



WELCOME FROM THE MAYOR

The City of Burbank is the Media Capital of the World with more than 1,000 media and entertainment companies and a robust workforce of 165,000 jobs highly concentrated in the entertainment and creative industry. Our city is also home to large companies like The Walt Disney Company, Warner Bros. Discovery, Nickelodeon, Netflix and Legendary Pictures, and along with post-production, sound and technology companies.

The past year has resulted in steady growth in economic development for Burbank with an increase in new developments, tourism, and consumer spending. I am excited to announce that in March 2024, the City Council approved the Five-Year Economic Development Strategic Plan (through 2028). The Plan provides goals and objectives that help guide our vision and areas of strategic focus for the next five years.

Burbank is also growing, with several development projects underway including, more than 2,600 units of housing, 1,073 hotel rooms, 16 new sound stages and offices.

Additional highlights for Fiscal Year 2023-2024 include:

Business and Developer Attraction:

- 34 new shops and restaurants including notable arrivals Cambria Hotel Burbank Airport, Hollywood Production Center, and Kalaveras.
- 15 commercial mixed-use, hotel, and sound stage developments

Business Retention and Support:

- Providing 2,653 business concierge services to help companies navigate the City's entitlement process, and assisting with site selection, zoning, and the permitting process.
- Hiring of a full time Business Concierge to facilitate speed and reliability of permitting process.

Developing Entrepreneurship:

Hosting Burbank Tech Talks and the Burbank Startup Pitchfest attracting 643 participants.

Enhancing Tourism:

- Launching an annual digital marketing campaign promoting Burbank as a domestic, national and international destination generating 23.7 million impressions.
- Achieving hotel occupancy rate of 74.3% with Average Daily Rates of \$189 per night.
- Producing international art phenomenon Elephant Parade Burbank 2024, with 25 artist-created statues located throughout the City.
- Launching an annual digital marketing campaign promoting Downtown Burbank generating 9.5 million impressions and attracting 4.1 million visitors annually.

The City of Burbank Economic Development Annual Report 2023-2024 covers much more, including economic indicators, featured developments and collaborative partnerships with the Burbank Chamber of Commerce and other organizations working together to maintain a safe, beautiful, and thriving community in the Media Capital of the World.

Enjo

Nick Schultz

Mayor, City of Burbank



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BURBANK'S ECONOMIC DEVELOPMENT

Economic Development takes the lead in increasing local revenues and diversifying Burbank's tax base. Economic Development is a collaborative effort that encompasses every City department.

WHAT WE DO



FACILITATE SUSTAINABLE JOB GROWTH



ENHANCE COMMERCIAL ACTIVITY



CHAMPION ENTREPRENEURIAL STARTUPS



ATTRACT NEW INVESTMENT



SUSTAIN VIBRANT NEIGHBORHOODS



INCREASE SALES TAX AND TRANSIENT OCCUPANCY TAX (TOT) REVENUES



MAINTAIN QUALITY-OF-LIFE FOR RESIDENTS, BUSINESSES, AND VISITORS



INCREASE LOCAL REVENUES,
AND DIVERSIFY BURBANK'S TAX BASE

PUBLIC-PRIVATE PARTNERSHIP

The Economic Development Team manages and operates the Downtown Burbank Partnership and Visit Burbank, developing strategies and initiatives that enhance visitation through tourism. Combined, these three organizations work to attract new businesses and developments, enhance consumer spending and visitation, facilitate new jobs, and maintain a vibrant, dynamic city.



BUSINESS SERVICES

The Economic Development Team offers multiple services to provide dedicated and personalized customer service to our business community. These include:

BUSINESS SITE SELECTION AND ATTRACTION

The Economic Development Team helps you find the right location for your business and verify zoning. Delivering specific sites, statistics and appropriate commercial neighborhoods for businesses looking to locate or relocate in Burbank.

BUSINESS CONCIERGE SERVICES

Once you have secured a location, Economic Development has dedicated Business Concierge staff available to assist small and medium sized businesses with the permitting and entitlement process including business registration, licenses, monitoring departmental plan review status, permit issuance and inspection coordination.

MARKETING SUPPORT

The Economic Development Team assists small businesses like mom-and-pop shops with advertising to support shopping local. In addition, we provide detailed marketing analysis assistance to businesses that are looking to expand in Burbank.

ENTREPRENEURSHIP PROGRAMMING

The Economic Development Team creates educational and networking opportunities to attract start-up businesses and grow the entrepreneurial ecosystem through Burbank Tech Talks.

