other juvenile based services	.7	.7	.9	.8	-.1
4C. Maintain a low crime rate	1.6	1.6	1.8	1.6	1.2
4D. Provide rapid response times to police emergency calls	1.5	1.5	1.5	1.7	.7
4E. Ensure pedestrian and bicycle safety	1.1	1.0	1.4	1.0	.7
4F. Provide animal control services	1.4	1.4	1.4	1.3	1.1
4G. Provide paramedic services	1.6	1.6	1.6	1.3	1.0
4H. Provide fire protection services	1.6	1.6	1.7	1.6	1.7
4I. Offer fire prevention programs	1.1	1.2	1.2	.8	1.1
4J. Prepare for emergencies such as earthquakes	.9	.9	.8	.7	.5
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.7	1.8	1.7	1.4

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
4A. Provide community outreach services such as neighborhood watch programs				
4B. Provide school resource officers and other juvenile based services	D	D	D	
4C. Maintain a low crime rate		D		
4D. Provide rapid response times to police emergency calls	D	D	D	
4E. Ensure pedestrian and bicycle safety		A		
4F. Provide animal control services				
4G. Provide paramedic services	D	D		
4H. Provide fire protection services				
4I. Offer fire prevention programs				
4J. Prepare for emergencies such as earthquakes				
4K. Provide rapid response times to fire and paramedic emergency calls				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Annual Household Income			
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
4A. Provide community outreach services such as neighborhood watch programs	.9	1.1	1.0	.6
4B. Provide school resource officers and other juvenile based services	.8	.9	.8	.6
4C. Maintain a low crime rate	1.6	1.6	1.6	1.6
4D. Provide rapid response times to police emergency calls	1.5	1.6	1.5	1.5
4E. Ensure pedestrian and bicycle safety	1.1	1.2	1.3	.9
4F. Provide animal control services	1.4	1.6	1.2	1.4
4G. Provide paramedic services	1.6	1.7	1.6	1.4
4H. Provide fire protection services	1.7	1.7	1.6	1.7
4I. Offer fire prevention programs	1.1	1.3	1.2	1.0
4J. Prepare for emergencies such as earthquakes	.9	1.1	.8	.7
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.8	1.7	1.6

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
4A. Provide community outreach services such as neighborhood watch programs	C		
4B. Provide school resource officers and other juvenile based services			
4C. Maintain a low crime rate			
4D. Provide rapid response times to police emergency calls			
4E. Ensure pedestrian and bicycle safety			
4F. Provide animal control services	B		
4G. Provide paramedic services	C		
4H. Provide fire protection services			
4I. Offer fire prevention programs			
4J. Prepare for emergencies such as earthquakes	C		
4K. Provide rapid response times to fire and paramedic emergency calls			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Length of Residence				
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
4A. Provide community outreach services such as neighborhood watch programs	.9	1.1	.7	.8	.8
4B. Provide school resource officers and other juvenile based services	.7	.7	.9	.8	.7
4C. Maintain a low crime rate	1.6	1.7	1.6	1.6	1.6
4D. Provide rapid response times to police emergency calls	1.5	1.5	1.3	1.6	1.5
4E. Ensure pedestrian and bicycle safety	1.1	1.1	1.1	1.1	1.1
4F. Provide animal control services	1.4	1.1	1.3	1.3	1.5
4G. Provide paramedic services	1.6	1.3	1.4	1.5	1.7
4H. Provide fire protection services	1.6	1.5	1.5	1.7	1.7
4I. Offer fire prevention programs	1.1	1.0	1.0	1.1	1.2
4J. Prepare for emergencies such as earthquakes	.9	.9	.9	.6	.9
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.7	1.7	1.7	1.7

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
4A. Provide community outreach services such as neighborhood watch programs				
4B. Provide school resource officers and other juvenile based services				
4C. Maintain a low crime rate				
4D. Provide rapid response times to police emergency calls				
4E. Ensure pedestrian and bicycle safety				
4F. Provide animal control services				A
4G. Provide paramedic services				A
4H. Provide fire protection services				
4I. Offer fire prevention programs				
4J. Prepare for emergencies such as earthquakes				
4K. Provide rapid response times to fire and paramedic emergency calls				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
4A. Provide community outreach services such as neighborhood watch programs	.9	1.0	.8	.8
4B. Provide school resource officers and other juvenile based services	.7	.6	.8	.8
4C. Maintain a low crime rate	1.6	1.7	1.6	1.6
4D. Provide rapid response times to police emergency calls	1.5	1.5	1.4	1.6
4E. Ensure pedestrian and bicycle safety	1.1	1.0	1.2	1.1
4F. Provide animal control services	1.4	1.3	1.4	1.4
4G. Provide paramedic services	1.6	1.5	1.5	1.7
4H. Provide fire protection services	1.6	1.7	1.6	1.7
4I. Offer fire prevention programs	1.1	1.1	1.1	1.3
4J. Prepare for emergencies such as earthquakes	.9	1.0	.8	.9
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.6	1.7	1.7

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
4A. Provide community outreach services such as neighborhood watch programs			
4B. Provide school resource officers and other juvenile based services			
4C. Maintain a low crime rate			
4D. Provide rapid response times to police emergency calls			
4E. Ensure pedestrian and bicycle safety			
4F. Provide animal control services			
4G. Provide paramedic services			
4H. Provide fire protection services			
4I. Offer fire prevention programs			A B
4J. Prepare for emergencies such as earthquakes			
4K. Provide rapid response times to fire and paramedic emergency calls			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
4A. Provide community outreach services such as neighborhood watch programs	.7	.8	.6	.9
4B. Provide school resource officers and other juvenile based services	.8	.8	.8	.8
4C. Maintain a low crime rate	1.6	1.7	1.4	1.6
4D. Provide rapid response times to police emergency calls	1.5	1.4	1.5	1.4
4E. Ensure pedestrian and bicycle safety	1.3	1.2	1.4	1.2
4F. Provide animal control services	1.4	1.2	1.3	1.5
4G. Provide paramedic services	1.5	1.2	1.5	1.8
4H. Provide fire protection services	1.6	1.6	1.6	1.6
4I. Offer fire prevention programs	1.1	1.1	1.0	1.2
4J. Prepare for emergencies such as earthquakes	.8	.8	.8	.7
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.5	1.7	1.8

Comparisons of Column Means[a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
4A. Provide community outreach services such as neighborhood watch programs			
4B. Provide school resource officers and other juvenile based services			
4C. Maintain a low crime rate			
4D. Provide rapid response times to police emergency calls			
4E. Ensure pedestrian and bicycle safety			
4F. Provide animal control services			
4G. Provide paramedic services			A
4H. Provide fire protection services			
4I. Offer fire prevention programs			
4J. Prepare for emergencies such as earthquakes			
4K. Provide rapid response times to fire and paramedic emergency calls		A	A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
4A. Provide community outreach services such as neighborhood watch programs	.9	.9	1.0	.7	.9	.8
4B. Provide school resource officers and other juvenile based services	.7	.9	.9	.6	.7	.6
4C. Maintain a low crime rate	1.6	1.6	1.6	1.4	1.7	1.7
4D. Provide rapid response times to police emergency calls	1.5	1.4	1.4	1.3	1.7	1.5
4E. Ensure pedestrian and bicycle safety	1.1	1.2	.8	.9	1.3	1.1
4F. Provide animal control services	1.4	1.4	.9	1.3	1.4	1.5
4G. Provide paramedic services	1.6	1.8	1.5	1.4	1.5	1.6
4H. Provide fire protection services	1.6	1.7	1.7	1.6	1.6	1.7
4I. Offer fire prevention programs	1.1	1.3	1.0	1.3	1.1	1.0
4J. Prepare for emergencies such as earthquakes	.9	1.0	.8	.7	.9	.8
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.8	1.6	1.6	1.7	1.7

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
4A. Provide community outreach services such as neighborhood watch programs					
4B. Provide school resource officers and other juvenile based services					
4C. Maintain a low crime rate					
4D. Provide rapid response times to police emergency calls					
4E. Ensure pedestrian and bicycle safety					
4F. Provide animal control services				B	B
4G. Provide paramedic services					
4H. Provide fire protection services					
4I. Offer fire prevention programs					
4J. Prepare for emergencies such as earthquakes					
4K. Provide rapid response times to fire and paramedic emergency calls					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
4A. Provide community outreach services such as neighborhood watch programs	.9	1.0	.6	-.6
4B. Provide school resource officers and other juvenile based services	.7	.8	.7	-.1
4C. Maintain a low crime rate	1.6	1.7	1.3	1.1
4D. Provide rapid response times to police emergency calls	1.5	1.6	1.3	1.0
4E. Ensure pedestrian and bicycle safety	1.1	1.2	.7	.4
4F. Provide animal control services	1.4	1.4	1.3	.5
4G. Provide paramedic services	1.6	1.6	1.5	1.7
4H. Provide fire protection services	1.6	1.7	1.4	1.4
4I. Offer fire prevention programs	1.1	1.2	.9	.7
4J. Prepare for emergencies such as earthquakes	.9	.9	.6	.4
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.7	1.6	1.6

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
4A. Provide community outreach services such as neighborhood watch programs	C	C	
4B. Provide school resource officers and other juvenile based services	C	C	
4C. Maintain a low crime rate	B C		
4D. Provide rapid response times to police emergency calls			
4E. Ensure pedestrian and bicycle safety	B C		
4F. Provide animal control services	C	C	
4G. Provide paramedic services			
4H. Provide fire protection services	B		
4I. Offer fire prevention programs	B		
4J. Prepare for emergencies such as earthquakes	B		
4K. Provide rapid response times to fire and paramedic emergency calls			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
4A. Provide community outreach services such as neighborhood watch programs	.9	1.1	.6	.1
4B. Provide school resource officers and other juvenile based services	.7	.9	.5	.1
4C. Maintain a low crime rate	1.6	1.7	1.5	1.4
4D. Provide rapid response times to police emergency calls	1.5	1.7	1.3	1.0
4E. Ensure pedestrian and bicycle safety	1.1	1.3	.9	1.0
4F. Provide animal control services	1.4	1.5	1.4	.5
4G. Provide paramedic services	1.6	1.7	1.4	1.6
4H. Provide fire protection services	1.7	1.7	1.6	1.6
4I. Offer fire prevention programs	1.1	1.2	1.0	1.6
4J. Prepare for emergencies such as earthquakes	.9	1.0	.7	.8
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.8	1.6	1.8

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
4A. Provide community outreach services such as neighborhood watch programs	B C		
4B. Provide school resource officers and other juvenile based services	B C		
4C. Maintain a low crime rate	B		
4D. Provide rapid response times to police emergency calls	B C		
4E. Ensure pedestrian and bicycle safety	B		
4F. Provide animal control services	C	C	
4G. Provide paramedic services	B		
4H. Provide fire protection services			
4I. Offer fire prevention programs			
4J. Prepare for emergencies such as earthquakes			
4K. Provide rapid response times to fire and paramedic emergency calls	B		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
4A. Provide community outreach services such as neighborhood watch programs	.9	.9	.9
4B. Provide school resource officers and other juvenile based services	.7	.8	.7
4C. Maintain a low crime rate	1.6	1.6	1.7
4D. Provide rapid response times to police emergency calls	1.5	1.5	1.4
4E. Ensure pedestrian and bicycle safety	1.1	1.2	1.0
4F. Provide animal control services	1.4	1.4	1.4
4G. Provide paramedic services	1.6	1.5	1.7
4H. Provide fire protection services	1.6	1.6	1.7
4I. Offer fire prevention programs	1.1	1.1	1.3
4J. Prepare for emergencies such as earthquakes	.9	.9	.9
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.7	1.8

Comparisons of Column Means[a,b]

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
4A. Provide community outreach services such as neighborhood watch programs		
4B. Provide school resource officers and other juvenile based services		
4C. Maintain a low crime rate		
4D. Provide rapid response times to police emergency calls		
4E. Ensure pedestrian and bicycle safety		
4F. Provide animal control services		
4G. Provide paramedic services		A
4H. Provide fire protection services		
4I. Offer fire prevention programs		
4J. Prepare for emergencies such as earthquakes		
4K. Provide rapid response times to fire and paramedic emergency calls		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
4A. Provide community outreach services such as neighborhood watch programs	.9	.8	.9
4B. Provide school resource officers and other juvenile based services	.7	.8	.6
4C. Maintain a low crime rate	1.6	1.6	1.7
4D. Provide rapid response times to police emergency calls	1.5	1.5	1.4
4E. Ensure pedestrian and bicycle safety	1.1	1.1	1.1
4F. Provide animal control services	1.4	1.4	1.3
4G. Provide paramedic services	1.6	1.6	1.6
4H. Provide fire protection services	1.6	1.7	1.6
4I. Offer fire prevention programs	1.1	1.1	1.1
4J. Prepare for emergencies such as earthquakes	.9	.9	.8
4K. Provide rapid response times to fire and paramedic emergency calls	1.7	1.7	1.8

Comparisons of Column Means[a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
4A. Provide community outreach services such as neighborhood watch programs		
4B. Provide school resource officers and other juvenile based services		
4C. Maintain a low crime rate		
4D. Provide rapid response times to police emergency calls		
4E. Ensure pedestrian and bicycle safety		
4F. Provide animal control services		
4G. Provide paramedic services		
4H. Provide fire protection services		
4I. Offer fire prevention programs		
4J. Prepare for emergencies such as earthquakes		
4K. Provide rapid response times to fire and paramedic emergency calls		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

		Gender		
		Total	Male	Female
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	400	193	207
	Very satisfied	226 56.5%	96 49.8%	130 62.7%
	Somewhat satisfied	115 28.7%	65 33.9%	50 24.0%
	Somewhat dissatisfied	19 4.6%	8 4.2%	10 5.0%
	Very dissatisfied	21 5.2%	11 5.9%	9 4.5%
	DK/NA	20 4.9%	12 6.2%	8 3.8%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied		A
	Somewhat satisfied	B	
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	387	48	60	96	77	50	56
	Very satisfied	216 55.8%	23 47.6%	39 64.6%	55 57.0%	38 49.5%	27 54.1%	34 61.7%
	Somewhat satisfied	113 29.3%	19 40.4%	17 28.1%	23 24.2%	24 31.1%	17 33.9%	13 23.0%
	Somewhat dissatisfied	19 4.8%	3 5.3%	0 .0%	5 5.4%	5 6.5%	3 6.7%	2 4.5%
	Very dissatisfied	21 5.4%	3 6.1%	0 .0%	7 7.6%	9 11.5%	0 .0%	2 3.2%
	DK/NA	18 4.7%	0 .5%	4 7.2%	6 5.8%	1 1.5%	3 5.3%	4 7.6%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied						
	Somewhat satisfied						
	Somewhat dissatisfied		.[a]				
	Very dissatisfied		.[a]			.[a]	
	DK/NA						

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	400	231	169
	Very satisfied	226 56.5%	129 56.0%	96 57.1%
	Somewhat satisfied	115 28.7%	69 30.1%	45 26.9%
	Somewhat dissatisfied	19 4.6%	11 4.7%	8 4.5%
	Very dissatisfied	21 5.2%	10 4.5%	10 6.2%
	DK/NA	20 4.9%	11 4.7%	9 5.3%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	**Total**	386	229	99	38	19
	Very satisfied	220	124	63	23	10
		57.0%	54.0%	63.3%	61.0%	52.2%
	Somewhat satisfied	112	73	25	8	6
		29.1%	32.0%	25.1%	21.1%	30.5%
	Somewhat dissatisfied	17	10	3	3	0
		4.3%	4.4%	3.3%	8.8%	.0%
	Very dissatisfied	20	9	8	0	3
		5.2%	3.9%	8.3%	.0%	14.9%
	DK/NA	17	13	0	3	0
		4.4%	5.7%	.0%	9.1%	2.5%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	**Very satisfied**				
	Somewhat satisfied				
	Somewhat dissatisfied				.[a]
	Very dissatisfied			.[a]	
	DK/NA		.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	**Total**	330	97	121	112
	Very satisfied	187	64	64	59
		56.7%	66.5%	52.8%	52.4%
	Somewhat satisfied	96	22	40	34
		29.0%	23.1%	32.9%	30.1%
	Somewhat dissatisfied	15	1	7	7
		4.6%	.8%	5.8%	6.5%
	Very dissatisfied	18	4	7	7
		5.5%	4.1%	5.6%	6.7%
	DK/NA	14	5	4	5
		4.2%	5.5%	2.9%	4.3%

Comparisons of Column Proportions[a,b]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	**Very satisfied**			
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	400	63	76	56	204
	Very satisfied	226	43	35	34	114
		56.5%	67.8%	46.4%	59.6%	55.8%
	Somewhat satisfied	115	17	23	16	60
		28.7%	26.4%	29.8%	28.3%	29.2%
	Somewhat dissatisfied	19	2	7	3	7
		4.6%	2.7%	8.7%	5.0%	3.6%
	Very dissatisfied	21	0	7	2	12
		5.2%	.0%	9.0%	3.7%	5.8%
	DK/NA	20	2	5	2	11
		4.9%	3.0%	6.1%	3.3%	5.5%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied				
	Somewhat satisfied				
	Somewhat dissatisfied				
	Very dissatisfied	.[a]			
	DK/NA				

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	396	140	153	126
	Very satisfied	222	81	79	73
		56.0%	58.1%	51.7%	57.4%
	Somewhat satisfied	115	42	48	34
		29.0%	29.8%	31.1%	27.1%
	Somewhat dissatisfied	19	7	9	5
		4.7%	4.8%	6.1%	3.9%
	Very dissatisfied	21	3	14	5
		5.3%	2.1%	9.3%	4.1%
	DK/NA	20	7	3	10
		5.0%	5.2%	1.9%	7.6%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied		A	
	DK/NA			B

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	151	53	77	53
	Very satisfied	77 50.9%	28 52.0%	43 55.8%	23 42.9%
	Somewhat satisfied	48 31.6%	17 32.6%	19 25.2%	21 39.4%
	Somewhat dissatisfied	9 6.2%	1 1.6%	5 6.5%	3 6.6%
	Very dissatisfied	14 9.5%	6 10.3%	9 11.3%	6 11.1%
	DK/NA	3 1.9%	2 3.6%	1 1.2%	0 .0%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied			
	DK/NA			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	400	77	30	75	130	88
	Very satisfied	226 56.5%	41 53.0%	22 71.8%	37 48.8%	76 58.4%	51 58.0%
	Somewhat satisfied	115 28.7%	21 27.3%	3 11.3%	26 34.7%	41 31.3%	24 27.1%
	Somewhat dissatisfied	19 4.6%	7 8.9%	2 7.9%	3 4.3%	3 2.1%	3 3.8%
	Very dissatisfied	21 5.2%	5 6.2%	2 6.1%	4 5.1%	4 3.4%	6 6.8%
	DK/NA	20 4.9%	4 4.6%	1 2.9%	5 7.0%	6 4.8%	4 4.3%

Comparisons of Column Proportions[a,b]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied					
	Somewhat satisfied					
	Somewhat dissatisfied					
	Very dissatisfied					
	DK/NA					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	397	313	72	13
	Very satisfied	226 56.8%	197 63.0%	26 35.6%	3 25.7%
	Somewhat satisfied	113 28.5%	85 27.1%	26 36.7%	2 15.1%
	Somewhat dissatisfied	19 4.7%	12 3.8%	6 8.2%	1 6.3%
	Very dissatisfied	21 5.3%	7 2.3%	8 10.7%	6 46.6%
	DK/NA	19 4.8%	12 3.8%	6 8.8%	1 6.2%

Comparisons of Column Proportions[a,b]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied	B C		
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied		A	A B
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	389	234	141	13
	Very satisfied	223 57.3%	160 68.2%	57 40.0%	6 48.5%
	Somewhat satisfied	112 28.9%	54 23.1%	57 40.4%	1 7.2%
	Somewhat dissatisfied	19 4.8%	7 2.9%	11 7.8%	1 6.0%
	Very dissatisfied	19 5.0%	5 2.0%	10 6.8%	5 38.3%
	DK/NA	16 4.2%	9 3.9%	7 5.0%	0 .0%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied	B		
	Somewhat satisfied		A	
	Somewhat dissatisfied			
	Very dissatisfied			A B
	DK/NA			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	396	272	123
	Very satisfied	223 56.5%	146 53.8%	77 62.3%
	Somewhat satisfied	113 28.6%	86 31.4%	28 22.3%
	Somewhat dissatisfied	19 4.7%	11 4.1%	7 6.0%
	Very dissatisfied	21 5.3%	16 5.7%	5 4.3%
	DK/NA	20 5.0%	13 5.0%	6 5.0%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Total	397	297	101
	Very satisfied	223 56.2%	163 55.0%	60 59.9%
	Somewhat satisfied	115 28.9%	88 29.6%	27 26.9%
	Somewhat dissatisfied	19 4.7%	15 5.1%	3 3.5%
	Very dissatisfied	21 5.2%	18 6.1%	3 2.7%
	DK/NA	20 5.0%	13 4.3%	7 7.0%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
5. In general, are you satisfied or dissatisfied with the job the Burbank police department is doing to address neighborhood concerns?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

	Gender		
	Total	Male	Female
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.4	1.7
6B. Disaster Preparedness programs	1.9	1.8	2.0
6C. Child Safety programs	1.7	1.6	1.9
6D. First Aid and CPR programs	1.9	1.7	2.0

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
6A. "Fire Prevention and Exit Drills in the Home" programs		A
6B. Disaster Preparedness programs		A
6C. Child Safety programs		A
6D. First Aid and CPR programs		A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.8	1.2	1.7	1.6	1.4	1.6
6B. Disaster Preparedness programs	1.9	2.0	1.7	2.1	1.9	1.9	1.8
6C. Child Safety programs	1.7	1.9	1.5	2.0	1.6	1.6	1.8
6D. First Aid and CPR programs	1.9	2.1	1.8	1.9	1.9	1.6	1.8

Comparisons of Column Means[a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
6A. "Fire Prevention and Exit Drills in the Home" programs	B		B			
6B. Disaster Preparedness programs			B			
6C. Child Safety programs			B			
6D. First Aid and CPR programs	E					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.5	1.6
6B. Disaster Preparedness programs	1.9	1.9	1.9
6C. Child Safety programs	1.7	1.7	1.8
6D. First Aid and CPR programs	1.9	1.8	1.9

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
6A. "Fire Prevention and Exit Drills in the Home" programs		
6B. Disaster Preparedness programs		
6C. Child Safety programs		
6D. First Aid and CPR programs		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.5	2.0	1.5	1.4
6B. Disaster Preparedness programs	1.9	1.9	2.0	1.8	1.7
6C. Child Safety programs	1.8	1.6	2.1	1.6	1.6
6D. First Aid and CPR programs	1.9	1.8	2.2	1.6	1.7

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
6A. "Fire Prevention and Exit Drills in the Home" programs		A C D		
6B. Disaster Preparedness programs				
6C. Child Safety programs		A C		
6D. First Aid and CPR programs		A C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Annual Household Income			
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.7	1.6	1.5
6B. Disaster Preparedness programs	1.9	2.0	1.9	1.9
6C. Child Safety programs	1.7	1.8	1.8	1.7
6D. First Aid and CPR programs	1.9	2.1	1.8	1.7

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
6A. "Fire Prevention and Exit Drills in the Home" programs			
6B. Disaster Preparedness programs			
6C. Child Safety programs			
6D. First Aid and CPR programs	C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Length of Residence				
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.6	1.6	1.7	1.5
6B. Disaster Preparedness programs	1.9	2.0	2.0	2.0	1.8
6C. Child Safety programs	1.7	1.6	1.8	1.9	1.7
6D. First Aid and CPR programs	1.9	2.0	1.8	1.9	1.8

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
6A. "Fire Prevention and Exit Drills in the Home" programs				
6B. Disaster Preparedness programs				
6C. Child Safety programs				
6D. First Aid and CPR programs				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.5	1.7	1.6
6B. Disaster Preparedness programs	1.9	1.9	1.9	1.9
6C. Child Safety programs	1.7	1.5	2.0	1.8
6D. First Aid and CPR programs	1.9	1.7	2.0	2.0

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
6A. "Fire Prevention and Exit Drills in the Home" programs			
6B. Disaster Preparedness programs			
6C. Child Safety programs		A C	
6D. First Aid and CPR programs		A	A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
6A. "Fire Prevention and Exit Drills in the Home" programs	1.8	1.6	1.8	1.9
6B. Disaster Preparedness programs	1.9	1.7	1.9	2.2
6C. Child Safety programs	2.0	2.0	2.1	2.0
6D. First Aid and CPR programs	2.0	1.9	2.0	2.1

Comparisons of Column Means[a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
6A. "Fire Prevention and Exit Drills in the Home" programs			A
6B. Disaster Preparedness programs			A
6C. Child Safety programs			
6D. First Aid and CPR programs			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.6	1.8	1.5	1.5	1.6
6B. Disaster Preparedness programs	1.9	2.0	2.0	1.9	1.8	1.9
6C. Child Safety programs	1.7	1.6	1.8	1.8	1.7	1.8
6D. First Aid and CPR programs	1.9	1.9	2.0	1.8	1.8	1.9

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
6A. "Fire Prevention and Exit Drills in the Home" programs					
6B. Disaster Preparedness programs					
6C. Child Safety programs					
6D. First Aid and CPR programs					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.6	1.5	1.5
6B. Disaster Preparedness programs	1.9	1.9	1.9	2.3
6C. Child Safety programs	1.7	1.8	1.5	2.3
6D. First Aid and CPR programs	1.9	1.9	1.7	2.4

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
6A. "Fire Prevention and Exit Drills in the Home" programs			
6B. Disaster Preparedness programs			
6C. Child Safety programs			B
6D. First Aid and CPR programs			B

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.6	1.5	1.7
6B. Disaster Preparedness programs	1.9	1.9	1.9	1.9
6C. Child Safety programs	1.7	1.8	1.7	2.0
6D. First Aid and CPR programs	1.9	1.9	1.8	1.9

Comparisons of Column Means^{a,b}

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
6A. "Fire Prevention and Exit Drills in the Home" programs			
6B. Disaster Preparedness programs			
6C. Child Safety programs			
6D. First Aid and CPR programs			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.6	1.5
6B. Disaster Preparedness programs	1.9	1.9	1.9
6C. Child Safety programs	1.7	1.8	1.6
6D. First Aid and CPR programs	1.9	1.9	1.8

Comparisons of Column Means^{a,b}

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
6A. "Fire Prevention and Exit Drills in the Home" programs		
6B. Disaster Preparedness programs		
6C. Child Safety programs	B	
6D. First Aid and CPR programs		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
6A. "Fire Prevention and Exit Drills in the Home" programs	1.6	1.6	1.4
6B. Disaster Preparedness programs	1.9	1.9	1.9
6C. Child Safety programs	1.7	1.8	1.6
6D. First Aid and CPR programs	1.9	1.9	1.7

Comparisons of Column Means[a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
6A. "Fire Prevention and Exit Drills in the Home" programs		
6B. Disaster Preparedness programs		
6C. Child Safety programs		
6D. First Aid and CPR programs	B	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

		Gender		
		Total	Male	Female
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	400	193	207
	Yes	216 54.1%	116 60.4%	100 48.3%
	No	182 45.5%	76 39.6%	106 51.0%
	DK/NA	2 .4%	0 .0%	2 .8%

Comparisons of Column Proportions[b,c]

		Gender	
		Male	Female
		(A)	(B)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes	B	
	No		A
	DK/NA	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	387	48	60	96	77	50	56
	Yes	208 53.7%	28 59.8%	19 31.3%	46 48.5%	38 49.0%	35 69.8%	41 73.5%
	No	178 46.1%	19 40.2%	40 67.2%	49 51.5%	39 51.0%	15 30.2%	15 26.5%
	DK/NA	1 .2%	0 .0%	1 1.4%	0 .0%	0 .0%	0 .0%	0 .0%

Comparisons of Column Proportions [b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes	B				B	B C
	No		E F	F			
	DK/NA	.[a]		.[a]	.[a]	.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	400	231	169
	Yes	216 54.1%	142 61.7%	74 43.7%
	No	182 45.5%	88 38.0%	94 55.7%
	DK/NA	2 .4%	1 .3%	1 .5%