TOURISM GROWTH AND DOWNTOWN DEVELOPMENT

The Economic Development Team leverages funding from the private sector to create programs and services that enhance sales and transient occupancy tax revenues, infrastructure, safety, maintenance, events and placemaking.

BUSINESS INCENTIVES OFFERED:

- No City Income Tax
- No Gross Sales Receipt Tax*
- Business Concierge Services
- Employee Recruitment and Hiring Assistance
- Business Rebates
- One Burbank High-Speed Fiber Optic Network

^{*}Excludes firearm dealers, dry cleaners, laundromats, auto car washes & vending machines.



ATTRACTION

GOAL: ATTRACT NEW BUSINESSES,
DEVELOPMENTS, MIXED-USE PROJECTS, HOTELS,
AND HOUSING. FACILITATE JOB GROWTH AND
DIVERSIFY BUSINESS SECTORS.

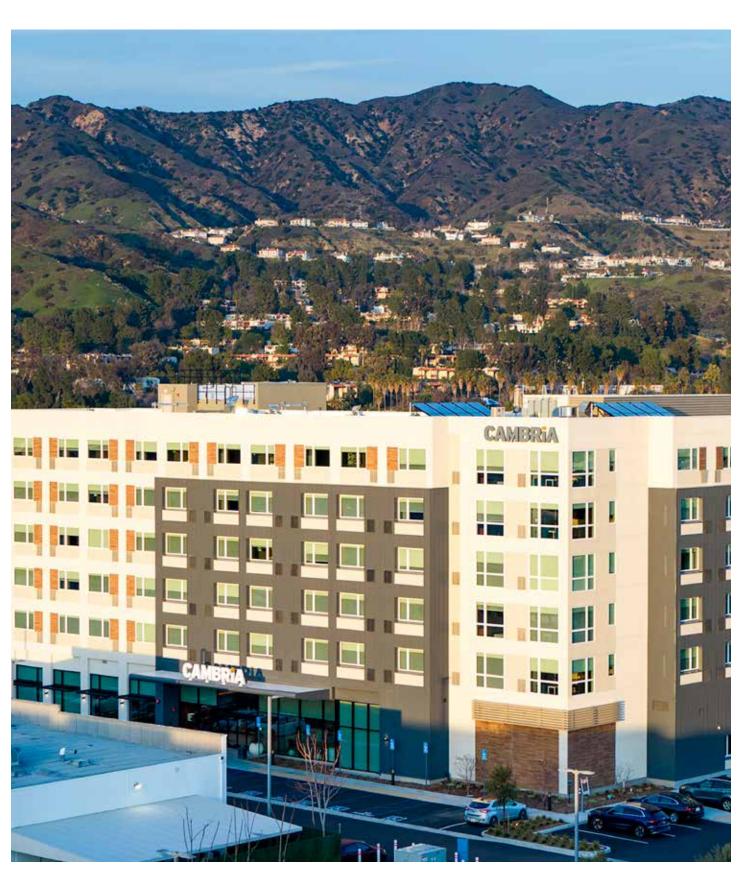
TARGET

- » Commercial Real Estate Brokers
- » Retail Executives
- » Real Estate Developers
- » Retail/Restaurant Tenants

TACTICS

- » Attend International Council of Shopping Centers (ICSC) annual conventions
- » Ongoing contact with commercial real estate community and property owners





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ATTRACTION | MARKETING

GOAL: MARKET BURBANK'S RECENT RETAIL
ATTRACTIONS AND INCENTIVES IN MEDIA REACHING
DECISION-MAKERS, DEVELOPERS, AND BROKERS.

TARGET MEDIA

- » Western Real Estate
- » Shopping Center Business Magazine
- » CA Centers Magazine
- » Los Angeles Business Journal
- » San Fernando Valley Business Journals

RESULTS:



34 New Businesses Attracted



15 Approved and Proposed Developments Totaling More Than 1.5M Square Feet of New Commercial, Sound Stage, Office, and Hotel Space



2,808 New Apartments / Townhouses



1,007 Hotel Rooms



8,564 New Parking Spaces



NEW BUSINESSES ATTRACTED IN 2023-2024







































































RETENTION & EXPANSION

GOAL: SUPPORT EXISTING BURBANK BUSINESSES AND COMMERCIAL NEIGHBORHOODS BY RETAINING AND ENCOURAGING DEVELOPMENT.