Comparisons of Column Proportions [a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes	B	
	No		A
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	386	229	99	38	19
	Yes	208 54.0%	141 61.3%	36 36.8%	20 53.0%	11 56.8%
	No	176 45.8%	88 38.3%	62 63.2%	18 47.0%	8 43.2%
	DK/NA	1 .2%	1 .4%	0 .0%	0 .0%	0 .0%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	**Yes**	B			
	No		A		
	DK/NA		.[a]	.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	**Total**	330	97	121	112
	Yes	170 51.5%	45 46.9%	64 53.1%	60 53.8%
	No	159 48.2%	51 52.2%	57 46.9%	52 46.2%
	DK/NA	1 .3%	1 .9%	0 .0%	0 .0%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	**Yes**			
	No			
	DK/NA		.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	**Total**	400	63	76	56	204
	Yes	216 54.1%	23 37.0%	39 51.4%	25 44.7%	129 63.0%
	No	182 45.5%	39 61.6%	37 48.6%	31 55.3%	75 36.7%
	DK/NA	2 .4%	1 1.3%	0 .0%	0 .0%	1 .4%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes				A
	No	D			
	DK/NA		.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	396	140	153	126
	Yes	213	73	72	82
		53.8%	52.0%	46.9%	64.6%
	No	182	66	81	45
		46.0%	47.4%	53.1%	35.4%
	DK/NA	1	1	0	0
		.2%	.6%	.0%	.0%

Comparisons of Column Proportions[b,c]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes			B
	No		C	
	DK/NA		.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	151	53	77	53
	Yes	69	24	37	26
		46.1%	44.5%	48.3%	50.3%
	No	81	30	40	26
		53.9%	55.5%	51.7%	49.7%

Comparisons of Column Proportions[a,b]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	**Yes**			
	No			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	**Total**	400	77	30	75	130	88
	Yes	216	35	17	41	69	55
		54.1%	45.8%	54.8%	54.5%	52.9%	62.6%
	No	182	42	14	33	60	33
		45.5%	54.2%	45.2%	44.6%	46.4%	37.4%
	DK/NA	2	0	0	1	1	0
		.4%	.0%	.0%	1.0%	.7%	.0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	**Yes**					
	No					
	DK/NA	.[a]	.[a]			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	**Total**	397	313	72	13
	Yes	215	172	36	7
		54.0%	54.9%	49.9%	54.4%
	No	181	140	35	6
		45.6%	44.8%	49.0%	45.6%
	DK/NA	2	1	1	0
		.4%	.3%	1.0%	.0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes			
	No			
	DK/NA			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	389	234	141	13
	Yes	212 54.5%	124 53.1%	80 56.3%	8 61.0%
	No	176 45.3%	110 46.9%	61 43.2%	5 39.0%
	DK/NA	1 .2%	0 .0%	1 .5%	0 .0%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes			
	No			
	DK/NA	.[a]		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	396	272	123
	Yes	212 53.6%	143 52.7%	69 55.6%
	No	182 46.0%	128 47.0%	54 43.8%
	DK/NA	2 .4%	1 .3%	1 .6%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes		
	No		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Total	397	297	101
	Yes	214 53.8%	160 54.1%	53 53.2%
	No	182 45.8%	135 45.7%	46 46.1%
	DK/NA	2 .4%	1 .3%	1 .7%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
7. Does your household have an emergency supply kit with food, water, and other supplies in sufficient quantity to last for at least three days in the event of a natural disaster or emergency?	Yes		
	No		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	400	193	207
	Phone call with recorded message	142 35.6%	51 26.6%	91 43.9%
	Email	37 9.2%	18 9.4%	19 9.0%
	Government Access TV Channel (BTV 6)	58 14.6%	29 15.3%	29 14.0%
	City of Burbank AM Radio Station (BAM 1620)	110 27.5%	68 35.2%	42 20.3%
	Cellphone text message	8 2.1%	3 1.4%	6 2.7%
	Other	33 8.1%	16 8.5%	16 7.8%
	DK/NA	12 2.9%	7 3.6%	5 2.3%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message		A
	Email		
	Government Access TV Channel (BTV 6)		
	City of Burbank AM Radio Station (BAM 1620)	B	
	Cellphone text message		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	387	48	60	96	77	50	56
	Phone call with recorded message	138	16	24	38	23	17	19
		35.6%	33.6%	40.6%	39.4%	30.2%	34.4%	34.1%
	Email	37	10	7	10	7	3	1
		9.5%	20.6%	11.5%	10.3%	8.7%	5.1%	1.4%
	Government Access TV Channel (BTV 6)	54	8	7	9	8	5	17
		14.1%	17.0%	12.0%	9.8%	10.2%	10.0%	30.4%
	City of Burbank AM Radio Station (BAM 1620)	107	10	14	26	27	17	13
		27.8%	21.6%	23.9%	27.5%	34.5%	33.9%	23.0%
	Cellphone text message	8	0	1	3	3	1	0
		2.2%	.0%	1.6%	3.4%	4.2%	1.8%	.0%
	Other	30	2	4	7	9	5	3
		7.8%	3.6%	7.4%	7.0%	12.2%	9.0%	6.2%
	DK/NA	12	2	2	3	0	3	3
		3.0%	3.6%	3.0%	2.6%	.0%	5.7%	4.9%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message						
	Email	F					
	Government Access TV Channel (BTV 6)						C D
	City of Burbank AM Radio Station (BAM 1620)						
	Cellphone text message	.[a]					.[a]
	Other						
	DK/NA				.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	400	231	169
	Phone call with recorded message	142	87	56
		35.6%	37.5%	33.0%
	Email	37	22	15
		9.2%	9.4%	8.8%
	Government Access TV Channel (BTV 6)	58	27	32
		14.6%	11.6%	18.7%
	City of Burbank AM Radio Station (BAM 1620)	110	59	51
		27.5%	25.5%	30.2%
	Cellphone text message	8	4	4
		2.1%	1.8%	2.5%
	Other	33	25	8
		8.1%	10.8%	4.6%
	DK/NA	12	8	4
		2.9%	3.4%	2.2%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message		
	Email		
	Government Access TV Channel (BTV 6)		A
	City of Burbank AM Radio Station (BAM 1620)		
	Cellphone text message		
	Other	B	
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	386	229	99	38	19
	Phone call with recorded message	140 36.2%	84 36.6%	33 33.1%	15 39.8%	8 40.7%
	Email	36 9.3%	20 8.9%	11 11.3%	3 8.9%	1 4.2%
	Government Access TV Channel (BTV 6)	56 14.5%	34 15.0%	11 11.5%	5 12.5%	5 27.0%
	City of Burbank AM Radio Station (BAM 1620)	105 27.4%	60 26.3%	34 34.0%	7 17.7%	5 25.5%
	Cellphone text message	8 2.2%	5 2.3%	3 3.2%	0 .0%	0 .0%
	Other	30 7.7%	16 7.1%	5 5.3%	8 21.1%	0 1.2%
	DK/NA	11 2.8%	9 3.9%	2 1.6%	0 .0%	0 1.4%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message				
	Email				
	Government Access TV Channel (BTV 6)				
	City of Burbank AM Radio Station (BAM 1620)				
	Cellphone text message			.a	.a
	Other			A B	
	DK/NA			.a	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	330	97	121	112
	Phone call with recorded message	124 37.5%	37 37.8%	48 39.3%	39 35.1%
	Email	32 9.8%	6 6.4%	15 12.7%	11 9.8%
	Government Access TV Channel (BTV 6)	44 13.3%	22 23.0%	13 10.7%	9 7.8%
	City of Burbank AM Radio Station (BAM 1620)	94 28.6%	25 25.4%	33 26.8%	37 33.4%
	Cellphone text message	7 2.0%	1 1.0%	2 1.3%	4 3.7%
	Other	21 6.3%	4 4.5%	9 7.3%	8 6.9%
	DK/NA	8 2.4%	2 1.9%	2 2.0%	4 3.4%

Comparisons of Column Proportions[a,b]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message			
	Email			
	Government Access TV Channel (BTV 6)	B C		
	City of Burbank AM Radio Station (BAM 1620)			
	Cellphone text message			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Length of Residence			
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	400	63	76	56	204
	Phone call with recorded message	142 35.6%	25 39.9%	25 33.2%	17 30.9%	74 36.4%
	Email	37 9.2%	8 12.6%	8 10.6%	6 10.6%	15 7.2%
	Government Access TV Channel (BTV 6)	58 14.6%	8 12.5%	7 9.4%	13 23.5%	30 14.8%
	City of Burbank AM Radio Station (BAM 1620)	110 27.5%	15 23.7%	27 35.6%	11 19.8%	57 27.7%
	Cellphone text message	8 2.1%	2 2.8%	3 4.4%	0 .0%	3 1.6%
	Other	33 8.1%	5 7.1%	3 4.5%	9 15.3%	16 7.9%
	DK/NA	12 2.9%	1 1.3%	2 2.3%	0 .0%	9 4.5%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message				
	Email				
	Government Access TV Channel (BTV 6)				
	City of Burbank AM Radio Station (BAM 1620)				
	Cellphone text message			.[a]	
	Other				
	DK/NA			.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Children or Seniors in Household		
		Total	Neither children nor seniors in household	Children in household	Seniors in household
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	396	140	153	126
	Phone call with recorded message	142 36.0%	51 36.8%	59 38.4%	45 35.9%
	Email	37 9.3%	15 10.5%	17 11.2%	6 4.5%
	Government Access TV Channel (BTV 6)	55 13.9%	18 12.7%	8 5.4%	31 24.4%
	City of Burbank AM Radio Station (BAM 1620)	109 27.6%	38 26.9%	44 28.7%	33 25.8%
	Cellphone text message	8 2.1%	2 1.3%	7 4.3%	2 1.2%
	Other	33 8.2%	12 8.4%	13 8.7%	8 6.0%
	DK/NA	12 3.0%	5 3.4%	5 3.2%	3 2.2%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message			
	Email			
	Government Access TV Channel (BTV 6)			A B
	City of Burbank AM Radio Station (BAM 1620)			
	Cellphone text message			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Ages of children in household		
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	151	53	77	53
	Phone call with recorded message	56 37.4%	18 33.5%	31 39.6%	17 31.4%
	Email	17 11.4%	8 15.0%	5 6.4%	6 11.2%
	Government Access TV Channel (BTV 6)	8 5.5%	5 9.8%	3 3.3%	3 6.0%
	City of Burbank AM Radio Station (BAM 1620)	44 29.2%	13 24.4%	26 33.4%	19 35.8%
	Cellphone text message	7 4.4%	3 6.0%	3 3.4%	2 4.7%
	Other	13 8.8%	4 8.0%	10 12.6%	3 4.8%
	DK/NA	5 3.3%	2 3.4%	1 1.2%	3 6.0%

Comparisons of Column Proportions[a,b]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message			
	Email			
	Government Access TV Channel (BTV 6)			
	City of Burbank AM Radio Station (BAM 1620)			
	Cellphone text message			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Residence Zip Code				
		Total	91501	91502	91504	91505	91506
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	400	77	30	75	130	88
	Phone call with recorded message	142 35.6%	33 43.5%	8 26.2%	28 36.9%	45 34.8%	28 31.9%
	Email	37 9.2%	2 2.3%	5 15.0%	4 5.6%	13 9.7%	14 15.4%
	Government Access TV Channel (BTV 6)	58 14.6%	11 14.2%	7 24.1%	14 19.1%	18 14.1%	8 8.7%
	City of Burbank AM Radio Station (BAM 1620)	110 27.5%	17 21.8%	10 34.6%	14 18.8%	40 30.8%	29 32.5%
	Cellphone text message	8 2.1%	3 4.3%	0 .0%	1 1.3%	2 1.3%	2 2.7%
	Other	33 8.1%	9 11.7%	0 .0%	10 13.5%	8 5.8%	6 6.7%
	DK/NA	12 2.9%	2 2.2%	0 .0%	4 4.7%	5 3.5%	2 2.2%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message					
	Email					A
	Government Access TV Channel (BTV 6)					
	City of Burbank AM Radio Station (BAM 1620)					
	Cellphone text message		.a.			
	Other		.a.			
	DK/NA		.a.			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	397	313	72	13
	Phone call with recorded message	141 35.6%	116 37.2%	21 29.2%	4 32.5%
	Email	37 9.2%	33 10.6%	3 3.8%	1 6.3%
	Government Access TV Channel (BTV 6)	58 14.7%	46 14.8%	9 12.1%	4 27.6%
	City of Burbank AM Radio Station (BAM 1620)	110 27.6%	79 25.3%	27 38.2%	3 26.0%
	Cellphone text message	8 2.1%	8 2.4%	1 1.2%	0 .0%
	Other	31 7.8%	22 6.9%	9 13.0%	0 .0%
	DK/NA	12 2.9%	9 2.8%	2 2.6%	1 7.6%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message			
	Email			
	Government Access TV Channel (BTV 6)			
	City of Burbank AM Radio Station (BAM 1620)			
	Cellphone text message			.a.
	Other			.a.
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	389	234	141	13
	Phone call with recorded message	140 36.0%	84 35.7%	53 37.5%	4 26.3%
	Email	36 9.2%	25 10.8%	10 6.9%	1 6.2%
	Government Access TV Channel (BTV 6)	53 13.7%	36 15.3%	11 8.1%	6 44.2%
	City of Burbank AM Radio Station (BAM 1620)	110 28.2%	66 28.0%	41 29.0%	3 23.3%
	Cellphone text message	8 2.2%	2 1.1%	6 4.2%	0 .0%
	Other	31 7.9%	19 7.9%	12 8.6%	0 .0%
	DK/NA	11 2.8%	3 1.1%	8 5.8%	0 .0%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message			
	Email			
	Government Access TV Channel (BTV 6)			A B
	City of Burbank AM Radio Station (BAM 1620)			
	Cellphone text message		A	.[a]
	Other			.[a]
	DK/NA		A	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	396	272	123
	Phone call with recorded message	142 35.9%	104 38.0%	39 31.3%
	Email	36 9.1%	26 9.7%	9 7.7%
	Government Access TV Channel (BTV 6)	56 14.2%	24 8.7%	32 26.2%
	City of Burbank AM Radio Station (BAM 1620)	109 27.5%	81 29.7%	28 22.7%
	Cellphone text message	8 2.1%	8 2.8%	1 .7%
	Other	33 8.2%	21 7.8%	11 9.1%
	DK/NA	12 3.0%	9 3.2%	3 2.4%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message		
	Email		
	Government Access TV Channel (BTV 6)		A
	City of Burbank AM Radio Station (BAM 1620)		
	Cellphone text message		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Total	397	297	101
	Phone call with recorded message	142 35.8%	109 36.6%	33 33.3%
	Email	37 9.2%	32 10.9%	4 4.4%
	Government Access TV Channel (BTV 6)	56 14.1%	31 10.3%	25 25.2%
	City of Burbank AM Radio Station (BAM 1620)	110 27.6%	84 28.2%	26 25.9%
	Cellphone text message	8 2.1%	8 2.8%	0 .0%
	Other	33 8.2%	25 8.4%	8 7.5%
	DK/NA	12 2.9%	8 2.7%	4 3.8%

Comparisons of Column Proportions[b,c]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
8. In the event of a natural disaster or emergency, how would you prefer to receive information from the City of Burbank?	Phone call with recorded message		
	Email		
	Government Access TV Channel (BTV 6)		A
	City of Burbank AM Radio Station (BAM 1620)		
	Cellphone text message		.[a]
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

	Gender		
	Total	Male	Female
9A. Provide additional shopping opportunities to residents	1.2	1.1	1.2
9B. Provide assistance for affordable homeownership	.2	.3	.2
9C. Increase the availability of affordable housing	.2	.3	.2
9D. Enforce safety, building, and business licensing requirements	.9	.8	.9
9E. Provide additional parking in residential areas	.5	.4	.5
9F. Provide additional parking in commercial and business areas	.6	.5	.7
9G. Manage growth and new development	.7	.6	.8
9H. Preserve Burbank's small-town character	1.1	1.0	1.2

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
9A. Provide additional shopping opportunities to residents		
9B. Provide assistance for affordable homeownership		
9C. Increase the availability of affordable housing		
9D. Enforce safety, building, and business licensing requirements		
9E. Provide additional parking in residential areas		
9F. Provide additional parking in commercial and business areas		
9G. Manage growth and new development		
9H. Preserve Burbank's small-town character		A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
9A. Provide additional shopping opportunities to residents	1.2	1.5	1.2	1.1	1.1	1.2	1.2
9B. Provide assistance for affordable homeownership	.2	.5	.0	.2	.0	.3	.4
9C. Increase the availability of affordable housing	.2	.7	.2	.2	-.1	.3	.4
9D. Enforce safety, building, and business licensing requirements	.9	1.2	.9	1.0	.7	.9	.8
9E. Provide additional parking in residential areas	.5	.7	.7	.6	.3	.2	.3
9F. Provide additional parking in commercial and business areas	.7	.9	.8	.7	.4	.7	.6
9G. Manage growth and new development	.7	.8	.9	.9	.4	.7	.5
9H. Preserve Burbank's small-town character	1.1	1.1	1.4	1.2	.8	1.1	1.2

Comparisons of Column Means [a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
9A. Provide additional shopping opportunities to residents						
9B. Provide assistance for affordable homeownership						
9C. Increase the availability of affordable housing	D					
9D. Enforce safety, building, and business licensing requirements						
9E. Provide additional parking in residential areas						
9F. Provide additional parking in commercial and business areas						

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

Comparisons of Column Means [a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
9G. Manage growth and new development						
9H. Preserve Burbank's small-town character						

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
9A. Provide additional shopping opportunities to residents	1.2	1.1	1.2
9B. Provide assistance for affordable homeownership	.2	.4	-.1
9C. Increase the availability of affordable housing	.2	.5	.0
9D. Enforce safety, building, and business licensing requirements	.9	.8	1.0
9E. Provide additional parking in residential areas	.5	.5	.4
9F. Provide additional parking in commercial and business areas	.6	.6	.7
9G. Manage growth and new development	.7	.5	.9
9H. Preserve Burbank's small-town character	1.1	1.0	1.3

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
9A. Provide additional shopping opportunities to residents		
9B. Provide assistance for affordable homeownership	B	
9C. Increase the availability of affordable housing	B	
9D. Enforce safety, building, and business licensing requirements		
9E. Provide additional parking in residential areas		
9F. Provide additional parking in commercial and business areas		
9G. Manage growth and new development		A
9H. Preserve Burbank's small-town character		A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
9A. Provide additional shopping opportunities to residents	1.2	1.1	1.3	1.4	1.6
9B. Provide assistance for affordable homeownership	.2	.1	.4	.4	.1
9C. Increase the availability of affordable housing	.2	.2	.4	.4	.1
9D. Enforce safety, building, and business licensing requirements	.9	.9	1.0	.8	.9
9E. Provide additional parking in residential areas	.5	.4	.4	1.0	.5
9F. Provide additional parking in commercial and business areas	.6	.6	.6	.9	.5
9G. Manage growth and new development	.7	.6	.7	1.1	.6
9H. Preserve Burbank's small-town character	1.1	1.1	1.2	1.4	.9

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
9A. Provide additional shopping opportunities to residents				
9B. Provide assistance for affordable homeownership				
9C. Increase the availability of affordable housing				
9D. Enforce safety, building, and business licensing requirements				
9E. Provide additional parking in residential areas				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
9F. Provide additional parking in commercial and business areas				
9G. Manage growth and new development				
9H. Preserve Burbank's small-town character				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Annual Household Income			
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
9A. Provide additional shopping opportunities to residents	1.2	1.3	1.2	1.0
9B. Provide assistance for affordable homeownership	.2	.2	.2	.1
9C. Increase the availability of affordable housing	.2	.2	.2	.2
9D. Enforce safety, building, and business licensing requirements	.9	1.1	.9	.7
9E. Provide additional parking in residential areas	.5	.4	.6	.5
9F. Provide additional parking in commercial and business areas	.7	.8	.6	.6
9G. Manage growth and new development	.7	.9	.6	.8
9H. Preserve Burbank's small-town character	1.1	1.3	1.1	1.0

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
9A. Provide additional shopping opportunities to residents			
9B. Provide assistance for affordable homeownership			
9C. Increase the availability of affordable housing			
9D. Enforce safety, building, and business licensing requirements			
9E. Provide additional parking in residential areas			
9F. Provide additional parking in commercial and business areas			
9G. Manage growth and new development			
9H. Preserve Burbank's small-town character			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Length of Residence				
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
9A. Provide additional shopping opportunities to residents	1.2	1.2	1.3	1.3	1.1
9B. Provide assistance for affordable homeownership	.2	.2	.1	.1	.3
9C. Increase the availability of affordable housing	.2	.3	.1	.2	.3
9D. Enforce safety, building, and business licensing requirements	.9	1.0	.8	.9	.9
9E. Provide additional parking in residential areas	.5	.9	.5	.4	.3
9F. Provide additional parking in commercial and business areas	.6	1.0	.6	.6	.5
9G. Manage growth and new development	.7	1.0	.7	1.0	.4
9H. Preserve Burbank's small-town character	1.1	1.6	1.3	1.2	.9

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
9A. Provide additional shopping opportunities to residents				
9B. Provide assistance for affordable homeownership				
9C. Increase the availability of affordable housing				
9D. Enforce safety, building, and business licensing requirements				
9E. Provide additional parking in residential areas	D			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
9F. Provide additional parking in commercial and business areas				
9G. Manage growth and new development	D		D	
9H. Preserve Burbank's small-town character	D			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
9A. Provide additional shopping opportunities to residents	1.2	1.3	1.1	1.1
9B. Provide assistance for affordable homeownership	.2	.2	.1	.3
9C. Increase the availability of affordable housing	.2	.2	.1	.4
9D. Enforce safety, building, and business licensing requirements	.9	1.0	.8	.9
9E. Provide additional parking in residential areas	.5	.6	.5	.3
9F. Provide additional parking in commercial and business areas	.6	.8	.5	.6
9G. Manage growth and new development	.7	.9	.6	.5
9H. Preserve Burbank's small-town character	1.1	1.2	1.0	1.1

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
9A. Provide additional shopping opportunities to residents			
9B. Provide assistance for affordable homeownership			
9C. Increase the availability of affordable housing			
9D. Enforce safety, building, and business licensing requirements			
9E. Provide additional parking in residential areas			
9F. Provide additional parking in commercial and business areas			
9G. Manage growth and new development	C		
9H. Preserve Burbank's small-town character			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
9A. Provide additional shopping opportunities to residents	1.1	1.0	1.0	1.1
9B. Provide assistance for affordable homeownership	.1	.3	.1	.0
9C. Increase the availability of affordable housing	.1	.2	.1	.0
9D. Enforce safety, building, and business licensing requirements	.8	.8	.7	.9
9E. Provide additional parking in residential areas	.5	.5	.4	.4
9F. Provide additional parking in commercial and business areas	.5	.5	.5	.6
9G. Manage growth and new development	.7	.6	.6	.7
9H. Preserve Burbank's small-town character	1.1	1.2	1.0	.8

Comparisons of Column Means[a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
9A. Provide additional shopping opportunities to residents			
9B. Provide assistance for affordable homeownership			
9C. Increase the availability of affordable housing			
9D. Enforce safety, building, and business licensing requirements			
9E. Provide additional parking in residential areas			
9F. Provide additional parking in commercial and business areas			
9G. Manage growth and new development			
9H. Preserve Burbank's small-town character			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
9A. Provide additional shopping opportunities to residents	1.2	1.1	1.3	1.0	1.3	1.2
9B. Provide assistance for affordable homeownership	.2	.1	-.2	.1	.4	.2
9C. Increase the availability of affordable housing	.2	.1	.2	.2	.4	.2
9D. Enforce safety, building, and business licensing requirements	.9	.7	1.1	.9	1.0	.8
9E. Provide additional parking in residential areas	.5	.5	.3	.4	.6	.3
9F. Provide additional parking in commercial and business areas	.6	.8	.8	.5	.6	.5
9G. Manage growth and new development	.7	.7	1.1	.5	.7	.5
9H. Preserve Burbank's small-town character	1.1	1.0	1.6	.7	1.2	1.2

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
9A. Provide additional shopping opportunities to residents					
9B. Provide assistance for affordable homeownership					
9C. Increase the availability of affordable housing					
9D. Enforce safety, building, and business licensing requirements					
9E. Provide additional parking in residential areas					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
9F. Provide additional parking in commercial and business areas					
9G. Manage growth and new development					
9H. Preserve Burbank's small-town character		C		C	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
9A. Provide additional shopping opportunities to residents	1.2	1.3	.9	.3
9B. Provide assistance for affordable homeownership	.2	.3	-.1	-.6
9C. Increase the availability of affordable housing	.3	.4	.0	-1.2
9D. Enforce safety, building, and business licensing requirements	.9	1.0	.8	-.1
9E. Provide additional parking in residential areas	.5	.7	-.2	-.5
9F. Provide additional parking in commercial and business areas	.6	.8	.2	-.7
9G. Manage growth and new development	.7	.8	.3	-.6
9H. Preserve Burbank's small-town character	1.1	1.3	.7	-1.0

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
9A. Provide additional shopping opportunities to residents	B C		
9B. Provide assistance for affordable homeownership	B C		
9C. Increase the availability of affordable housing	C	C	
9D. Enforce safety, building, and business licensing requirements	C	C	
9E. Provide additional parking in residential areas	B C		
9F. Provide additional parking in commercial and business areas	B C		
9G. Manage growth and new development	B C	C	
9H. Preserve Burbank's small-town character	B C	C	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
9A. Provide additional shopping opportunities to residents	1.2	1.3	.9	1.1
9B. Provide assistance for affordable homeownership	.2	.4	.0	-.5
9C. Increase the availability of affordable housing	.3	.4	.1	-.5
9D. Enforce safety, building, and business licensing requirements	.9	1.0	.8	.4
9E. Provide additional parking in residential areas	.5	.7	.1	-.1
9F. Provide additional parking in commercial and business areas	.6	.9	.3	-.1
9G. Manage growth and new development	.7	.9	.4	.1
9H. Preserve Burbank's small-town character	1.1	1.4	.8	.2

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
9A. Provide additional shopping opportunities to residents	B		
9B. Provide assistance for affordable homeownership	B C		
9C. Increase the availability of affordable housing	C		
9D. Enforce safety, building, and business licensing requirements			
9E. Provide additional parking in residential areas	B		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
9F. Provide additional parking in commercial and business areas	B C		
9G. Manage growth and new development	B		
9H. Preserve Burbank's small-town character	B C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
9A. Provide additional shopping opportunities to residents	1.2	1.1	1.2
9B. Provide assistance for affordable homeownership	.2	.2	.3
9C. Increase the availability of affordable housing	.2	.2	.3
9D. Enforce safety, building, and business licensing requirements	.9	.8	1.0
9E. Provide additional parking in residential areas	.5	.5	.4
9F. Provide additional parking in commercial and business areas	.6	.6	.7
9G. Manage growth and new development	.7	.6	.7
9H. Preserve Burbank's small-town character	1.1	1.1	1.2

Comparisons of Column Means[a,b]

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
9A. Provide additional shopping opportunities to residents		
9B. Provide assistance for affordable homeownership		
9C. Increase the availability of affordable housing		
9D. Enforce safety, building, and business licensing requirements		
9E. Provide additional parking in residential areas		
9F. Provide additional parking in commercial and business areas		
9G. Manage growth and new development		
9H. Preserve Burbank's small-town character		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
9A. Provide additional shopping opportunities to residents	1.2	1.2	1.1
9B. Provide assistance for affordable homeownership	.2	.2	.2
9C. Increase the availability of affordable housing	.2	.2	.3
9D. Enforce safety, building, and business licensing requirements	.9	.9	.9
9E. Provide additional parking in residential areas	.5	.5	.4
9F. Provide additional parking in commercial and business areas	.6	.6	.7
9G. Manage growth and new development	.7	.7	.6
9H. Preserve Burbank's small-town character	1.1	1.1	1.2

Comparisons of Column Means[a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
9A. Provide additional shopping opportunities to residents		
9B. Provide assistance for affordable homeownership		
9C. Increase the availability of affordable housing		
9D. Enforce safety, building, and business licensing requirements		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

Comparisons of Column Means[a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
9E. Provide additional parking in residential areas		
9F. Provide additional parking in commercial and business areas		
9G. Manage growth and new development		
9H. Preserve Burbank's small-town character		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Gender		
	Total	Male	Female
10A. Improving the City's bicycle route system	1.1	1.1	1.2
10B. Improving major intersections and streets for traffic flow	1.7	1.7	1.7
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.5	1.6
10D. Improving public transit service	1.1	1.1	1.1

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
10A. Improving the City's bicycle route system		
10B. Improving major intersections and streets for traffic flow		
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly		
10D. Improving public transit service		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
10A. Improving the City's bicycle route system	1.2	1.2	1.2	1.3	1.3	.7	.9
10B. Improving major intersections and streets for traffic flow	1.7	1.8	1.6	1.7	1.8	1.7	1.6
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.7	1.5	1.6	1.6	1.6	1.4
10D. Improving public transit service	1.1	1.3	1.0	1.0	1.1	1.2	1.0

Comparisons of Column Means[a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
10A. Improving the City's bicycle route system			E F	E		
10B. Improving major intersections and streets for traffic flow						
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly						
10D. Improving public transit service						

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
10A. Improving the City's bicycle route system	1.1	1.1	1.2
10B. Improving major intersections and streets for traffic flow	1.7	1.7	1.7
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.6
10D. Improving public transit service	1.1	1.1	1.1

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
10A. Improving the City's bicycle route system		
10B. Improving major intersections and streets for traffic flow		
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly		
10D. Improving public transit service		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
10A. Improving the City's bicycle route system	1.1	.9	1.5	1.4	1.1
10B. Improving major intersections and streets for traffic flow	1.7	1.7	1.8	1.7	1.5
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.5	1.8	1.6	1.3
10D. Improving public transit service	1.1	1.1	1.3	1.0	.9

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
10A. Improving the City's bicycle route system		A	A	
10B. Improving major intersections and streets for traffic flow				
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly		A D		
10D. Improving public transit service				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Annual Household Income			
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
10A. Improving the City's bicycle route system	1.1	1.1	1.1	1.2
10B. Improving major intersections and streets for traffic flow	1.7	1.7	1.8	1.8
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.6	1.6
10D. Improving public transit service	1.1	1.3	1.0	1.1

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
10A. Improving the City's bicycle route system			
10B. Improving major intersections and streets for traffic flow			
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly			
10D. Improving public transit service	B		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Length of Residence				
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
10A. Improving the City's bicycle route system	1.1	1.2	1.3	1.2	1.0
10B. Improving major intersections and streets for traffic flow	1.7	1.6	1.7	1.7	1.8
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.7	1.5	1.5
10D. Improving public transit service	1.1	1.1	1.1	1.1	1.1

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
10A. Improving the City's bicycle route system				
10B. Improving major intersections and streets for traffic flow				
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly				
10D. Improving public transit service				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
10A. Improving the City's bicycle route system	1.1	1.1	1.3	1.0
10B. Improving major intersections and streets for traffic flow	1.7	1.7	1.8	1.6
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.6	1.5
10D. Improving public transit service	1.1	1.1	1.2	1.1

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
10A. Improving the City's bicycle route system		C	
10B. Improving major intersections and streets for traffic flow			
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly			
10D. Improving public transit service			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
10A. Improving the City's bicycle route system	1.3	1.2	1.4	1.3
10B. Improving major intersections and streets for traffic flow	1.8	1.6	1.9	1.7
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.6	1.6
10D. Improving public transit service	1.2	1.1	1.2	1.3

Comparisons of Column Means[a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
10A. Improving the City's bicycle route system			
10B. Improving major intersections and streets for traffic flow		A	
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly			
10D. Improving public transit service			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
10A. Improving the City's bicycle route system	1.1	1.0	1.5	1.2	1.1	1.2
10B. Improving major intersections and streets for traffic flow	1.7	1.7	1.5	1.8	1.7	1.8
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.5	1.7	1.5	1.5	1.7
10D. Improving public transit service	1.1	1.0	1.4	1.1	1.0	1.2

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
10A. Improving the City's bicycle route system					
10B. Improving major intersections and streets for traffic flow					
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly					
10D. Improving public transit service					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
10A. Improving the City's bicycle route system	1.1	1.1	1.1	.9
10B. Improving major intersections and streets for traffic flow	1.7	1.7	1.7	1.7
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.4	1.6
10D. Improving public transit service	1.1	1.1	1.0	1.1

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
10A. Improving the City's bicycle route system			
10B. Improving major intersections and streets for traffic flow			
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly			
10D. Improving public transit service			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
10A. Improving the City's bicycle route system	1.1	1.1	1.2	1.0
10B. Improving major intersections and streets for traffic flow	1.7	1.8	1.7	1.7
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.5	1.5
10D. Improving public transit service	1.1	1.1	1.1	1.2

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
10A. Improving the City's bicycle route system			
10B. Improving major intersections and streets for traffic flow			
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly			
10D. Improving public transit service			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
10A. Improving the City's bicycle route system	1.1	1.2	.9
10B. Improving major intersections and streets for traffic flow	1.7	1.7	1.7
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.6
10D. Improving public transit service	1.1	1.1	1.1

Comparisons of Column Means [a,b]

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
10A. Improving the City's bicycle route system	B	
10B. Improving major intersections and streets for traffic flow		
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly		
10D. Improving public transit service		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
10A. Improving the City's bicycle route system	1.1	1.1	1.1
10B. Improving major intersections and streets for traffic flow	1.7	1.8	1.6
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly	1.6	1.6	1.5
10D. Improving public transit service	1.1	1.1	1.0

Comparisons of Column Means [a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
10A. Improving the City's bicycle route system		
10B. Improving major intersections and streets for traffic flow	B	
10C. Improving sidewalks and crosswalks to make the City more pedestrian friendly		
10D. Improving public transit service		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Gender		
	Total	Male	Female
11A. Street sweep in your neighborhood	1.6	1.6	1.7
11B. Provide graffiti removal services	1.4	1.3	1.5
11C. Maintain City streets	1.2	1.1	1.3
11D. Maintain and repair sidewalks	1.0	1.0	1.0
11E. Provide trash and recycling service	1.6	1.6	1.6
11F. Maintain City alleys	.9	.8	.9

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
11A. Street sweep in your neighborhood		
11B. Provide graffiti removal services		A
11C. Maintain City streets		A
11D. Maintain and repair sidewalks		
11E. Provide trash and recycling service		
11F. Maintain City alleys		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
11A. Street sweep in your neighborhood	1.6	1.7	1.7	1.7	1.5	1.8	1.7
11B. Provide graffiti removal services	1.3	1.3	1.4	1.2	1.3	1.6	1.4
11C. Maintain City streets	1.2	1.4	1.5	1.2	1.2	1.0	1.0
11D. Maintain and repair sidewalks	1.0	1.2	1.4	1.0	1.0	.6	1.1
11E. Provide trash and recycling service	1.6	1.7	1.5	1.4	1.7	1.9	1.3
11F. Maintain City alleys	.9	1.0	1.1	1.0	.7	.6	.7

Comparisons of Column Means[a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
11A. Street sweep in your neighborhood						
11B. Provide graffiti removal services						
11C. Maintain City streets						
11D. Maintain and repair sidewalks		E				
11E. Provide trash and recycling service					F	
11F. Maintain City alleys						

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
11A. Street sweep in your neighborhood	1.6	1.7	1.6
11B. Provide graffiti removal services	1.4	1.5	1.2
11C. Maintain City streets	1.2	1.2	1.2
11D. Maintain and repair sidewalks	1.0	1.0	1.0
11E. Provide trash and recycling service	1.6	1.7	1.4
11F. Maintain City alleys	.9	.8	.9

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
11A. Street sweep in your neighborhood		
11B. Provide graffiti removal services	B	
11C. Maintain City streets		
11D. Maintain and repair sidewalks		
11E. Provide trash and recycling service	B	
11F. Maintain City alleys		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
11A. Street sweep in your neighborhood	1.6	1.6	1.7	1.8	1.5
11B. Provide graffiti removal services	1.4	1.3	1.4	1.3	1.2
11C. Maintain City streets	1.2	1.0	1.4	1.8	1.1
11D. Maintain and repair sidewalks	1.0	.9	1.1	1.5	1.4
11E. Provide trash and recycling service	1.6	1.5	1.7	1.5	1.3
11F. Maintain City alleys	.9	.7	1.1	1.2	.7

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
11A. Street sweep in your neighborhood				
11B. Provide graffiti removal services				
11C. Maintain City streets		A	A	
11D. Maintain and repair sidewalks			A	
11E. Provide trash and recycling service				
11F. Maintain City alleys		A		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Annual Household Income			
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
11A. Street sweep in your neighborhood	1.7	1.8	1.7	1.6
11B. Provide graffiti removal services	1.4	1.5	1.4	1.3
11C. Maintain City streets	1.2	1.4	1.2	1.2
11D. Maintain and repair sidewalks	1.0	1.2	1.0	1.0
11E. Provide trash and recycling service	1.6	1.6	1.6	1.6
11F. Maintain City alleys	.9	.9	.9	1.0

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
11A. Street sweep in your neighborhood			
11B. Provide graffiti removal services			
11C. Maintain City streets			
11D. Maintain and repair sidewalks			
11E. Provide trash and recycling service			
11F. Maintain City alleys			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Length of Residence				
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
11A. Street sweep in your neighborhood	1.6	1.7	1.6	1.5	1.7
11B. Provide graffiti removal services	1.4	1.3	1.3	1.1	1.5
11C. Maintain City streets	1.2	1.5	1.3	1.3	1.0
11D. Maintain and repair sidewalks	1.0	1.3	1.0	1.2	.9
11E. Provide trash and recycling service	1.6	1.5	1.4	1.4	1.8
11F. Maintain City alleys	.9	.9	1.1	1.2	.7

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
11A. Street sweep in your neighborhood				
11B. Provide graffiti removal services				
11C. Maintain City streets				
11D. Maintain and repair sidewalks				
11E. Provide trash and recycling service				B C
11F. Maintain City alleys				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
11A. Street sweep in your neighborhood	1.7	1.7	1.6	1.6
11B. Provide graffiti removal services	1.4	1.3	1.3	1.5
11C. Maintain City streets	1.2	1.1	1.2	1.3
11D. Maintain and repair sidewalks	1.0	.9	1.1	1.1
11E. Provide trash and recycling service	1.6	1.6	1.6	1.5
11F. Maintain City alleys	.9	.8	.9	.9

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
11A. Street sweep in your neighborhood			
11B. Provide graffiti removal services			
11C. Maintain City streets			
11D. Maintain and repair sidewalks			
11E. Provide trash and recycling service			
11F. Maintain City alleys			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
11A. Street sweep in your neighborhood	1.6	1.6	1.5	1.6
11B. Provide graffiti removal services	1.4	1.5	1.3	1.3
11C. Maintain City streets	1.3	1.4	1.1	1.2
11D. Maintain and repair sidewalks	1.1	1.4	1.1	.7
11E. Provide trash and recycling service	1.6	1.5	1.6	1.7
11F. Maintain City alleys	1.0	1.2	.9	.8

Comparisons of Column Means[a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
11A. Street sweep in your neighborhood			
11B. Provide graffiti removal services			
11C. Maintain City streets			
11D. Maintain and repair sidewalks	C		
11E. Provide trash and recycling service			
11F. Maintain City alleys			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
11A. Street sweep in your neighborhood	1.6	1.7	1.6	1.6	1.7	1.6
11B. Provide graffiti removal services	1.4	1.3	1.1	1.3	1.4	1.5
11C. Maintain City streets	1.2	.9	1.5	1.0	1.4	1.2
11D. Maintain and repair sidewalks	1.0	.7	1.1	1.3	1.1	.9
11E. Provide trash and recycling service	1.6	1.3	1.5	1.8	1.6	1.7
11F. Maintain City alleys	.9	.6	1.1	.7	1.1	.9

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
11A. Street sweep in your neighborhood					
11B. Provide graffiti removal services					
11C. Maintain City streets				A	
11D. Maintain and repair sidewalks			A		
11E. Provide trash and recycling service			A		
11F. Maintain City alleys				A	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
11A. Street sweep in your neighborhood	1.6	1.7	1.5	1.6
11B. Provide graffiti removal services	1.4	1.4	1.3	.9
11C. Maintain City streets	1.2	1.3	.8	-.1
11D. Maintain and repair sidewalks	1.0	1.1	.8	.2
11E. Provide trash and recycling service	1.6	1.6	1.5	1.4
11F. Maintain City alleys	.9	1.0	.6	-.3

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
11A. Street sweep in your neighborhood			
11B. Provide graffiti removal services			
11C. Maintain City streets	B C	C	
11D. Maintain and repair sidewalks	C		
11E. Provide trash and recycling service			
11F. Maintain City alleys	C	C	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
11A. Street sweep in your neighborhood	1.7	1.8	1.5	1.3
11B. Provide graffiti removal services	1.4	1.5	1.3	1.0
11C. Maintain City streets	1.2	1.5	.9	.0
11D. Maintain and repair sidewalks	1.0	1.3	.7	.0
11E. Provide trash and recycling service	1.6	1.7	1.5	1.0
11F. Maintain City alleys	.9	1.1	.6	.1

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
11A. Street sweep in your neighborhood	B		
11B. Provide graffiti removal services			
11C. Maintain City streets	B C	C	
11D. Maintain and repair sidewalks	B C		
11E. Provide trash and recycling service	C		
11F. Maintain City alleys	B C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
11A. Street sweep in your neighborhood	1.7	1.6	1.7
11B. Provide graffiti removal services	1.4	1.3	1.4
11C. Maintain City streets	1.2	1.2	1.2
11D. Maintain and repair sidewalks	1.0	1.1	.8
11E. Provide trash and recycling service	1.6	1.6	1.7
11F. Maintain City alleys	.9	1.0	.6

Comparisons of Column Means[a,b]

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
11A. Street sweep in your neighborhood		
11B. Provide graffiti removal services		
11C. Maintain City streets		
11D. Maintain and repair sidewalks	B	
11E. Provide trash and recycling service		
11F. Maintain City alleys	B	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
11A. Street sweep in your neighborhood	1.7	1.7	1.7
11B. Provide graffiti removal services	1.4	1.4	1.2
11C. Maintain City streets	1.2	1.2	1.3
11D. Maintain and repair sidewalks	1.0	1.0	1.0
11E. Provide trash and recycling service	1.6	1.7	1.4
11F. Maintain City alleys	.9	.9	.6

Comparisons of Column Means[a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
11A. Street sweep in your neighborhood		
11B. Provide graffiti removal services		
11C. Maintain City streets		
11D. Maintain and repair sidewalks		
11E. Provide trash and recycling service	B	
11F. Maintain City alleys	B	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Gender		
	Total	Male	Female
12A. Provide sufficient street lighting	1.5	1.5	1.4
12B. Provide reliable electric service	1.7	1.7	1.8
12C. Provide reliable water service	1.7	1.7	1.8
12D. Offer electric conservation programs and information	1.3	1.2	1.4
12E. Offer water conservation programs and information	1.4	1.3	1.5

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
12A. Provide sufficient street lighting		
12B. Provide reliable electric service		
12C. Provide reliable water service		
12D. Offer electric conservation programs and information		A
12E. Offer water conservation programs and information		A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
12A. Provide sufficient street lighting	1.5	1.5	1.6	1.6	1.2	1.4	1.5
12B. Provide reliable electric service	1.7	1.6	1.8	1.7	1.7	1.9	1.7
12C. Provide reliable water service	1.7	1.6	1.7	1.8	1.7	1.9	1.7
12D. Offer electric conservation programs and information	1.3	1.2	1.3	1.5	1.2	1.5	1.2
12E. Offer water conservation programs and information	1.4	1.3	1.5	1.4	1.3	1.6	1.4

Comparisons of Column Means[a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
12A. Provide sufficient street lighting						
12B. Provide reliable electric service						
12C. Provide reliable water service						
12D. Offer electric conservation programs and information						
12E. Offer water conservation programs and information						

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
12A. Provide sufficient street lighting	1.5	1.5	1.5
12B. Provide reliable electric service	1.7	1.8	1.7
12C. Provide reliable water service	1.7	1.8	1.7
12D. Offer electric conservation programs and information	1.3	1.4	1.2
12E. Offer water conservation programs and information	1.4	1.6	1.3

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
12A. Provide sufficient street lighting		
12B. Provide reliable electric service	B	
12C. Provide reliable water service		
12D. Offer electric conservation programs and information	B	
12E. Offer water conservation programs and information	B	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
12A. Provide sufficient street lighting	1.5	1.5	1.6	1.5	1.3
12B. Provide reliable electric service	1.7	1.8	1.7	1.9	1.1
12C. Provide reliable water service	1.7	1.8	1.8	1.9	1.3
12D. Offer electric conservation programs and information	1.3	1.3	1.3	1.5	1.0
12E. Offer water conservation programs and information	1.4	1.4	1.5	1.7	.8

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
12A. Provide sufficient street lighting				
12B. Provide reliable electric service	D	D	D	
12C. Provide reliable water service	D	D	D	
12D. Offer electric conservation programs and information				
12E. Offer water conservation programs and information	D	D	D	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Annual Household Income			
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
12A. Provide sufficient street lighting	1.5	1.6	1.5	1.4
12B. Provide reliable electric service	1.8	1.7	1.8	1.8
12C. Provide reliable water service	1.8	1.8	1.8	1.8
12D. Offer electric conservation programs and information	1.3	1.3	1.3	1.4
12E. Offer water conservation programs and information	1.5	1.6	1.5	1.4

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
12A. Provide sufficient street lighting			
12B. Provide reliable electric service			
12C. Provide reliable water service			
12D. Offer electric conservation programs and information			
12E. Offer water conservation programs and information			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Length of Residence				
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
12A. Provide sufficient street lighting	1.5	1.6	1.4	1.5	1.5
12B. Provide reliable electric service	1.7	1.7	1.7	1.7	1.8
12C. Provide reliable water service	1.7	1.7	1.8	1.7	1.8
12D. Offer electric conservation programs and information	1.3	1.4	1.3	1.1	1.4
12E. Offer water conservation programs and information	1.4	1.5	1.6	1.0	1.4

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
12A. Provide sufficient street lighting				
12B. Provide reliable electric service				
12C. Provide reliable water service				
12D. Offer electric conservation programs and information				
12E. Offer water conservation programs and information	C	C		C

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
12A. Provide sufficient street lighting	1.5	1.5	1.5	1.5
12B. Provide reliable electric service	1.8	1.8	1.7	1.8
12C. Provide reliable water service	1.8	1.8	1.8	1.7
12D. Offer electric conservation programs and information	1.3	1.3	1.3	1.3
12E. Offer water conservation programs and information	1.4	1.4	1.4	1.5

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
12A. Provide sufficient street lighting			
12B. Provide reliable electric service			
12C. Provide reliable water service			
12D. Offer electric conservation programs and information			
12E. Offer water conservation programs and information			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
12A. Provide sufficient street lighting	1.5	1.3	1.6	1.4
12B. Provide reliable electric service	1.7	1.7	1.7	1.7
12C. Provide reliable water service	1.8	1.8	1.8	1.7
12D. Offer electric conservation programs and information	1.2	1.4	1.2	1.2
12E. Offer water conservation programs and information	1.4	1.4	1.3	1.4

Comparisons of Column Means[a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
12A. Provide sufficient street lighting			
12B. Provide reliable electric service			
12C. Provide reliable water service			
12D. Offer electric conservation programs and information			
12E. Offer water conservation programs and information			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
12A. Provide sufficient street lighting	1.5	1.6	1.4	1.5	1.5	1.4
12B. Provide reliable electric service	1.7	1.8	1.7	1.7	1.7	1.8
12C. Provide reliable water service	1.7	1.6	1.9	1.7	1.8	1.8
12D. Offer electric conservation programs and information	1.3	1.3	1.2	1.3	1.3	1.4
12E. Offer water conservation programs and information	1.4	1.4	1.5	1.3	1.5	1.5

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
12A. Provide sufficient street lighting					
12B. Provide reliable electric service					
12C. Provide reliable water service					
12D. Offer electric conservation programs and information					
12E. Offer water conservation programs and information					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
12A. Provide sufficient street lighting	1.5	1.5	1.2	1.3
12B. Provide reliable electric service	1.7	1.8	1.4	1.4
12C. Provide reliable water service	1.7	1.8	1.5	1.4
12D. Offer electric conservation programs and information	1.3	1.4	.9	1.1
12E. Offer water conservation programs and information	1.4	1.6	.9	.8

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
12A. Provide sufficient street lighting	B		
12B. Provide reliable electric service	B C		
12C. Provide reliable water service	B C		
12D. Offer electric conservation programs and information	B		
12E. Offer water conservation programs and information	B C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
12A. Provide sufficient street lighting	1.5	1.6	1.3	1.2
12B. Provide reliable electric service	1.7	1.9	1.6	1.2
12C. Provide reliable water service	1.8	1.9	1.6	1.1
12D. Offer electric conservation programs and information	1.3	1.5	1.0	.9
12E. Offer water conservation programs and information	1.4	1.6	1.2	.9

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
12A. Provide sufficient street lighting	B		
12B. Provide reliable electric service	B C		
12C. Provide reliable water service	B C	C	
12D. Offer electric conservation programs and information	B		
12E. Offer water conservation programs and information	B C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
12A. Provide sufficient street lighting	1.5	1.5	1.6
12B. Provide reliable electric service	1.8	1.7	1.8
12C. Provide reliable water service	1.8	1.7	1.8
12D. Offer electric conservation programs and information	1.3	1.3	1.4
12E. Offer water conservation programs and information	1.4	1.4	1.5

Comparisons of Column Means [a,b]

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
12A. Provide sufficient street lighting		
12B. Provide reliable electric service		
12C. Provide reliable water service		
12D. Offer electric conservation programs and information		
12E. Offer water conservation programs and information		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
12A. Provide sufficient street lighting	1.5	1.5	1.5
12B. Provide reliable electric service	1.8	1.8	1.8
12C. Provide reliable water service	1.8	1.8	1.7
12D. Offer electric conservation programs and information	1.3	1.3	1.3
12E. Offer water conservation programs and information	1.4	1.5	1.4

Comparisons of Column Means [a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
12A. Provide sufficient street lighting		
12B. Provide reliable electric service		
12C. Provide reliable water service		
12D. Offer electric conservation programs and information		
12E. Offer water conservation programs and information		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Gender		
	Total	Male	Female
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.4	1.5
13B. Provide safe public park and recreation areas	1.6	1.6	1.7
13C. Provide recreation programs for youth	1.2	1.1	1.3
13D. Provide recreation programs for adults	1.0	1.0	1.1
13E. Provide recreation programs for seniors	1.0	.8	1.1
13F. Provide transportation for seniors and the disabled	1.1	1.1	1.1

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
13A. Maintain playground equipment, picnic areas, and parks		
13B. Provide safe public park and recreation areas		
13C. Provide recreation programs for youth		A
13D. Provide recreation programs for adults		
13E. Provide recreation programs for seniors		A
13F. Provide transportation for seniors and the disabled		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.6	1.6	1.5	1.4	1.4	1.3
13B. Provide safe public park and recreation areas	1.6	1.7	1.7	1.7	1.5	1.7	1.5
13C. Provide recreation programs for youth	1.2	1.6	1.1	1.3	1.2	1.1	1.1
13D. Provide recreation programs for adults	1.0	1.1	1.0	1.0	1.0	1.0	1.0
13E. Provide recreation programs for seniors	.9	1.0	.7	.8	1.0	.9	1.3
13F. Provide transportation for seniors and the disabled	1.1	1.4	1.0	.9	1.0	1.3	1.5

Comparisons of Column Means[a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
13A. Maintain playground equipment, picnic areas, and parks						
13B. Provide safe public park and recreation areas						
13C. Provide recreation programs for youth						
13D. Provide recreation programs for adults						
13E. Provide recreation programs for seniors						B
13F. Provide transportation for seniors and the disabled						C

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.5	1.4
13B. Provide safe public park and recreation areas	1.6	1.6	1.6
13C. Provide recreation programs for youth	1.2	1.3	1.2
13D. Provide recreation programs for adults	1.0	1.1	.9
13E. Provide recreation programs for seniors	1.0	1.1	.8
13F. Provide transportation for seniors and the disabled	1.1	1.2	1.1

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
13A. Maintain playground equipment, picnic areas, and parks		
13B. Provide safe public park and recreation areas		
13C. Provide recreation programs for youth		
13D. Provide recreation programs for adults	B	
13E. Provide recreation programs for seniors	B	
13F. Provide transportation for seniors and the disabled		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.4	1.6	1.5	1.3
13B. Provide safe public park and recreation areas	1.6	1.7	1.7	1.5	1.3
13C. Provide recreation programs for youth	1.3	1.3	1.3	1.1	1.0
13D. Provide recreation programs for adults	1.0	1.0	1.1	1.0	.5
13E. Provide recreation programs for seniors	1.0	.9	1.0	1.0	.8
13F. Provide transportation for seniors and the disabled	1.1	1.1	1.2	1.1	.9

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
13A. Maintain playground equipment, picnic areas, and parks				
13B. Provide safe public park and recreation areas				
13C. Provide recreation programs for youth				
13D. Provide recreation programs for adults				
13E. Provide recreation programs for seniors				
13F. Provide transportation for seniors and the disabled				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Annual Household Income			
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.5	1.6	1.4
13B. Provide safe public park and recreation areas	1.7	1.7	1.7	1.6
13C. Provide recreation programs for youth	1.3	1.3	1.3	1.3
13D. Provide recreation programs for adults	1.0	1.0	1.0	1.1
13E. Provide recreation programs for seniors	1.0	1.1	1.0	.9
13F. Provide transportation for seniors and the disabled	1.2	1.3	1.3	1.0

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
13A. Maintain playground equipment, picnic areas, and parks			
13B. Provide safe public park and recreation areas			
13C. Provide recreation programs for youth			
13D. Provide recreation programs for adults			
13E. Provide recreation programs for seniors			
13F. Provide transportation for seniors and the disabled	C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Length of Residence				
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.4	1.4	1.6	1.5
13B. Provide safe public park and recreation areas	1.6	1.6	1.6	1.7	1.6
13C. Provide recreation programs for youth	1.2	1.1	1.1	1.3	1.3
13D. Provide recreation programs for adults	1.0	1.1	1.0	1.0	1.0
13E. Provide recreation programs for seniors	1.0	.6	1.1	.8	1.1
13F. Provide transportation for seniors and the disabled	1.1	.8	1.2	1.0	1.3

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
13A. Maintain playground equipment, picnic areas, and parks				
13B. Provide safe public park and recreation areas				
13C. Provide recreation programs for youth				
13D. Provide recreation programs for adults				
13E. Provide recreation programs for seniors		A		A
13F. Provide transportation for seniors and the disabled				A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.3	1.6	1.6
13B. Provide safe public park and recreation areas	1.6	1.6	1.7	1.7
13C. Provide recreation programs for youth	1.3	1.0	1.6	1.3
13D. Provide recreation programs for adults	1.0	1.0	1.1	1.0
13E. Provide recreation programs for seniors	1.0	.8	1.0	1.2
13F. Provide transportation for seniors and the disabled	1.1	1.0	1.1	1.4

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
13A. Maintain playground equipment, picnic areas, and parks		A	
13B. Provide safe public park and recreation areas			
13C. Provide recreation programs for youth		A C	A
13D. Provide recreation programs for adults			
13E. Provide recreation programs for seniors		A	A
13F. Provide transportation for seniors and the disabled			A B

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
13A. Maintain playground equipment, picnic areas, and parks	1.6	1.6	1.4	1.7
13B. Provide safe public park and recreation areas	1.7	1.6	1.6	1.9
13C. Provide recreation programs for youth	1.6	1.6	1.6	1.5
13D. Provide recreation programs for adults	1.1	1.0	1.1	1.1
13E. Provide recreation programs for seniors	1.0	1.1	1.0	1.1
13F. Provide transportation for seniors and the disabled	1.1	.9	1.0	1.4

Comparisons of Column Means[a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
13A. Maintain playground equipment, picnic areas, and parks			
13B. Provide safe public park and recreation areas			
13C. Provide recreation programs for youth			
13D. Provide recreation programs for adults			
13E. Provide recreation programs for seniors			
13F. Provide transportation for seniors and the disabled			A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.5	1.1	1.4	1.5	1.5
13B. Provide safe public park and recreation areas	1.6	1.7	1.5	1.6	1.6	1.6
13C. Provide recreation programs for youth	1.2	1.3	1.1	1.3	1.2	1.2
13D. Provide recreation programs for adults	1.0	1.0	1.0	1.1	1.0	1.0
13E. Provide recreation programs for seniors	1.0	1.0	.9	.9	1.0	1.0
13F. Provide transportation for seniors and the disabled	1.1	1.3	1.2	1.1	1.1	1.1

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
13A. Maintain playground equipment, picnic areas, and parks					
13B. Provide safe public park and recreation areas					
13C. Provide recreation programs for youth					
13D. Provide recreation programs for adults					
13E. Provide recreation programs for seniors					
13F. Provide transportation for seniors and the disabled					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.5	1.3	.9
13B. Provide safe public park and recreation areas	1.6	1.7	1.4	1.5
13C. Provide recreation programs for youth	1.2	1.3	1.2	.7
13D. Provide recreation programs for adults	1.0	1.1	.8	1.0
13E. Provide recreation programs for seniors	1.0	1.0	.6	1.0
13F. Provide transportation for seniors and the disabled	1.1	1.2	.7	1.3

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
13A. Maintain playground equipment, picnic areas, and parks	C		
13B. Provide safe public park and recreation areas	B		
13C. Provide recreation programs for youth			
13D. Provide recreation programs for adults			
13E. Provide recreation programs for seniors	B		
13F. Provide transportation for seniors and the disabled	B		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.6	1.4	1.0
13B. Provide safe public park and recreation areas	1.6	1.7	1.6	1.6
13C. Provide recreation programs for youth	1.3	1.4	1.1	.8
13D. Provide recreation programs for adults	1.0	1.2	.8	1.0
13E. Provide recreation programs for seniors	1.0	1.1	.7	.8
13F. Provide transportation for seniors and the disabled	1.1	1.3	.8	1.1