PROGRAMS

- **Business Concierge Services**
- **Business Visitation Program**
- Welcome to Burbank Program
- **Business Consulting**

RESULTS:

- 5 Businesses Visited





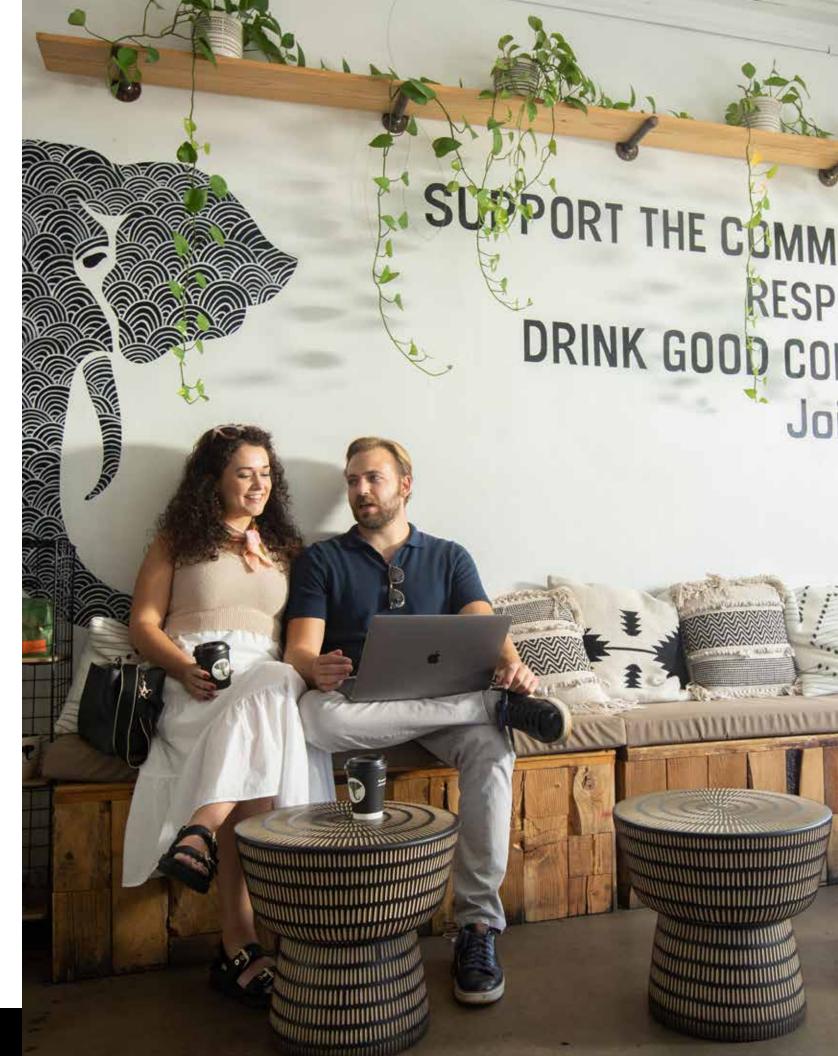






- 300 Welcome Packets Sent
- 83 Business Consultations Provided through Score
- 2,653 Business Concierge Services Provided in Fiscal Year 23/24







ENTREPRENEURSHIP

GOAL: SUPPORT AND ACCELERATE INNOVATION AND ENTREPRENEURSHIP, MOVING BURBANK FORWARD AS AN ENTREPRENEURIAL HUB.

TARGET

- Entrepreneurial Companies
- Start-Up Community
- Emerging Technology

PROGRAMS

BURBANK TECH TALKS

Networking events connecting tech pioneers and emerging talent with top venture capitalists and tech visionaries to attract creative companies to Burbank.

STARTUP ACADEMY BURBANK

Online program to help early-stage startups and founders build successful venture-scale 'ready to launch' enterprises.

PITCHFEST

Competitive event for startups to pitch to esteemed judges for a chance to obtain new mentorship and funding.

UPSTART VALLEY

A Burbank/Glendale partnership to establish a regional technology powerhouse supporting startups, entrepreneurs, and the tech industry at large with resources, networking events, workforce development, and access to regional partners.

RESULTS: 643 ENTREPRENEURS SERVED AT EVENTS





TOURISM DEVELOPMENT DOWNTOWN BURBANK PARTNERSHIP

GOAL: ENHANCE THE ECONOMIC WELLBEING OF DOWNTOWN BURBANK, INCREASING CONSUMER SPENDING AND VISITATION.