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
13A. Maintain playground equipment, picnic areas, and parks	C		
13B. Provide safe public park and recreation areas			
13C. Provide recreation programs for youth	B		
13D. Provide recreation programs for adults	B		
13E. Provide recreation programs for seniors	B		
13F. Provide transportation for seniors and the disabled	B		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.6	1.3
13B. Provide safe public park and recreation areas	1.6	1.7	1.5
13C. Provide recreation programs for youth	1.3	1.3	1.1
13D. Provide recreation programs for adults	1.0	1.1	.9
13E. Provide recreation programs for seniors	1.0	1.0	.9
13F. Provide transportation for seniors and the disabled	1.1	1.1	1.2

Comparisons of Column Means[a,b]

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
13A. Maintain playground equipment, picnic areas, and parks	B	
13B. Provide safe public park and recreation areas	B	
13C. Provide recreation programs for youth	B	
13D. Provide recreation programs for adults	B	
13E. Provide recreation programs for seniors		
13F. Provide transportation for seniors and the disabled		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
13A. Maintain playground equipment, picnic areas, and parks	1.5	1.6	1.3
13B. Provide safe public park and recreation areas	1.6	1.7	1.5
13C. Provide recreation programs for youth	1.3	1.4	.9
13D. Provide recreation programs for adults	1.0	1.1	.9
13E. Provide recreation programs for seniors	1.0	1.0	.8
13F. Provide transportation for seniors and the disabled	1.1	1.2	1.1

Comparisons of Column Means[a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
13A. Maintain playground equipment, picnic areas, and parks	B	
13B. Provide safe public park and recreation areas	B	
13C. Provide recreation programs for youth	B	
13D. Provide recreation programs for adults		
13E. Provide recreation programs for seniors		
13F. Provide transportation for seniors and the disabled		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

		Gender		
		Total	Male	Female
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Total	400	193	207
	Yes	272	132	140
		68.1%	68.4%	67.8%
	No	123	58	66
		30.9%	29.9%	31.8%
	DK/NA	4	3	1
		1.0%	1.7%	.4%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Yes		
	No		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Total	387	48	60	96	77	50	56
	Yes	268	32	52	78	57	27	22
		69.2%	68.2%	86.0%	81.1%	74.5%	53.6%	38.5%
	No	115	14	8	18	20	23	32
		29.7%	29.9%	12.6%	18.9%	25.5%	46.4%	57.3%
	DK/NA	4	1	1	0	0	0	2
		1.1%	1.9%	1.4%	.0%	.0%	.0%	4.2%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**	F	E F	E F	F		
	No					B C	B C D
	DK/NA			.[a]	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
	Total	400	231	169
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**	272 68.1%	156 67.7%	116 68.6%
	No	123 30.9%	71 30.9%	52 30.8%
	DK/NA	4 1.0%	3 1.4%	1 .5%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**		
	No		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
	Total	386	229	99	38	19
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**	265 68.7%	154 67.0%	76 76.7%	23 61.6%	12 62.9%
	No	116 30.2%	74 32.3%	23 23.3%	15 38.4%	5 25.0%
	DK/NA	4 1.1%	2 .8%	0 .0%	0 .0%	2 12.1%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Yes				
	No				
	DK/NA		.[a]	.[a]	A

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Total	330	97	121	112
	Yes	232	55	90	87
		70.2%	56.3%	74.2%	77.9%
	No	97	42	30	25
		29.3%	43.7%	24.4%	22.1%
	DK/NA	2	0	2	0
		.5%	.0%	1.5%	.0%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Yes		A	A
	No	B C		
	DK/NA	.[a]		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Total	400	63	76	56	204
	Yes	272	51	64	40	117
		68.1%	80.1%	83.9%	71.5%	57.5%
	No	123	13	11	16	83
		30.9%	19.9%	14.9%	28.5%	40.9%
	DK/NA	4	0	1	0	3
		1.0%	.0%	1.2%	.0%	1.6%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**	D	D		
	No				A B
	DK/NA	.[a]		.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Children or Seniors in Household		
		Total	Neither children nor seniors in household	Children in household	Seniors in household
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Total**	396	140	153	126
	Yes	272	91	129	72
		68.7%	65.2%	84.3%	57.0%
	No	122	49	23	54
		30.8%	34.8%	15.1%	42.3%
	DK/NA	2	0	1	1
		.4%	.0%	.6%	.7%

Comparisons of Column Proportions[b,c]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**		A C	
	No	B		B
	DK/NA	.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Ages of children in household		
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Total**	151	53	77	53
	Yes	127	50	71	37
		84.1%	94.5%	91.5%	69.3%
	No	23	3	7	15
		15.3%	5.5%	8.5%	29.0%
	DK/NA	1	0	0	1
		.6%	.0%	.0%	1.7%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Yes	C	C	
	No			A B
	DK/NA	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Total	400	77	30	75	130	88
	Yes	272	49	16	48	90	70
		68.1%	63.7%	51.8%	63.9%	69.2%	79.4%
	No	123	28	15	27	38	16
		30.9%	36.3%	48.2%	36.1%	29.0%	18.6%
	DK/NA	4	0	0	0	2	2
		1.0%	.0%	.0%	.0%	1.8%	2.0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Yes					B
	No		E			
	DK/NA	.[a]	.[a]	.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	Total	397	313	72	13
	Yes	271	210	54	8
		68.3%	67.0%	75.1%	60.5%
	No	122	99	18	5
		30.7%	31.6%	24.9%	39.5%
	DK/NA	4	4	0	0
		1.0%	1.3%	.0%	.0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**			
	No			
	DK/NA		.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
	Total	389	234	141	13
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**	268	158	104	7
		69.0%	67.5%	73.2%	50.5%
	No	116	76	36	4
		30.0%	32.5%	25.5%	31.8%
	DK/NA	4	0	2	2
		1.1%	.0%	1.2%	17.6%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**			
	No			
	DK/NA	.[a]		B

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
	Total	397	297	101
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**	272	223	49
		68.5%	75.1%	49.0%
	No	123	72	51
		31.1%	24.3%	51.0%
	DK/NA	2	2	0
		.4%	.6%	.0%

Comparisons of Column Proportions[b,c]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
14. Have you, or anyone in your household, used any of the City of Burbank's parks, recreational facilities, or recreation programs during the past 12 months?	**Yes**	B	
	No		A
	DK/NA		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

	Gender		
	Total	Male	Female
15A. Offering local hillside hiking and overnight camping	1.9	1.9	2.0
15B. Creating a dog park	2.0	2.0	2.0
15C. Building soccer fields	1.9	1.8	2.0
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	2.0	2.1
15E. Creating a Community Garden	2.0	1.9	2.1

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
15A. Offering local hillside hiking and overnight camping		
15B. Creating a dog park		
15C. Building soccer fields		A
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages		A
15E. Creating a Community Garden		A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
15A. Offering local hillside hiking and overnight camping	2.0	2.1	2.3	2.0	1.9	1.7	1.6
15B. Creating a dog park	2.0	2.1	2.1	2.0	2.0	2.0	2.0
15C. Building soccer fields	1.9	1.9	2.0	2.1	1.9	1.8	1.9
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.1	2.0	2.1	2.3	2.0	1.9	1.9
15E. Creating a Community Garden	2.0	2.0	2.1	1.9	2.2	2.0	2.0

Comparisons of Column Means[a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
15A. Offering local hillside hiking and overnight camping		E F				
15B. Creating a dog park						
15C. Building soccer fields						
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages						
15E. Creating a Community Garden						

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
15A. Offering local hillside hiking and overnight camping	1.9	1.9	2.1
15B. Creating a dog park	2.0	1.9	2.1
15C. Building soccer fields	1.9	1.9	1.9
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	2.1	2.0
15E. Creating a Community Garden	2.0	2.0	2.1

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
15A. Offering local hillside hiking and overnight camping		A
15B. Creating a dog park		
15C. Building soccer fields		
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages		
15E. Creating a Community Garden		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
15A. Offering local hillside hiking and overnight camping	2.0	2.0	2.1	1.8	1.6
15B. Creating a dog park	2.0	2.0	2.1	2.1	1.7
15C. Building soccer fields	1.9	1.8	2.2	1.9	1.6
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.1	2.0	2.2	2.0	1.6
15E. Creating a Community Garden	2.0	2.0	2.1	2.0	2.0

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
15A. Offering local hillside hiking and overnight camping				
15B. Creating a dog park				
15C. Building soccer fields		A D		
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages		D		
15E. Creating a Community Garden				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

		Annual Household Income		
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
15A. Offering local hillside hiking and overnight camping	2.0	2.0	2.0	1.9
15B. Creating a dog park	2.0	2.1	1.9	2.0
15C. Building soccer fields	1.9	2.0	1.9	1.9
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.1	2.0	2.1	2.1
15E. Creating a Community Garden	2.0	2.1	2.0	2.0

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
15A. Offering local hillside hiking and overnight camping			
15B. Creating a dog park			
15C. Building soccer fields			
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages			
15E. Creating a Community Garden			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

		Length of Residence			
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
15A. Offering local hillside hiking and overnight camping	1.9	2.2	1.9	2.0	1.9
15B. Creating a dog park	2.0	2.2	2.1	1.9	1.9
15C. Building soccer fields	1.9	2.0	2.0	1.8	1.9
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	2.2	2.1	2.0	2.0
15E. Creating a Community Garden	2.0	2.3	2.1	2.0	1.9

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
15A. Offering local hillside hiking and overnight camping	D			
15B. Creating a dog park				
15C. Building soccer fields				
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages				
15E. Creating a Community Garden	D			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
15A. Offering local hillside hiking and overnight camping	1.9	2.0	2.0	1.9
15B. Creating a dog park	2.0	2.1	1.9	1.9
15C. Building soccer fields	1.9	1.8	2.0	1.9
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	1.9	2.3	1.9
15E. Creating a Community Garden	2.0	2.2	2.0	1.9

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
15A. Offering local hillside hiking and overnight camping			
15B. Creating a dog park	B		
15C. Building soccer fields			
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages		A C	
15E. Creating a Community Garden	C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
15A. Offering local hillside hiking and overnight camping	2.1	2.0	2.0	2.1
15B. Creating a dog park	1.9	1.8	1.7	2.2
15C. Building soccer fields	2.0	1.8	2.0	2.2
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.3	2.3	2.3	2.2
15E. Creating a Community Garden	2.0	2.1	1.9	2.0

Comparisons of Column Means[a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
15A. Offering local hillside hiking and overnight camping			
15B. Creating a dog park			A B
15C. Building soccer fields			
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages			
15E. Creating a Community Garden			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
15A. Offering local hillside hiking and overnight camping	1.9	2.0	2.0	2.1	1.7	2.1
15B. Creating a dog park	2.0	1.9	2.2	1.9	2.1	2.0
15C. Building soccer fields	1.9	1.9	1.8	1.9	1.9	2.0
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	2.1	1.8	2.1	2.0	2.1
15E. Creating a Community Garden	2.0	2.1	1.9	2.0	2.0	2.1

Comparisons of Column Means[a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
15A. Offering local hillside hiking and overnight camping			D		D
15B. Creating a dog park					
15C. Building soccer fields					
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages					
15E. Creating a Community Garden					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
15A. Offering local hillside hiking and overnight camping	2.0	2.0	1.9	1.7
15B. Creating a dog park	2.0	2.0	2.0	1.9
15C. Building soccer fields	1.9	2.0	1.8	2.1
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.1	2.1	2.0	2.0
15E. Creating a Community Garden	2.0	2.1	1.9	1.5

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
15A. Offering local hillside hiking and overnight camping			
15B. Creating a dog park			
15C. Building soccer fields			
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages			
15E. Creating a Community Garden	C		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
15A. Offering local hillside hiking and overnight camping	2.0	1.9	2.0	1.8
15B. Creating a dog park	2.0	2.1	1.9	1.9
15C. Building soccer fields	1.9	1.9	1.9	2.1
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.1	2.1	2.0	2.2
15E. Creating a Community Garden	2.0	2.0	2.0	1.8

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
15A. Offering local hillside hiking and overnight camping			
15B. Creating a dog park			
15C. Building soccer fields			
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages			
15E. Creating a Community Garden			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
15A. Offering local hillside hiking and overnight camping	1.9	2.0	1.8
15B. Creating a dog park	2.0	2.0	2.1
15C. Building soccer fields	1.9	1.9	1.9
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	2.1	1.9
15E. Creating a Community Garden	2.0	2.0	2.0

Comparisons of Column Means[a,b]

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
15A. Offering local hillside hiking and overnight camping	B	
15B. Creating a dog park		
15C. Building soccer fields		
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	B	
15E. Creating a Community Garden		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
15A. Offering local hillside hiking and overnight camping	1.9	2.0	1.9
15B. Creating a dog park	2.0	2.0	2.1
15C. Building soccer fields	1.9	1.9	1.9
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	2.0	2.1	1.9
15E. Creating a Community Garden	2.0	2.1	1.9

Comparisons of Column Means[a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
15A. Offering local hillside hiking and overnight camping		
15B. Creating a dog park		
15C. Building soccer fields		
15D. Building a Splash Pad, an interactive aquatic play area for children of all ages	B	
15E. Creating a Community Garden		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

		Gender		
		Total	Male	Female
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	400	193	207
	Yes	297 74.2%	129 66.8%	168 81.2%
	No	101 25.2%	62 32.0%	39 18.8%
	DK/NA	2 .6%	2 1.2%	0 .0%

Comparisons of Column Proportions[b,c]

		Gender	
		Male	Female
		(A)	(B)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	**Yes**		A
	No	B	
	DK/NA		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	**Total**	387	48	60	96	77	50	56
	Yes	288 74.4%	38 79.7%	41 68.7%	75 78.3%	67 87.3%	38 74.5%	29 51.2%
	No	97 25.0%	10 20.3%	19 31.3%	21 21.7%	10 12.7%	13 25.5%	25 44.6%
	DK/NA	2 .6%	0 .0%	0 .0%	0 .0%	0 .0%	0 .0%	2 4.2%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	**Yes**	F		F	F		
	No						C D
	DK/NA	.[a]	.[a]	.[a]	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	**Total**	400	231	169
	Yes	297 74.2%	173 74.8%	124 73.5%
	No	101 25.2%	56 24.2%	45 26.5%
	DK/NA	2 .6%	2 1.0%	0 .0%

Comparisons of Column Proportions[b,c]

		Homeownership	
		Own	Rent
		(A)	(B)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	**Yes**		
	No		
	DK/NA		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	386	229	99	38	19
	Yes	289	172	75	26	15
		74.9%	75.2%	75.7%	69.2%	78.8%
	No	94	57	24	12	2
		24.5%	24.8%	24.3%	30.8%	9.1%
	DK/NA	2	0	0	0	2
		.6%	.0%	.0%	.0%	12.1%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes				
	No				
	DK/NA	.[a]	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	330	97	121	112
	Yes	248	65	94	89
		75.3%	67.2%	77.8%	79.6%
	No	81	32	27	23
		24.7%	32.8%	22.2%	20.4%

Comparisons of Column Proportions[a,b]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes			
	No			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	400	63	76	56	204
	Yes	297	41	57	45	153
		74.2%	64.8%	74.9%	80.9%	75.1%
	No	101	22	19	11	49
		25.2%	35.2%	25.1%	19.1%	23.8%
	DK/NA	2	0	0	0	2
		.6%	.0%	.0%	.0%	1.2%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes				
	No				
	DK/NA	.[a]	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	396	140	153	126
	Yes	296 75.0%	89 63.8%	147 95.9%	82 65.2%
	No	99 25.0%	51 36.2%	6 4.1%	44 34.8%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes		A C	
	No	B		B

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	151	53	77	53
	Yes	144 95.8%	50 94.7%	75 97.7%	51 96.7%
	No	6 4.2%	3 5.3%	2 2.3%	2 3.3%

Comparisons of Column Proportions[a,b]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes			
	No			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	400	77	30	75	130	88
	Yes	297 74.2%	54 70.4%	18 59.5%	55 73.2%	99 76.4%	71 80.4%
	No	101 25.2%	23 29.6%	12 40.5%	20 26.8%	28 21.8%	17 19.6%
	DK/NA	2 .6%	0 .0%	0 .0%	0 .0%	2 1.8%	0 .0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes					
	No					
	DK/NA	.[a]	.[a]	.[a]		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	397	313	72	13
	Yes	295 74.3%	239 76.4%	46 64.2%	10 79.2%
	No	100 25.1%	71 22.8%	26 35.8%	3 20.8%
	DK/NA	2 .6%	2 .8%	0 .0%	0 .0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes			
	No			
	DK/NA		.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	389	234	141	13
	Yes	291 74.8%	173 73.9%	108 76.3%	10 75.6%
	No	96 24.6%	61 26.1%	34 23.7%	1 6.8%
	DK/NA	2 .6%	0 .0%	0 .0%	2 17.6%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes			
	No			
	DK/NA	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Total	396	272	123
	Yes	295 74.6%	223 81.9%	72 58.5%
	No	101 25.4%	49 18.1%	51 41.5%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
16. Have you, or anyone in your household, visited a Burbank Public Library in the last twelve months?	Yes	B	
	No		A

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	297	129	168
	Central Library on Glenoaks Boulevard	127 42.9%	50 38.9%	77 45.9%
	Buena Vista Branch	223 75.2%	92 71.9%	131 77.8%
	Northwest Branch on Victory Boulevard	52 17.6%	21 16.6%	31 18.4%
	DK/NA	9 3.1%	7 5.1%	3 1.6%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard		
	Buena Vista Branch		
	Northwest Branch on Victory Boulevard		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	288	38	41	75	67	38	29
	Central Library on Glenoaks Boulevard	126 43.7%	20 52.0%	16 39.4%	34 45.0%	27 39.5%	19 51.1%	10 35.7%
	Buena Vista Branch	216 75.0%	27 72.3%	30 72.2%	60 80.4%	51 76.3%	26 70.4%	20 71.3%
	Northwest Branch on Victory Boulevard	52 17.9%	4 9.3%	9 21.8%	15 20.3%	10 15.4%	8 22.3%	5 17.9%
	DK/NA	9 3.2%	0 .0%	0 .0%	5 6.8%	2 3.1%	0 .0%	2 7.2%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard						
	Buena Vista Branch						
	Northwest Branch on Victory Boulevard						
	DK/NA	.[a]	.[a]			.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	297	173	124
	Central Library on Glenoaks Boulevard	127 42.9%	72 41.8%	55 44.4%
	Buena Vista Branch	223 75.2%	139 80.8%	84 67.4%
	Northwest Branch on Victory Boulevard	52 17.6%	30 17.2%	23 18.2%
	DK/NA	9 3.1%	6 3.2%	4 3.0%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard		
	Buena Vista Branch	B	
	Northwest Branch on Victory Boulevard		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	289	172	75	26	15
	Central Library on Glenoaks Boulevard	123	77	25	13	8
		42.5%	44.7%	33.8%	48.8%	49.5%
	Buena Vista Branch	216	127	60	20	9
		74.9%	73.9%	80.5%	75.9%	55.9%
	Northwest Branch on Victory Boulevard	50	29	13	5	3
		17.5%	17.1%	17.6%	19.0%	18.5%
	DK/NA	9	5	3	0	1
		3.2%	3.1%	4.5%	.0%	3.3%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard				
	Buena Vista Branch				
	Northwest Branch on Victory Boulevard				
	DK/NA			.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	248	65	94	89
	Central Library on Glenoaks Boulevard	105	37	30	38
		42.2%	56.9%	31.7%	42.5%
	Buena Vista Branch	191	39	81	72
		77.0%	59.2%	85.6%	80.9%
	Northwest Branch on Victory Boulevard	45	12	23	9
		18.2%	18.8%	24.8%	10.6%
	DK/NA	9	3	4	3
		3.5%	4.2%	3.7%	2.8%

Comparisons of Column Proportions[a,b]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard	B		
	Buena Vista Branch		A	A
	Northwest Branch on Victory Boulevard		C	
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	297	41	57	45	153
	Central Library on Glenoaks Boulevard	127	21	21	18	68
		42.9%	50.0%	36.7%	39.6%	44.3%
	Buena Vista Branch	223	25	50	32	116
		75.2%	60.4%	87.0%	71.4%	75.9%
	Northwest Branch on Victory Boulevard	52	10	12	4	27
		17.6%	23.6%	20.4%	8.7%	17.6%
	DK/NA	9	3	0	2	4
		3.1%	6.6%	.0%	5.3%	2.7%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard				
	Buena Vista Branch		A		
	Northwest Branch on Victory Boulevard				
	DK/NA		.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	296	89	147	82
	Central Library on Glenoaks Boulevard	127	37	65	34
		42.8%	41.6%	44.1%	41.5%
	Buena Vista Branch	223	65	118	58
		75.3%	73.1%	80.5%	70.0%
	Northwest Branch on Victory Boulevard	52	14	28	14
		17.6%	16.1%	18.7%	16.9%
	DK/NA	9	1	5	3
		3.1%	1.3%	3.5%	3.6%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard			
	Buena Vista Branch			
	Northwest Branch on Victory Boulevard			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	144	50	75	51
	Central Library on Glenoaks Boulevard	62 43.1%	16 32.5%	37 48.6%	22 43.7%
	Buena Vista Branch	116 80.2%	42 83.4%	61 81.1%	41 80.3%
	Northwest Branch on Victory Boulevard	28 19.0%	10 19.4%	17 23.2%	10 19.2%
	DK/NA	5 3.6%	3 5.4%	3 3.3%	1 1.6%

Comparisons of Column Proportions[a,b]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard			
	Buena Vista Branch			
	Northwest Branch on Victory Boulevard			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	297	54	18	55	99	71
	Central Library on Glenoaks Boulevard	127 42.9%	45 82.4%	9 52.0%	31 57.1%	21 21.4%	21 29.5%
	Buena Vista Branch	223 75.2%	22 41.5%	11 59.1%	34 61.6%	92 93.2%	64 90.5%
	Northwest Branch on Victory Boulevard	52 17.6%	7 13.0%	4 22.3%	8 14.0%	24 23.7%	10 14.2%
	DK/NA	9 3.1%	4 6.6%	1 5.1%	3 5.0%	2 2.1%	0 .0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
17. Which Burbank libraries have you or your family visited in the last twelve months?	**Central Library on Glenoaks Boulevard**	C D E		D E		
	Buena Vista Branch				A B C	A B C
	Northwest Branch on Victory Boulevard					
	DK/NA					.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
17. Which Burbank libraries have you or your family visited in the last twelve months?	**Total**	295	239	46	10
	Central Library on Glenoaks Boulevard	127	100	24	2
		42.9%	42.0%	52.7%	17.2%
	Buena Vista Branch	222	188	25	9
		75.1%	78.5%	53.8%	90.8%
	Northwest Branch on Victory Boulevard	52	40	10	2
		17.5%	16.8%	21.2%	15.6%
	DK/NA	9	5	4	0
		3.1%	2.1%	9.4%	.0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
17. Which Burbank libraries have you or your family visited in the last twelve months?	**Central Library on Glenoaks Boulevard**			
	Buena Vista Branch	B		
	Northwest Branch on Victory Boulevard			
	DK/NA		A	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
17. Which Burbank libraries have you or your family visited in the last twelve months?	**Total**	291	173	108	10
	Central Library on Glenoaks Boulevard	124	76	44	4
		42.7%	43.8%	41.1%	41.1%
	Buena Vista Branch	220	131	80	9
		75.4%	75.6%	73.8%	90.8%
	Northwest Branch on Victory Boulevard	51	30	21	0
		17.6%	17.5%	19.5%	.0%
	DK/NA	9	5	4	0
		3.1%	2.6%	4.2%	.0%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard			
	Buena Vista Branch			
	Northwest Branch on Victory Boulevard			.[a]
	DK/NA			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	295	223	72
	Central Library on Glenoaks Boulevard	126 42.6%	91 40.9%	35 47.8%
	Buena Vista Branch	221 75.1%	175 78.4%	47 64.9%
	Northwest Branch on Victory Boulevard	52 17.7%	44 19.6%	9 11.8%
	DK/NA	9 3.1%	6 2.7%	3 4.5%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard		
	Buena Vista Branch	B	
	Northwest Branch on Victory Boulevard		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library	
		Total	Yes
17. Which Burbank libraries have you or your family visited in the last twelve months?	Total	297	297
	Central Library on Glenoaks Boulevard	127 42.9%	127 42.9%
	Buena Vista Branch	223 75.2%	223 75.2%
	Northwest Branch on Victory Boulevard	52 17.6%	52 17.6%
	DK/NA	9 3.1%	9 3.1%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library
		Yes
		(A)
17. Which Burbank libraries have you or your family visited in the last twelve months?	Central Library on Glenoaks Boulevard	.
	Buena Vista Branch	.
	Northwest Branch on Victory Boulevard	.
	DK/NA	.

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

	Gender		
	Total	Male	Female
18A. Provide programs and materials for adults	1.5	1.4	1.5
18B. Provide programs and materials for children	1.5	1.3	1.6
18C. Offer adult literacy programs and assistance	.9	.9	1.0
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.3	1.6
18E. Provide programs and materials for young adults	1.4	1.2	1.5

Comparisons of Column Means[a,b]

	Gender	
	Male	Female
	(A)	(B)
18A. Provide programs and materials for adults		
18B. Provide programs and materials for children		A
18C. Offer adult literacy programs and assistance		
18D. Provide multimedia materials such as DVDs, music CDs, and audio books		A
18E. Provide programs and materials for young adults		A

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Age						
	Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
18A. Provide programs and materials for adults	1.5	1.6	1.7	1.5	1.3	1.4	1.6
18B. Provide programs and materials for children	1.5	1.6	1.5	1.6	1.5	1.2	1.3
18C. Offer adult literacy programs and assistance	.9	1.2	.9	.9	.8	1.1	1.0
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.6	1.5	1.5	1.3	1.4	1.7
18E. Provide programs and materials for young adults	1.4	1.5	1.4	1.4	1.4	1.1	1.3

Comparisons of Column Means[a,b]

	Age					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
	(A)	(B)	(C)	(D)	(E)	(F)
18A. Provide programs and materials for adults						
18B. Provide programs and materials for children						
18C. Offer adult literacy programs and assistance						
18D. Provide multimedia materials such as DVDs, music CDs, and audio books						
18E. Provide programs and materials for young adults						

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Homeownership		
	Total	Own	Rent
18A. Provide programs and materials for adults	1.5	1.5	1.4
18B. Provide programs and materials for children	1.5	1.5	1.5
18C. Offer adult literacy programs and assistance	.9	.9	1.0
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.4
18E. Provide programs and materials for young adults	1.4	1.4	1.4

Comparisons of Column Means[a,b]

	Homeownership	
	Own	Rent
	(A)	(B)
18A. Provide programs and materials for adults		
18B. Provide programs and materials for children		
18C. Offer adult literacy programs and assistance		
18D. Provide multimedia materials such as DVDs, music CDs, and audio books		
18E. Provide programs and materials for young adults		

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ethnicity				
	Total	Caucasian	Hispanic	Asian	Other
18A. Provide programs and materials for adults	1.5	1.4	1.4	1.8	1.7
18B. Provide programs and materials for children	1.5	1.4	1.6	1.6	1.6
18C. Offer adult literacy programs and assistance	.9	.8	1.2	1.0	.9
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.4	1.6	1.6	1.8
18E. Provide programs and materials for young adults	1.4	1.3	1.5	1.5	1.6

Comparisons of Column Means[a,b]

	Ethnicity			
	Caucasian	Hispanic	Asian	Other
	(A)	(B)	(C)	(D)
18A. Provide programs and materials for adults				
18B. Provide programs and materials for children				
18C. Offer adult literacy programs and assistance		A		
18D. Provide multimedia materials such as DVDs, music CDs, and audio books				
18E. Provide programs and materials for young adults				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Annual Household Income			
	Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
18A. Provide programs and materials for adults	1.5	1.6	1.5	1.4
18B. Provide programs and materials for children	1.5	1.5	1.6	1.5
18C. Offer adult literacy programs and assistance	1.0	1.2	.9	.8
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.6	1.4
18E. Provide programs and materials for young adults	1.4	1.5	1.4	1.3

Comparisons of Column Means[a,b]

	Annual Household Income		
	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
	(A)	(B)	(C)
18A. Provide programs and materials for adults			
18B. Provide programs and materials for children			
18C. Offer adult literacy programs and assistance			
18D. Provide multimedia materials such as DVDs, music CDs, and audio books			
18E. Provide programs and materials for young adults			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Length of Residence				
	Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
18A. Provide programs and materials for adults	1.5	1.6	1.6	1.5	1.4
18B. Provide programs and materials for children	1.5	1.4	1.6	1.7	1.5
18C. Offer adult literacy programs and assistance	.9	.9	1.1	.8	1.0
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.6	1.4	1.4
18E. Provide programs and materials for young adults	1.4	1.4	1.4	1.5	1.3

Comparisons of Column Means[a,b]

	Length of Residence			
	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
	(A)	(B)	(C)	(D)
18A. Provide programs and materials for adults				
18B. Provide programs and materials for children				
18C. Offer adult literacy programs and assistance				
18D. Provide multimedia materials such as DVDs, music CDs, and audio books				
18E. Provide programs and materials for young adults				

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Children or Seniors in Household			
	Total	Neither children nor seniors in household	Children in household	Seniors in household
18A. Provide programs and materials for adults	1.5	1.4	1.5	1.5
18B. Provide programs and materials for children	1.5	1.2	1.8	1.5
18C. Offer adult literacy programs and assistance	.9	1.0	.9	1.1
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.5	1.5
18E. Provide programs and materials for young adults	1.4	1.2	1.5	1.3

Comparisons of Column Means[a,b]

	Children or Seniors in Household		
	Neither children nor seniors in household	Children in household	Seniors in household
	(A)	(B)	(C)
18A. Provide programs and materials for adults			
18B. Provide programs and materials for children		A C	
18C. Offer adult literacy programs and assistance			
18D. Provide multimedia materials such as DVDs, music CDs, and audio books			
18E. Provide programs and materials for young adults		A	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Ages of children in household			
	Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
18A. Provide programs and materials for adults	1.5	1.6	1.4	1.4
18B. Provide programs and materials for children	1.8	1.8	1.8	1.7
18C. Offer adult literacy programs and assistance	.9	.8	.9	.9
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.4	1.6	1.5	1.3
18E. Provide programs and materials for young adults	1.5	1.4	1.6	1.5

Comparisons of Column Means [a,b]

	Ages of children in household		
	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
	(A)	(B)	(C)
18A. Provide programs and materials for adults			
18B. Provide programs and materials for children			
18C. Offer adult literacy programs and assistance			
18D. Provide multimedia materials such as DVDs, music CDs, and audio books			
18E. Provide programs and materials for young adults			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Residence Zip Code					
	Total	91501	91502	91504	91505	91506
18A. Provide programs and materials for adults	1.5	1.3	1.6	1.4	1.6	1.4
18B. Provide programs and materials for children	1.5	1.4	1.6	1.6	1.4	1.6
18C. Offer adult literacy programs and assistance	.9	.9	1.3	.9	.9	1.0
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.8	1.2	1.4	1.6
18E. Provide programs and materials for young adults	1.4	1.3	1.6	1.6	1.3	1.3

Comparisons of Column Means [a,b]

	Residence Zip Code				
	91501	91502	91504	91505	91506
	(A)	(B)	(C)	(D)	(E)
18A. Provide programs and materials for adults					
18B. Provide programs and materials for children					
18C. Offer adult literacy programs and assistance					
18D. Provide multimedia materials such as DVDs, music CDs, and audio books					
18E. Provide programs and materials for young adults					

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Satisfaction with Overall Quality of Life			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
18A. Provide programs and materials for adults	1.5	1.5	1.1	1.0
18B. Provide programs and materials for children	1.5	1.6	1.2	1.5
18C. Offer adult literacy programs and assistance	.9	1.0	.8	.8
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.2	1.3
18E. Provide programs and materials for young adults	1.4	1.4	1.2	1.2

Comparisons of Column Means[a,b]

	Satisfaction with Overall Quality of Life		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
18A. Provide programs and materials for adults	B		
18B. Provide programs and materials for children	B		
18C. Offer adult literacy programs and assistance			
18D. Provide multimedia materials such as DVDs, music CDs, and audio books			
18E. Provide programs and materials for young adults			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Overall Satisfaction with City Services			
	Total	Very satisfied	Somewhat satisfied	Dissatisfied
18A. Provide programs and materials for adults	1.5	1.6	1.3	1.2
18B. Provide programs and materials for children	1.5	1.6	1.5	1.7
18C. Offer adult literacy programs and assistance	1.0	1.0	.9	1.0
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.4	1.3
18E. Provide programs and materials for young adults	1.4	1.4	1.3	1.3

Comparisons of Column Means[a,b]

	Overall Satisfaction with City Services		
	Very satisfied	Somewhat satisfied	Dissatisfied
	(A)	(B)	(C)
18A. Provide programs and materials for adults			
18B. Provide programs and materials for children			
18C. Offer adult literacy programs and assistance			
18D. Provide multimedia materials such as DVDs, music CDs, and audio books			
18E. Provide programs and materials for young adults			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of City Parks or Recreation Programs		
	Total	Yes	No
18A. Provide programs and materials for adults	1.5	1.5	1.3
18B. Provide programs and materials for children	1.5	1.6	1.2
18C. Offer adult literacy programs and assistance	.9	1.0	.8
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.4
18E. Provide programs and materials for young adults	1.4	1.5	1.1

Comparisons of Column Means[a,b]

	Use of City Parks or Recreation Programs	
	Yes	No
	(A)	(B)
18A. Provide programs and materials for adults		
18B. Provide programs and materials for children	B	
18C. Offer adult literacy programs and assistance		
18D. Provide multimedia materials such as DVDs, music CDs, and audio books		
18E. Provide programs and materials for young adults	B	

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

	Use of Burbank Public Library		
	Total	Yes	No
18A. Provide programs and materials for adults	1.5	1.5	.
18B. Provide programs and materials for children	1.5	1.5	.
18C. Offer adult literacy programs and assistance	.9	.9	.
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	.
18E. Provide programs and materials for young adults	1.4	1.4	.

Comparisons of Column Means[a,b]

	Use of Burbank Public Library	
	Yes	No
	(A)	(B)
18A. Provide programs and materials for adults	.	.
18B. Provide programs and materials for children	.	.
18C. Offer adult literacy programs and assistance	.	.
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	.	.
18E. Provide programs and materials for young adults	.	.

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.

		Gender		
		Total	Male	Female
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Total**	400	193	207
	Very satisfied	213 53.2%	87 45.0%	126 60.8%
	Somewhat satisfied	134 33.6%	74 38.4%	60 29.0%
	Somewhat dissatisfied	24 6.1%	13 6.8%	11 5.5%
	Very dissatisfied	9 2.3%	8 4.3%	1 .4%
	DK/NA	19 4.8%	10 5.4%	9 4.3%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Very satisfied		A
	Somewhat satisfied	B	
	Somewhat dissatisfied		
	Very dissatisfied	B	
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Total	387	48	60	96	77	50	56
	Very satisfied	205	17	25	55	39	33	36
		53.0%	35.8%	41.2%	57.7%	50.9%	64.6%	64.9%
	Somewhat satisfied	133	28	24	31	28	13	10
		34.3%	58.3%	40.6%	32.1%	36.0%	24.9%	17.0%
	Somewhat dissatisfied	21	0	7	5	5	3	1
		5.3%	.6%	11.1%	5.4%	6.7%	5.2%	1.4%
	Very dissatisfied	9	0	2	5	1	1	1
		2.4%	.0%	3.0%	4.8%	1.2%	1.9%	1.6%
	DK/NA	19	3	2	0	4	2	8
		5.0%	5.3%	4.1%	.0%	5.3%	3.5%	15.0%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Very satisfied						A
	Somewhat satisfied	C E F					
	Somewhat dissatisfied						
	Very dissatisfied	.[a]					
	DK/NA			.[a]			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Total	400	231	169
	Very satisfied	213	133	79
		53.2%	57.8%	47.0%
	Somewhat satisfied	134	69	65
		33.6%	30.0%	38.5%
	Somewhat dissatisfied	24	14	11
		6.1%	5.9%	6.4%
	Very dissatisfied	9	7	2
		2.3%	3.2%	1.1%
	DK/NA	19	7	12
		4.8%	3.2%	7.0%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Very satisfied	B	
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Total	386	229	99	38	19
	Very satisfied	206 53.4%	121 52.6%	55 56.2%	25 64.9%	5 24.7%
	Somewhat satisfied	130 33.7%	75 32.6%	30 30.3%	13 35.1%	12 60.3%
	Somewhat dissatisfied	24 6.1%	18 7.9%	5 5.0%	0 .0%	1 2.9%
	Very dissatisfied	8 2.1%	6 2.8%	2 1.8%	0 .0%	0 .0%
	DK/NA	18 4.7%	9 4.0%	7 6.7%	0 .0%	2 12.1%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Very satisfied			D	
	Somewhat satisfied				
	Somewhat dissatisfied			.[a]	
	Very dissatisfied			.[a]	.[a]
	DK/NA			.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Total	330	97	121	112
	Very satisfied	176 53.4%	49 50.9%	69 57.3%	57 51.2%
	Somewhat satisfied	113 34.2%	39 40.0%	36 30.1%	38 33.7%
	Somewhat dissatisfied	20 6.2%	1 1.5%	7 6.1%	12 10.3%
	Very dissatisfied	6 1.9%	0 .0%	4 3.0%	3 2.4%
	DK/NA	14 4.3%	7 7.6%	4 3.5%	3 2.3%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Very satisfied**			
	Somewhat satisfied			
	Somewhat dissatisfied			A
	Very dissatisfied	.[a]		
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Length of Residence			
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Total**	400	63	76	56	204
	Very satisfied	213	34	48	24	106
		53.2%	53.9%	63.5%	42.6%	52.1%
	Somewhat satisfied	134	21	20	25	68
		33.6%	32.4%	26.9%	44.8%	33.3%
	Somewhat dissatisfied	24	7	4	3	11
		6.1%	11.0%	5.0%	4.7%	5.4%
	Very dissatisfied	9	0	2	2	6
		2.3%	.0%	2.4%	3.3%	2.7%
	DK/NA	19	2	2	3	13
		4.8%	2.7%	2.2%	4.6%	6.5%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Very satisfied**				
	Somewhat satisfied				
	Somewhat dissatisfied				
	Very dissatisfied	.[a]			
	DK/NA				

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Children or Seniors in Household		
		Total	Neither children nor seniors in household	Children in household	Seniors in household
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Total**	396	140	153	126
	Very satisfied	212	69	78	78
		53.7%	49.5%	50.6%	62.0%
	Somewhat satisfied	133	51	59	33
		33.7%	36.4%	38.7%	26.4%
	Somewhat dissatisfied	24	12	8	4
		6.0%	8.9%	5.0%	3.4%
	Very dissatisfied	9	5	3	2
		2.3%	3.3%	1.8%	1.5%
	DK/NA	17	3	6	8
		4.3%	1.8%	3.8%	6.7%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Very satisfied			
	Somewhat satisfied		C	
	Somewhat dissatisfied			
	Very dissatisfied			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Total	151	53	77	53
	Very satisfied	78 51.4%	25 46.3%	39 51.1%	26 50.0%
	Somewhat satisfied	57 37.8%	24 45.6%	27 34.4%	19 35.4%
	Somewhat dissatisfied	8 5.1%	3 6.6%	5 6.8%	3 4.8%
	Very dissatisfied	3 1.8%	0 .0%	3 3.5%	2 3.4%
	DK/NA	6 3.9%	1 1.6%	3 4.3%	3 6.3%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Very satisfied			
	Somewhat satisfied			
	Somewhat dissatisfied			
	Very dissatisfied	.[a]		
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Total	400	77	30	75	130	88
	Very satisfied	213 53.2%	42 54.5%	15 49.6%	33 44.3%	74 56.9%	49 55.5%
	Somewhat satisfied	134 33.6%	20 26.6%	10 34.4%	38 50.0%	38 29.4%	28 31.4%
	Somewhat dissatisfied	24 6.1%	7 9.3%	3 9.9%	3 3.4%	6 4.4%	6 6.9%
	Very dissatisfied	9 2.3%	1 1.2%	1 3.1%	0 .0%	5 3.5%	3 3.1%
	DK/NA	19 4.8%	6 8.4%	1 3.0%	2 2.3%	7 5.7%	3 3.0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Very satisfied**					
	Somewhat satisfied			A D		
	Somewhat dissatisfied					
	Very dissatisfied			.[a]		
	DK/NA					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Total**	397	313	72	13
	Very satisfied	212	186	21	5
		53.3%	59.5%	29.1%	37.7%
	Somewhat satisfied	133	90	41	3
		33.5%	28.7%	57.0%	20.1%
	Somewhat dissatisfied	24	19	4	1
		6.0%	6.2%	5.0%	6.3%
	Very dissatisfied	9	2	4	4
		2.3%	.6%	5.2%	28.8%
	DK/NA	19	16	3	1
		4.8%	5.0%	3.6%	7.1%

Comparisons of Column Proportions[a,b]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Very satisfied**	B		
	Somewhat satisfied		A C	
	Somewhat dissatisfied			
	Very dissatisfied		A	A B
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Total**	389	234	141	13
	Very satisfied	206	154	45	6
		53.0%	65.9%	32.1%	48.4%
	Somewhat satisfied	131	58	73	0
		33.6%	24.6%	51.7%	.0%
	Somewhat dissatisfied	24	9	15	1
		6.3%	3.7%	10.6%	6.0%
	Very dissatisfied	9	1	5	3
		2.4%	.4%	3.9%	21.2%
	DK/NA	18	13	3	3
		4.7%	5.3%	1.8%	24.4%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Very satisfied**	B		
	Somewhat satisfied		A	.[a]
	Somewhat dissatisfied		A	
	Very dissatisfied		A	A B
	DK/NA			A B

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Total**	396	272	123
	Very satisfied	213 53.8%	147 54.0%	66 53.3%
	Somewhat satisfied	132 33.5%	95 34.8%	38 30.6%
	Somewhat dissatisfied	24 6.2%	14 5.1%	11 8.5%
	Very dissatisfied	9 2.3%	7 2.7%	2 1.5%
	DK/NA	17 4.3%	9 3.4%	7 6.1%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Very satisfied**		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	**Total**	397	297	101
	Very satisfied	213 53.5%	159 53.7%	53 53.0%
	Somewhat satisfied	134 33.8%	101 34.0%	33 33.2%
	Somewhat dissatisfied	24 6.2%	16 5.3%	9 8.7%
	Very dissatisfied	9 2.3%	9 3.1%	0 .0%
	DK/NA	17 4.2%	12 3.9%	5 5.1%

Comparisons of Column Proportions[b,c]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
19. Generally speaking, would you say that you are satisfied or dissatisfied with the City's efforts to communicate with Burbank residents through newsletters, the new City of Burbank website, and other means?	Very satisfied		
	Somewhat satisfied		
	Somewhat dissatisfied		
	Very dissatisfied		.[a]
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	400	193	207
	City Council Meetings (televised)	12 3.0%	6 3.1%	6 2.8%
	City Website	79 19.9%	32 16.7%	47 22.8%
	Flyers at City Facilities	47 11.8%	13 6.9%	34 16.3%
	Friends/other people	23 5.8%	10 5.0%	14 6.6%
	Insert in utility bill	63 15.9%	24 12.3%	40 19.2%
	Internet (other than City’s official website)	86 21.5%	37 19.0%	49 23.7%
	Local newspaper (Leader, Daily News)	163 40.8%	81 42.3%	82 39.5%
	Newsletter (departmental)	62 15.5%	30 15.8%	32 15.2%
	Radio	4	2	2

		Gender		
		Total	Male	Female
20. What information sources do you use to find out about Burbank news, local information, and programming?	Radio	.9%	1.1%	.8%
	Regional Newspaper (LA Times)	13 3.3%	7 3.5%	7 3.1%
	Television (cable or satellite)	29 7.3%	13 6.6%	16 7.9%
	Television (local channel, Channel 6)	60 14.9%	30 15.6%	29 14.2%
	Other	6 1.6%	4 1.9%	3 1.3%
	DK/NA	6 1.6%	5 2.4%	2 .9%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)		
	City Website		
	Flyers at City Facilities		A
	Friends/other people		
	Insert in utility bill		
	Internet (other than City’s official website)		
	Local newspaper (Leader, Daily News)		
	Newsletter (departmental)		
	Radio		
	Regional Newspaper (LA Times)		
	Television (cable or satellite)		
	Television (local channel, Channel 6)		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	387	48	60	96	77	50	56
	City Council Meetings (televised)	10 2.7%	0 .0%	0 .0%	3 3.5%	1 1.0%	2 4.0%	4 7.5%
	City Website	79 20.5%	12 25.1%	9 14.9%	26 27.0%	16 21.0%	8 15.7%	9 15.3%
	Flyers at City Facilities	46 11.8%	3 6.5%	4 7.3%	16 16.3%	8 10.9%	9 17.9%	5 9.0%
	Friends/other people	21 5.5%	4 8.9%	2 4.0%	6 6.2%	4 5.8%	1 1.6%	3 5.7%
	Insert in utility bill	62 16.0%	4 8.6%	5 8.5%	13 13.4%	14 17.7%	19 36.9%	8 13.8%
	Internet (other than City's official website)	84 21.8%	8 17.3%	22 36.0%	26 27.2%	21 26.8%	4 8.8%	3 5.9%
	Local newspaper (Leader, Daily News)	155 40.0%	15 30.7%	14 22.6%	36 37.1%	37 47.5%	22 43.1%	33 58.2%
	Newsletter (departmental)	61 15.8%	12 24.4%	14 23.4%	15 15.7%	10 12.4%	5 9.4%	6 11.3%
	Radio	4 1.0%	0 .6%	2 3.1%	0 .0%	0 .0%	1 1.7%	1 1.4%
	Regional Newspaper (LA Times)	13 3.2%	1 1.9%	1 1.4%	2 2.2%	2 2.2%	4 7.1%	3 5.9%
	Television (cable or satellite)	28 7.3%	4 8.1%	4 6.8%	4 3.9%	8 10.5%	2 3.6%	7 12.1%
	Television (local channel, Channel 6)	57 14.8%	6 13.4%	5 9.0%	9 9.4%	13 16.3%	7 13.8%	17 30.2%
	Other	6 1.6%	2 4.1%	1 1.6%	0 .0%	2 2.2%	2 3.2%	0 .0%
	DK/NA	6 1.4%	1 1.9%	1 1.6%	1 1.0%	1 1.4%	1 1.6%	1 1.6%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)	.[a]	.[a]				
	City Website						
	Flyers at City Facilities						
	Friends/other people						
	Insert in utility bill					A B C	
	Internet (other than City's official website)		E F	F	F		
	Local newspaper (Leader, Daily News)				B		B
	Newsletter (departmental)						
	Radio			.[a]	.[a]		
	Regional Newspaper (LA Times)						
	Television (cable or satellite)						
	Television (local channel, Channel 6)						C
	Other			.[a]			.[a]
	DK/NA						

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	400	231	169
	City Council Meetings (televised)	12	8	4
		3.0%	3.4%	2.5%
	City Website	79	53	26
		19.9%	23.2%	15.4%
	Flyers at City Facilities	47	24	23
		11.8%	10.6%	13.4%
	Friends/other people	23	13	10
		5.8%	5.7%	6.1%
	Insert in utility bill	63	42	22
		15.9%	18.0%	13.0%
	Internet (other than City's official website)	86	47	39
		21.5%	20.2%	23.2%
	Local newspaper (Leader, Daily News)	163	108	56
		40.8%	46.6%	32.9%
	Newsletter (departmental)	62	29	33
		15.5%	12.5%	19.6%
	Radio	4	1	3
		.9%	.4%	1.7%
	Regional Newspaper (LA Times)	13	8	6
		3.3%	3.3%	3.3%
	Television (cable or satellite)	29	17	12
		7.3%	7.5%	7.0%
	Television (local channel, Channel 6)	60	41	19
		14.9%	17.7%	11.1%
	Other	6	3	4
		1.6%	1.1%	2.1%
	DK/NA	6	3	4
		1.6%	1.2%	2.1%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)		
	City Website		
	Flyers at City Facilities		
	Friends/other people		
	Insert in utility bill		
	Internet (other than City's official website)		
	Local newspaper (Leader, Daily News)	B	
	Newsletter (departmental)		
	Radio		
	Regional Newspaper (LA Times)		
	Television (cable or satellite)		
	Television (local channel, Channel 6)		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	386	229	99	38	19
	City Council Meetings (televised)	12	7	5	0	0
		3.1%	3.0%	4.9%	.0%	1.3%
	City Website	77	44	18	13	1
		19.9%	19.4%	18.0%	34.6%	7.7%
	Flyers at City Facilities	45	24	9	12	1
		11.7%	10.4%	9.5%	30.2%	2.8%
	Friends/other people	22	14	2	5	1
		5.6%	6.1%	1.8%	13.2%	4.2%
	Insert in utility bill	62	35	21	5	1
		16.0%	15.2%	21.5%	12.5%	3.9%
	Internet (other than City's official website)	84	47	25	8	4
		21.8%	20.5%	24.8%	21.5%	22.0%
	Local newspaper (Leader, Daily News)	156	104	36	13	3
		40.4%	45.2%	36.6%	35.2%	13.6%
	Newsletter (departmental)	58	33	12	7	6
		14.9%	14.3%	12.1%	17.6%	31.5%
	Radio	4	2	2	0	0
		1.0%	.7%	1.9%	.0%	1.4%
	Regional Newspaper (LA Times)	12	12	0	0	0
		3.2%	5.3%	.0%	.0%	1.4%
	Television (cable or satellite)	28	13	8	0	7
		7.3%	5.6%	8.3%	.0%	37.1%
	Television (local channel, Channel 6)	56	36	15	2	4
		14.5%	15.6%	15.0%	4.2%	18.8%
	Other	6	4	2	0	0
		1.6%	1.9%	1.8%	.0%	1.2%
	DK/NA	6	6	0	0	0
		1.7%	2.7%	.0%	.0%	1.2%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)			[a].	
	City Website				
	Flyers at City Facilities			A B	
	Friends/other people			B	
	Insert in utility bill				
	Internet (other than City's official website)				
	Local newspaper (Leader, Daily News)	D			
	Newsletter (departmental)				
	Radio			[a].	
	Regional Newspaper (LA Times)		[a].	[a].	
	Television (cable or satellite)			[a].	A B
	Television (local channel, Channel 6)				
	Other			[a].	
	DK/NA		[a].	[a].	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
20. What information sources do you use to find out about Burbank news, local information, and programming?	**Total**	330	97	121	112
	City Council Meetings (televised)	10	2	5	4
		3.1%	1.6%	4.3%	3.1%
	City Website	73	16	22	34
		22.1%	17.0%	18.4%	30.6%
	Flyers at City Facilities	36	10	12	14
		10.9%	10.1%	9.6%	12.8%
	Friends/other people	17	4	3	9
		5.0%	4.5%	2.6%	8.1%
	Insert in utility bill	51	11	19	20
		15.4%	11.7%	15.8%	18.3%
	Internet (other than City's official website)	76	16	33	26
		23.1%	16.9%	27.5%	23.7%
	Local newspaper (Leader, Daily News)	136	37	50	48
		41.1%	38.0%	41.6%	43.2%
	Newsletter (departmental)	51	22	16	13
		15.6%	23.0%	13.3%	11.7%
	Radio	3	2	0	1
		.9%	2.2%	.0%	.8%
	Regional Newspaper (LA Times)	12	3	6	3
		3.6%	2.8%	5.0%	2.7%
	Television (cable or satellite)	21	11	5	5
		6.3%	11.1%	4.5%	4.1%
	Television (local channel, Channel 6)	42	18	12	12
		12.6%	18.4%	9.6%	10.9%
	Other	5	1	3	2
		1.6%	.8%	2.3%	1.5%
	DK/NA	4	0	1	3
		1.1%	.0%	.7%	2.4%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
20. What information sources do you use to find out about Burbank news, local information, and programming?	**City Council Meetings (televised)**			
	City Website			
	Flyers at City Facilities			
	Friends/other people			
	Insert in utility bill			
	Internet (other than City's official website)			
	Local newspaper (Leader, Daily News)			
	Newsletter (departmental)			
	Radio		.[a]	
	Regional Newspaper (LA Times)			
	Television (cable or satellite)			
	Television (local channel, Channel 6)			
	Other			
	DK/NA	.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	400	63	76	56	204
	City Council Meetings (televised)	12	0	1	1	10
		3.0%	.0%	1.1%	1.4%	5.0%
	City Website	79	13	22	13	31
		19.9%	20.8%	29.1%	23.0%	15.3%
	Flyers at City Facilities	47	9	11	6	21
		11.8%	14.5%	14.3%	10.6%	10.3%
	Friends/other people	23	4	6	2	12
		5.8%	6.4%	7.5%	3.6%	5.7%
	Insert in utility bill	63	8	14	7	35
		15.9%	13.1%	17.9%	12.5%	16.9%
	Internet (other than City's official website)	86	20	20	8	39
		21.5%	31.0%	25.9%	13.3%	19.1%
	Local newspaper (Leader, Daily News)	163	16	26	19	102
		40.8%	25.0%	34.6%	33.5%	50.0%
	Newsletter (departmental)	62	13	9	14	26
		15.5%	19.7%	12.2%	25.6%	12.7%
	Radio	4	1	0	2	1
		.9%	1.3%	.4%	3.3%	.4%
	Regional Newspaper (LA Times)	13	3	1	3	7
		3.3%	4.0%	1.6%	4.7%	3.4%
	Television (cable or satellite)	29	2	5	5	18
		7.3%	2.9%	6.1%	9.1%	8.6%
	Television (local channel, Channel 6)	60	4	7	12	37
		14.9%	5.9%	9.0%	21.7%	18.0%
	Other	6	0	3	0	4
		1.6%	.0%	3.3%	.0%	1.8%
	DK/NA	6	1	1	0	4
		1.6%	1.5%	1.3%	.0%	2.2%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)	.[a]			
	City Website				
	Flyers at City Facilities				
	Friends/other people				
	Insert in utility bill				
	Internet (other than City's official website)				
	Local newspaper (Leader, Daily News)				A
	Newsletter (departmental)				
	Radio				
	Regional Newspaper (LA Times)				
	Television (cable or satellite)				
	Television (local channel, Channel 6)				
	Other	.[a]		.[a]	
	DK/NA			.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	396	140	153	126
	City Council Meetings (televised)	12 3.0%	4 2.9%	4 2.3%	4 3.3%
	City Website	79 20.1%	31 22.4%	32 20.8%	21 16.9%
	Flyers at City Facilities	47 11.9%	11 7.9%	25 16.1%	17 13.4%
	Friends/other people	23 5.9%	8 5.9%	8 5.1%	7 5.8%
	Insert in utility bill	63 16.1%	27 19.0%	22 14.4%	20 15.5%
	Internet (other than City's official website)	85 21.6%	25 18.2%	47 30.7%	17 13.8%
	Local newspaper (Leader, Daily News)	162 40.8%	44 31.4%	66 43.1%	62 49.1%
	Newsletter (departmental)	62 15.6%	31 22.2%	17 11.0%	18 14.2%
	Radio	4 1.0%	2 1.3%	0 .0%	2 1.5%
	Regional Newspaper (LA Times)	13 3.4%	4 3.2%	2 1.4%	7 5.4%
	Television (cable or satellite)	26 6.7%	0 .2%	17 11.4%	14 10.7%
	Television (local channel, Channel 6)	60 15.1%	18 12.7%	20 12.9%	29 22.8%
	Other	6 1.6%	1 .7%	3 2.3%	2 1.4%
	DK/NA	6 1.6%	3 2.1%	2 1.1%	2 1.4%