DOWNTOWN BURBANK PROPERTY BASED BUSINESS IMPROVEMENT DISTRICT

- » Created in 2003 as part of the City's efforts to revitalize Downtown Burbank
- Managed by Burbank Economic Development
- » www.DTNBUR.com



TACTICS

- Preserve and improve the aesthetics of Downtown through enhancements to holiday décor, infrastructure, landscaping, and maintenance.
- » Create dedicated digital and social media marketing campaigns promoting restaurants, entertainment, shopping, and events.
- Sponsor and attract events such as the Burbank Comedy Festival, Burbank International Film Festival, Winter Wine Walk, Downtown Arts Festival, Burbank Cultural Market, and the Farmer's Market.
- Enhance safety and provide hospitality and social outreach services through the Dowtown Burbank Ambassador Program.
- » Maintain communal outdoor dining parklets.
- Market available properties, create broker-focused events and marketing campaigns, and attend broker outreach and retail attraction-focused events.

RESULTS:



































TOURISM DEVELOPMENT VISIT BURBANK

GOAL: BOOST HOTEL OCCUPANCY AND INCREASE TOURISM VISITATION BY POSITIONING BURBANK AS A DOMESTIC AND INTERNATIONAL DESTINATION.

VISIT BURBANK

- » Official destination marketing organization for the City of Burbank
- » Managed by Burbank Economic Development
- » www.visitburbank.com



MISSION

- » Increase Burbank hotel occupancy
- » Increase visitor spending and revenues for the City

TACTICS

- » National and international advertising campaigns
- » Social media and influencer campaigns
- » Strategic event attraction and sponsorships
- Third-party collaborations with Universal Studios Hollywood and Hotelplanner, and by putting Burbank Citywide events such as Elephant Parade Burbank 2024
- » Superhero bronze statues: Batman in Downtown Burbank, and Wonder Woman in front of Warner Bros. Studio Tour Hollywood. Next up: Green Lantern.
- » Destination Development projects



2023 RESULTS:

Tourism is one of the largest contributors to the City's General Fund through the transient occupancy tax (TOT).

3.1M OVERNIGHT VISITORS 23.7M
IMPRESSIONS GENERATED
BY VISIT BURBANK
DIGITAL CAMPAIGNS

1.54M
ENGAGEMENTS &
CLICK-THROUGHS TO
VISITBURBANK.COM

46.7K SOCIAL MEDIA FOLLOWERS 562K WEBSITE SESSIONS



\$2.9M IN VERIFIED HOTEL BOOKINGS

Source: UPRV and Hotelplanner

GROWTH IN VISITOR MARKET PRODUCTIVITY 2023-2024



78% HOTEL OCCUPANCY RATE



\$197 AVERAGE DAILY RATE



\$154 REVENUE PER AVAILABLE ROOM (REVPAR)



Source: Visit Burbank and STR Report FY 2023-2024



BURBANK'S TOURISM ECONOMY IN 2023



\$174M SPENT ON RETAIL



\$206M SPENT ON RECREATION



\$160M SPENT ON FOOD & BEVERAGE



\$158M SPENT ON LODGING



\$130M SPENT ON TRANSPORTATION



\$829M TOTAL SPENT BY VISITORS



\$31M TOURISM GENERATED LOCAL TAX REVENUES



7,790 JOBS SUSTAINED BY VISITORS





ECONOMIC INDICATORS

GROWTH IN DEMOGRAPHICS



104K TOTAL POPULATION



\$126K AVERAGE HOUSEHOLD INCOME





MEDIAN HOUSEHOLD INCOME



42.5K HOUSEHOLDS





DEGREE OR HIGHER



MEDIAN

12.4K BUSINESSES

Source: The Nielsen Company and Lightcast

HOUSING / COMMERCIAL VACANCY

FLEX/INDUSTRIAL VACANCY



AVERAGE SINGLE FAMILY HOME VALUE









Source: Q2, 2024 HDL & Costar



INVESTING IN OUR CITY

Highlighted below is a list of major citywide projects either approved or under review.

ELEVATE BUR REPLACEMENT PASSENGER TERMINAL PROJECT

2627 N. Hollywood Way

14-gate, 355,000 sq. ft. replacement terminal with up to 6,637 parking spaces.

NOTE: Hollywood Burbank Airport will be fully operational during construction, which should not affect travelers' plans. Once the new 14-gate passenger terminal is complete, the old terminal will be demolished within 12 months and the taxiways will be extended.

ESTIMATED COMPLETION: 2026



LA TERRA SELECT BURBANK

777 Front Street (Zero Site)

Mixed-use project featuring 573 rental units, a 307-room seven-story hotel, and 1,067 square-feet of ground retail. The residential portion consists of an 8-story building with one level of underground parking.

ESTIMATED COMPLETION: 2025





INVESTING IN OUR CITY









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