Comparisons of Column Proportions[b,c]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)			
	City Website			
	Flyers at City Facilities			
	Friends/other people			
	Insert in utility bill			
	Internet (other than City's official website)		A C	
	Local newspaper (Leader, Daily News)			A
	Newsletter (departmental)	B		
	Radio		.[a]	
	Regional Newspaper (LA Times)			
	Television (cable or satellite)		A	A
	Television (local channel, Channel 6)			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	151	53	77	53
	City Council Meetings (televised)	4 2.4%	1 1.6%	2 2.6%	3 4.8%
	City Website	32 21.1%	15 27.7%	16 21.4%	6 10.7%
	Flyers at City Facilities	25 16.4%	9 17.1%	13 17.1%	7 12.4%
	Friends/other people	8 5.2%	4 7.8%	5 5.9%	3 5.1%
	Insert in utility bill	22 14.7%	10 19.5%	11 14.7%	6 11.0%
	Internet (other than City's official website)	45 29.6%	17 32.3%	22 28.1%	13 24.1%
	Local newspaper (Leader, Daily News)	66 43.7%	15 28.1%	37 48.3%	28 52.5%
	Newsletter (departmental)	17 11.2%	9 16.0%	11 13.7%	2 4.6%
	Regional Newspaper (LA Times)	2 1.4%	1 1.6%	2 2.7%	0 .0%
	Television (cable or satellite)	17 11.5%	8 14.5%	8 10.0%	8 15.3%
	Television (local channel, Channel 6)	17 11.5%	2 4.6%	11 13.7%	7 13.8%
	Other	3 2.3%	0 .0%	1 1.2%	3 4.8%
	DK/NA	2 1.2%	1 1.8%	1 1.2%	1 1.5%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)			
	City Website			
	Flyers at City Facilities			
	Friends/other people			
	Insert in utility bill			
	Internet (other than City's official website)			
	Local newspaper (Leader, Daily News)		A	A
	Newsletter (departmental)			
	Regional Newspaper (LA Times)			.[a]
	Television (cable or satellite)			
	Television (local channel, Channel 6)			
	Other	.[a]		
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	400	77	30	75	130	88
	City Council Meetings (televised)	12	1	0	0	8	3
		3.0%	1.0%	.0%	.0%	6.5%	3.0%
	City Website	79	18	7	8	25	22
		19.9%	23.8%	24.1%	10.0%	19.0%	24.6%
	Flyers at City Facilities	47	10	8	3	14	11
		11.8%	13.1%	27.0%	4.6%	11.1%	12.5%
	Friends/other people	23	5	1	8	3	6
		5.8%	5.9%	3.0%	10.9%	2.5%	7.3%
	Insert in utility bill	63	11	6	11	15	20
		15.9%	14.8%	18.8%	14.4%	11.7%	23.3%
	Internet (other than City's official website)	86	23	1	19	26	17
		21.5%	29.5%	4.8%	24.9%	20.4%	18.8%
	Local newspaper (Leader, Daily News)	163	29	6	28	59	42
		40.8%	38.0%	18.4%	37.2%	45.1%	47.6%
	Newsletter (departmental)	62	6	10	11	24	12
		15.5%	7.4%	31.8%	14.8%	18.4%	13.3%
	Radio	4	1	3	0	0	0
		.9%	1.1%	9.6%	.0%	.0%	.0%
	Regional Newspaper (LA Times)	13	3	0	1	7	3
		3.3%	3.4%	.0%	1.2%	5.1%	3.4%
	Television (cable or satellite)	29	4	2	10	3	10
		7.3%	4.8%	7.4%	12.7%	2.5%	11.9%
	Television (local channel, Channel 6)	60	12	5	19	16	7
		14.9%	15.8%	16.6%	25.3%	12.6%	8.0%
	Other	6	3	0	2	1	1
		1.6%	3.3%	.8%	2.3%	.6%	1.1%
	DK/NA	6	1	0	2	3	1
		1.6%	1.0%	.0%	2.8%	2.1%	.9%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)		.[a]	.[a]		
	City Website					
	Flyers at City Facilities		C			
	Friends/other people					
	Insert in utility bill					
	Internet (other than City's official website)					
	Local newspaper (Leader, Daily News)					B
	Newsletter (departmental)		A			
	Radio		A	.[a]	.[a]	.[a]
	Regional Newspaper (LA Times)		.[a]			
	Television (cable or satellite)			D		D
	Television (local channel, Channel 6)			E		
	Other					
	DK/NA		.[a]			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	397	313	72	13
	City Council Meetings (televised)	12	11	1	0
		3.0%	3.4%	1.6%	.0%
	City Website	79	69	9	1
		19.8%	22.0%	12.4%	7.3%
	Flyers at City Facilities	47	42	5	0
		11.8%	13.4%	7.1%	.0%
	Friends/other people	23	16	8	0
		5.9%	5.0%	10.8%	.0%
	Insert in utility bill	63	55	7	0
		15.8%	17.7%	10.1%	.0%
	Internet (other than City's official website)	86	68	14	4
		21.6%	21.8%	18.8%	30.7%
	Local newspaper (Leader, Daily News)	161	126	27	8
		40.4%	40.2%	38.0%	60.9%
	Newsletter (departmental)	61	50	11	0
		15.4%	15.9%	15.9%	.0%
	Radio	4	0	3	0
		.9%	.1%	4.9%	.0%
	Regional Newspaper (LA Times)	13	9	4	0
		3.2%	2.7%	5.5%	.0%
	Television (cable or satellite)	28	18	7	3
		7.1%	5.9%	9.2%	25.4%
	Television (local channel, Channel 6)	59	45	11	3
		14.8%	14.3%	15.6%	21.1%
	Other	6	3	3	1
		1.6%	.9%	3.8%	6.3%
	DK/NA	6	3	3	0
		1.6%	1.1%	4.0%	.0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)			.[a]
	City Website			
	Flyers at City Facilities			.[a]
	Friends/other people			.[a]
	Insert in utility bill			.[a]
	Internet (other than City's official website)			
	Local newspaper (Leader, Daily News)			
	Newsletter (departmental)			.[a]
	Radio		A	.[a]
	Regional Newspaper (LA Times)			.[a]
	Television (cable or satellite)			A
	Television (local channel, Channel 6)			
	Other			
	DK/NA			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
20. What information sources do you use to find out about Burbank news, local information, and programming?	**Total**	389	234	141	13
	City Council Meetings (televised)	12	5	7	0
		3.1%	2.3%	4.6%	.0%
	City Website	77	50	25	3
		19.9%	21.4%	17.5%	18.8%
	Flyers at City Facilities	47	34	13	0
		12.1%	14.4%	9.4%	.0%
	Friends/other people	23	11	13	0
		6.0%	4.6%	8.9%	.0%
	Insert in utility bill	61	39	23	0
		15.8%	16.6%	16.0%	.0%
	Internet (other than City's official website)	83	49	32	2
		21.4%	20.8%	22.7%	17.7%
	Local newspaper (Leader, Daily News)	163	97	60	7
		41.9%	41.3%	42.1%	50.7%
	Newsletter (departmental)	59	40	18	1
		15.0%	16.9%	12.8%	6.2%
	Radio	4	4	0	0
		1.0%	1.6%	.0%	.0%
	Regional Newspaper (LA Times)	13	9	4	0
		3.4%	4.0%	2.7%	.0%
	Television (cable or satellite)	28	5	18	6
		7.2%	2.0%	12.6%	41.9%
	Television (local channel, Channel 6)	57	38	14	4
		14.6%	16.2%	10.2%	32.1%
	Other	6	2	3	2
		1.6%	.8%	1.9%	12.1%
	DK/NA	6	3	3	0
		1.6%	1.5%	2.1%	.0%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
20. What information sources do you use to find out about Burbank news, local information, and programming?	**City Council Meetings (televised)**			.[a]
	City Website			
	Flyers at City Facilities			.[a]
	Friends/other people			.[a]
	Insert in utility bill			.[a]
	Internet (other than City's official website)			
	Local newspaper (Leader, Daily News)			
	Newsletter (departmental)			
	Radio		.[a]	.[a]
	Regional Newspaper (LA Times)			.[a]
	Television (cable or satellite)		A	A B
	Television (local channel, Channel 6)			
	Other			A
	DK/NA			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	396	272	123
	City Council Meetings (televised)	12	5	7
		3.0%	1.9%	5.4%
	City Website	79	58	21
		20.1%	21.5%	17.0%
	Flyers at City Facilities	47	32	15
		11.9%	11.8%	12.1%
	Friends/other people	23	17	7
		5.9%	6.1%	5.4%
	Insert in utility bill	63	45	19
		16.1%	16.4%	15.3%
	Internet (other than City's official website)	85	66	19
		21.5%	24.4%	15.0%
	Local newspaper (Leader, Daily News)	161	110	51
		40.8%	40.5%	41.3%
	Newsletter (departmental)	62	41	21
		15.7%	15.1%	16.8%
	Radio	4	1	3
		1.0%	.4%	2.1%
	Regional Newspaper (LA Times)	13	8	5
		3.3%	3.0%	4.0%
	Television (cable or satellite)	27	20	7
		6.8%	7.3%	5.5%
	Television (local channel, Channel 6)	60	40	20
		15.0%	14.7%	15.8%
	Other	6	2	4
		1.6%	.8%	3.4%
	DK/NA	6	5	1
		1.6%	1.9%	.9%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)		
	City Website		
	Flyers at City Facilities		
	Friends/other people		
	Insert in utility bill		
	Internet (other than City's official website)	B	
	Local newspaper (Leader, Daily News)		
	Newsletter (departmental)		
	Radio		
	Regional Newspaper (LA Times)		
	Television (cable or satellite)		
	Television (local channel, Channel 6)		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
20. What information sources do you use to find out about Burbank news, local information, and programming?	Total	397	297	101
	City Council Meetings (televised)	12	10	2
		3.0%	3.5%	1.6%
	City Website	79	63	16
		20.0%	21.2%	16.3%
	Flyers at City Facilities	47	40	7
		11.8%	13.4%	7.2%
	Friends/other people	23	20	4
		5.9%	6.6%	3.7%
	Insert in utility bill	63	49	15
		16.0%	16.5%	14.4%
	Internet (other than City's official website)	86	71	15
		21.6%	23.8%	15.0%
	Local newspaper (Leader, Daily News)	163	127	36
		41.0%	42.8%	35.8%
	Newsletter (departmental)	62	44	18
		15.6%	14.7%	18.3%
	Radio	4	1	3
		.9%	.4%	2.7%
	Regional Newspaper (LA Times)	13	9	4
		3.3%	3.0%	4.3%
	Television (cable or satellite)	27	20	7
		6.7%	6.6%	7.1%
	Television (local channel, Channel 6)	60	47	13
		15.0%	15.8%	12.7%
	Other	6	5	2
		1.6%	1.5%	1.7%
	DK/NA	6	4	2
		1.6%	1.5%	2.0%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
20. What information sources do you use to find out about Burbank news, local information, and programming?	City Council Meetings (televised)		
	City Website		
	Flyers at City Facilities		
	Friends/other people		
	Insert in utility bill		
	Internet (other than City's official website)		
	Local newspaper (Leader, Daily News)		
	Newsletter (departmental)		
	Radio		A
	Regional Newspaper (LA Times)		
	Television (cable or satellite)		
	Television (local channel, Channel 6)		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	400	193	207
	Yes	332	165	166
		82.9%	85.8%	80.3%
	No	66	25	41
		16.5%	13.0%	19.7%
	DK/NA	2	2	0
		.6%	1.2%	.0%

Comparisons of Column Proportions[b,c]

		Gender	
		Male	Female
		(A)	(B)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes		
	No		
	DK/NA		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	387	48	60	96	77	50	56
	Yes	322	41	51	91	64	38	36
		83.2%	85.9%	85.1%	95.1%	83.4%	75.0%	65.2%
	No	63	7	9	5	13	13	17
		16.2%	14.1%	14.9%	4.9%	16.6%	25.0%	30.6%
	DK/NA	2	0	0	0	0	0	2
		.6%	.0%	.0%	.0%	.0%	.0%	4.2%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes			E F			
	No					C	C
	DK/NA	.[a]	.[a]	.[a]	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	400	231	169
	Yes	332	194	137
		82.9%	84.3%	81.1%
	No	66	34	32
		16.5%	14.7%	18.9%
	DK/NA	2	2	0
		.6%	1.0%	.0%

Comparisons of Column Proportions[b,c]

		Homeownership	
		Own	Rent
		(A)	(B)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes		
	No		
	DK/NA		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	386	229	99	38	19
	Yes	321 83.2%	185 80.7%	89 90.1%	35 91.9%	12 60.2%
	No	63 16.2%	44 19.3%	10 9.9%	3 8.1%	5 27.7%
	DK/NA	2 .6%	0 .0%	0 .0%	0 .0%	2 12.1%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes		D	D	
	No				
	DK/NA	.[a]	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	330	97	121	112
	Yes	282 85.6%	78 80.5%	107 88.3%	97 87.0%
	No	48 14.4%	19 19.5%	14 11.7%	15 13.0%

Comparisons of Column Proportions[a,b]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes			
	No			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	400	63	76	56	204
	Yes	332 82.9%	53 83.5%	67 88.5%	43 76.3%	168 82.5%
	No	66 16.5%	10 16.5%	9 11.5%	13 23.7%	33 16.4%
	DK/NA	2 .6%	0 .0%	0 .0%	0 .0%	2 1.2%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes				
	No				
	DK/NA	.[a]	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
21. Before taking this survey, were you aware that the City of Burbank has its own website?	**Total**	396	140	153	126
	Yes	331 83.7%	117 84.1%	131 85.2%	101 80.0%
	No	64 16.3%	22 15.9%	23 14.8%	25 20.0%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	**Yes**			
	No			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	**Total**	151	53	77	53
	Yes	128 85.0%	47 88.1%	69 90.0%	39 73.0%
	No	23 15.0%	6 11.9%	8 10.0%	14 27.0%

Comparisons of Column Proportions[a,b]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	**Yes**		C	
	No			B

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
21. Before taking this survey, were you aware that the City of Burbank has its own website?	**Total**	400	77	30	75	130	88
	Yes	332 82.9%	63 81.5%	24 78.5%	59 79.2%	110 84.8%	76 86.2%
	No	66 16.5%	14 18.5%	6 21.5%	16 20.8%	17 13.4%	12 13.8%
	DK/NA	2 .6%	0 .0%	0 .0%	0 .0%	2 1.8%	0 .0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	**Yes**					
	No					
	DK/NA	.[a]	.[a]	.[a]		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	397	313	72	13
	Yes	329 82.8%	259 82.9%	60 83.0%	10 79.7%
	No	66 16.6%	51 16.3%	12 17.0%	3 20.3%
	DK/NA	2 .6%	2 .8%	0 .0%	0 .0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes			
	No			
	DK/NA		.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	389	234	141	13
	Yes	323 83.1%	201 86.0%	113 80.2%	8 62.7%
	No	63 16.3%	33 14.0%	28 19.8%	3 19.7%
	DK/NA	2 .6%	0 .0%	0 .0%	2 17.6%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes			
	No			
	DK/NA	.[a]	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	396	272	123
	Yes	330 83.4%	232 85.3%	98 79.0%
	No	66 16.6%	40 14.7%	26 21.0%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes		
	No		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Total	397	297	101
	Yes	332	250	82
		83.4%	84.1%	81.4%
	No	66	47	19
		16.6%	15.9%	18.6%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
21. Before taking this survey, were you aware that the City of Burbank has its own website?	Yes		
	No		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	400	193	207
	No	131	72	59
		32.7%	37.2%	28.6%
	Facebook	265	119	146
		66.3%	61.8%	70.4%
	Twitter	58	28	30
		14.4%	14.3%	14.5%
	Other	5	3	2
		1.3%	1.4%	1.2%
	DK/NA	3	1	2
		.7%	.5%	1.0%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No		
	Facebook		
	Twitter		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	387	48	60	96	77	50	56
	No	124	8	10	24	17	24	41
		32.1%	17.5%	15.9%	25.5%	22.2%	48.1%	72.6%
	Facebook	259	39	50	70	60	25	14
		66.9%	82.5%	84.1%	72.9%	77.5%	50.0%	25.4%
	Twitter	58	7	19	18	11	2	0
		14.9%	15.4%	32.5%	18.5%	13.7%	4.9%	.0%
	Other	5	0	1	0	1	1	3
		1.3%	.0%	1.4%	.0%	1.0%	1.6%	4.7%
	DK/NA	3	0	0	2	0	1	0
		.8%	.0%	.0%	1.7%	.3%	1.9%	.4%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No					A B D	A B C D
	Facebook	E F	E F	F	E F		
	Twitter		E				.[a]
	Other	.[a]		.[a]			
	DK/NA	.[a]	.[a]				

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	400	231	169
	No	131 32.7%	82 35.5%	49 29.0%
	Facebook	265 66.3%	147 63.6%	118 69.9%
	Twitter	58 14.4%	26 11.1%	32 19.0%
	Other	5 1.3%	3 1.5%	2 1.0%
	DK/NA	3 .7%	1 .5%	2 1.1%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No		
	Facebook		
	Twitter		A
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	386	229	99	38	19
	No	125 32.4%	74 32.2%	30 30.6%	13 34.4%	8 39.2%
	Facebook	258 66.9%	155 67.4%	67 67.8%	25 65.6%	11 58.4%
	Twitter	57 14.7%	31 13.5%	20 19.9%	5 13.4%	1 4.2%
	Other	5 1.3%	3 1.5%	0 .0%	2 4.6%	0 .0%
	DK/NA	2 .5%	0 .0%	2 1.6%	0 .0%	0 2.4%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No				
	Facebook				
	Twitter				
	Other		.[a]		.[a]
	DK/NA	.[a]		.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	330	97	121	112
	No	99	40	35	24
		30.0%	41.6%	28.5%	21.6%
	Facebook	228	54	87	88
		69.2%	55.6%	71.5%	78.4%
	Twitter	51	11	24	16
		15.4%	11.4%	20.0%	14.1%
	Other	4	1	3	0
		1.3%	.9%	2.8%	.0%
	DK/NA	2	2	0	0
		.6%	1.9%	.0%	.0%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No	C		
	Facebook		A	A
	Twitter			
	Other			.[a]
	DK/NA		.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	400	63	76	56	204
	No	131	14	12	14	91
		32.7%	21.8%	16.3%	24.2%	44.6%
	Facebook	265	50	62	43	111
		66.3%	78.2%	81.6%	75.8%	54.3%
	Twitter	58	14	14	15	15
		14.4%	21.5%	18.9%	25.8%	7.4%
	Other	5	1	1	1	3
		1.3%	1.3%	1.1%	1.4%	1.3%
	DK/NA	3	0	2	0	1
		.7%	.0%	2.1%	.0%	.7%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No				A B C
	Facebook	D	D	D	
	Twitter	D	D	D	
	Other				
	DK/NA	.[a]		.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Children or Seniors in Household		
		Total	Neither children nor seniors in household	Children in household	Seniors in household
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	396	140	153	126
	No	127	42	29	63
		32.0%	29.7%	18.7%	49.8%
	Facebook	265	97	124	61
		67.0%	69.4%	81.3%	48.1%
	Twitter	58	25	23	12
		14.5%	18.1%	14.7%	9.3%
	Other	5	1	2	3
		1.3%	.6%	1.1%	2.1%
	DK/NA	3	1	0	2
		.8%	.8%	.0%	1.4%

Comparisons of Column Proportions[b,c]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No			A B
	Facebook	C	C	
	Twitter			
	Other			
	DK/NA		.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Ages of children in household		
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	151	53	77	53
	No	29	9	18	7
		19.0%	16.9%	23.2%	13.3%
	Facebook	122	44	59	46
		81.0%	83.1%	76.8%	86.7%
	Twitter	23	12	9	8
		14.9%	22.9%	11.4%	15.7%
	Other	2	1	1	1
		1.1%	1.6%	1.1%	1.5%

Comparisons of Column Proportions[a,b]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No			
	Facebook			
	Twitter			
	Other			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	400	77	30	75	130	88
	No	131 32.7%	23 30.4%	12 40.2%	26 34.6%	46 35.6%	23 26.5%
	Facebook	265 66.3%	54 69.6%	16 53.7%	48 63.8%	84 64.4%	64 72.5%
	Twitter	58 14.4%	11 14.7%	7 21.9%	5 6.3%	20 15.1%	15 17.5%
	Other	5 1.3%	3 4.4%	0 .0%	0 .0%	1 .6%	1 1.0%
	DK/NA	3 .7%	0 .0%	2 6.0%	1 1.6%	0 .0%	0 .0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No					
	Facebook					
	Twitter					
	Other		.[a]	.[a]		
	DK/NA	.[a]			.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	397	313	72	13
	No	129 32.5%	96 30.6%	27 37.2%	7 54.8%
	Facebook	264 66.5%	214 68.6%	45 62.5%	5 38.1%
	Twitter	58 14.5%	50 15.9%	8 11.0%	0 .0%
	Other	5 1.3%	4 1.3%	0 .0%	1 7.1%
	DK/NA	3 .8%	3 .9%	0 .3%	0 .0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No			
	Facebook			
	Twitter			.a
	Other		.a	
	DK/NA			.a

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	389	234	141	13
	No	129 33.1%	85 36.5%	36 25.4%	7 55.7%
	Facebook	259 66.5%	149 63.4%	105 74.4%	5 37.6%
	Twitter	58 14.8%	32 13.6%	26 18.2%	0 .0%
	Other	5 1.3%	4 1.8%	0 .0%	1 6.8%
	DK/NA	0 .1%	0 .1%	0 .2%	0 .0%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No			
	Facebook		C	
	Twitter			.a
	Other		.a	
	DK/NA			.a

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	396	272	123
	No	129 32.5%	71 26.2%	57 46.4%
	Facebook	263 66.5%	200 73.5%	63 51.2%
	Twitter	58 14.5%	48 17.7%	9 7.7%
	Other	5 1.3%	3 .9%	3 2.1%
	DK/NA	3 .8%	0 .0%	3 2.4%

Comparisons of Column Proportions[b,c]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No		A
	Facebook	B	
	Twitter	B	
	Other		
	DK/NA	.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	Total	397	297	101
	No	129 32.3%	84 28.3%	45 44.4%
	Facebook	265 66.7%	211 71.0%	54 53.8%
	Twitter	58 14.5%	42 14.3%	15 15.1%
	Other	5 1.3%	3 1.1%	2 1.7%
	DK/NA	3 .8%	1 .4%	2 1.8%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
22. Are you, or anyone in your household, a member of social networking websites, such as Facebook or Twitter?	No		A
	Facebook	B	
	Twitter		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	266	120	146
	Very likely	104 39.0%	42 35.2%	61 42.1%
	Somewhat likely	88 33.2%	42 34.8%	46 31.8%
	Somewhat unlikely	24 9.2%	12 10.1%	12 8.5%
	Very unlikely	45 17.0%	21 17.6%	24 16.6%
	DK/NA	4 1.6%	3 2.3%	2 1.1%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely		
	Somewhat likely		
	Somewhat unlikely		
	Very unlikely		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	260	39	50	70	60	25	15
	Very likely	103 39.7%	18 46.9%	19 37.2%	30 42.8%	23 38.7%	8 30.4%	5 33.4%
	Somewhat likely	86 33.1%	17 42.2%	20 39.4%	21 30.3%	19 32.5%	8 31.5%	1 5.4%
	Somewhat unlikely	24 9.1%	2 4.4%	5 9.9%	7 10.5%	6 10.0%	1 4.3%	2 16.6%
	Very unlikely	43 16.5%	3 6.4%	7 13.5%	11 16.4%	9 14.7%	8 29.9%	6 38.7%
	DK/NA	4 1.7%	0 .0%	0 .0%	0 .0%	2 4.1%	1 3.8%	1 6.0%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely						
	Somewhat likely						
	Somewhat unlikely						
	Very unlikely						A
	DK/NA	.[a]	.[a]	.[a]			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	266	148	118
	Very likely	104 39.0%	57 38.7%	47 39.4%
	Somewhat likely	88 33.2%	48 32.3%	41 34.3%
	Somewhat unlikely	24 9.2%	14 9.3%	11 9.1%
	Very unlikely	45 17.0%	25 16.9%	20 17.2%
	DK/NA	4 1.6%	4 2.9%	0 .0%

Comparisons of Column Proportions[b,c]

		Homeownership	
		Own	Rent
		(A)	(B)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely		
	Somewhat likely		
	Somewhat unlikely		
	Very unlikely		
	DK/NA		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	259	155	67	25	11
	Very likely	101	59	29	9	5
		39.0%	38.0%	42.9%	34.3%	41.5%
	Somewhat likely	86	50	25	8	4
		33.4%	31.9%	37.4%	32.8%	31.7%
	Somewhat unlikely	24	16	7	2	1
		9.4%	10.1%	9.9%	6.4%	4.6%
	Very unlikely	43	28	7	5	3
		16.4%	18.2%	9.8%	20.4%	22.2%
	DK/NA	4	3	0	2	0
		1.7%	1.8%	.0%	6.2%	.0%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely				
	Somewhat likely				
	Somewhat unlikely				
	Very unlikely				
	DK/NA		.[a]		.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	229	55	87	88
	Very likely	92	25	33	34
		40.4%	46.4%	38.5%	38.4%
	Somewhat likely	79	17	28	33
		34.4%	31.8%	32.5%	37.9%
	Somewhat unlikely	20	4	7	10
		8.8%	6.4%	8.0%	11.2%
	Very unlikely	36	7	18	11
		15.6%	12.0%	21.0%	12.5%
	DK/NA	2	2	0	0
		.8%	3.4%	.0%	.0%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely			
	Somewhat likely			
	Somewhat unlikely			
	Very unlikely			
	DK/NA		.[a]	.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Length of Residence			
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	266	50	62	43	112
	Very likely	104	18	22	15	49
		39.0%	36.4%	35.7%	34.6%	43.6%
	Somewhat likely	88	15	26	11	37
		33.2%	30.2%	42.0%	24.8%	32.8%
	Somewhat unlikely	24	7	5	7	5
		9.2%	14.5%	8.2%	17.0%	4.4%
	Very unlikely	45	8	9	8	20
		17.0%	17.1%	14.0%	19.9%	17.5%
	DK/NA	4	1	0	2	2
		1.6%	1.8%	.0%	3.6%	1.7%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely				
	Somewhat likely				
	Somewhat unlikely				
	Very unlikely				
	DK/NA		.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Children or Seniors in Household		
		Total	Neither children nor seniors in household	Children in household	Seniors in household
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	266	97	124	62
	Very likely	104	36	51	26
		39.0%	37.5%	40.9%	42.5%
	Somewhat likely	88	38	42	15
		33.2%	39.6%	33.6%	24.5%
	Somewhat unlikely	24	9	12	4
		9.2%	9.5%	9.6%	5.8%
	Very unlikely	45	11	19	15
		17.0%	11.8%	15.2%	24.2%
	DK/NA	4	2	1	2
		1.6%	1.6%	.7%	3.0%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely			
	Somewhat likely			
	Somewhat unlikely			
	Very unlikely			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	122	44	59	46
	Very likely	49	16	24	19
		39.7%	35.9%	40.8%	41.9%
	Somewhat likely	42	14	21	15
		34.3%	30.9%	36.0%	32.9%
	Somewhat unlikely	12	6	2	6
		9.8%	14.0%	2.9%	12.5%
	Very unlikely	19	8	12	5
		15.4%	19.1%	20.3%	10.6%
	DK/NA	1	0	0	1
		.7%	.0%	.0%	2.0%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely			
	Somewhat likely			
	Somewhat unlikely	B		
	Very unlikely			
	DK/NA	.a	.a	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	266	54	16	48	84	65
	Very likely	104	24	9	15	24	30
		39.0%	44.9%	57.7%	32.1%	29.3%	47.1%
	Somewhat likely	88	14	3	17	36	18
		33.2%	26.9%	21.4%	35.7%	42.6%	27.2%
	Somewhat unlikely	24	5	1	3	10	6
		9.2%	9.4%	7.2%	5.7%	11.9%	8.5%
	Very unlikely	45	10	2	10	14	9
		17.0%	18.8%	13.8%	21.4%	16.2%	14.2%
	DK/NA	4	0	0	2	0	2
		1.6%	.0%	.0%	5.1%	.0%	2.9%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely					
	Somewhat likely					
	Somewhat unlikely					
	Very unlikely					
	DK/NA	.[a]	.[a]		.[a]	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	265	214	45	6
	Very likely	103	84	17	2
		38.8%	39.1%	37.0%	42.7%
	Somewhat likely	88	75	13	1
		33.3%	34.8%	28.5%	13.9%
	Somewhat unlikely	24	21	2	1
		9.2%	10.0%	4.8%	13.8%
	Very unlikely	45	35	10	1
		17.1%	16.1%	22.0%	13.9%
	DK/NA	4	0	3	1
		1.6%	.0%	7.6%	15.6%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely			
	Somewhat likely			
	Somewhat unlikely			
	Very unlikely			
	DK/NA	.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	260	149	105	6
	Very likely	103	56	44	2
		39.5%	37.8%	41.8%	41.7%
	Somewhat likely	87	51	36	1
		33.6%	34.4%	33.7%	13.6%
	Somewhat unlikely	24	17	6	0
		9.1%	11.6%	6.0%	.0%
	Very unlikely	43	24	17	2
		16.5%	16.2%	16.1%	29.5%
	DK/NA	3	0	3	1
		1.3%	.0%	2.4%	15.2%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely			
	Somewhat likely			
	Somewhat unlikely			.[a]
	Very unlikely			
	DK/NA	.[a]		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	264	201	63
	Very likely	104 39.2%	73 36.3%	31 48.5%
	Somewhat likely	86 32.7%	72 35.7%	15 23.3%
	Somewhat unlikely	24 9.2%	18 8.8%	7 10.7%
	Very unlikely	45 17.1%	35 17.5%	10 15.9%
	DK/NA	4 1.6%	3 1.7%	1 1.5%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely		
	Somewhat likely		
	Somewhat unlikely		
	Very unlikely		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Total	266	212	54
	Very likely	104 39.0%	84 39.8%	19 35.8%
	Somewhat likely	88 33.2%	71 33.7%	17 31.3%
	Somewhat unlikely	24 9.2%	17 8.0%	8 13.9%
	Very unlikely	45 17.0%	36 17.0%	9 17.2%
	DK/NA	4 1.6%	3 1.6%	1 1.8%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
23. If the City of Burbank offered information on city services and programs through these social networking websites, how likely would you or anyone in your household be to use the information?	Very likely		
	Somewhat likely		
	Somewhat unlikely		
	Very unlikely		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	400	193	207
	Yes	210 52.5%	85 44.1%	125 60.3%
	No	157 39.4%	87 45.2%	70 34.0%
	DK/NA	32 8.1%	21 10.7%	12 5.7%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes		A
	No	B	
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	387	48	60	96	77	50	56
	Yes	205 52.9%	21 44.6%	21 35.1%	53 55.8%	45 58.0%	27 54.4%	37 65.8%
	No	151 39.1%	17 35.5%	34 56.1%	40 41.9%	24 31.7%	22 44.0%	14 25.1%
	DK/NA	31 7.9%	9 19.9%	5 8.8%	2 2.2%	8 10.3%	1 1.6%	5 9.1%

Comparisons of Column Proportions[a,b]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes						B
	No		F				
	DK/NA	C E					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	400	231	169
	Yes	210	132	78
		52.5%	57.3%	45.9%
	No	157	81	76
		39.4%	35.3%	45.0%
	DK/NA	32	17	15
		8.1%	7.4%	9.0%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes	B	
	No		A
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	386	229	99	38	19
	Yes	207	137	38	23	9
		53.6%	59.5%	38.3%	60.5%	47.3%
	No	148	83	48	10	8
		38.5%	36.2%	48.2%	26.8%	39.1%
	DK/NA	31	10	13	5	3
		7.9%	4.3%	13.5%	12.7%	13.6%

Comparisons of Column Proportions[a,b]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes	B			
	No				
	DK/NA		A		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	330	97	121	112
	Yes	180	50	61	69
		54.6%	52.0%	50.2%	61.7%
	No	131	42	50	39
		39.6%	43.7%	41.0%	34.5%
	DK/NA	19	4	11	4
		5.8%	4.3%	8.8%	3.8%

Comparisons of Column Proportions[a,b]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes			
	No			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Length of Residence				
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	400	63	76	56	204
	Yes	210	27	44	30	109
		52.5%	43.0%	57.6%	54.0%	53.2%
	No	157	32	27	20	78
		39.4%	51.1%	35.6%	35.2%	38.3%
	DK/NA	32	4	5	6	17
		8.1%	5.9%	6.8%	10.8%	8.5%

Comparisons of Column Proportions[a,b]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes				
	No				
	DK/NA				

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	396	140	153	126
	Yes	210	61	91	71
		53.0%	43.9%	59.4%	56.4%
	No	157	70	54	42
		39.8%	49.9%	35.4%	33.5%
	DK/NA	28	9	8	13
		7.2%	6.3%	5.3%	10.1%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes		A	
	No	B C		
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	151	53	77	53
	Yes	89	32	53	29
		58.7%	60.9%	68.0%	55.6%
	No	54	20	21	20
		35.9%	37.3%	27.7%	37.2%
	DK/NA	8	1	3	4
		5.3%	1.8%	4.3%	7.3%

Comparisons of Column Proportions[a,b]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes			
	No			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	400	77	30	75	130	88
	Yes	210	41	13	44	67	44
		52.5%	52.9%	44.1%	59.1%	51.9%	50.4%
	No	157	28	15	28	55	32
		39.4%	36.0%	50.8%	36.7%	42.6%	36.1%
	DK/NA	32	9	2	3	7	12
		8.1%	11.1%	5.2%	4.3%	5.5%	13.5%

Comparisons of Column Proportions[a,b]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes					
	No					
	DK/NA					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	397	313	72	13
	Yes	209	163	38	9
		52.6%	52.0%	53.0%	67.1%
	No	156	122	30	4
		39.2%	39.0%	41.4%	32.9%
	DK/NA	32	28	4	0
		8.1%	9.0%	5.6%	.0%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Yes			
	No			
	DK/NA			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	Total	389	234	141	13
	Yes	206	130	70	6
		53.0%	55.5%	49.6%	45.9%
	No	150	89	56	5
		38.7%	38.2%	39.7%	36.5%
	DK/NA	32	15	15	2
		8.3%	6.3%	10.7%	17.6%

Comparisons of Column Proportions[a,b]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	**Yes**			
	No			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	**Total**	396	272	123
	Yes	210 53.1%	144 52.8%	66 53.6%
	No	157 39.8%	108 39.7%	49 40.0%
	DK/NA	28 7.1%	20 7.5%	8 6.4%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	**Yes**		
	No		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	**Total**	397	297	101
	Yes	210 52.8%	170 57.3%	40 39.7%
	No	157 39.6%	104 34.9%	54 53.6%
	DK/NA	30 7.5%	23 7.8%	7 6.7%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
24. In the past year, have you or a member of your household contributed to a non-profit organization in Burbank?	**Yes**	B	
	No		A
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
25. What did you or a member of your household contribute?	Total	210	85	125
	Clothes or household items	124	48	77
		59.3%	56.3%	61.4%
	Money	81	31	49
		38.4%	36.9%	39.4%
	Time: General volunteer	24	6	18
		11.3%	7.2%	14.1%
	Time: Specific expertise	8	4	4
		3.6%	4.2%	3.2%
	Purchased product or raffle ticket	11	4	7
		5.2%	5.2%	5.2%
	Purchased ticket to event	5	2	3
		2.4%	2.0%	2.6%
	Food	33	13	20
		15.6%	15.4%	15.8%
	Books	4	0	4
		1.9%	.0%	3.2%
	Other	6	3	3
		2.8%	3.2%	2.6%

Comparisons of Column Proportions[b,c]

		Gender	
		Male	Female
		(A)	(B)
25. What did you or a member of your household contribute?	Clothes or household items		
	Money		
	Time: General volunteer		
	Time: Specific expertise		
	Purchased product or raffle ticket		
	Purchased ticket to event		
	Food		
	Books	.[a]	
	Other		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
25. What did you or a member of your household contribute?	Total	205	21	21	53	45	27	37
	Clothes or household items	124 60.5%	15 70.2%	9 43.7%	37 69.2%	31 68.7%	12 44.6%	20 53.6%
	Money	78 37.9%	8 37.2%	11 51.3%	16 29.9%	11 25.1%	15 54.4%	17 45.5%
	Time: General volunteer	22 10.5%	3 11.9%	4 17.7%	7 13.6%	4 8.5%	2 9.1%	2 4.6%
	Time: Specific expertise	7 3.3%	1 4.3%	0 .0%	2 3.0%	1 1.8%	3 9.5%	1 2.5%
	Purchased product or raffle ticket	10 4.9%	0 .0%	0 .0%	3 5.2%	4 9.4%	1 2.9%	2 6.4%
	Purchased ticket to event	5 2.4%	0 .0%	2 7.7%	2 3.0%	2 3.9%	0 .0%	0 .0%
	Food	32 15.6%	4 19.1%	0 1.4%	9 15.9%	8 17.6%	6 21.9%	5 14.3%
	Books	3 1.6%	0 .0%	1 4.1%	1 1.6%	1 1.8%	0 .0%	1 2.2%
	Other	5 2.5%	0 .0%	0 .0%	1 1.8%	2 3.6%	2 6.6%	1 2.2%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
25. What did you or a member of your household contribute?	Clothes or household items						
	Money						
	Time: General volunteer						
	Time: Specific expertise		.a				
	Purchased product or raffle ticket	.a	.a				
	Purchased ticket to event	.a				.a	.a
	Food						
	Books	.a				.a	
	Other	.a	.a				

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
25. What did you or a member of your household contribute?	Total	210	132	78
	Clothes or household items	124 59.3%	78 59.3%	46 59.3%
	Money	81 38.4%	53 39.8%	28 35.9%
	Time: General volunteer	24 11.3%	14 10.5%	10 12.7%
	Time: Specific expertise	8 3.6%	3 2.5%	4 5.4%
	Purchased product or raffle ticket	11 5.2%	7 5.6%	4 4.6%
	Purchased ticket to event	5 2.4%	2 1.3%	3 4.1%
	Food	33 15.6%	20 15.4%	12 16.0%
	Books	4 1.9%	2 1.1%	2 3.2%
	Other	6 2.8%	5 3.8%	1 1.2%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
25. What did you or a member of your household contribute?	Clothes or household items		
	Money		
	Time: General volunteer		
	Time: Specific expertise		
	Purchased product or raffle ticket		
	Purchased ticket to event		
	Food		
	Books		
	Other		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
25. What did you or a member of your household contribute?	Total	207	137	38	23	9
	Clothes or household items	124	78	28	11	7
		60.3%	57.5%	73.7%	49.2%	74.2%
	Money	78	44	15	15	4
		37.8%	32.2%	39.2%	65.7%	45.5%
	Time: General volunteer	24	16	5	0	3
		11.5%	11.7%	12.8%	.0%	31.7%
	Time: Specific expertise	8	4	3	0	0
		3.6%	3.1%	8.8%	.0%	.0%
	Purchased product or raffle ticket	11	4	3	3	0
		5.3%	3.1%	8.8%	13.4%	2.7%
	Purchased ticket to event	5	0	5	0	0
		2.4%	.0%	13.1%	.0%	.0%
	Food	32	24	5	2	2
		15.4%	17.6%	12.4%	6.7%	17.3%
	Books	4	4	0	0	0
		1.9%	2.9%	.0%	.0%	.0%
	Other	6	6	0	0	0
		2.9%	4.4%	.0%	.0%	.0%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
25. What did you or a member of your household contribute?	Clothes or household items				
	Money			A	
	Time: General volunteer			.a	
	Time: Specific expertise			.a	.a
	Purchased product or raffle ticket				
	Purchased ticket to event	.a		.a	.a
	Food				
	Books		.a	.a	.a
	Other		.a	.a	.a

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Annual Household Income		
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
25. What did you or a member of your household contribute?	Total	180	50	61	69
	Clothes or household items	108	28	39	41
		60.0%	55.2%	64.5%	59.5%
	Money	68	17	28	23
		37.5%	33.2%	45.9%	33.3%
	Time: General volunteer	17	6	7	4
		9.4%	11.6%	12.1%	5.5%
	Time: Specific expertise	7	0	3	3
		3.7%	.0%	5.2%	5.0%
	Purchased product or raffle ticket	10	3	2	4
		5.6%	6.9%	3.9%	6.1%
	Purchased ticket to event	5	2	2	2
		2.7%	3.2%	2.6%	2.5%
	Food	29	10	11	8
		16.2%	19.9%	18.8%	11.2%
	Books	4	1	2	1
		2.2%	1.7%	3.8%	1.2%
	Other	5	1	2	2
		2.9%	1.6%	3.1%	3.6%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
25. What did you or a member of your household contribute?	Clothes or household items	.[a]		
	Money			
	Time: General volunteer			
	Time: Specific expertise			
	Purchased product or raffle ticket			
	Purchased ticket to event			
	Food			
	Books			
	Other			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Length of Residence			
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
25. What did you or a member of your household contribute?	Total	210	27	44	30	109
	Clothes or household items	124 59.3%	15 53.3%	27 62.0%	18 58.9%	65 59.8%
	Money	81 38.4%	10 36.3%	16 37.5%	12 40.6%	42 38.6%
	Time: General volunteer	24 11.3%	5 17.3%	6 13.9%	4 13.1%	9 8.2%
	Time: Specific expertise	8 3.6%	0 .0%	2 3.6%	0 .0%	6 5.5%
	Purchased product or raffle ticket	11 5.2%	0 .0%	4 9.7%	0 .8%	6 5.9%
	Purchased ticket to event	5 2.4%	2 6.0%	3 7.6%	0 .0%	0 .0%
	Food	33 15.6%	5 19.2%	5 11.0%	5 17.0%	18 16.2%
	Books	4 1.9%	2 6.2%	0 .0%	1 2.6%	2 1.4%
	Other	6 2.8%	0 .0%	1 2.1%	1 2.6%	4 3.9%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
25. What did you or a member of your household contribute?	Clothes or household items				
	Money				
	Time: General volunteer				
	Time: Specific expertise	.[a]		.[a]	
	Purchased product or raffle ticket	.[a]			
	Purchased ticket to event			.[a]	.[a]
	Food				
	Books		.[a]		
	Other	.[a]			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
25. What did you or a member of your household contribute?	Total	210	61	91	71
	Clothes or household items	124	34	64	35
		59.4%	56.3%	69.9%	49.5%
	Money	80	24	30	34
		38.3%	40.0%	32.6%	47.0%
	Time: General volunteer	23	4	12	9
		11.2%	6.0%	12.8%	12.5%
	Time: Specific expertise	8	3	3	2
		3.6%	4.2%	3.6%	2.3%
	Purchased product or raffle ticket	11	2	6	3
		5.2%	2.8%	6.6%	4.4%
	Purchased ticket to event	5	0	5	0
		2.4%	.0%	5.4%	.0%
	Food	33	10	12	10
		15.6%	16.9%	13.2%	14.7%
	Books	4	2	1	2
		1.9%	2.7%	.9%	2.1%
	Other	6	1	3	2
		2.9%	1.6%	2.8%	3.5%

Comparisons of Column Proportions[b,c]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
25. What did you or a member of your household contribute?	Clothes or household items		C	
	Money			
	Time: General volunteer			
	Time: Specific expertise			
	Purchased product or raffle ticket			
	Purchased ticket to event	.[a]		.[a]
	Food			
	Books			
	Other			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
25. What did you or a member of your household contribute?	Total	89	32	53	29
	Clothes or household items	61 69.1%	23 70.2%	31 59.3%	24 81.8%
	Money	27 30.8%	8 24.3%	15 28.5%	9 31.4%
	Time: General volunteer	12 13.2%	5 15.6%	6 10.9%	5 16.9%
	Time: Specific expertise	3 3.7%	0 .0%	0 .0%	3 11.3%
	Purchased product or raffle ticket	6 6.8%	1 3.6%	3 5.6%	3 10.7%
	Purchased ticket to event	5 5.6%	0 .0%	3 6.4%	2 5.4%
	Food	12 13.6%	5 15.1%	10 18.3%	2 5.6%
	Books	1 .9%	1 2.6%	1 1.6%	0 .0%
	Other	3 2.9%	1 2.5%	2 3.3%	1 2.7%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
25. What did you or a member of your household contribute?	Clothes or household items			
	Money			
	Time: General volunteer			
	Time: Specific expertise	.[a]	.[a]	
	Purchased product or raffle ticket			
	Purchased ticket to event	.[a]		
	Food			
	Books			.[a]
	Other			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
25. What did you or a member of your household contribute?	Total	210	41	13	44	67	44
	Clothes or household items	124 59.3%	21 51.5%	7 53.7%	26 58.4%	40 59.4%	30 68.8%
	Money	81 38.4%	15 36.8%	7 51.8%	20 44.6%	23 34.2%	16 35.8%
	Time: General volunteer	24 11.3%	7 16.6%	2 12.3%	9 19.4%	4 6.2%	3 5.8%
	Time: Specific expertise	8 3.6%	2 6.1%	0 .0%	2 3.4%	3 5.2%	0 .0%
	Purchased product or raffle ticket	11 5.2%	4 10.6%	2 11.6%	0 .0%	2 2.6%	3 7.5%
	Purchased ticket to event	5 2.4%	3 7.9%	0 .0%	0 .0%	2 2.6%	0 .0%
	Food	33 15.6%	6 15.0%	2 17.6%	5 11.8%	12 18.4%	7 15.3%
	Books	4 1.9%	2 4.1%	0 .0%	1 1.6%	2 2.4%	0 .0%
	Other	6 2.8%	1 2.1%	0 .0%	1 1.8%	4 6.4%	0 .0%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
25. What did you or a member of your household contribute?	Clothes or household items					
	Money					
	Time: General volunteer					
	Time: Specific expertise		.[a]			.[a]
	Purchased product or raffle ticket			.[a]		
	Purchased ticket to event		.[a]	.[a]		.[a]
	Food					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
25. What did you or a member of your household contribute?	Books		.[a]			.[a]
	Other		.[a]			.[a]

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
25. What did you or a member of your household contribute?	Total	209	163	38	9
	Clothes or household items	124 59.5%	99 61.2%	19 50.5%	6 68.6%
	Money	80 38.1%	69 42.7%	10 25.2%	1 9.3%
	Time: General volunteer	24 11.3%	18 11.0%	6 15.3%	0 .0%
	Time: Specific expertise	8 3.6%	7 4.1%	1 2.4%	0 .0%
	Purchased product or raffle ticket	11 5.2%	9 5.5%	2 5.3%	0 .0%
	Purchased ticket to event	5 2.4%	5 3.0%	0 .0%	0 .0%
	Food	33 15.7%	21 13.1%	8 21.0%	3 40.6%
	Books	4 1.9%	3 2.0%	1 2.1%	0 .0%
	Other	6 2.9%	3 2.0%	2 4.7%	1 11.3%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
25. What did you or a member of your household contribute?	Clothes or household items			
	Money			
	Time: General volunteer			.[a]
	Time: Specific expertise			.[a]
	Purchased product or raffle ticket			.[a]
	Purchased ticket to event		.[a]	.[a]
	Food			
	Books			.[a]
	Other			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
25. What did you or a member of your household contribute?	Total	206	130	70	6
	Clothes or household items	123 59.5%	75 57.6%	44 62.3%	4 69.0%
	Money	79 38.5%	51 39.1%	29 40.8%	0 .0%
	Time: General volunteer	23 10.9%	10 7.3%	13 18.6%	0 .0%
	Time: Specific expertise	8 3.6%	6 4.6%	2 2.2%	0 .0%
	Purchased product or raffle ticket	11 5.2%	8 6.2%	3 3.8%	0 .0%
	Purchased ticket to event	5 2.4%	5 3.8%	0 .0%	0 .0%
	Food	33 15.9%	17 12.7%	14 20.5%	2 31.0%
	Books	4 1.9%	2 1.3%	2 3.4%	0 .0%
	Other	6 2.9%	4 3.1%	0 .0%	2 31.1%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
25. What did you or a member of your household contribute?	Clothes or household items			
	Money			.[a]
	Time: General volunteer		A	.[a]
	Time: Specific expertise			.[a]
	Purchased product or raffle ticket			.[a]
	Purchased ticket to event		.[a]	.[a]
	Food			
	Books			.[a]
	Other		.[a]	A

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
25. What did you or a member of your household contribute?	Total	210	144	66
	Clothes or household items	124 59.3%	90 62.4%	35 52.5%
	Money	81 38.4%	52 36.3%	28 42.8%
	Time: General volunteer	24 11.3%	18 12.4%	6 9.0%
	Time: Specific expertise	8 3.6%	6 4.0%	2 2.6%
	Purchased product or raffle ticket	11 5.2%	6 4.3%	5 7.3%
	Purchased ticket to event	5 2.4%	5 3.4%	0 .0%
	Food	33 15.6%	23 16.0%	10 14.8%
	Books	4 1.9%	3 2.2%	1 1.2%
	Other	6 2.8%	4 3.0%	2 2.4%

Comparisons of Column Proportions[b,c]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
25. What did you or a member of your household contribute?	Clothes or household items		
	Money		
	Time: General volunteer		
	Time: Specific expertise		
	Purchased product or raffle ticket		
	Purchased ticket to event		.[a]
	Food		
	Books		
	Other		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
25. What did you or a member of your household contribute?	Total	210	170	40
	Clothes or household items	124 59.3%	104 61.2%	20 51.0%
	Money	81 38.4%	60 35.2%	21 52.0%
	Time: General volunteer	24 11.3%	20 12.0%	3 8.2%
	Time: Specific expertise	8 3.6%	8 4.4%	0 .0%
	Purchased product or raffle ticket	11 5.2%	8 5.0%	2 6.1%
	Purchased ticket to event	5 2.4%	5 2.9%	0 .0%
	Food	33 15.6%	29 17.0%	4 9.8%
	Books	4 1.9%	4 2.4%	0 .0%
	Other	6 2.8%	4 2.5%	2 4.1%

Comparisons of Column Proportions[b,c]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
25. What did you or a member of your household contribute?	Clothes or household items		
	Money		A
	Time: General volunteer		
	Time: Specific expertise		.[a]
	Purchased product or raffle ticket		
	Purchased ticket to event		.[a]
	Food		
	Books		.[a]
	Other		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
26. What type of non-profit organization did you or a member of your household contribute to?	Total	210	85	125
	Animal shelter	9 4.4%	1 1.1%	8 6.7%
	Arts organization	6 2.9%	3 3.3%	3 2.6%
	Children, youth, or teen services	27 12.7%	7 8.2%	20 15.8%
	Environmental organization	2 .9%	0 .0%	2 1.5%
	Homeless services/Food bank	92 43.9%	30 34.9%	62 50.0%
	Senior or disabled organization	21 10.1%	10 11.6%	11 9.1%
	Services for families	38 18.3%	14 16.5%	24 19.5%
	Services for low-income residents of all ages	19 9.1%	12 13.7%	8 6.0%
	Other	23 11.2%	9 10.1%	15 11.9%
	DK/NA	20 9.4%	12 13.6%	8 6.6%

Comparisons of Column Proportions[b,c]

		Gender	
		Male	Female
		(A)	(B)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter	.[a]	A
	Arts organization		
	Children, youth, or teen services		
	Environmental organization		
	Homeless services/Food bank		
	Senior or disabled organization		
	Services for families		
	Services for low-income residents of all ages		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
26. What type of non-profit organization did you or a member of your household contribute to?	Total	205	21	21	53	45	27	37
	Animal shelter	9	0	2	2	2	1	2
		4.6%	.0%	8.6%	3.1%	5.4%	3.9%	6.5%
	Arts organization	6	0	1	3	1	1	1
		3.0%	.0%	4.6%	4.9%	2.0%	3.1%	2.2%
	Children, youth, or teen services	25	2	2	5	6	5	5
		12.0%	11.0%	9.1%	8.6%	13.0%	18.6%	13.0%
	Environmental organization	2	0	0	1	1	0	0
		.9%	.0%	1.2%	1.6%	1.8%	.0%	.0%
	Homeless services/Food bank	90	10	7	26	14	16	17
		43.9%	46.2%	35.0%	48.1%	31.2%	58.9%	45.9%
	Senior or disabled organization	20	0	0	9	3	3	4
		9.6%	.0%	.0%	17.3%	7.5%	9.8%	12.1%
	Services for families	37	2	4	9	10	5	7
		18.0%	9.9%	17.5%	16.8%	21.5%	18.2%	20.3%
	Services for low-income residents of all ages	16	2	1	7	5	0	1
		7.8%	8.6%	4.1%	13.3%	11.5%	.9%	2.2%
	Other	23	3	4	5	7	3	1
		11.4%	16.2%	20.4%	9.0%	14.9%	12.0%	2.5%
	DK/NA	20	3	3	6	3	1	4
		9.7%	15.4%	12.8%	11.3%	5.7%	3.3%	11.8%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter	.[a]					
	Arts organization	.[a]					
	Children, youth, or teen services						
	Environmental organization	.[a]				.[a]	.[a]
	Homeless services/Food bank						
	Senior or disabled organization	.[a]	.[a]				
	Services for families						
	Services for low-income residents of all ages						
	Other						
	DK/NA						

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
26. What type of non-profit organization did you or a member of your household contribute to?	Total	210	132	78
	Animal shelter	9 4.4%	4 3.2%	5 6.6%
	Arts organization	6 2.9%	3 2.0%	4 4.5%
	Children, youth, or teen services	27 12.7%	13 9.6%	14 18.1%
	Environmental organization	2 .9%	1 .6%	1 1.4%
	Homeless services/Food bank	92 43.9%	61 46.0%	31 40.3%
	Senior or disabled organization	21 10.1%	15 11.6%	6 7.5%
	Services for families	38 18.3%	29 22.2%	9 11.5%
	Services for low-income residents of all ages	19 9.1%	10 7.8%	9 11.3%
	Other	23 11.2%	15 11.7%	8 10.2%
	DK/NA	20 9.4%	15 11.2%	5 6.4%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter		
	Arts organization		
	Children, youth, or teen services		
	Environmental organization		
	Homeless services/Food bank		
	Senior or disabled organization		
	Services for families		
	Services for low-income residents of all ages		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
26. What type of non-profit organization did you or a member of your household contribute to?	Total	207	137	38	23	9
	Animal shelter	9	9	0	0	0
		4.5%	6.7%	.0%	.0%	2.7%
	Arts organization	6	6	0	0	0
		3.0%	4.5%	.0%	.0%	.0%
	Children, youth, or teen services	27	17	6	0	3
		12.9%	12.7%	17.0%	.0%	31.6%
	Environmental organization	2	2	0	0	0
		.9%	1.2%	.0%	.0%	2.8%
	Homeless services/Food bank	90	58	16	11	4
		43.4%	42.3%	42.3%	49.3%	48.2%
	Senior or disabled organization	21	11	7	3	0
		10.3%	8.0%	18.0%	13.9%	2.6%
	Services for families	38	24	8	5	1
		18.2%	17.2%	21.7%	21.7%	8.4%
	Services for low-income residents of all ages	19	17	2	0	0
		9.3%	12.5%	4.7%	.0%	2.7%
	Other	23	17	5	2	1
		11.3%	12.1%	12.7%	6.9%	5.7%
	DK/NA	20	7	5	7	1
		9.6%	5.1%	13.5%	29.0%	11.7%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter		.[a]	.[a]	
	Arts organization		.[a]	.[a]	.[a]
	Children, youth, or teen services			.[a]	
	Environmental organization		.[a]	.[a]	
	Homeless services/Food bank				
	Senior or disabled organization				
	Services for families				
	Services for low-income residents of all ages			.[a]	
	Other				
	DK/NA			A	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Annual Household Income			
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
26. What type of non-profit organization did you or a member of your household contribute to?	Total	180	50	61	69
	Animal shelter	9 4.7%	2 4.9%	3 5.7%	3 3.7%
	Arts organization	5 2.9%	0 .0%	4 7.0%	1 1.4%
	Children, youth, or teen services	19 10.7%	8 15.6%	5 8.1%	7 9.5%
	Environmental organization	2 1.0%	0 .0%	1 1.7%	1 1.2%
	Homeless services/Food bank	79 43.9%	23 45.7%	28 46.5%	28 40.3%
	Senior or disabled organization	20 10.9%	4 8.6%	3 5.4%	12 17.3%
	Services for families	33 18.5%	9 17.5%	8 13.5%	16 23.6%
	Services for low-income residents of all ages	16 8.9%	6 12.0%	3 4.6%	7 10.3%
	Other	22 12.1%	3 5.6%	11 18.2%	8 11.5%
	DK/NA	17 9.5%	4 7.7%	7 11.3%	6 9.3%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter			
	Arts organization	.[a]		
	Children, youth, or teen services			
	Environmental organization	.[a]		
	Homeless services/Food bank			
	Senior or disabled organization			
	Services for families			
	Services for low-income residents of all ages			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Length of Residence			
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
26. What type of non-profit organization did you or a member of your household contribute to?	Total	210	27	44	30	109
	Animal shelter	9 4.4%	1 3.0%	2 4.0%	1 2.6%	6 5.5%
	Arts organization	6 2.9%	1 3.5%	2 4.2%	0 .0%	3 3.0%
	Children, youth, or teen services	27 12.7%	4 15.3%	3 6.8%	6 18.9%	14 12.7%
	Environmental organization	2 .9%	0 .9%	1 1.9%	0 .0%	1 .7%
	Homeless services/Food bank	92 43.9%	12 45.2%	16 35.9%	9 28.4%	55 51.1%
	Senior or disabled organization	21 10.1%	2 6.8%	4 9.7%	4 13.2%	11 10.2%
	Services for families	38 18.3%	6 22.1%	10 23.4%	3 11.0%	19 17.3%
	Services for low-income residents of all ages	19 9.1%	3 9.5%	4 8.2%	1 2.7%	12 11.2%
	Other	23 11.2%	5 18.7%	3 7.8%	5 17.6%	10 8.8%
	DK/NA	20 9.4%	0 .0%	6 13.3%	8 27.9%	6 5.1%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter				
	Arts organization			.[a]	
	Children, youth, or teen services				
	Environmental organization			.[a]	
	Homeless services/Food bank				
	Senior or disabled organization				
	Services for families				
	Services for low-income residents of all ages				
	Other				
	DK/NA	.[a]		D	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Children or Seniors in Household		
		Total	Neither children nor seniors in household	Children in household	Seniors in household
26. What type of non-profit organization did you or a member of your household contribute to?	Total	210	61	91	71
	Animal shelter	9 4.5%	3 5.5%	3 3.0%	3 4.6%
	Arts organization	6 2.9%	2 2.9%	4 3.9%	1 1.1%
	Children, youth, or teen services	27 12.7%	6 9.6%	12 12.7%	10 14.3%
	Environmental organization	2 .9%	0 .0%	2 2.1%	0 .0%
	Homeless services/Food bank	92 43.9%	26 43.0%	40 43.5%	31 43.4%
	Senior or disabled organization	21 10.1%	3 5.6%	11 12.1%	10 13.9%
	Services for families	38 18.3%	9 14.7%	16 17.3%	16 22.4%
	Services for low-income residents of all ages	19 9.1%	6 10.0%	8 8.9%	6 8.2%
	Other	23 11.2%	10 16.2%	9 10.0%	6 8.4%
	DK/NA	20 9.3%	6 9.8%	10 11.0%	6 8.5%

Comparisons of Column Proportions[b,c]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter			
	Arts organization			
	Children, youth, or teen services			
	Environmental organization	.[a]		.[a]
	Homeless services/Food bank			
	Senior or disabled organization			
	Services for families			
	Services for low-income residents of all ages			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Ages of children in household		
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
26. What type of non-profit organization did you or a member of your household contribute to?	Total	89	32	53	29
	Animal shelter	3 3.1%	1 2.5%	1 2.1%	2 5.7%
	Arts organization	4 4.0%	1 3.0%	3 4.9%	0 .0%
	Children, youth, or teen services	12 13.0%	5 16.4%	9 17.9%	1 4.0%
	Environmental organization	2 2.1%	1 3.3%	2 3.1%	1 2.7%
	Homeless services/Food bank	37 42.0%	15 46.1%	15 28.7%	18 61.8%
	Senior or disabled organization	11 12.4%	3 8.3%	9 17.9%	3 11.7%
	Services for families	16 17.7%	7 20.2%	7 13.0%	8 25.6%
	Services for low-income residents of all ages	8 9.1%	4 11.0%	5 10.4%	3 11.8%
	Other	9 10.3%	2 5.9%	7 14.0%	2 5.9%
	DK/NA	10 11.3%	3 10.7%	7 13.1%	2 5.8%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter			
	Arts organization			.[a]
	Children, youth, or teen services			
	Environmental organization			
	Homeless services/Food bank			B
	Senior or disabled organization			
	Services for families			
	Services for low-income residents of all ages			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
26. What type of non-profit organization did you or a member of your household contribute to?	Total	210	41	13	44	67	44
	Animal shelter	9	2	0	2	3	2
		4.4%	4.1%	.0%	4.0%	5.2%	5.4%
	Arts organization	6	1	0	0	4	2
		2.9%	2.4%	.0%	.0%	5.2%	3.7%
	Children, youth, or teen services	27	4	2	7	11	2
		12.7%	10.7%	11.6%	16.5%	16.4%	5.5%
	Environmental organization	2	0	0	0	1	1
		.9%	.0%	.0%	.0%	1.6%	1.8%
	Homeless services/Food bank	92	19	5	16	32	21
		43.9%	45.7%	36.7%	35.3%	47.2%	48.0%
	Senior or disabled organization	21	3	2	7	8	3
		10.1%	6.4%	12.0%	15.1%	11.4%	5.8%
	Services for families	38	8	2	9	10	9
		18.3%	20.5%	13.6%	19.4%	15.1%	21.3%
	Services for low-income residents of all ages	19	4	0	3	6	5
		9.1%	10.6%	.0%	7.3%	9.3%	12.0%
	Other	23	5	2	5	3	8
		11.2%	13.3%	12.3%	11.2%	5.1%	17.9%
	DK/NA	20	4	3	5	4	3
		9.4%	9.8%	25.4%	11.4%	6.3%	7.2%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter		a.			
	Arts organization		a.	a.		
	Children, youth, or teen services					
	Environmental organization	a.	a.	a.		
	Homeless services/Food bank					
	Senior or disabled organization					
	Services for families					
	Services for low-income residents of all ages		a.			
	Other					
	DK/NA					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
26. What type of non-profit organization did you or a member of your household contribute to?	Total	209	163	38	9
	Animal shelter	9 4.1%	6 4.0%	2 5.4%	0 .0%
	Arts organization	6 2.9%	6 3.8%	0 .0%	0 .0%
	Children, youth, or teen services	27 12.8%	22 13.3%	4 10.7%	1 11.3%
	Environmental organization	2 .9%	2 1.2%	0 .0%	0 .0%
	Homeless services/Food bank	92 44.1%	73 45.0%	13 34.0%	6 70.7%
	Senior or disabled organization	21 10.1%	12 7.6%	5 14.3%	3 39.6%
	Services for families	38 18.3%	33 20.4%	5 13.7%	0 .0%
	Services for low-income residents of all ages	19 9.1%	15 9.0%	5 11.9%	0 .0%
	Other	23 11.2%	18 11.1%	5 14.1%	0 .0%
	DK/NA	20 9.5%	15 9.1%	4 10.7%	1 10.5%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter			.a
	Arts organization		.a	.a
	Children, youth, or teen services			
	Environmental organization		.a	.a
	Homeless services/Food bank			
	Senior or disabled organization			A
	Services for families			.a
	Services for low-income residents of all ages			.a
	Other			.a
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
26. What type of non-profit organization did you or a member of your household contribute to?	Total	206	130	70	6
	Animal shelter	9 4.5%	8 5.9%	2 2.3%	0 .0%
	Arts organization	6 3.0%	5 4.0%	1 1.3%	0 .0%
	Children, youth, or teen services	26 12.4%	17 12.8%	8 11.3%	1 15.8%
	Environmental organization	2 .9%	1 .6%	1 1.5%	0 .0%
	Homeless services/Food bank	90 43.8%	54 41.3%	35 49.6%	2 31.0%
	Senior or disabled organization	20 9.9%	12 9.2%	6 8.5%	2 39.0%
	Services for families	38 18.6%	23 17.9%	15 21.4%	0 .0%
	Services for low-income residents of all ages	19 9.3%	11 8.2%	8 12.0%	0 .0%
	Other	23 11.2%	15 11.4%	7 10.6%	1 15.3%
	DK/NA	20 9.5%	16 12.2%	3 4.0%	1 14.7%

Comparisons of Column Proportions [b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter			a.
	Arts organization			a.
	Children, youth, or teen services			
	Environmental organization			a.
	Homeless services/Food bank			
	Senior or disabled organization			
	Services for families			a.
	Services for low-income residents of all ages			a.
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
26. What type of non-profit organization did you or a member of your household contribute to?	Total	210	144	66
	Animal shelter	9 4.4%	5 3.7%	4 6.1%
	Arts organization	6 2.9%	4 3.1%	2 2.6%
	Children, youth, or teen services	27 12.7%	21 14.6%	6 8.6%
	Environmental organization	2 .9%	2 1.1%	0 .4%
	Homeless services/Food bank	92 43.9%	63 43.6%	29 44.4%
	Senior or disabled organization	21 10.1%	14 10.0%	7 10.2%
	Services for families	38 18.3%	27 18.7%	12 17.4%
	Services for low-income residents of all ages	19 9.1%	14 9.7%	5 7.7%
	Other	23 11.2%	18 12.7%	5 7.7%
	DK/NA	20 9.4%	11 7.9%	8 12.8%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter		
	Arts organization		
	Children, youth, or teen services		
	Environmental organization		
	Homeless services/Food bank		
	Senior or disabled organization		
	Services for families		
	Services for low-income residents of all ages		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
26. What type of non-profit organization did you or a member of your household contribute to?	Total	210	170	40
	Animal shelter	9 4.4%	7 4.0%	3 6.4%
	Arts organization	6 2.9%	6 3.6%	0 .0%
	Children, youth, or teen services	27 12.7%	26 15.2%	1 2.0%
	Environmental organization	2 .9%	2 1.1%	0 .0%
	Homeless services/Food bank	92 43.9%	76 44.4%	17 41.6%
	Senior or disabled organization	21 10.1%	17 9.9%	4 11.0%
	Services for families	38 18.3%	26 15.1%	13 31.7%
	Services for low-income residents of all ages	19 9.1%	17 10.2%	2 4.6%
	Other	23 11.2%	17 10.2%	6 15.1%
	DK/NA	20 9.4%	15 8.6%	5 13.0%

Comparisons of Column Proportions[b,c]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
26. What type of non-profit organization did you or a member of your household contribute to?	Animal shelter		
	Arts organization		.[a]
	Children, youth, or teen services	B	
	Environmental organization		.[a]
	Homeless services/Food bank		
	Senior or disabled organization		
	Services for families		A
	Services for low-income residents of all ages		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Gender		
		Total	Male	Female
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	157	87	70
	Cannot afford to give money or items	29 18.2%	17 19.2%	12 16.9%
	Contribute to church or other charity	15 9.4%	6 6.5%	9 13.1%
	Contribute to non-profits outside of Burbank	30 18.8%	19 22.2%	10 14.6%
	Don't know any local non-profits	37 23.5%	21 23.6%	16 23.3%
	Need more information on how to contribute	14 8.6%	7 8.2%	6 9.2%
	No local non-profits interest me	9 5.7%	5 5.3%	4 6.1%
	Too busy, don’t have time	16 10.0%	6 7.4%	9 13.2%
	Other	5 3.2%	2 2.1%	3 4.5%
	DK/NA	18 11.6%	14 16.0%	4 6.2%

Comparisons of Column Proportions[a,b]

		Gender	
		Male	Female
		(A)	(B)
27. What is the main reason your household has not contributed to a local non-profit organization?	**Cannot afford to give money or items**		
	Contribute to church or other charity		
	Contribute to non-profits outside of Burbank		
	Don't know any local non-profits		
	Need more information on how to contribute		
	No local non-profits interest me		
	Too busy, don't have time		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Age						
		Total	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
27. What is the main reason your household has not contributed to a local non-profit organization?	**Total**	151	17	34	40	24	22	14
	Cannot afford to give money or items	29 18.9%	3 15.9%	5 14.0%	10 25.4%	6 24.7%	3 14.9%	2 12.4%
	Contribute to church or other charity	15 9.8%	0 .0%	3 8.0%	6 14.7%	3 11.8%	3 11.6%	1 5.7%
	Contribute to non-profits outside of Burbank	28 18.5%	1 6.2%	7 21.6%	10 24.3%	3 14.0%	5 21.4%	2 12.3%
	Don't know any local non-profits	34 22.4%	6 33.4%	7 21.5%	9 21.3%	5 18.5%	6 27.9%	2 12.1%
	Need more information on how to contribute	14 9.0%	3 15.0%	3 9.7%	3 6.3%	2 7.1%	3 12.4%	1 5.7%
	No local non-profits interest me	9 5.9%	1 6.2%	1 2.9%	3 6.7%	3 13.6%	0 .0%	1 6.4%
	Too busy, don't have time	15 9.9%	3 19.4%	4 12.4%	7 16.9%	1 3.3%	0 .0%	0 .0%
	Other	5 3.3%	0 .0%	0 .0%	2 3.9%	1 3.7%	0 .0%	2 17.8%
	DK/NA	18 11.6%	1 5.4%	4 12.8%	0 .0%	3 13.4%	4 20.1%	5 33.3%

Comparisons of Column Proportions[b,c]

		Age					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 and older
		(A)	(B)	(C)	(D)	(E)	(F)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items						
	Contribute to church or other charity	.[a]					
	Contribute to non-profits outside of Burbank						
	Don't know any local non-profits						
	Need more information on how to contribute						
	No local non-profits interest me					.[a]	
	Too busy, don’t have time					.[a]	.[a]
	Other	.[a]	.[a]			.[a]	
	DK/NA			.[a]			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Homeownership		
		Total	Own	Rent
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	157	81	76
	Cannot afford to give money or items	29 18.2%	9 11.0%	20 25.9%
	Contribute to church or other charity	15 9.4%	10 11.9%	5 6.8%
	Contribute to non-profits outside of Burbank	30 18.8%	21 25.9%	9 11.2%
	Don't know any local non-profits	37 23.5%	19 23.3%	18 23.7%
	Need more information on how to contribute	14 8.6%	8 9.7%	6 7.5%
	No local non-profits interest me	9 5.7%	3 3.3%	6 8.2%
	Too busy, don’t have time	16 10.0%	6 7.5%	10 12.7%
	Other	5 3.2%	3 3.2%	2 3.1%
	DK/NA	18 11.6%	12 15.0%	6 8.0%

Comparisons of Column Proportions[a,b]

		Homeownership	
		Own	Rent
		(A)	(B)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items		A
	Contribute to church or other charity		
	Contribute to non-profits outside of Burbank	B	
	Don't know any local non-profits		
	Need more information on how to contribute		
	No local non-profits interest me		
	Too busy, don’t have time		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ethnicity				
		Total	Caucasian	Hispanic	Asian	Other
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	148	83	48	10	8
	Cannot afford to give money or items	27 18.1%	13 15.1%	12 24.5%	2 17.2%	1 13.2%
	Contribute to church or other charity	12 8.1%	9 10.5%	2 3.3%	2 15.7%	0 3.1%
	Contribute to non-profits outside of Burbank	29 19.3%	18 21.6%	7 14.2%	3 33.3%	0 6.5%
	Don't know any local non-profits	36 24.3%	20 24.6%	11 23.2%	2 16.1%	3 37.6%
	Need more information on how to contribute	14 9.2%	5 6.4%	8 17.5%	0 .0%	0 .0%
	No local non-profits interest me	9 6.0%	9 10.5%	0 .0%	0 .0%	0 3.1%
	Too busy, don’t have time	15 10.1%	4 5.3%	5 9.9%	4 35.4%	2 29.4%
	Other	5 3.4%	3 4.1%	2 3.3%	0 .0%	0 .0%
	DK/NA	16 11.1%	9 10.7%	7 14.4%	0 .0%	1 10.2%

Comparisons of Column Proportions[b,c]

		Ethnicity			
		Caucasian	Hispanic	Asian	Other
		(A)	(B)	(C)	(D)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items				
	Contribute to church or other charity				
	Contribute to non-profits outside of Burbank				
	Don't know any local non-profits				
	Need more information on how to contribute		A	a.	a.
	No local non-profits interest me		a.	a.	
	Too busy, don't have time			A	
	Other			a.	a.
	DK/NA			a.	

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Annual Household Income		
		Total	Less than $50,000	$50,000 to less than $100,000	$100,000 or more
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	131	42	50	39
	Cannot afford to give money or items	26	13	8	5
		19.8%	31.7%	15.7%	11.9%
	Contribute to church or other charity	12	3	5	4
		9.1%	7.9%	9.9%	9.4%
	Contribute to non-profits outside of Burbank	24	4	14	6
		18.6%	8.6%	28.5%	16.8%
	Don't know any local non-profits	31	10	12	9
		23.8%	23.8%	23.6%	23.9%
	Need more information on how to contribute	11	3	2	6
		8.5%	7.6%	3.5%	15.9%
	No local non-profits interest me	8	1	4	4
		6.2%	2.2%	7.3%	9.3%
	Too busy, don't have time	15	3	7	5
		11.3%	6.0%	14.5%	13.0%
	Other	4	0	1	3
		3.2%	.0%	1.8%	8.5%
	DK/NA	12	5	4	3
		9.1%	12.3%	8.1%	7.0%

Comparisons of Column Proportions[b,c]

		Annual Household Income		
		Less than $50,000	$50,000 to less than $100,000	$100,000 or more
		(A)	(B)	(C)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items			
	Contribute to church or other charity			
	Contribute to non-profits outside of Burbank		A	
	Don't know any local non-profits			
	Need more information on how to contribute			
	No local non-profits interest me			
	Too busy, don't have time			
	Other	.[a]		
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

			Length of Residence			
		Total	Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	157	32	27	20	78
	Cannot afford to give money or items	29 18.2%	5 15.2%	6 23.5%	2 9.5%	16 19.8%
	Contribute to church or other charity	15 9.4%	2 5.2%	3 12.7%	2 9.6%	8 10.0%
	Contribute to non-profits outside of Burbank	30 18.8%	10 31.1%	6 22.4%	3 17.5%	10 12.8%
	Don't know any local non-profits	37 23.5%	9 26.3%	5 20.2%	4 18.1%	19 24.7%
	Need more information on how to contribute	14 8.6%	2 5.3%	4 15.9%	2 12.0%	5 6.6%
	No local non-profits interest me	9 5.7%	3 7.9%	1 3.5%	1 4.6%	5 5.8%
	Too busy, don't have time	16 10.0%	2 5.5%	3 12.5%	4 19.2%	7 8.7%
	Other	5 3.2%	1 2.5%	0 .0%	2 12.6%	2 2.2%
	DK/NA	18 11.6%	2 6.5%	1 3.0%	1 4.9%	14 18.5%

Comparisons of Column Proportions[b,c]

		Length of Residence			
		Less than 5 years	5 to 9 years	10 to 14 years	More than 14 years
		(A)	(B)	(C)	(D)
27. What is the main reason your household has not contributed to a local non-profit organization?	**Cannot afford to give money or items**				
	Contribute to church or other charity				
	Contribute to non-profits outside of Burbank				
	Don't know any local non-profits				
	Need more information on how to contribute				
	No local non-profits interest me				
	Too busy, don't have time				
	Other		.[a]		
	DK/NA				

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Children or Seniors in Household			
		Total	Neither children nor seniors in household	Children in household	Seniors in household
27. What is the main reason your household has not contributed to a local non-profit organization?	**Total**	157	70	54	42
	Cannot afford to give money or items	29 18.2%	12 17.6%	11 21.1%	6 15.3%
	Contribute to church or other charity	15 9.4%	6 9.3%	7 12.5%	2 3.8%
	Contribute to non-profits outside of Burbank	30 18.8%	12 17.2%	13 24.8%	7 17.0%
	Don't know any local non-profits	37 23.5%	23 32.5%	6 11.1%	9 21.5%
	Need more information on how to contribute	14 8.6%	4 6.3%	7 12.5%	4 9.6%
	No local non-profits interest me	9 5.7%	4 5.3%	4 8.2%	1 1.9%
	Too busy, don't have time	16 10.0%	3 3.7%	8 14.9%	5 12.0%
	Other	5 3.2%	1 1.3%	2 2.9%	2 5.9%
	DK/NA	18 11.6%	9 12.5%	5 9.3%	6 15.0%

Comparisons of Column Proportions[a,b]

		Children or Seniors in Household		
		Neither children nor seniors in household	Children in household	Seniors in household
		(A)	(B)	(C)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items			
	Contribute to church or other charity			
	Contribute to non-profits outside of Burbank			
	Don't know any local non-profits	B		
	Need more information on how to contribute			
	No local non-profits interest me			
	Too busy, don't have time			
	Other			
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Ages of children in household			
		Total	0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	54	20	21	20
	Cannot afford to give money or items	11 21.1%	3 13.2%	5 23.2%	4 19.8%
	Contribute to church or other charity	7 12.5%	1 4.9%	3 16.1%	2 12.2%
	Contribute to non-profits outside of Burbank	13 24.8%	6 28.1%	5 25.5%	4 21.9%
	Don't know any local non-profits	6 11.1%	3 13.2%	2 8.3%	2 8.2%
	Need more information on how to contribute	7 12.5%	4 20.9%	2 7.4%	3 13.5%
	No local non-profits interest me	4 8.2%	2 8.9%	2 8.6%	1 4.1%
	Too busy, don't have time	8 14.9%	2 11.2%	6 26.3%	2 12.5%
	Other	2 2.9%	0 .0%	2 7.4%	0 .0%
	DK/NA	5 9.3%	3 17.6%	1 4.5%	2 7.8%

Comparisons of Column Proportions[b,c]

		Ages of children in household		
		0 to 5 years (pre-school)	6 to 13 years (grade-school or middle-school)	14 to 18 years (high-school)
		(A)	(B)	(C)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items			
	Contribute to church or other charity			
	Contribute to non-profits outside of Burbank			
	Don't know any local non-profits			
	Need more information on how to contribute			
	No local non-profits interest me			
	Too busy, don't have time			
	Other	.[a]		.[a]
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Residence Zip Code					
		Total	91501	91502	91504	91505	91506
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	157	28	15	28	55	32
	Cannot afford to give money or items	29 18.2%	5 16.9%	2 11.9%	5 17.0%	9 16.2%	9 26.9%
	Contribute to church or other charity	15 9.4%	2 5.8%	1 5.7%	2 7.6%	10 18.6%	0 .0%
	Contribute to non-profits outside of Burbank	30 18.8%	6 22.3%	1 9.1%	4 13.3%	13 23.4%	5 17.1%
	Don't know any local non-profits	37 23.5%	3 10.6%	3 22.8%	8 28.6%	13 23.1%	10 31.1%
	Need more information on how to contribute	14 8.6%	4 15.8%	2 10.6%	2 6.2%	3 4.6%	3 10.5%
	No local non-profits interest me	9 5.7%	2 6.9%	0 1.6%	3 9.1%	3 4.6%	2 5.6%
	Too busy, don't have time	16 10.0%	3 11.6%	4 24.9%	3 11.7%	3 4.9%	3 8.8%
	Other	5 3.2%	2 5.7%	1 5.2%	2 6.2%	1 1.6%	0 .0%
	DK/NA	18 11.6%	3 10.1%	1 9.7%	3 10.2%	5 9.6%	6 18.7%

Comparisons of Column Proportions[b,c]

		Residence Zip Code				
		91501	91502	91504	91505	91506
		(A)	(B)	(C)	(D)	(E)
27. What is the main reason your household has not contributed to a local non-profit organization?	**Cannot afford to give money or items**					
	Contribute to church or other charity					.[a]
	Contribute to non-profits outside of Burbank					
	Don't know any local non-profits					
	Need more information on how to contribute					
	No local non-profits interest me					
	Too busy, don't have time					
	Other					.[a]
	DK/NA					

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Satisfaction with Overall Quality of Life			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
27. What is the main reason your household has not contributed to a local non-profit organization?	**Total**	156	122	30	4
	Cannot afford to give money or items	29 18.4%	24 19.6%	5 16.0%	0 .0%
	Contribute to church or other charity	15 9.5%	15 12.0%	0 .8%	0 .0%
	Contribute to non-profits outside of Burbank	30 19.0%	26 21.2%	3 9.5%	1 23.0%
	Don't know any local non-profits	36 23.2%	27 21.8%	9 29.8%	1 19.1%
	Need more information on how to contribute	14 8.7%	11 9.0%	3 8.9%	0 .0%
	No local non-profits interest me	9 5.7%	6 5.2%	3 8.6%	0 .0%
	Too busy, don't have time	16 10.1%	10 8.6%	5 17.7%	0 .0%
	Other	5 3.2%	2 1.4%	2 8.0%	1 21.4%
	DK/NA	17 11.2%	12 10.1%	4 11.9%	2 36.5%

Comparisons of Column Proportions[b,c]

		Satisfaction with Overall Quality of Life		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items			.[a]
	Contribute to church or other charity			.[a]
	Contribute to non-profits outside of Burbank			
	Don't know any local non-profits			
	Need more information on how to contribute			.[a]
	No local non-profits interest me			.[a]
	Too busy, don’t have time			.[a]
	Other			A
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Overall Satisfaction with City Services			
		Total	Very satisfied	Somewhat satisfied	Dissatisfied
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	150	89	56	5
	Cannot afford to give money or items	28 18.3%	19 21.7%	8 14.5%	0 .0%
	Contribute to church or other charity	14 9.3%	8 8.4%	6 10.1%	1 16.6%
	Contribute to non-profits outside of Burbank	30 19.7%	24 26.7%	6 10.3%	0 .0%
	Don't know any local non-profits	36 24.0%	20 22.6%	15 26.8%	1 16.5%
	Need more information on how to contribute	12 7.9%	8 8.5%	4 7.6%	0 .0%
	No local non-profits interest me	9 5.9%	6 7.1%	3 4.6%	0 .0%
	Too busy, don’t have time	14 9.4%	4 4.9%	9 16.0%	1 17.0%
	Other	5 3.3%	1 .9%	3 5.9%	1 18.5%
	DK/NA	17 11.6%	7 8.3%	8 15.1%	2 31.5%

Comparisons of Column Proportions[b,c]

		Overall Satisfaction with City Services		
		Very satisfied	Somewhat satisfied	Dissatisfied
		(A)	(B)	(C)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items			.[a]
	Contribute to church or other charity			
	Contribute to non-profits outside of Burbank	B		.[a]
	Don't know any local non-profits			
	Need more information on how to contribute			.[a]
	No local non-profits interest me			.[a]
	Too busy, don't have time			
	Other			A
	DK/NA			

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. This category is not used in comparisons because its column proportion is equal to zero or one.

b. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

c. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of City Parks or Recreation Programs		
		Total	Yes	No
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	157	108	49
	Cannot afford to give money or items	29 18.2%	18 16.9%	10 21.1%
	Contribute to church or other charity	15 9.4%	12 11.2%	3 5.6%
	Contribute to non-profits outside of Burbank	30 18.8%	24 22.6%	5 10.5%
	Don't know any local non-profits	37 23.5%	25 23.0%	12 24.4%
	Need more information on how to contribute	14 8.6%	8 7.8%	5 10.5%
	No local non-profits interest me	9 5.7%	6 5.9%	3 5.2%
	Too busy, don't have time	16 10.0%	13 11.7%	3 6.3%
	Other	5 3.2%	3 3.0%	2 3.4%
	DK/NA	18 11.6%	10 9.4%	8 16.5%

Comparisons of Column Proportions[a,b]

		Use of City Parks or Recreation Programs	
		Yes	No
		(A)	(B)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items		
	Contribute to church or other charity		
	Contribute to non-profits outside of Burbank		
	Don't know any local non-profits		
	Need more information on how to contribute		
	No local non-profits interest me		
	Too busy, don’t have time		
	Other		
	DK/NA		

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

		Use of Burbank Public Library		
		Total	Yes	No
27. What is the main reason your household has not contributed to a local non-profit organization?	Total	157	104	54
	Cannot afford to give money or items	29 18.2%	21 20.3%	8 14.1%
	Contribute to church or other charity	15 9.4%	12 11.6%	3 5.3%
	Contribute to non-profits outside of Burbank	30 18.8%	21 19.8%	9 16.9%
	Don't know any local non-profits	37 23.5%	27 26.2%	10 18.2%
	Need more information on how to contribute	14 8.6%	10 9.8%	3 6.4%
	No local non-profits interest me	9 5.7%	4 3.5%	5 9.8%
	Too busy, don’t have time	16 10.0%	12 11.2%	4 7.8%
	Other	5 3.2%	4 3.9%	1 1.7%
	DK/NA	18 11.6%	7 6.5%	12 21.5%

Comparisons of Column Proportions[a,b]

		Use of Burbank Public Library	
		Yes	No
		(A)	(B)
27. What is the main reason your household has not contributed to a local non-profit organization?	Cannot afford to give money or items		
	Contribute to church or other charity		
	Contribute to non-profits outside of Burbank		
	Don't know any local non-profits		
	Need more information on how to contribute		
	No local non-profits interest me		
	Too busy, don’t have time		
	Other		
	DK/NA		A

Results are based on two-sided tests with significance level 0.05. For each significant pair, the key of the category with the smaller column proportion appears under the category with the larger column proportion.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts of some categories are not integers. They were rounded to the nearest integers before performing column proportions tests.

	Burbank Library Branches visited			
	Total	Central Library on Glenoaks Boulevard	Buena Vista Branch	Northwest Branch on Victory Boulevard
18A. Provide programs and materials for adults	1.5	1.4	1.5	1.7
18B. Provide programs and materials for children	1.5	1.5	1.6	1.5
18C. Offer adult literacy programs and assistance	1.0	1.0	1.0	1.0
18D. Provide multimedia materials such as DVDs, music CDs, and audio books	1.5	1.5	1.5	1.7
18E. Provide programs and materials for young adults	1.4	1.4	1.4	1.4

Comparisons of Column Means[a,b]

	Burbank Library Branches visited		
	Central Library on Glenoaks Boulevard	Buena Vista Branch	Northwest Branch on Victory Boulevard
	(A)	(B)	(C)
18A. Provide programs and materials for adults			
18B. Provide programs and materials for children			
18C. Offer adult literacy programs and assistance			
18D. Provide multimedia materials such as DVDs, music CDs, and audio books			
18E. Provide programs and materials for young adults			

Results are based on two-sided tests assuming equal variances with significance level 0.05. For each significant pair, the key of the smaller category appears under the category with larger mean.

a. Tests are adjusted for all pairwise comparisons within a row of each innermost subtable using the Bonferroni correction.

b. Cell counts in some subtables are not integers. They were rounded to the nearest integers before performing pairwise comparisons.